

UMC Governing Board Meeting

Wednesday, August 27, 2025 2:00 p.m.

Delta Point Building - Emerald Conference Room - 1st Floor Las Vegas, NV

AGENDA

University Medical Center of Southern Nevada Meeting of the GOVERNING BOARD

August 27, 2025, 2:00 p.m. 901 Rancho Lane, Las Vegas, Nevada Delta Point Building, Emerald Conference Room (1st Floor)

Notice is hereby given that a Meeting of the UMC Governing Board has been called and will be held on Wednesday, August 27, 2025, commencing at 2:00 p.m. at the location listed above to consider the following:

This meeting has been properly noticed and posted online at University Medical Center of Southern Nevada's website http://www.umcsn.com and at Nevada Public Notice at https://notice.nv.gov/ and at 901 Rancho Lane. Las Vegas, NV

- The main agenda is available on University Medical Center of Southern Nevada's website http://www.umcsn.com, For copies of agenda items and supporting back-up materials, please contact Stephanie Ceccarelli, Governing Board Secretary, at (702) 765-7949. The Board may combine two or more agenda items for consideration.
- Items on the agenda may be taken out of order.
- The Board may remove an item from the agenda or delay discussion relating to an item at any time.
- Consent Agenda All matters in this sub-category are considered by the Board to be routine and may be acted upon in one
 motion. Most agenda items are phrased for a positive action. However, the Board may take other actions such as hold, table,
 amend, etc.
- Consent Agenda items are routine and can be taken in one motion unless a Board member requests that an item be taken separately. For all items left on the Consent Agenda, the action taken will be staff's recommendation as indicated on the item.
- Items taken separately from the Consent Agenda by Board members at the meeting will be heard in order.

SECTION 1. OPENING CEREMONIES

CALL TO ORDER PLEDGE OF ALLEGIANCE INVOCATION TRANQUILITY MOMENT

1. Public Comment.

PUBLIC COMMENT. This is a period devoted to comments by the general public about items on *this* agenda. If you wish to speak to the Board about items within its jurisdiction but not appearing on this agenda, you must wait until the "Comments by the General Public" period listed at the end of this agenda. Comments will be limited to three minutes. Please step up to the speaker's podium, clearly state your name and address, and please *spell* your last name for the record. If any member of the Board wishes to extend the length of a presentation, this will be done by the Chair or the Board by majority vote.

- Approval of Minutes of the regular meeting of the UMC Governing Board held on July 30, 2025. (Available at University Medical Center, Administrative Office) (For possible action)
- 3. Approval of Agenda. (For possible action)

SECTION 2: CONSENT ITEMS

- 4. Approve the August 2025 Medical and Dental Staff Credentialing Activities for University Medical Center of Southern Nevada (UMC) as authorized by the Medical Executive Committee (MEC) on August 26, 2025; and take action as deemed appropriate. (For possible action)
- 5. Approve the Clinical Quality and Professional Affairs Committee's recommendation for approval of the UMC Policies and Procedures Committee's activities from its meetings held on June 4, 2025 and July 2, 2025; and take any action deemed appropriate. (For possible action)
- 6. Approve changes to various HR Policies and Procedures; and take action as deemed appropriate. (For possible action)
- 7. Approve the revisions to the UMC Governing Board Policies and Procedures related to committee responsibilities; and make any changes deemed necessary. (For possible action)
- 8. Ratify the Fifth Amendment to the Hospital Service Agreement with Cigna Health and Life Insurance Company for Managed Care Services; or take action as deemed appropriate. (For possible action)
- 9. Ratify the Fifth Amendment to the Hospital Services Agreement with Optum Health Networks, Inc. for Managed Care Services; or take action as deemed appropriate. (For possible action)
- 10. Ratify the Amendment Nine to the Primary Care Provider Group Services Agreement with Optum Health Networks, Inc. for Managed Care Services; or take action as deemed appropriate. (For possible action)
- 11. Approve and authorize the Chief Executive Officer to sign the Participating Health System Agreement with Multiplan, Inc. for Managed Care Services; or take action as deemed appropriate. (For possible action)
- 12. Approve and authorize the Chief Executive Officer to sign the Agreement for Pest Prevention Services with Rentokil North America, Inc.; authorize the Chief Executive Officer to execute future amendments and extensions; or take action as deemed appropriate. (For possible action)
- 13. Approve and authorize the Chief Executive Officer to sign the Board the Agreements with Gage Technologies Inc., Extreme Networks, Inc., Insight Direct USA, Inc., and Lumen Technologies Group for the Telephone System Upgrade Project; authorize the Chief Executive Officer to execute extensions and amendments; or take action as deemed appropriate. (For possible action)
- 14. Approve and authorize the Chief Executive Officer to sign the Master Equipment and Products Agreement, Supplement and Addendum with Siemens Healthcare Diagnostics, Inc.; authorize the Chief Executive Officer to execute future amendments and extensions; or take action as deemed appropriate. (For possible action)
- 15. Approve and authorize the Chief Executive Officer to sign the Transplant Listing Fee Agreement with United Network For Organ Sharing (UNOS); authorize the Chief Executive Officer to execute future amendments and extensions; or take action as deemed appropriate. (For possible action)

- 16. Approve the overall FY2025 Organizational Performance Objectives as reviewed and recommended by the Human Resources and Executive Compensation Committee; and take any action deemed appropriate. (For possible action)
- 17. Approve the overall FY2026 Organizational Performance Objectives as recommended by the Human Resources and Executive Compensation Committee; and take any action deemed appropriate. (For possible action)
- 18. Approve the recommended CEO merit salary adjustment and incentive bonus for Fiscal Year 2025; and recommend for ratification by the Board of Hospital Trustees for the University Medical Center of Southern Nevada; and take any action deemed appropriate. (For possible action)

SECTION 3: BUSINESS ITEMS

- 19. Receive an educational overview from Col. Jeremy Kilburn, MD, regarding the Office of Military Medicine; and direct staff accordingly. (For possible action)
- 20. Review and discuss the Governing Board 2025 Action Plan, to include an update from Patty Scott, Quality, Safety, and Regulatory Officer, regarding the DNV survey results; and take any action deemed appropriate. (For possible action)
- 21. Receive a report from the Governing Board Clinical Quality and Professional Affairs Committee; and take any action deemed appropriate. (For possible action)
- 22. Receive a report from the Governing Board Strategic Planning Committee; and take any action deemed appropriate. (For possible action)
- 23. Receive a report from the Governing Board Human Resources and Executive Compensation Committee; and take any action deemed appropriate. (For possible action)
- 24. Receive a report from the Governing Board Audit and Finance Committee; and take any action deemed appropriate. (For possible action)
- 25. Receive the monthly financial report from the Chief Financial Officer for the June FY25 year-end results and the July FY26 financial report; and take any action deemed appropriate. (For possible action)
- 26. Receive an update from the Dean of the Kirk Kerkorian, School of Medicine at UNLV; and take any action deemed appropriate. (For possible action)
- 27. Receive an update from the Hospital CEO; and take any action deemed appropriate. (For possible action)

SECTION 4: EMERGING ISSUES

28. Identify emerging issues to be addressed by staff or by the Board at future meetings; and direct staff accordingly. (For possible action)

SECTION 5: CLOSED SESSION

29. Pursuant to NRS 241.015(4)(c), to receive information from the General Counsel regarding potential or existing litigation involving matters over which the Board had

- supervision, control, jurisdiction or advisory power, and to deliberate toward a decision on the matters; and direct staff accordingly. (For possible action)
- 30. Go into closed session pursuant to NRS 450.140(3) to discuss new or material expansion of UMC's health care services and hospital facilities.

COMMENTS BY THE GENERAL PUBLIC

A period devoted to comments by the general public about matters relevant to the Board's jurisdiction will be held. No action may be taken on a matter not listed on the posted agenda. Comments will be limited to three minutes. Please step up to the speaker's podium, clearly state your name, and address and please **spell** your last name for the record.

All comments by speakers should be relevant to the Board's action and jurisdiction.

