
UMC ProVidence Suite
Trauma Building, 5th Floor
800 Hope Place
Las Vegas, Clark County, Nevada
Thursday, June 7, 2018
9:00 a.m.

The University Medical Center Governing Board Strategic Planning Committee met in the ProVidence Suite, UMC Trauma Building, 5th Floor, Las Vegas, Clark County, Nevada, on Thursday, June 7, 2018, at the hour of 9:00 a.m. The meeting was called to order at the hour of 9:00 a.m. Chair Hagerty and the following members were present, which constituted a quorum of the members thereof:

CALL TO ORDER

Board Members:

Present:
Harry Hagerty, Chair
Robyn Caspersen
Dr. Mackay
Christian Haase
Mary Lynn Palenik – Via Phone (Left the call at 9:55am)
Renee Franklin - Via Phone

Absent:
None

Also Present:
Mason VanHouweling, Chief Executive Officer
Tony Marinello, Chief Operating Officer
Vick Gill, Associate Administrator, Operations
Carissa Rey, Associate Administrator, Operations
Terra Lovelin, Board Secretary

SECTION 1. OPENING CEREMONIES

ITEM NO. 1 PUBLIC COMMENT

Chair Hagerty asked if there were any persons present in the audience wishing to be heard on any item on this agenda.

None present

ITEM NO. 2 Approval of minutes of the regular meeting of the UMC Governing Board Strategic Planning Committee meeting on April 12, 2018. ***(For possible action)***

FINAL ACTION: A motion was made by Dr. Mackay that the minutes be approved as recommended. Motion carried by unanimous vote.

ITEM NO. 3 Approval of Agenda ***(For possible action)***

FINAL ACTION: A motion was made by Member Caspersen that the agenda be approved as recommended. Motion carried by unanimous vote.

SECTION 2. BUSINESS ITEMS

ITEM NO. 4 Receive an update on employee wellbeing; and direct staff accordingly. ***(For possible action)***

DOCUMENT SUBMITTED:
-Nursing Wellness & Resiliency Updates

DISCUSSION: Deb Fox, Chief Nursing Officer presented an update regarding nursing and the current state of nursing turnover, burnout and what UMC is doing to combat it at UMC. UMC's nurse turnover rate is at a historical low of 10-11% and compared to the national average of 18%, this is great news. Nurse burnout is reaching epidemic proportions across US hospitals and the cost of managing nurse vacancy is roughly $68,000 per position.

To help combat nursing burnout, tranquility rooms have been created at UMC. We have two certified, full time nurses who are trained in therapeutic therapy. UMC received grants to fund five rooms and two rooms are currently implemented in Trauma and 5 North. These rooms are focused on healing and stress reduction for nurses. If a nurse is feeling stressed while at work, she or he needs only to tell leadership to let them know that 10 or 15 minutes is needed for utilization in the room. While the individual is in the tranquility room they can set appointments for healing touch services, or other services they may find helpful.

Staff is now in the process of collecting survey data from everyone that has used the room to see how it has helped them.

It was discussed that we should invite the donor and his wife from Tennessee that gifted the funds to make one of the rooms possible to UMC for a tour. Marcia Turner will reach out and see if they are interested.

A few nurse wellbeing strategies were discussed and include Code Lavender, which is a system council of shared governance that creates a workflow for immediate crisis debriefing and staff counseling during an emergency. Ms. Fox said she will be working with Aaron Stagg to develop and train this team.

Ms. Fox is looking for an improvement in bullying and lateral violence. She sees it in nursing and a lot of it is stress related and poor communication techniques. There is a Practice Counsel group of committee members addressing this now and through self-care and training they hope to see improvements.

Chair Hagerty thanked Ms. Fox for her presentation and asked her to please keep the committee updated on the progress.

FINAL ACTION: None taken

ITEM NO.5 Receive an update regarding the countywide trauma process; and direct staff accordingly. *(For possible action)*

DOCUMENT SUBMITTED:
-None submitted

DISCUSSION: Mr. VanHouweling recapped what happened a few years ago when three hospitals submitted for level three trauma applications.

There has not been a clear path to determine the need for more trauma hospitals in the community and we do not believe more is better.

The Regional Trauma Advisory Board (RTAB) created a subcommittee which is working on determining the proper need for Trauma centers in the community. This task force is now complete and we will soon see the applications begin again; there could be upwards of six applicants now.

Kim Cerasoli, Trauma Program coordinator and RN, sat on the RTAB Board. The subcommittee met monthly for about a year and a half, then they gridlocked. A trauma needs assessment tool was developed by a special task force that went to RTAB to help determine the needs. A gap analysis will be done and hopefully completed by August; applications should start rolling in by September.

