University Medical Center of Southern Nevada
Governing Board
February 24, 2016

UMC Emerald Room
901 Rancho Lane, Suite 180
Las Vegas, Clark County, Nevada
Wednesday February 24, 2016
1:00 p.m.

The University Medical Center Governing Board met in regular session, at the regular place of meeting in the Emerald Room, 901 Rancho Lane, Suite 180, Las Vegas, Clark County, Nevada, on Wednesday, February 24, 2016, at the hour of 1:00 p.m. The meeting was called to order at the hour of 1:15 p.m. by Chair John O'Reilly and the following members were present, which constituted a quorum of the members thereof:

CALL TO ORDER

Board Members:

Present:
John O'Reilly, Chair
Renee Franklin
Donald Mackay, M.D.
John White – via phone, joined in at 2:00 PM (Excused)
Harry Hagerty – Arrived at 2:00 PM (Excused)
Michael Saltman
Laura Lopez-Hobbs
Jeff Ellis

Absent:
Eileen Raney, Vice Chair - (Excused)

Ex-Officio Members:

Present:
Mason VanHouweling, Chief Executive Officer

Absent:
Thomas Schwenk, M.D., Dean, University of Nevada School of Medicine (Excused)
Barbara Atkinson, M.D, Planning Dean, UNLV School of Medicine (Excused)
Dale Carrison, D.O., Chief of Staff (Excused)

Also Present:
Susan Pitz, General Counsel
Terra Lovelin, Board Secretary

SECTION 1. OPENING CEREMONIES

ITEM NO. 1 PUBLIC COMMENT

Chair O'Reilly asked if there were any persons present in the audience wishing to be heard on any item on this agenda.

Speaker(s): None

ITEM NO. 2 Approval of minutes of the regular meeting of the UMC Governing Board on January 20, 2016. *(Available at* University *Medical Center, Administrative Office) (For possible action)*

FINAL ACTION: A motion was made by Member Mackay that the minutes be approved as recommended. Motion carried by unanimous vote.

ITEM NO. 3 Approval of Agenda *(For possible action)*

FINAL ACTION: A motion was made by Member Lopez-Hobbs that the agenda be approved as presented. Motion carried by unanimous vote.

SECTION 2. BUSINESS ITEMS

ITEM NO. 4 Receive training on the new UMC Customer Service Initiative, ICARE4U *(For possible action)*

DOCUMENT(S) SUBMITTED**:** None submitted

DISCUSSION: Danita Cohen, Executive Director of Strategic Development and Marketing and Haley Hammond, Director of Patient Experience presented the ICARE4U training model to the Governing Board.

After the Board received the ICARE4U training, CEO Mason VanHouweling thanked the Board for taking the time to listen and participate. He explained that since January 4th, 3,500 employees have been trained, around the clock, 7 days a week, on UMC's renewed focus on the patient, called ICARE4U.

ICARE4U brings UMC's values to life and the acronym stands for: Identify, Communicate, Act, Respond and Exit in every interaction, every time.

FINAL ACTION: No action taken.

ITEM NO. 5 Receive a report from the Human Resources and Executive Compensation Committee and take any action deemed appropriate. *(For possible action)*

DOCUMENT(S) SUBMITTED**:** None

DISCUSSION: Laura Lopez-Hobbs, Chair of the Human Resources and Executive Compensation Committee said that there was no report to give as it was presented at last month's meeting.

FINAL ACTION: No action taken

ITEM NO. 6 Receive a report from the Clinical Quality and Professional Affairs Committee and take any action deemed appropriate. *(For possible action)*

DOCUMENT(S) SUBMITTED**:** None

DISCUSSION: Jeff Ellis, Chair of the Clinical Quality and Professional Affairs Committee gave a brief overview of what was discussed at their last meeting on February 22, 2016.

The meeting started off with a presentation from Dr. Jerry Cade with UMC's history of involvement in treating patients with HIV, AIDS and Hepatitis C. We have been at the forefront of the treatment of these diseases.