UMCSN ADMINISTRATION KEEPS THE OFFICIAL RECORD OF ALL PROCEEDINGS OF UMCSN GOVERNING BOARD. IN ORDER TO MAINTAIN A COMPLETE AND ACCURATE RECORD OF ALL PROCEEDINGS, ANY PHOTOGRAPH, MAP, CHART, OR ANY OTHER DOCUMENT USED IN ANY PRESENTATION TO THE BOARD SHOULD BE SUBMITTED TO UMCSN ADMINISTRATION. IF MATERIALS ARE TO BE DISTRIBUTED TO THE BOARD, PLEASE PROVIDE SUFFICIENT COPIES FOR DISTRIBUTION TO UMCSN ADMINISTRATION.

THE BOARD MEETING ROOM IS ACCESSIBLE TO INDIVIDUALS WITH DISABILITIES. WITH TWENTY-FOUR (24) HOUR ADVANCE REQUEST, A SIGN LANGUAGE INTERPRETER MAY BE MADE AVAILABLE (PHONE: 702-765-7949).

University Medical Center of Southern Nevada Governing Board Meeting July 30, 2025

Emerald Conference Room (1st Floor)
Delta Point Building
901 Rancho Lane
Las Vegas, Clark County, Nevada
Wednesday, July 30, 2025
2:00 PM

The University Medical Center Governing Board met in regular session, at the location and date above, at the hour of 2:00 PM. The meeting was called to order at the hour of 2:06 PM by Chair O'Reilly. The following members were present, which constituted a quorum of the members thereof:

CALL TO ORDER

Board Members:

Present:

John O'Reilly, Chair
Harry Hagerty, Vice Chair (WebEx)
Donald Mackay, M.D. (WebEx)
Laura Lopez-Hobbs
Mary Lynn Palenik
Robyn Caspersen (WebEx)
Renee Franklin (WebEx)
Chris Haase (WebEx)

Ex-Officio Members:

Present:

John Fildes, MD, Ex-Officio Dr. Meena Vohra, Chief of Staff Alison Netski, Dean of Kirk Kerkorian SOM at UNLV

Absent:

Bill Noonan (Absent)

Others Present:

Mason Van Houweling, Chief Executive Officer Susan Pitz, General Counsel Stephanie Ceccarelli, Governing Board Secretary July 30, 2025 Page **2** of **8**

SECTION 1: OPENING CEREMONIES

CALL TO ORDER

PLEDGE OF ALLEGIANCE

INVOCATION

ITEM NO. 1 PUBLIC COMMENT

Chair O'Reilly asked if there were any persons present in the audience wishing to be heard on any item on this agenda.

Speakers: None

ITEM NO. 2 Approval of Minutes of the regular Meeting of the UMC Governing Board held on June 25, 2025. (Available at University Medical Center, Administrative Office) (For possible action)

FINAL ACTION:

A motion was made by Member Lopez-Hobbs that the minutes be approved as presented. Motion carried by unanimous vote.

ITEM NO. 3 Approval of Agenda (For possible action)

The recommendations to Agenda Items 12 and 13 were amended to delete "approve and authorize the Chief Executive Officer to sign" to read "review and recommend for approval by the Board of Hospital Trustees for University Medical Center of Southern Nevada", as these items relate real estate and will be incorporated into a joint item with the County.

Chair O'Reilly held Items 12 and 13 held for separate discussion.

FINAL ACTION:

A motion was made by Member Palenik that the agenda be approved as amended. Motion carried by unanimous vote.

SECTION 2: CONSENT ITEMS

ITEM NO. 4 Approve the July 2025 Medical and Dental Staff Credentialing Activities for University Medical Center of Southern Nevada (UMC) as authorized by the Medical Executive Committee (MEC) on July 22, 2025; and take action as deemed appropriate. (For possible action)

DOCUMENT(S) SUBMITTED:

- Credentialing Activities

ITEM NO. 5 Approve the revisions to the Physician & Non-Physician Provider (wRVU) Productivity Compensation and Benefits Plan as recommended by the

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Human Resources and Executive Compensation Committee; and take action as deemed appropriate. (For possible action)

DOCUMENT(S) SUBMITTED:

- Physician & Non-Physician Provider (wRVU) Agreement

ITEM NO. 6 Ratify the Fourth Amendment to the Hospital Services Agreement with Optum Health Networks, Inc., for managed care services; or take action as deemed appropriate. (For possible action)

DOCUMENT(S) SUBMITTED:

- Hospital Services Agreement Amendment 4 Redacted
- Disclosure of Ownership
- ITEM NO. 7 Ratify the Eighth Amendment to the Primary Care Provider Group Services Agreement with Optum Health Networks, Inc. for Managed Care Services; or take action as deemed appropriate. (For possible action)

DOCUMENT(S) SUBMITTED:

- Participation Agreement Amendment 8
- Disclosure of Ownership
- ITEM NO. 8 Ratify the Provider Participation Agreement with Optum Health Care Solutions, LLC, for managed care services; or take action as deemed appropriate. (For possible action)

DOCUMENT(S) SUBMITTED:

- Transplant Agreement Redacted
- Disclosure of Ownership
- ITEM NO. 9 Approve and authorize the Chief Executive Officer to sign the Professional Services Agreement with Ammar PLLC d/b/a Stroke and Neurology Specialists for Neurology and Stroke Neurology On-Call Coverage; authorize the Chief Executive Officer to exercise any extension options; and take action as deemed appropriate. (For possible action)

DOCUMENT(S) SUBMITTED:

- Professional Services Agreement
- Disclosure of Ownership
- ITEM NO. 10 Approve and authorize the Chief Executive Officer to sign Amendment No. 1 to Equipment Agreement with AtriCure, LLC for equipment and disposables; authorize the Chief Executive Officer to execute any extension options; or take action as deemed appropriate. (For possible action)

DOCUMENT(S) SUBMITTED:

- Equipment Agreement Amendment 1
- Sourcing Letter
- Disclosure of Ownership

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ITEM NO. 11 Approve and authorize the Chief Executive Officer to sign the Equipment Purchase Agreement with ZOLL Medical Corporation; or take action as deemed appropriate. (For possible action)

DOCUMENT(S) SUBMITTED:

- Quote
- Sourcing Letter
- Disclosure of Ownership
- ITEM NO. 14 Award the RFP No. 2025-01 for CMAR for UMC 7 Story Tower Patient Room Remodel to Core West, Inc., d/b/a CORE Construction; authorize the Chief Executive Officer to sign the Contract for CMAR Preconstruction Services, and execute any extension documents and future amendments within the not-to-exceed amount of this Agreement; or take action as deemed appropriate. (For possible action)

DOCUMENT(S) SUBMITTED:

- 2025-01 RFP Pre Construction Services Agreement
- Disclosure of Ownership
- ITEM NO. 15 Review and recommend for approval by the Board of Hospital Trustees for University Medical Center of Southern Nevada, the Sixth Amendment to Interlocal Medical Office Lease with the Board of Regents of the Nevada System of Higher Education on behalf of the University of Nevada, Las Vegas, Kirk Kerkorian School of Medicine for rentable space at the Lied Building located at 1524 Pinto Lane; or take action as deemed appropriate. (For possible action)

DOCUMENT(S) SUBMITTED:

- Interlocal Medical Office Lease- Amendment 6
- Disclosure of Ownership

FINAL ACTION:

A motion was made by Member Lopez-Hobbs that Consent Items 4-15, with the exception of Items 12 and 13, be approved, ratified, and awarded as presented. Motion carried by unanimous vote.

At this time, the Board reviewed Agenda Items 12 and 13.

ITEM NO. 12 Review and recommend for approval by the Board of Hospital Trustees for University Medical Center of Southern Nevada the Interlocal Agreement with Clark County for property at 300 South Martin Luther King Boulevard, Las Vegas, NV 89106 (Assessor's Parcel Number 139-33-202-003); or take action as deemed appropriate. (For possible action)

DOCUMENT(S) SUBMITTED:

- Interlocal Agreement

DISCUSSION:

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Susan Pitz, UMC General Counsel, reviewed the changes to the agenda item recommendation and stated that the County has requested that the standard fiscal fund out language be added to the agreement.