Chair Hagerty asked if anyone has taken this tool and done a proforma analysis and run potential applicants through it to be able to see the outcomes if certain hospitals obtain Trauma certification.

Ms. Cerasoli replied that they are looking at this.

Mountain View, Centennial Hills and Southern Hills were the previous applicants.

FINAL ACTION: None taken.

ITEM NO. 6 Receive an update on the strategic partnership between UMC and the UNLV School of Medicine; and direct staff accordingly. *(For possible action)*

DOCUMENT SUBMITTED:
-None submitted

DISCUSSION: Marcia Turner, Chief Administrative Officer provided an update on the relationship between UMC and UNLV School of Medicine.

Multiple subcommittees were formed and these committees meet monthly. There has been quite a bit of new staff members so these committee are beneficial to introduce everyone and keep everyone in the loop.

An Epic subcommittee was just formed and this has helped greatly with the transition to Epic for UNLV.

It was mentioned that a one year extension to the preliminary affiliation agreement was just executed.

Member Caspersen asked Ms. Turner to provide her and the committee with some talking points and monthly updates so she can speak to the community about all the great things that are happening between the two entities.

Mr. VanHouweling replied that they can put together a summary that will help keep the Board members informed.

Chair Hagerty commented that perhaps they should have a five year plan as to what they want to do together and when. Also, he asked at what point we start to do joint marketing.

Mr. VanHouweling replied that we are working on joint marketing with signage now.

FINAL ACTION: Provide the Committee with updates to keep them informed of the activities going on between UMC and UNLV School of Medicine.

ITEM NO. 7 Receive an update on the educational resource grants received by UMC from the Governor's Office of Science Innovation and Technology and related education and training programs available for UMC staff; and direct staff accordingly. *(For possible action)*

DOCUMENT SUBMITTED:
-None submitted

DISCUSSION: Marcia Turner explained that UMC has developed a great relationship with the Governor's Office and we have been the recipients of three grants so far. These grants have helped with nurse education and with the purchase of high tech mannequins that blink and bleed. Through the grants UMC bought multiple mannequins that can simulate a multitude of injuries and emergencies.

The Governor's OSIT grant also helped purchase computers, desk and chairs so nurses who are involved in continuing education, can go to the 2040 building and work on their schooling in a quiet environment.

Deb Fox thanked Detannyia Tower, Senior Management Analyst and Noelle Madic, Clinical Supervisor for their passion and operationalizing the money and administering it. This lab is operational because of them.

FINAL ACTION: None taken

ITEM NO. 8 Receive a report on 4th Quarter market share; and direct staff accordingly. *(For possible action)*

DOCUMENT SUBMITTED:
-Calendar Year 2017 Market Share

DISCUSSION: Mr. VanHouweling presented an overview of the 4th Quarter and UMC's spot in the market.

UMC grabbed 10% or third place in the valley in the market, behind Sunrise and Summerlin.

There were multiple UMC services that ranked top 4 in the market or higher and a few of them are listed below:
-Orthopaedics – 12.3%
-General Medicine – 12%
-Pulmonary – 10%
-Neonatology – 11.6%
-General Medicine – 14.1%

A discussion ensued regarding payor mix and it was noted that Medicaid is the highest payor with 46%, followed by Medicare with 22%, Commercial with 21% and other at 11%.

FINAL ACTION: None taken

ITEM NO. 9 Receive an update on Silver State Accountable Care Organization; and direct staff accordingly. *(For possible action)*

DOCUMENT SUBMITTED:
-None submitted

DISCUSSION: Mr. VanHouweling stated that UMC has entered into the Silver State Organization per staff direction and with the committee's approval. Silver State has been granted Epic access to view our charts to analyze our quality measures. Silver State was given training by our IT department and went through all the proper security protocols. We are currently working with Experian and we are close to getting the alerts when Medicare patients are admitted under the Silver State ACO.

UMC is a preferred quick care and primary care provider for Silver State.

Two new ACO's have been established and are attempting to acquire Medicare eligibility so we will be monitoring their performance.

FINAL ACTION: None taken

ITEM NO. 10 Identify emerging issues to be addressed by staff or by the Strategic Planning Committee at future meetings, and direct staff accordingly. *(For possible action)*

No emerging issues

COMMENTS BY THE GENERAL PUBLIC:

At this time, Chair Hagerty asked if there were any persons present in the audience wishing to be heard on any items not listed on the posted agenda.

SPEAKER(S): None

There being no further business to come before the Board at this time, at the hour of 10:47 p.m. Chair Hagerty adjourned the meeting.

APPROVED: August 9, 2018
MINUTES PREPARED BY: Terra Lovelin