University Medical Center of Southern Nevada
UMC Governing Board Clinical Quality and Professional Affairs
October 2, 2023

UMC Providence Conference Room
Trauma Building, 5th Floor
800 Hope Place
Las Vegas, Clark County, Nevada
October 2, 2023 3:00 p.m.

The University Medical Center Governing Board Clinical Quality and Professional Affairs Committee met at the time and location listed above. The meeting was called to order at the hour of 3:00 p.m. by Chair Dr. Donald Mackay and the following members were present, which constituted a quorum of the members thereof:

CALL TO ORDER

Board Members:

Present:
Dr. Mackay – Chair
Laura Lopez-Hobbs
Renee Franklin (WebEx)
Steve Weitman (Ex-Officio) (WebEx)

Absent:
Jeff Ellis (Excused)

Also Present:
Patty Scott, Quality, Safety, & Regulatory Officer (WebEx)
Tony Marinello, Chief Operating Officer
Debra Fox, Chief Nursing Officer
Frederick Lippmann, MD, Chief Medical Officer
Bud Shawl, Executive Director of Post-Acute Care Services
Danita Cohen, Chief Experience Officer
Annie Weisman, MD, UNLV Director of Well Being and Integrative Medicine
Kevin Jared Lee, Director of Case Management
Tye Masters, Attorney
Stephanie Ceccarelli, Board Secretary

SECTION 1. OPENING CEREMONIES

ITEM NO. 1 PUBLIC COMMENT

Chair Dr. Mackay asked if there were any persons present in the audience wishing to be heard on any item on this agenda.

Speaker(s): None

ITEM NO. 2 Approval of minutes of the regular meeting of the UMC Governing Board Clinical Quality and Professional Affairs Committee meeting on August 7, 2023. ***(For possible action)***

FINAL ACTION: A motion was made by Member Hobbs that the minutes be approved as presented. Motion carried by unanimous vote.

ITEM NO. 3 Approval of Agenda *(For possible action)*

FINAL ACTION: A motion was made by Member Hobbs that the agenda be approved as recommended. Motion carried by unanimous vote.

SECTION 2. BUSINESS ITEMS

At this time the Committee heard Agenda Item 8.

ITEM NO. 8 Review and recommend for approval by the Governing Board, the UMC Policies and Procedures Committee's activities of July 5, 2023, August 2, 2023 and September 6, 2023, including the recommended creation, revision, and/or retirement of UMC policies and procedures; and take any action deemed appropriate. *(For possible action)*

DOCUMENT(S) SUBMITTED:
-Power Point

DISCUSSION:

The Policy and Procedures activities for July 5, August 2, & September 6, 2023 were reviewed by the Committee.

There were a total of 97 approved, 3 retired and all were approved through the hospital Policy and Procedures Committee, Quality and the Medical Executive Committee.

FINAL ACTION TAKEN:
A motion was made by Member Hobbs to approve the UMC Policies and Procedures Committee's activities and recommend for approval to the UMC Governing Board. Motion carried by unanimous vote.

At this time the Committee returned to Item 4.

ITEM NO. 4 Receive an educational presentation titled, "From Chaos to Calm" from Dr. Anne Weisman, UNLV Associate Professor Medical Education / Director of Well-Being & Integrative Medicine; and direct staff accordingly. *(For possible action)*

DOCUMENT(S) SUBMITTED:
- PowerPoint Presentation

DISCUSSION:

The Committee received a presentation from Dr. Anne Weisman, Associate Professor of Medical Education at UNLV and Director of Well Being and Integrated Medicine.

The program mission is to create and sustain a culture of wellbeing and encourage health seeking behavior. The Committee was educated on the mind/body connection, including stress, stress response, impact on healthcare, etc. Positive feedback has been received from staff and students. The Committee was able to participate in techniques and discussed ways this can be used in the community.

An Integrative Medicine class is available at the school and all students are required to take the class.

The objective is to put self-care into practice, use coping skills and check in with staff to make sure that they are doing ok. Multiple slides were reviewed regarding stress relieving activities and techniques that individuals can participate in, such as active meditation, writing, guided imagery and aromatherapy.