FINAL ACTION:

A motion was made by Member Mackay that Item 12 be approved as presented. Motion carried by unanimous vote.

ITEM NO. 13 Review and recommend for approval by the Board of Hospital Trustees for University Medical Center of Southern Nevada, the Interlocal Lease Agreement and Operating Agreement with Clark County for the Crisis Stabilization Center, Assessor's Parcel Number 140-21-303-004; authorize the Chief Executive Officer to execute the renewal options; or take action as deemed appropriate. (For possible action)

DOCUMENT(S) SUBMITTED:

Interlocal Lease Agreement and Operating Agreement Between Clark County and UMC

DISCUSSION:

Ms. Pitz read the changes to the agenda item recommendation into the record.

FINAL ACTION:

A motion was made by Member Haase that Consent Item 13 be approved as presented. Motion carried by unanimous vote.

SECTION 3: BUSINESS ITEMS

ITEM NO. 16 Receive a report from the Governing Board Human Resources and Executive Compensation Committee; and take any action deemed appropriate. (For possible action)

DOCUMENT(S) SUBMITTED:

- None

DISCUSSION:

Member Lopez-Hobbs provided a report on the meeting, which was held on Monday, July 14, at 2:00 p.m. A quorum was in attendance. There was no public comment, and the minutes and agenda were both approved unanimously as presented.

The Committee received an overview and discussed the two types of compensation statements that UMC employees may access. One statement is mailed directly to employees, and the other is available electronically through the SAP system. The Committee will receive a future update to include costs for medical insurance and the benefits received by employees.

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An update on the FY25 hires and turnovers at UMC. The overall voluntary turnover rate was 8.31%, while the RN turnover rate was 6.38%, which are below national benchmarks. UMC currently employees approximately 4,600 employees.

The Committee received updates regarding employee engagement survey, COLA and salary increases, PERS salary reductions and organizational performance goals for FY25 and proposed goals for FY26. Changes to the wRVU compensation plan were reviewed.

There was no public comment and the meeting was adjourned.

FINAL ACTION:

None

ITEM NO. 17 Receive a report from the Governing Board Audit and Finance Committee; and take action as deemed appropriate. (For possible action)

DOCUMENT(S) SUBMITTED:

- None

DISCUSSION:

Member Caspersen provided a report on the meeting, which was held on Wednesday, July 23, 2025, at 2:00 p.m. A quorum was in attendance. There was no public comment, and the minutes and agenda were both approved unanimously as presented.

The CFO presented a report on the monthly financial results and the fiscal yearend financials for June 2025. The discussion covered factors affecting financial outcomes, comparisons to the budget, as well as operating and financial metrics, and the current status of the financial and organizational performance goals. For the month of June income from operations and EBIDTA margins exceeded budget. Preliminary statistics for the month were provided.

Next, the Committee received an analysis of HR 1 and the potential impacts to the state, county, and UMC. These impacts will not take effect until FY2028.

Goals related to the committee for FY25 were discussed. All goals were achieved, and the committee recommended an award of 100% achievement.

Revised proposed goals for FY26 were reviewed and will be discussed during the August meeting for finalization.

The other business items were reviewed and approved or ratified by the Committee during the meeting. All of the contracts that were approved during the meeting are a part of today's consent agenda.

There were no emerging issues identified, no public comment, and the meeting adjourned.

FINAL ACTION:

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None

ITEM NO. 18 Receive an update from the Hospital CEO; and take any action deemed appropriate. (For possible action)

DOCUMENT(S) SUBMITTED:

PowerPoint Presentation

DISCUSSION:

Mason Van Houweling, UMC CEO, provided the following updates:

- HR1 Updates The expected changes will affect about 100,000 Nevada Medicaid recipients, most of whom live in Clark County. The impacts from the program will include state-directed payments to UMC, the implementation of work requirements, and effects on non-citizen Medicaid recipients. UMC is preparing for these adjustments.
- Kidney transplants: Record-breaking 100 in first 6 months.
- Moves are underway to clear 4th and 5th floor for Inpatient Acute Rehab.
- Crisis Stabilization Center update was highlighted in the Community Events brochure.
- UMC's youngest NICU baby goes home.
- Becker's Hospital Review recognition Top CFO and CXO recognition was given to Jennifer Wakem and Danita Cohen. Congratulations!
- Best of Las Vegas voting begins August 18 UMC was voted Fox5 Best Hospital, along with other gold and silver recognitions. Congratulations!

FINAL ACTION:

None

SECTION 4: EMERGING ISSUES

ITEM NO. 20 Identify emerging issues to be addressed by staff or by the Board at future meetings; and direct staff accordingly. (For possible action)

DISCUSSION:

None

FINAL ACTION:

None

COMMENTS BY THE GENERAL PUBLIC:

Comments from the general public were called. No such comments were heard.

A motion was made by Member Lopez-Hobbs that the Board go into closed session.

FINAL ACTION TAKEN:

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At this time, Member Lopez-Hobbs moved to go into the closed session, pursuant to NRS 241.015(4)(c), as outlined in the agenda. The motion was carried by unanimous vote.

At 2:30 PM, the Board recessed to go into closed session.

The meeting was reconvened in closed session at 2:36 PM.

SECTION 5: CLOSED SESSION

ITEM NO. 21 Go into closed session, pursuant to NRS 241.015(4)(c), to receive information from the General Counsel regarding potential or existing litigation involving matters over which the Board had supervision, control, jurisdiction or advisory power, and to deliberate toward a decision on the matters; and direct staff accordingly. (For possible action)

FINAL ACTION:

At the hour of 2:50 PM, the closed session on the above topic ended and the meeting was adjourned.

APPROVED:

Minutes Prepared by: Stephanie Ceccarelli, Governing Board Secretary

UNIVERSITY MEDICAL CENTER OF SOUTHERN NEVADA GOVERNING BOARD AGENDA ITEM

Petitioner: Mason Van Houweling

Recommendation:

That the Governing Board approve the August 2025 Medical and Dental Staff Credentialing Activities for University Medical Center of Southern Nevada (UMC) as authorized by the Medical Executive Committee (MEC) on August 26, 2025; and take action as deemed appropriate. (For possible action)

FISCAL IMPACT:

None

BACKGROUND:

As per Medical Staff Bylaws, Credentialing actions will be approved by the Medical Executive Committee (MEC) and submitted to the Governing Board monthly.

This action grants practitioners and Advanced Practice Professionals the authority to render care within UMC. At the August 21, 2025 meeting, these activities were reviewed by the Credentials Committee and recommended for approval by the Medical Executive Committee.

The MEC reviewed and approved these credentialing activities at the August 26, 2025 meetings.

Cleared for Agenda August 27, 2025

Agenda Item #

UNIVERSITY MEDICAL CENTER OF SOUTHERN NEVADA

GOVERNING BOARD AGENDA

Page 1 August 27, 2025

Date: August 27, 2025
To: Governing Board
From: Credentials Committee

Subject: August 21, 2025 Credentialing Activities

• NEW BUSINESS:

