University Medical Center of Southern Nevada
Governing Board Strategic Planning Committee
January 12, 2017

UMC ProVidence Suite
Trauma Building, 5th Floor
800 Hope Place
Las Vegas, Clark County, Nevada
Thursday, January 12, 2017
9:00 a.m.

The University Medical Center Governing Board Strategic Planning Committee met in the ProVidence Suite, UMC Trauma Building, 5th Floor, Las Vegas, Clark County, Nevada, on Thursday, January 12, 2017, at the hour of 9:00 a.m. The meeting was called to order at the hour of 9:55 a.m. Acting Chair Mackay and the following members were present, which constituted a quorum of the members thereof:

CALL TO ORDER

Board Members:

Present:
Donald Mackay, MD
Robyn Caspersen
Renee Franklin

Absent:
Mike Saltman (Excused)
Eileen Raney, Chair (Excused)

Also Present:
Mason VanHouweling, Chief Executive Officer
Susan Pitz, General Counsel
Terra Lovelin, Board Secretary

SECTION 1. OPENING CEREMONIES

ITEM NO. 1 PUBLIC COMMENT

Acting Chair Mackay asked if there were any persons present in the audience wishing to be heard on any item on this agenda.

None present

ITEM NO. 2 Approval of minutes of the regular meeting of the UMC Governing Board Strategic Planning Committee meeting on December 15, 2016. ***(For possible action)***

FINAL ACTION: A motion was made by Member Franklin that the minutes be approved as recommended. Motion carried by unanimous vote.

ITEM NO. 3 Approval of Agenda *(For possible action)*

Item No. 4 will be removed from the agenda.

FINAL ACTION: A motion was made by Member Franklin that the agenda be approved as amended. Motion carried by unanimous vote.

SECTION 2. BUSINESS ITEMS

ITEM NO. 4 Tour of Emergency Room and 2 South. (For possible action)

DISCUSSION: REMOVED FROM AGENDA

ITEM NO.5 Emergency Room Expansion Update. (For possible action)

DOCUMENT SUBMITTED: ED Expansion (Major Projects)

DISCUSSION: Matt Cova presented the plan for a $6 million Emergency Department expansion and renovation of the current space. We would like to improve safety, throughput and wait times. Safety for our patients and staff is very important and ER Physician, Dr. Obert reiterated this.

Based on volume growth and population growth, in 2035 ER visits will be increased by 12%.

Dr. Dave Obert explained the current challenge is getting the providers close to the patients. If we can get the provider close to the patient then we can reduce the, “leave without treatment” statistics (LWOT). We are trying to practice good medicine and in order to do this we need better throughput and intake. We also need to improve the transfer of patients.

The ED is a relatively old department and does not meet the current standards. The more patients that have a good visit, the more they are likely to return.

Mr. Cova pointed out that in January through June, we lost approximately 1,300 ER visits due to divert status. That is over 3,000 visits per year we are missing because of lack of capacity. The other issue is reducing the LWOT stay which is about 4% of total ER visits and the goal is 2%.

Danita Cohen explained the safety concerns for the doctors and staff. We need to do something to help the patients feel safe and welcome. 80% of our monthly admissions come through the ED so first impressions are very important. Also, offloading patients is currently an issue for the Emergency Medical Transport

(EMT) staff. EMS needs to be able to offload their patients and receive quick service or they will go elsewhere.

Mr. Cova showed pictures of what the waiting room could look like with the new renovation. Comfortable chairs, the ability to charge electronics and an open concept, these are all things that need to be implemented.

Member Franklin suggested having groups of chairs instead of rows of chairs so families could speak with each other more easily than in rows.

Dr. Obert agreed with Ms. Franklin and he replied that they have looked at smaller waiting rooms as they have created smaller, internal waiting rooms as opposed to large, open waiting rooms. These are more private and comfortable for the families.

Mr. Cova is hoping that after the appropriate approvals, construction can start in May/June of 2017. There is a contract coming before the Audit and Finance Committee for EV&A Architects to provide the professional architectural design and engineering services for this. The need is great to get this done prior to the next flu season.

Member Caspersen asked if we would anticipate volumes changing with the repeal of ACA.

Dr. Obert replied that yes, we can't turn away people without health care coverage at UMC and a lot of the time people use our ED as their primary care.

Mr. VanHouweling commented that patients with insurance are going to the closest emergency room. People typically come to UMC because we are the safety net hospital and they know we can't refuse regardless of their ability to pay.

Member Franklin commented that it is very important to analyze the work that needs to be done and possible job improvements that could result.

Dr. Obert is anticipating the volume increase so he has hired 12 providers to start in the next month. These physicians will be trained and educated so they can be on board as our volumes grow and we transition.

FINAL ACTION: A motion was made by Member Franklin to approve the concept within the parameters discussed today. Motion carried by unanimous vote.

ITEM NO. 6 Review of the Scenario Planning Document. (For possible action)

DOCUMENT SUBMITTED: 2016 Scenario Planning

DISCUSSION: Mr. VanHouweling updated the committee on the ACA and possible repeal and replace actions at the Federal level. They have been speaking with County leaders and other community leaders and are finding out what it means with a possible repeal looming.

Danita and Mr. VanHouweling attended a panel session at UNLV. Medicaid block grants are being proposed and the Senate is moving forward to repeal the revenue portions of the ACA. Some Republicans are growing concerned without a replacement plan in place but the Senate is moving forward to initiate the repeal of the ACA.

Gail Yedinak with Government Relations announced that just this morning, the Senate passed the Budget Blueprint, a framework to more forward to repeal the revenue pieces of the ACA.

FINAL ACTION: None taken

ITEM NO. 7 Presentation on Northwest Urgent Care/Primary Care Business Case. (For possible action)

DOCUMENT SUBMITTED: Centennial Hills Quick & Primary Care

DISCUSSION: Mr. Cova commented that this subject will be brought back to this committee next month for further approval but he wanted to point out that there is a great need in the NW area for an Urgent Care. We also need to relocate our Primary Care at Rancho due to the state of the current building it's located housed in. It has been determined that the Rancho building is not salvageable.

The goal is to combine both the Primary and Urgent Care in one building; this is currently in negotiation with the tenant as to what this would look like.

FINAL ACTION: None

ITEM NO. 8 Identify emerging issues to be addressed by staff or by the Strategic Planning Committee at future meetings, and direct staff accordingly. *(For possible action)*

UNLV committees have been meeting to work towards the goal of achieving Academic Health Center status. These meetings will continue throughout the year.

Mr. VanHouweling complimented Marcia and Gail on their work with grants as well as Danita and her team in working with the Shear Family Foundation on funding requests for neonatal equipment.

We are going to invite the Shear Family to a Governing Board meeting to thank them for all their giving to UMC.

Aaron Kline from Centennial Hills Hospital introduced herself. She was in attendance at today's meeting as a member of the public.

COMMENTS BY THE GENERAL PUBLIC:

At this time, Acting Chair Mackay asked if there were any persons present in the audience wishing to be heard on any items not listed on the posted agenda.

SPEAKER(S): None

There being no further business to come before the Board at this time, at the hour of 11:07 a.m. Acting Chair Mackay adjourned the meeting.

APPROVED: February 9, 2017
MINUTES PREPARED BY: Terra Lovelin