HCAP scores were discussed and staff is focusing on quality metrics and we are working increasing the scores to rise above the other hospitals.

FINAL ACTION: No action taken

ITEM NO. 7 Receive a report from the Audit and Finance Committee; and take any action deemed appropriate. *(For possible action)*

DOCUMENT(S) SUBMITTED**:** None

DISCUSSION: Donald Mackay, member of the Audit and Finance Committee gave a brief overview of what was discussed at their last meeting on February 23, 2016.

The Committee was introduced to Nate Strohl, acting supervisor of the Internal Audit Department. The committee unanimously approved the establishment of this department.

Mr. Strohl presented the committee with two audits:
-Staff Travel Expenses
-Graduate Medical Education (GME) payments from CMS.

Dr. Mackay pointed out that Agenda Items, 14, 15, and 16 on today's agenda involve amended contracts and include large cost savings of around $3 million a year.

An update by Andrew Chung, Associate Administrator on the operational status of the primary/quick care clinics was presented. Both volumes have increased in the past year and continued efforts will be made to continue market share and decrease cost.

Mr. Chung, presented an update regarding Capital Management and it was indicated that there are numerous capital issues facing UMC. There are numerous infrastructure needs due to the age of the buildings.

Stephanie Merrill, CFO presented a financial report to the committee.

Member Mackay publicly acknowledged the hard work and efforts of John Liston, Carissa Rey, Andrew Chung and Vick Gill and all those who assisted them, in amending the contracts which will save a great deal of money for UMC.

Member Hagerty mentioned that staffs travel expenses in the amount of $90,000 for an organization of 3,000 FTE's stuck him as surprisingly low and was wondering if there are opportunities at the managerial level that are being missed.

CEO VanHouweling acknowledged his concern and said that UMC was in a belt tightening moment during the time frame that travel was audited. UMC is a stand-alone facility and we do have to seek out conferences and budget for them.

FINAL ACTION: None taken.

ITEM NO. 8 **Receive the monthly financial report for December 2015; and direct staff accordingly.** ***(For possible action)***

DOCUMENT(S) SUBMITTED**:** December 2015 Financials

DISCUSSION: Chief Financial Officer, Stephanie Merrill gave a review of the financials for December 2015.

-Six Consecutive months with positive net operating income.
-Continued volume and payor mix improvements have helped to contribute to the favorable variance over budget.
-Occupancy remains high.

-Outpatient surgeries are in line with last year's volumes.
-Outpatient clinics continue to outperform prior years.
-Average daily census, 376.
-ED volumes are exceeding prior year volumes.

Member Ellis asked how this information is communicated to the Board of County Commissioners.

Ms. Merrill replied that this information is communicated through the budgeting process and CEO VanHouweling added that they do meet regularly with Don Burnett, the Commissioners, and Lawrence Weekly, Chair of the Hospital.

FINAL ACTION: No action taken.

ITEM NO. 9 Receive an update on the FY 2017 Budget process. (For possible action)

DOCUMENT(S) SUBMITTED**:** None

DISCUSSION: Ms. Merrill noted that the budget numbers are still being worked on for two of the biggest categories; the net revenue of the hospital and nurse staffing. Deb Fox is currently working on the nursing numbers and should have those completed very soon.

The proposal will go to the Audit and Finance Committee before it goes to the County.

FINAL ACTION: None taken.

ITEM NO. 10 Receive an update on the University of Nevada School of Medicine; and direct staff accordingly. *(For possible action)*

DOCUMENT(S) SUBMITTED**:** None Submitted

DISCUSSION: Dean Tom Schwenk is not in attendance today as he is providing testimony at a Legislative Hearing.

FINAL ACTION: None taken.

ITEM NO. 11 Receive an update on the University of Nevada Las Vegas School of Medicine; and direct staff accordingly. *(For possible action)*

DOCUMENT(S) SUBMITTED**:** None Submitted

DISCUSSION: Dean Barbara Atkinson is not in attendance today as she is currently testifying at the Grand Sawyer Building to the Interim Health Care Committee.