• Trauma DOP; Burn section: Revision

CREDENTIALS

A. INITIAL FPPE FOR MEMBERSHIP AND PRIVILEGES

				08/26/2025 –			
1	Alhushki	Waseem	M.D.	11/30/2026	Pediatric/Hematology/Oncology	Cure 4 The Kids	1
				08/26/2025 -		Medicus Healthcare	
2	Awomolo	Agboola	M.D.	11/30/2026	Radiology/Teleradiology	Solutions	1
						Women's Health	
				0826/2025 -		Associates of Southern	
3	Bebla	Norman	M.D.	07/31/2027	OB/GYN	Nevada	1
				08/26/2025 -		Mike O'Callaghan Military	
4	Bowers	Kara	M.D.	08/31/2026	General Surgery	Medical Center	1
				08/26/2025 -		UMC Pediatric Emergency	
5	Cohen	Lea	M.D.	03/31/2027	Emergency Medicine	MediciOne	1
				08/26/2025 -			
6	Gonzalez	Christopher	D.O.	02/28/2027	General Surgery	UNLV Health	1
						Mike O'Callaghan Military	
				08/26/2025 -		Medical Center	
7	Heath	Jared	PAC	02/28/2027	Emergency Medicine	(ROTATOR)	1
					<u> </u>	Mike O'Callaghan Military	
				08/26/2025 -		Medical Center	
8	Huynh	Hai-Phuong	CRNA	08/31/2026	Anesthesia	(ROTATOR)	1
	,	J				Mike O'Callaghan Military	
				08/26/2025 -		Medical Center	
9	Kim	Haeseung	D.O.	08/31/2026	Internal Medicine	(ROTATOR)	1
				08/26/2025 -		, ,	
10	King	Greggy	APRN	07/31/2027	Internal Medicine	UMC Infusion Clinic	1
	J	557		08/26/2025 -		Mike O'Callaghan Military	
11	Kinsey	Taylor	M.D.	01/31/2027	Anesthesia	Medical Center	1
	,	,		08/26/2025 -			
12	Lay	Lindy	D.O.	03/31/2027	Medicine/Psychiatry	Eugene Rosenman, MD	1
		,		08/26/2025 -		Mike O'Callaghan Military	
13	Mayers	Alexander	M.D.	01/31/2027	Orthopaedic Surgery	Medical Center	1
				08/26/2025 -	a to the process of the second		
14	Moore	Louis	M.D.	07/31/2027	Radiology	UMC Radiology	1
		200.0		08/26/2025 -		55	
15	Mulick	Michael	D.O.	02/28/2027	Anesthesiology	UMC Anesthesia	1
	TVIGITER	· · · · · · · · · · · · · · · · · · ·	5.0.	08/26/2025 -	, incomesions by	O IVI O Y IVI O SI I I O SI I	
16	Nicksa	Grace	M.D.	02/28/2027	Pediatric Surgery	UNLV Health	1
	TTICKSG	Grace	141.0.	08/26/2025 -	r culative surgery	Mike O'Callaghan Military	
17	Olson	Ту	M.D.	04/30/2027	General Surgery	Medical Center	1
	0.3011	· y	IVI.D.	04/30/2021	General Jurgery	Mike O'Callaghan Military	
				08/26/2025 -		Medical Center	
18	Pruangkarn	Susanna	APRN	08/20/2023 -	Pulmonary Medicine	(ROTATOR)	1
10	Trudiigkaiii	Jusaiilla	\(\alpha\) 1/1/1/	08/26/2025 -	i dimonary Medicine	(NOTATON)	
19	Schwartz	Cynthia	M.D.	05/31/2027	Surgery/Otolaryngology	UNLV Health	1
13	JUIWAILE	Супина	IVI.D.	03/31/2027	Julgery/Otolal yligology	Page 15	

20	Sana	Alexander	MD	08/26/2025-	Dadialas.	LINAC De diele eur	1
20	Song	Alexander	M.D.	04/30/2027	Radiology	UMC Radiology	1
						Mike O'Callaghan Military	
				08/26/2025 -		Medical Center	
21	Studley	Lora	NP	08/31/2026	Trauma/Critical Care	(ROTATOR)	1
				08/26/2025 -			
22	Tillett	Zachary	M.D.	09/30/2026	Emergency/ Trauma	UMC Emergency Medicine	1
				08/26/2025 -		Kidney Specialists of	
23	Tracy	Felicia	APRN	02/28/2027	Medicine/Nephrology	Southern Nevada	1
						Mike O'Callaghan Military	
				08/26/2025 -		Medical Center	
24	Watkins	Madelynn	M.D.	08/31/2026	General Surgery	(ROTATOR)	11

B. REAPPOINTMENTS TO STAFF

1		1		1	T		
Afrim-Antwi	Edmund	PAC	10/01/2025- 09/30/2027	Orthopaedic Surgery/Orthopaedic Surgery	APP Dependent Privileges	Desert Orthopaedic Center	1
Al-Tameemi	Ahmed	M.D.	10/01/2025- 09/30/2027	Medicine/Internal Medicine	Affiliate Membership and Privileges	Platinum Hospitalists	1
Aponte-Pieras	Jose	M.D.	10/01/2025- 09/30/2027	Medicine/Gastroente rology	Affiliate Membership and Privileges	UNLV Health	1
Aquino	Fema	M.D.	10/01/2025- 09/30/2027	Family Medicine	Affiliate Membership and Privileges	UMC Hospitalists	1
Baynosa	Richard	M.D.	10/01/2025- 09/30/2027	Surgery/Plastic Surgery/Orthopaedic Surgery/Hand	Active Membership and Privileges	UNLV Surgery	1
Rerkeley	Ross	MD	10/01/2025- 09/30/2027	Emergency Medicine/Adult Emergency Medicine/Trauma Emergency	Active Membership and Privileges	UMC Emergency Medicine	1
Serverey	11033	WHO!	10/01/2025-	Emergency	Active with Membership and Privileges to Affiliate with Membership and	Nevada Heart & Vascular	-
Berkley	Robert	M.D.	09/30/2027	Medicine/Cardiology	Privileges	Center	1
Bonnaig	Jean-Victor	M.D.	10/01/2025- 09/30/2026	Radiology	Affiliate Membership and Privileges	Medicus Healthcare Solutions	1
Dampog	Ronald Renv	APRN	10/01/2025- 09/30/2027	Medicine/Internal Medicine	APP Independent Membership and Privileges	Platinum Hospitalists	1
	Al-Tameemi Aponte-Pieras Aquino Baynosa Berkeley Berkley	Al-Tameemi Ahmed Aponte-Pieras Jose Aquino Fema Baynosa Richard Berkeley Ross Berkley Robert Bonnaig Jean-Victor	Al-Tameemi Ahmed M.D. Aponte-Pieras Jose M.D. Aquino Fema M.D. Baynosa Richard M.D. Berkeley Ross M.D. Berkley Robert M.D. Bonnaig Jean-Victor M.D.	Afrim-Antwi Edmund PAC 09/30/2027 Al-Tameemi Ahmed M.D. 10/01/2025-09/30/2027 Aponte-Pieras Jose M.D. 10/01/2025-09/30/2027 Aquino Fema M.D. 09/30/2027 Baynosa Richard M.D. 10/01/2025-09/30/2027 Berkeley Ross M.D. 10/01/2025-09/30/2027 Berkley Robert M.D. 10/01/2025-09/30/2027 Bonnaig Jean-Victor M.D. 10/01/2025-09/30/2026 10/01/2025-10/01/2025-09/30/2026 10/01/2025-09/30/2026 10/01/2025-09/30/2026	Afrim-Antwi Edmund PAC 10/01/2025- 09/30/2027 Surgery/Orthopaedic Surgery Al-Tameemi Ahmed M.D. 10/01/2025- 09/30/2027 Medicine/Internal Medicine Aponte-Pieras Jose M.D. 10/01/2025- 09/30/2027 Medicine/Gastroente rology Aquino Fema M.D. 10/01/2025- 09/30/2027 Surgery/Plastic Surgery/Orthopaedic Surgery/Orthopaedic Surgery/Hand Baynosa Richard M.D. 09/30/2027 Surgery/Orthopaedic Surgery/Orthopaedi	Afrim-Antwi Edmund PAC 09/30/2027 Surgery/Orthopaedic Surgery APP Dependent Privileges Affiliate Membership and Privileges Active Membership and Privileges Active Surgery/Plastic Surgery/Hand Emergency Medicine/Adult Emergency Medicine/Adult Emergency Medicine/Trauma Emergency Medicine/Trauma Emergency Active Membership and Privileges Berkeley Ross M.D. 09/30/2027 Medicine/Trauma Emergency Active with Membership and Privileges to Affiliate with Membership and Privileges Affiliate with Membership and Privileges Affiliate with Membership and Privileges Affiliate Membership and Privileges Affiliate Membership and Privileges Affiliate with Membership and Privileges Affiliate Membership and Privileges	Afrim-Antwi Edmund PAC 09/30/2027 Surgery/Orthopaedic Surgery APP Dependent Privileges Center Affiliate Membership and Privileges UNLV Health Aponte-Pieras Jose M.D. 09/30/2027 Medicine/Gastroente Privileges UNLV Health Aquino Fema M.D. 09/30/2027 Family Medicine Baynosa Richard M.D. 09/30/2027 Family Medicine/Family Medicine/Adult Emergency Medicine/Adult Emergency Medicine/Trauma Privileges UNLV Surgery Berkeley Ross M.D. 09/30/2027 Emergency Medicine/Trauma Emergency Medicine/Trauma Emergency Medicine/Adult Emergency Medicine/Adult Emergency Medicine/Adult Emergency Medicine/Adult Emergency Medicine/Trauma Emergency Medicine/Trauma Privileges One-Active Wembership and Privileges One-Active Wembership Active Wembership Activ