There was continued discussion regarding student responses and the usefulness of these techniques when dealing with patients. Lastly, she informed the group of wellbeing workshops that would be available to members of the community.

FINAL ACTION TAKEN:

None

ITEM NO. 5 Receive a presentation from Kevin Jarrett-Lee, Director of Case Management, regarding safe discharge planning and practices at UMC; and direct staff accordingly. ***(For possible action)***

DISCUSSION:

Kevin Jarrett Lee, Director of Case Management, provided an update on the process of patient discharge.

Care Management consists of approximately 40 RN case managers, 18 social workers and 10 non-clinical support services staff, as well as a complex transitions of care team that cares for complex patients. The goal is to evaluate all patients in the first 24 hours of their arrival. He explained that not all patients have a formal discharge plan, but there is a process of screening patients and staff is available to assist with arrangements for patient care.

A list of the types of patients included the initial transition planning assessment. Transition options could include discharge to their home with outpatient or inpatient rehab, long term acute care and skilled nursing facilities. He added safe discharges start early in the patients stay, with their input. Documentation is required and is key to a safe patient discharge.

There was continued discussion regarding the continuum of care and location options for safe discharge for patients.

Member Franklin commented on the challenges involved with decisions regarding a patient's discharge options and the systems we have in place to continually improve the process. Team alignment is necessary, along with making sure we have the correct processes in place for the benefit of the patient and the organization. The discussion continued regarding committees that could be created to assist in addressing any discharge issues.

FINAL ACTION TAKEN:
None

ITEM NO. 6 Receive an update on the Quality, Safety, and Regulatory Program from Patty Scott, Quality/Safety/Regulatory Officer; and direct staff accordingly. *(For possible action)*

DOCUMENT(S) SUBMITTED:
-PowerPoint

DISCUSSION:

Ms. Scott reviewed the quality, safety and regulatory updates for the 2nd quarter of 2023.

There were 6 reported sentinel events for the 2nd quarter. All were reported within the appropriate time frames, RCA with actions taken on all cases, and all are monitored for sustainment.

Grievances by location were next discussed, including quick care and primary care locations. There was a total of 61 grievances in the 1st and 2nd quarter: 12 from emergency services, 21 ambulatory and telemedicine and 28 from various other departments. Grievances were broken down by care category. These statistics are being monitored. She added that there are no patterns or trends identified.

In regulatory – the Joint Commission plan of correction was submitted and we are currently awaiting acceptance. As of October 1st, the Joint Commission has changed their method of notifying the hospitals of unannounced surveys. There will no longer be an early notification announcing a visit, as CMS stated that this practice was outside of the conditions of participation.

These changes will possibly cause an increase in complaint activity. Many complaints are anonyms so these will be monitored. Ms. Scott also mentioned that Trauma Reverification was completed recently.

FINAL ACTION TAKEN:
None

ITEM NO. 7 Dates and times for the Clinical Quality Committee meeting calendar for the 2024 calendar year; and direct staff accordingly. *(For possible action)*

DOCUMENT(S) SUBMITTED:
-None

DISCUSSION:

This item will be reviewed at the next meeting.

FINAL ACTION TAKEN:
None

SECTION 3. EMERGING ISSUES

ITEM NO. 8 Identify emerging issues to be addressed by staff or by the Clinical Quality and Professional Affairs Committee at future meetings; and direct staff accordingly

DISCUSSION:

None

FINAL ACTION TAKEN:
None

COMMENTS BY THE GENERAL PUBLIC:

At this time, Chair Dr. Mackay asked if there were any persons present in the audience wishing to be heard on any items not listed on the posted agenda.
SPEAKERS(S): None

There being no further business to come before the Committee at this time, at the hour of 3:45 p.m., Chair Dr. Mackay adjourned the meeting.

MINTUES PREPARED BY: Stephanie Ceccarelli, Governing Board Secretary
APPROVED: December 4, 2023