The school has been approved to have their site visit and once that occurs they can start accepting student applications in October for the July 2017 Medical School staff.

Dr. Tracy Green is currently the State's Chief Medical Officer but is joining UNLV Medicine as their Vice President for Academic Affairs. She will be starting next week and dialogue has already occurred regarding how UMC can partner with UNLV on their clinical practice side.

FINAL ACTION: None taken.

ITEM NO. 12 Receive an update from the Hospital CEO; and direct staff accordingly. ***(For possible action)***

DOCUMENT(S) SUBMITTED**:** Non submitted

DISCUSSION: Mason VanHouweling, Chief Executive Officer provided the following operational updates.

-GME Task Force - $10M for expansion of GME residents in primary care or psychiatry.

-EMP Annual Report – UMC's partner in Emergency Services for adults and pediatrics. We have a great partnership with them and there are some stories featured in the report, including one of Dr. Carrison.

-UMC Pulse Employee Newsletter – a biweekly newsletter, one of UMC's employee communication tools. One of the featured stories includes a terminally ill child who was a huge Gene Simmons fan and received a visit from the star himself. Another feature in the Pulse is the room refresher that is currently going on throughout the entire hospital.

-Healthcare Quarterly featuring "Day in the Life" of Dr. Jay Fisher, Chief Medical Director Pediatric ED. He presented at a recent Clinical Quality Meeting and was very well received.

-TV Channels – addition of new channels to enhance patient experience. UMC went from 10 channels to 40 channels. These new channels have had great feedback from patients and will add to increased patient satisfaction scores.

Dr. Mackay mentioned the potential for having an informational video playing on the TV presenting what to expect when you are going into surgery, etc. so people are better informed.

- Sin City ER currently airing on Discovery Health, episode 3 of 6 will air this Friday featuring recreations of UMC Trauma Survivor Stories

- "Child Life" Magazine featuring Children's Hospital of Nevada – mailed to 60,000 homes, in lobbies of Quick Cares and Primary Cares, and handed out at community events.

- Addition of Trauma Centers – The Southern Nevada Health District's Regional Trauma Advisory Board is currently meeting.

The Regional Trauma Advisory Board is currently meeting regarding the applications for level three traumas. UMC's position is that we do not think there needs to be additional trauma centers in the area. Mr. VanHouweling will be attending the meeting as soon as this meeting adjourns.

Also, the road in front of our Trauma Center, formerly Rose Street, will be rededicated and named, Hope Place. The Board will be invited out for the naming ceremony, probably in late March.

FINAL ACTION: None taken.

SECTION 3: CONSENT ITEMS

All matters of this section were considered to be routine and were acted upon in one motion.

ITEM NO. 13 Approve and adopt the Charter establishing an independent UMC Internal Audit Department, separate from the Clark County Audit Department; providing for the appointment of the Auditing Supervisor; defining the scope of activities, responsibilities, and standards to be followed and reporting requirements of the office. ***(For possible action)***

DOCUMENT(S) SUBMITTED**:**
-UMC Internal Audit Department Charter

FINAL ACTION: A motion was made by Member Saltman to approve as recommended. Motion carried by unanimous vote.

ITEM NO. 14 Approve Amendment A4 to Management Services Agreement between Aramark Healthcare Technologies, LLC and University Medical Center of Southern Nevada; and take action as deemed appropriate. ***(For possible action)***

DOCUMENT(S) SUBMITTED**:**
- Amendment A4 to Management Services Agreement dated April 1, 2012
-Disclosure of Ownership
-Disclosure of Relationship

FINAL ACTION: A motion was made by Member Saltman to approve as recommended. Motion carried by unanimous vote.

ITEM NO. 15 Approve the Amendment One between Cox Communications Las Vegas, Inc. d/b/a Cox Business and University Medical Center of Southern Nevada for Network Connectivity Services and authorize the Chief Executive

Officer to execute the amendment and future Service Orders/Change Orders under the appropriate signing authority; and take action as deemed appropriate. ***(For possible action)***

DOCUMENT SUBMITTED:
-First Amendment to Contract for IT Infrastructure Services.
-Disclosure of Ownership

FINAL ACTION: A motion was made by Member Saltman to approve as recommended. Motion carried by unanimous vote.