	T		1		T	Г	T	1
						APP		
				10/01/2025-	Ambulatory	Independent Membership and	UMC Quick	
10	Domingo	John Paolo	APRN	09/30/2026	Care/Quick Care	Privileges	Care	1
				55/55/2525			55.5	_
					Surgery/General Surgery/Trauma	Affiliate	Medicus	
				10/01/2025-	Critical Care/ Trauma	Membership and	Healthcare	
11	Fleming	Irma	M.D.	09/30/2027	Burn Care	Privileges	Solutions	1
	0			, ,		<u> </u>		
				10/01/2025	C	ADD D	UMC Lion's	
12	Garcia	Hannah	APRN	10/01/2025- 09/30/2027	Surgery/General	APP Dependent	Burn Care	1
12	Garcia	Hannah	APKIN	09/30/2027	Surgery	Privileges	Center	1
						Active		
				10/01/2025-		Membership and	UMC	
13	Jordan	Matthew	M.D.	09/30/2027	Anesthesiology	Privileges	Anesthesia	1
						Affiliate		
				10/01/2025-		Membership and	Ejaz Kamboj,	
14	Kamboj	Ejaz	M.D.	09/30/2027	Medicine/Cardiology	Privileges	MD	1
							UMC Center	
						Affiliate	for	
				10/01/2025-	Surgery/Transplant	Membership and	Transplantatio	
15	Kerr	Hannah	M.D.	09/30/2027	Surgery/Urology	Privileges	n	1
						Affiliate	Nevada Heart	
				10/01/2025-		Membership and	& Vascular	
16	Khan	Zubair	M.D.	09/30/2026	Medicine/Cardiology	Privileges	Center	1
					Orthopaedic	Active	UMC	
				10/01/2025-	Surgery/Trauma	Membership and	Orthopedic &	
17	Maitra	Sukanta	M.D.	09/30/2027	Orthopaedic Surgery	Privileges	Spine Institute	1
						Affiliate		
1.0				10/01/2025-		Membership and	Las Vegas	_
18	McCraw	Casey	M.D.	09/30/2027	Surgery/Urology	Privileges	Urology	1
						Affiliate	Nevada Heart	
				10/01/2025-		Membership and	& Vascular	
19	Namazi	Ali	M.D.	09/30/2027	Medicine/Cardiology	Privileges	Center	1
						Active		
						Membership and		
					Emanuar	Privileges to	LINAC Dadi-tai	
				10/01/2025-	Emergency Medicine/Pediatric	Affiliate Momborship	UMC Pediatric	
20	Norozian	Farnaz	M.D.	09/30/2025	Emergency Medicine	Membership and Privileges	Emergency Medicine	1
20	.101021011	Tarriaz	141.0.	03/30/2021	ZinerBeney Wiedicine		TATEGRATIC	
				10/01/2025	Medicine/Gastroente	Active	UNLV	
21	Ohning	Gordon	M.D.	10/01/2025- 09/30/2027	rology	Membership and Privileges	Medicine	1
	Jilling	GOLGOII	IVI.D.	03/30/2027	TOTOGY	TTIVITEGES	Wiedicine	1
						Affiliate		
				10/01/2025-	Medicine/Internal	Membership and	Intermountain	
22	Ozir	Orlando	M.D.	09/30/2027	Medicine	Privileges	Healthcare	1

	1				T			
23	Resh	William	M.D.	10/01/2025- 09/30/2027	Medicine/Cardiology	Active Membership and Privileges to Affiliate Membership and Privileges	Nevada Heart & Vascular Center	1
24	Salazar	Stephanie	APRN	10/01/2025- 09/30/2026	Medicine/Internal Medicine/Ambulator y Care	APP Independent Membership and Privileges	UMC Hospitalists	1
25	Shah	Syed	M.D.	10/01/2025- 09/30/2027	Medicine/Nephrolog Y	Active Membership and Privileges	Kidney Specialists of Southern Nevada	1
26	Sheikh	Fareed	D.O.	10/01/2025- 09/30/2027	Medicine/Cardiology	Active Membership and Privileges to Affiliate Membership and Privileges	Nevada Heart & Vascular Center	1
27	Sheikh	Mahmud	M.D.	10/01/2025- 09/30/2027	Medicine/Internal Medicine	Affiliate Membership and Privileges	Pioneer Health Care	1
28	Singh	Aditi	M.D.	10/01/2025- 09/30/2027	Medicine/Internal Medicine	Active Membership and Privileges to Affiliate Membership and Privileges	UNLV Health	1
29	Singh	Naresh	M.D.	10/01/2025- 09/30/2027	Medicine/Pulmonary Medicine/Respirator y Care	Active Membership and Privileges to Affiliate Membership and Privileges	Pulmonary Associates	1
30	Tanveer	Aisha	M.D.	10/01/2025- 09/30/2027	Medicine/Internal Medicine	Affiliate Membership and Privileges	Platinum Hospitalists	1
31	Tavares	Joaquim	M.D.	10/01/2025- 09/30/2027	Medicine/Pulmonary Medicine/Respirator y Care	Affiliate Membership and Privileges	United Critical Care	1
32	Tobias	Vanessa	APRN	10/01/2025- 09/30/2027	Surgery/General Surgery	APP Independent Membership and Privileges	UNLV Health	1
33	Tonel	Jefferson Mark	APRN	10/01/2025- 09/30/2027	Ambulatory Care/Primary Care	APP Independent Membership and Privileges	UMC-Sunset Primary Care	1
34	Varsanyi	Gyorgy	M.D.	10/01/2025- 09/30/2027	Anesthesiology/Trau ma Anesthesia	Active Membership and Privileges	UMC Anesthesia	1

UNIVERSITY MEDICAL CENTER OF SOUTHERN NEVADA

GOVERNING BOARD AGENDA

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						Affiliate		
				10/01/2025-	Ambulatory	Membership and	UMC-Aliante	
35	Zeynalov	Elchin	M.D.	09/30/2027	Care/Primary Care	Privileges	Primary Care	1

C. MODIFICATION OF PRIVILEGES AT REAPPOINTMENT

1	Raynosa	Richard	M.D.	10/01/2025- 09/30/2027	Surgery/Plastic Surgery/Orthopaedic Surgery/Hand	Withdrawal Privilege: (Surgery / Plastic DOP) ** Primary Burns
2	Baynosa Fleming	Irma	M.D.	10/01/2025- 09/30/2027	Surgery Surgery/General Surgery/Trauma Critical Care/ Trauma Burn Care	Withdrawal Privileges: (General Surgery DOP) ** General Surgery Privileges: ** Integumentary system.
3	Garcia	Hannah	APRN	10/01/2025- 09/30/2027	Surgery/General Surgery	New Privilege: ** Pediatric Patients
4	Kamboj	Ejaz	M.D.	10/01/2025- 09/30/2027	Medicine/Cardiology	Withdrawal Privilege: ** Ref & Follow
5	Kerr	Hannah	M.D.	10/01/2025- 09/30/2027	Surgery/Transplant Surgery/Urology	Withdrawal Privileges: (GS DOP / Transplant) ** General Surgery ** Pancreas Transplantation ** Deceased Donor Organ Recovery ** Open Donor Nephrectomy (GS DOP / Urology) ** Laser Lithotripsy ** Laparoscopic Urological Surgery
6	Khan	Zubair	M.D.	10/01/2025- 09/30/2026	Medicine/Cardiology	New Privilege: ** Left Ventricular Assist Device (LVAD)/Impella.
7	McCraw	Casey	M.D.	10/01/2025- 09/30/2027	Surgery/Urology	Withdraw Privileges: **Open Prostatectomy ** Extracorporeal shockwave lithotripsy (ESWL) ** Incontinence/Vaginal Surgery ** Advanced Female Urology Procedures ** Da Vinci Robot
8	Namazi	Ali	M.D.	10/01/2025- 09/30/20227	Medicine/Cardiology	Withdraw Privileges: ** Internal Medicine ** Cardioeversion-Emergent (Electrical and Pharmaceutical)
9	Sheikh	Freed	D.O	10/01/2025- 09/30/2027	Medicine/Cardiology	Withdraw Privilege: ** Internal Medicine

				10/01/2025-	Ambulatory	
10	Zeynalov	Elchin	M.D.	09/30/2027	Care/Primary Care	New Privilege: Telemedicine

D. MODIFICATION OF PRIVILEGES

	1			1	
1	Ball	Seth	M.D.	EM / Adult & Pediatric Emergency Medicine	Modification of Privilege - Withdraw Privilege: Nitrous Oxide Sedation (PEDS ED DOP)
2	Bratton	Anthony	M.D.	Orthopaedic Surgery/Trauma Orthopaedic Surgery	Modification of Privilege - Withdraw Privilege: Telemedicine (Ortho does not do Telemedicine)
3	Burnette	Kreg	M.D.	EM / Pediatric Emergency Medicine	Modification of Privilege - Withdraw Privilege: Nitrous Oxide Sedation (PEDS ED DOP)
4	Choa	Jacqueline	M.D.	Medicine / Pulmonary - Medicine / Respiratory Care	Modification of Privilege - New Privileges : ** Medical Thoracoscopy/Pleuroscopy ** Robotic Bronchoscopy
5	Grissom	Daniel	M.D.	Pediatric Emergency Medicine	Modification of Privilege - Withdraw Privilege: Nitrous Oxide Sedation (PEDS ED DOP)
6	Horning	Sandra	M.D.	EM / Pediatric Emergency Medicine	Modification of Privilege - Withdraw Privilege: Nitrous Oxide Sedation.
7	Kottapalli	Sai	D.O.	General Surgery/Cardiovascular/Thoracic Surgery	Modification of Privilege - Withdraw Privilege: General Surgery
8	Lewis	Jeffrey	M.D.	Surgery/General Surgery	Modification of Privilege - Withdraw Privileges: ** REBOA ** Da Vinci
9	Norozian	Farnaz	M.D.	EM / Pediatric Emergency Medicine	Modification of Privilege - Withdraw Privilege: Nitrous Oxide Sedation (PEDS ED DOP)
10	Pamulapati	Vivek	M.D.	Surgery/General Surgery	Modification of Privilege - New Departments: ** Trauma Surgery ** Trauma Critical Care
11	Trautwein	Johnn	M.D.	EM / Pediatric Emergency Medicine	Modification of Privilege - Withdraw Privilege: Nitrous Oxide Sedation (PEDS ED DOP)
12	Walker	Don	M.D.	EM / Pediatric Emergency Medicine	Modification of Privilege - Withdraw Privilege: Nitrous Oxide Sedation (PEDS ED DOP)
13	Yi	Julia	MD	Neurosurgery	Modification of Department/Privileges - New Department: ** Trauma Neurosurgery Privilege: ** Core

GOVERNING BOARD AGENDA

E. EXTENSION OF INITIAL FPPE

					Extend Initial FPPE through March 2026 due to not
1	McBean	Melvin	PAC	Orthopaedic Surgery	being able to provide cases

F. EXTENSION OF INITIAL FPPE (DEPT/PRIVILEGE)

					Extend FPPE for New Privileges : *Laparoscopic Procedures *Penoscrotal/Urethral surgery *Laparoscopic urological surgery *Interstim therapy for urinary control
1	Candela	Joseph	M.D.	Surgery/Urology	through March 2026 due to not being able to provide cases
2	Chen	George	D.O.	Ambulatory Care/Quick Care	Extend FPPE for New Department : Medicine/ Internal Medicine through March 2026 due to not being able to provide cases
3	Cooper	Tristan	M.D.	Emergency Medicine/Adult Emergency Medicine	Extend FPPE for New Department : Trauma DOP through March 2026, due to not being able to provide cases
4	Gomez	Nadia	M.D.	Obstetrics and Gynecology	Extend FPPE for New Privilege : Sacrocolpopexy through March 2026, due to not being able to provide cases

G. COMPLETION OF FPPE: NEW DEPARTMENT/PRIVILEGES

1	Green	Tammy	APRN	Ambulatory Care/Quick Care & Emergency Medicine	Completion of FPPE - New Department : Emergency Medicine/Adult
2	Kodandapani	Keshavan	APRN	Ambulatory Care	Completion of FPPE - New Privilege : Toenail Removal
3	McNickle	Allison	M.D.	Surgery/General Surgery	Completion of FPPE - New Privilege: (General Surgery DOP) ** Amputations New Privilege: (Trauma Critical Care DOP) ** Management of Intracranial Pressure Monitoring **Diagnosis.
4	Mody	Pooja	D.O.	Surgery/General Surgery	Completion of FPPE - New Privileges: ** Endoscopy: Esophagoscopy, Gastroscopy, Colonoscopy ** Bariatric Surgery ** Advanced Laparoscopic Surgery.
5	Nijim	Shadi	M.D.	Medicine/ Nephrology	Completion of FPPE (TPN is being added to CORE)
6	Pineda	Myacinth	APRN	Medicine/Nephrology	Completion of FPPE – New Privilege: ** Ability to work up, diagnose of, and provision of treatment or consultative services to patient's illnesses and disorders of the kidneys.

7	Reese	Lee	M.D.	Surgery/General Surgery	Completion of FPPE - New Privilege : Amputations (added to Core)
8	Saleem	Kamron	M.D.	Medicine/Nephrology	Completion of FPPE - New Privilege : ** Total Parenteral Nutrition (TPN) being added to Core
9	Shah	Rita	M.D.	Pediatrics	Completion of FPPE - New Privilege : ** Pediatric Hospital Medicine

H. STATUS CHANGE: INITIAL FPPE

1	Al-Nattah	Sanaa	M.D.	Pathology	Change in Staff Status - Release from Affiliate Initial FPPE Membership and Privileges to Affiliate Membership and Privileges - Completion of FPPE
2	Baydoun	Salah	M.D.	Emergency	Change in Staff Status - Release from Affiliate Initial FPPE Membership and Privileges to Affiliate Membership and Privileges - Completion of FPPE
3	Bindrup	James	D.O.	Emergency Medicine	Change in Staff Status - Release from Affiliate Initial FPPE Membership and Privileges to Affiliate Membership and Privileges - Completion of FPPE
4	Burns	Charles	MD	Pathology	Change in Staff Status - Release from Affiliate Initial FPPE Membership and Privileges to Affiliate Membership and Privileges - Completion of FPPE
5	Dowdy	Kristen	DO	Military Rotator	Change in Staff Status - Release from Affiliate Initial FPPE Membership and Privileges to Affiliate Membership and Privileges - Completion of FPPE (Rotators do not require FPPE)
6	Kim	Stacy	MD	Pathology	Change in Staff Status - Release from Affiliate Initial FPPE Membership and Privileges to Affiliate Membership and Privileges - Completion of FPPE
7	Kumar	Shivesh	MD	Family Medicine	Change in Staff Status - Release from Affiliate Initial FPPE Membership and Privileges to Affiliate Membership and Privileges - Completion of FPPE
8	Nahas	Elif	MD	Pathology	Change in Staff Status - Release from Affiliate Initial FPPE Membership and Privileges to Affiliate Membership and Privileges - Completion of FPPE
9	Pruangkarn	Susanna	APRN	Medicine/ Pulmonary	Change in Staff Status - Release from APP Initial FPPE Membership and Privileges to APP Independent Membership and Privileges - Completion of FPPE (Rotators do not require FPPE)
10	Qiu	Wansong	M.D.	Pathology	Change in Staff Status - Release from Affiliate Initial FPPE Membership and Privileges to Affiliate Membership and Privileges - Completion of FPPE
11	Ramesh	Divya	APRN	General Surgery/Trauma Surgery	Change in Staff Status - Release from APP Initial FPPE Membership and Privileges to APP Independent Membership and Privileges - Completion of FPPE