ITEM NO. 16 Approve the Colocation Facilities Agreement between Switch, Ltd. and University Medical Center of Southern Nevada for Data Center Services and authorize the Chief Executive Officer to execute the agreement and future Service Orders/Change Orders under the appropriate signing authority; and take action as deemed appropriate. ***(For possible action)***

DOCUMENT SUBMITTED:
-Colocation Facilities Agreement
- Disclosure of Ownership
-Disclosure of Relationship

FINAL ACTION: A motion was made by Member Saltman to approve as recommended. Motion carried by unanimous vote.

ITEM NO. 17 Approve the Eighth Amendment to the PHCS Participating Provider Agreement between MultiPlan, Inc. and University Medical Center of Southern Nevada; and take action as deemed appropriate. ***(For possible action)***

DOCUMENT SUBMITTED:
-Eighth Amendment of PHCS Participating Facility Agreement
-Disclosure of Ownership
-Disclosure of Relationship

FINAL ACTION: A motion was made by Member Saltman to approve as recommended. Motion carried by unanimous vote.

ITEM NO. 18 Accept the six (6) Program Letters of Agreement and Memorandum of Understanding for FY 2016 between the Board of Regents of the Nevada System of Higher Education on behalf of the University of Nevada School of Medicine and University Medical Center of Southern Nevada, subject to final approval by the Board of Hospital Trustees; and take action as deemed appropriate. ***(For possible action)***

DOCUMENTS SUBMITTED:
-Program Letter of Agreements for: Colorectal Fellowship Program, Gastroenterology and Hepatology Fellowship Program, Child and Adolescent

Psychiatry Fellowship Program, Female Pelvic Medicine and Reconstructive Surgery Fellowship Program, Orthopedic Surgery Residency Program, Plastic Surgery Residency Program
-Attachment W: MOU

FINAL ACTION: A motion was made by Member Saltman to approve as recommended. Motion carried by unanimous vote.

ITEM NO. 19 Approve an Agreement with Nevada Heart and Vascular Center (Resh) LLP for Cardiology Professional Services and related Medical Directorship; and take action as deemed appropriate. *(For possible action)*

DOCUMENTS SUBMITTED:
-Professional Services Agreement (Clinical Services)

FINAL ACTION: A motion was made by Member Saltman to approve as recommended. Motion carried by unanimous vote.

ITEM NO. 20 Approve an Agreement with RABessler, M.D., P.C. d/b/a Sound Physicians of Nevada II, for Hospitalist Medical Services; and take action as deemed appropriate. *(For possible action)*

DOCUMENTS SUBMITTED:
-Professional Services Agreement (Clinical Services)

FINAL ACTION: A motion was made by Member Saltman to approve as recommended. Motion carried by unanimous vote.

SECTION 4: EMERGING ISSUES

ITEM NO. 21 Identify emerging issues to be addressed by staff or by the Board at future meetings; and direct staff accordingly. *(For possible action)*

Member Mackay thanked Susan Pitz and Terra Lovelin for their assistance with the contracts and materials.

Chair O'Reilly asked if we had any follow up with Switch's promise to make UNLV the most connected campus in the Universe.

CEO VanHouweling replied that he will reach out to the executive team at Switch.

COMMENTS BY THE GENERAL PUBLIC:

A period devoted to comments by the general public about matters relevant to the Board's jurisdiction will be held. No action may be taken on a matter not listed on the posted agenda. Comments will be limited to three minutes. Please step up to the speaker's podium, clearly state your name and address and please ***spell*** your last name for the record.

All comments by speakers should be relevant to the Board's action and jurisdiction.

There being no further business to come before the Board at this time, at the hour of 2:47 p.m. Chairman O'Reilly adjourned the meeting.

Minutes Prepared by: Terra Lovelin

APPROVED: March 23, 2016