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12	Rodriguez	Laura	PAC	Orthopaedic Surgery	Change in Staff Status - Release from APP Initial FPPE Membership and Privileges to APP Independent Membership and Privileges - Completion of FPPE
13	Scamman	Willard	M.D.	Pathology	Change in Staff Status - Release from Affiliate Initial FPPE Membership and Privileges to Affiliate Membership and Privileges - Completion of FPPE
14	Strauss	Jonathan	M.D.	Pathology	Change in Staff Status - Release from Affiliate Initial FPPE Membership and Privileges to Affiliate Membership and Privileges - Completion of FPPE
15	Wang	Jeff	M.D.	Pathology	Change in Staff Status - Release from Affiliate Initial FPPE Membership and Privileges to Affiliate Membership and Privileges - Completion of FPPE
16	Wang	Yusharn	APRN	Family Medicine	Change in Staff Status - Release from APP Initial FPPE Membership and Privileges to APP Independent Membership and Privileges - Completion of FPPE (Rotators do not require FPPE)

I. LOA - REQUEST

				Surgery/General		Request for LOA - Military
1	Angotti	Lisa	M.D.	Surgery	UNLV Surgery	Assignment
					Office of Military	Request for LOA - Military
2	Jensen	Scott	M.D.	Anesthesiology	Medicine	Deployment

J. RESIGNATIONS

1	Beren	Donna	APRN	Radiology/Diagnostic Radiology	UMC Radiology	Resignation: 10-Day notice (no response)
2	Campbell	Eleanor	APRN	Medicine/Hematology/ Oncology	Optum Care Cancer Center	Voluntary Resignation - Change in Practice needs
3	Carter	Yvonne	M.D.	Surgery/CVT	UNLV Health	Resignation: No longer with the group (10-Day notice: no response)
4	DuMontier	Stephen	D.O	Emergency Medicine	UMC	Resignation: UMC HR
5	Esguerra	Elaine	APRN	Ambulatory Care/Primary Care	UMC - Peccole Ranch Primary Care	Resignation: Relocating
6	Faulkner	Sarah	M.D.	Obstetrics and Gynecology	Mike O'Callaghan Military Hospital	Resignation: Military Orders
7	Gopalani	Sameer	M.D.	Obstetrics and Gynecology	Desert Perinatal Associates	Resignation: Relocating
8	Herman	Lee	D.O	Emergency Medicine	UMC Emergency Medicine	Resignation: UMC HR
9	Kabbani	Haidar	M.D.	Pediatrics/Pediatric Teleneurology	Pokroy Medical Group of Nevada	Resignation: No Covering Provider
10	Lee	Eden	M.D.	Medicine/Psychiatry	UMC	Resignation: Relocating

11	Link	Daniel	M.D.	Anesthesiology	PBS Anesthesia	Resignation: Relocated
				Medicine/Hematology/	OptumCare Cancer	Resignation: 10-Day notice
12	Makalinao	Alex	M.D.	Oncology	Care	(no response)
				Ambulatory	UMC-Summerlin	Resignation: 10-Day notice
13	Mauban	Rene	M.D.	Care/Primary Care	Primary Care	(no response)
				Obstetrics and		
14	Miles	Shana	M.D.	Gynecology	UNLV Health	Resignation: Relocating
					_	Resignation: effective
4.5		Aliaa	ADDNI	Medicine/Internal	Platinum	8/31/2025; saved under
15	Musante	Alisa	APRN	Medicine	Hospitalists Medicus	facilities/cases
				Radiology/Teleradiolog	Healthcare	Resignation: Change in
16	Ord	Justin	M.D.	V	Solutions	Contracted Group
			21	1	00.0.0.0	Resignation: 10-day notice
						was sent on 08/01/2025 - No
17	Park	Nam	M.D.	Anesthesiology	Unknown	response
						Resignation: No longer with
				Surgery/General		the group (10-Day notice: no
18	Petersen	Kevin	D.O	Surgery	UNLV Health	response)
	Pinelo Coll			Medicine/Infectious	Wound Care	Resignation: No Dr. for Cross
19	Cardenas	Anna	M.D.	Disease	Experts	Coverage
				Medicine/Pulmonary	Mike O'Callaghan	Resignation: Military Rotator
20	PruangKarn	Susanna	APRN	Medicine	Military	end date 08/31/2025
						Resignation: No longer with
21	Ramirez	Jennifer	APRN	Surgory	UNLV Health	the group (10-Day notice: no response)
	Nammez	Jenninei	AFNN	Surgery	ONLY HEARTI	response
22	Velez	David	M.D.	Surgery/General	UNLV Health	Resignation: Relocated
	veiez	Daviu	IVI.D.	Surgery	ONLY Health	Resignation: No response to
				Pediatrics/Pediatric		10 Day Notice sent out on
23	Vellaichamy	Muthukumar	M.D.	Critical Care	Locum Tenens	07/10/2025
	,					. ,
24	Villaflor	Christian	M.D.	Emergency Medicine	UMC	Resignation
						Resignation: Relocate to
25	Voong	Tony	D.O	Family Medicine	UNLV Health	California
				Surgery/General		
26	Wilensky	Adam	M.D.	Surgery	UNLV Health	Resignation: Left the group

K. PINK - OFF CYCLE

1	Ross	David	M.D.	Anesthesilogy	UMC Anesthesia
2	Yee	Chihuang Edward	M.D.	Surgery/Opthalmology	Las Vegas Ophthalmology

L. ADJOURNMENT

UNIVERSITY MEDICAL CENTER of SOUTHERN NEVADA DEPARTMENT OF TRAUMA SECTION OF BURN DELINEATION OF PRIVILEGES



NAME:		☐ Initial Application
Effective FROM:	TO:	☐ Reappointment☐ Additional Privilege
staff. Surgeons in the Section	s and procedures in the Section of Burns shall be in accordance with the Byl of Burn have privileges to admit, and treat pregnant and non-pregnant, adult the course of treatment for the condition for which these patients present to	t and pediatric patients who meet
Eligibility Criteria:	To be eligible to request CORE clinical privileges, the applicant must the Medical and Dental staff, the Department of Surgery, and meet the	
Basic Education:	M.D. or D.O.	
	 Successful completion of an accredited ACGME or AOA residency tra or plastic surgery, Board certified by the American Board of Surgery (a Board of Medical Specialists), or the American Board of Plastic Surger Osteopathic Association. Board Certification in General Surgery by the American Board of Surge Plastic Surgery, or the Bureau of Osteopathic Specialists and Boards of College of Physicians and Surgeons of Canada within five (5) years of Burn fellowship within the past twenty-four (24) months trained or an a qualifications in Burn Surgery within the past twenty-four (24) months of experience caring for at least 50 inpatient burns annually. Current ABLS provider or Instructor Certification. Knowledge of Burn Team physician roles, section policies, protocols, a 	ery, or the American Board of Certification, or the Royal postgraduate training. Approved fellowship with added or two (2) years of active burn
	Tailo medge of Burn Team physician roles, section policies, protocols, a	ing gardennes

Experience:

Criteria for Burn Care:

Must appear before the Burn Quarterly meeting.

Initials:

1. Active Burn experience and documentation of caring for a minimum of 50 burn inpatients annually. within the past twelve (12) months.

Reappointment:

- 1. A minimum of 50% attendance at Burn Peer Review Case conference AND
- 2. A minimum of 75% attendance at Monthly Burn Faculty Conference AND
- 3. A minimum of thirty (30) ten (10) hours of Burn Specific CME's with an additional one (1) hour each year in Pediatrics at a two (2) year reappointment or a minimum of fifteen (15) five (5) hours of Burn Specific CME's with an additional one (1) hour in Pediatrics at a one (1) year reappointment.
- 4. Active Burn experience and documentation of caring for a minimum of 50 burn inpatients within the past 24 months.
- 5. Current ABLS provider or Instructor certification

UNIVERSITY MEDICAL CENTER OF SOUTHERN NEVADA GOVERNING BOARD AGENDA ITEM

Issue:	UMC Policies and Procedures	Back-up:
Petitioner:	Mason Van Houweling, Chief Executive Officer	Clerk Ref. #

Recommendation:

That the UMC Governing Board approve the Clinical Quality and Professional Affairs Committee's recommendation for approval of the UMC Policy and Procedures Committee's activities from its meeting held on June 4 and July 2, 2025; and take action as deemed appropriate. (For possible action)

FISCAL IMPACT:

None

BACKGROUND:

At their meeting held on August 11, 2025, the Clinical Quality and Professional Affairs Committee reviewed and approved the UMC Policies and Procedures Committee's activities of June 4th and July 2nd, 2025, including, the recommended creation, revision, and /or retirement of UMC policies and procedures, and recommend for approval by the Governing Board.

Cleared for Agenda August 27, 2025

Agenda Item#



June 4, 2025 Hospital Policy / Procedure Committee

As part of our regular policy review, the attached policies have been reviewed and updated by necessary hospital leaders/experts in order to reflect current regulatory rules and industry standards. A summary of the changes to each policy is included below.

Total of 37 Approved, 0 Retired

POLICY NAME	NEW/ REVISED	HPP COMMITTEE DECISION	SUMMARY
Autopsy	Revised	Approved as Submitted	Updated "Attachment A" to reflect updates to Clark County Ordinance #2.12.060. Vetted by CQPS.
Observation and Monitoring - Crisis Stabilization Center (CSC)	New	Approved as Submitted	Created by CSC multi-disciplinary P/P working group. Reviewed with editorial changes made by Quality, Safety, & Regulatory Officer.
Critical Tests/Critical Results Reporting	Revised	Approved with Revisions	Added Respiratory Services manufacturer ranges, reportable ranges and Critical Values. Vetted by CQPS and Director of Respiratory.
ECMO Management of Skin Integrity	Revised	Approved with Revisions	Removed bed reference. Vetted by PICU Clinical Manager and Pediatric Department.
ECMO Nursing Documentation for Patient	Revised	Approved as Submitted	Scheduled review, no changes. Vetted by PICU Clinical Manager, Maternal Child Director, ACNO and Pediatric Department.
ECMO Pediatric Mouth Care	Revised	Approved as Submitted	Scheduled review, no changes. Vetted by PICU Clinical Manager, Maternal Child Director, ACNO and Pediatric Department.
Droplet Precautions	Revised	Approved as Submitted	Minimal change; removed MDI comment; updated high touch surfaces. Updated references. Vetted by Director of Infection Prevention and Medical Director Infectious Disease.
Reporting of Communicable Diseases & Conditions to Local, State or Federal Agencies	Revised	Approved as Submitted	Title and verbiage change to include local, state and federal agencies; Biosense specifics removed; stronger language on use of Epicare Link. Vetted by Microbiology Manager, Director of Infection Prevention and Medical Director Infectious Disease.
Special Procedural Cart	Revised	Approved with Revisions	Annual Review. CIMC unit added to policy. No further changes required.
Guideline for the Management of the Adult Patient on EndoTool IV: Glucose Management System	Revised	Approved as Submitted	Scheduled review, no changes. Vetted by Critical Care Director and ACNO.
Fresenius Memo	Revised	Approved as Submitted	Updated contract. Vetted by Director of Med Surg Services.



POLICY NAME	NEW/ REVISED	HPP COMMITTEE DECISION	SUMMARY
Capital Equipment Lifecycle	New	Approved as Submitted	New policy. Vetted by Director of Supply Chain Services, Controller, Clinical Engineering, IT.
PGR-02 Extended Leave – Pharmacy Residents	Revised	Approved as Submitted	Updated to 27 days of CAL based upon new collective bargaining agreement. Updated number of education leave days to 8 based upon length of conferences that residents attend. Added language stating that the length of residency may not be extended to accommodate prolonged leave and that residents will not receive a certificate of completion if they take leave beyond what is described in this policy. Vetted by Director of HR and Director of Pharmacy.
PGR-03 Minimum Completion Requirements – Pharmacy Residency Program(s)	Revised	Approved as Submitted	Updated presentation requirement and removed expectation of verifying 20 orders per day outside of staffing hours. Reviewed policy to make sure it aligns with the 2025 ASHP residency accreditation standards. Vetted by Director of Pharmacy.
PGR- 04 Duty- Hour/Moonlighting – Pharmacy Residency Program	Revised	Approved as Submitted	Added maximum number of allowable moonlighting hours. Reviewed policy to make sure it aligns with the 2025 ASHP residency accreditation standards. Vetted by Director of Pharmacy.
PGR-05 Staffing/Stewardship – Pharmacy Residents	Revised	Approved as Submitted	Retitled as Staffing/Stewardship. Changed requirement of verifying 20 orders per day to stating that the resident must verify orders while on rotation. Vetted by Director of Pharmacy.
PGR-06 Selection, Evaluation, and Responsibilities of Pharmacy Residency Preceptors	Revised	Approved as Submitted	Slight modifications to language to enhance clarity. Reviewed policy to make sure it aligns with the 2025 ASHP residency accreditation standards. Vetted by Director of Pharmacy.
PGR-08 Requirements for Licensure in the Pharmacy Residency Program	Revised	Approved as Submitted	Modified language surrounding extensions to align with current practice. Added requirement for PGY2 residents to submit their PGY1 completion certificate prior to the first day of residency. Modified language surrounding Nevada Law Exam. Vetted by Director of Pharmacy.
PGR-09 Residency Evaluations	Revised	Approved as Submitted	Changed language surrounding midpoint evaluations in PharmAcademic. Defined failure of clinical rotation. Vetted by Director of Pharmacy.



POLICY NAME	NEW/ REVISED	HPP COMMITTEE DECISION	SUMMARY
PGR-12 Corrective Counseling/Progressive Discipline/Dismissal	Revised	Approved as Submitted	Updated to include definition for failure to progress, identified resident specific behavior that would trigger an investigation, clarified that UMC is unable to extend the residency program, clearly defined expectations of action plan, referenced other relevant policies. Vetted by Director of Pharmacy.
PGR-13 Clinical Consult Service - Pharmacy Residency Program	New	Approved as Submitted	Clarification and updates to previous on-call procedures. Renaming of on-call to clinical consult service. Clarification of consult distribution. Vetted by Director of Pharmacy.
Controlled Substances: Pharmacy Controlled Substance Automated Dispensing Cabinet (Vault)	Revised	Approved as Submitted	Changed 4% volume loss to expected loss when batching liquids; especially critical because small volume doses can exceed 4%. Vetted by Director of Pharmacy.
Pediatric Subcutaneous Rapid/Short-Acting Insulin	Revised	Approved as Submitted	Scheduled review, no changes. Vetted by Pediatric Pharmacist, Pediatric Clinical Manager, PICU Clinical Manager, Pediatric Intensivist, Director of Pharmacy.
Extra-Corporeal Life Support (ECLS) Guidelines for Adult Patients	Revised	Approved as Submitted	Edits made per discussion at Quality meeting. Vetted by ECMO Workgroup.
Appropriate Use of Information Resources	Revised	Approved as Submitted	Updated language and a few sections to strengthen the policy language, including the right to monitor for compliance. Categorized IT resources for better definitions. Updated policy owners and titles. Vetted by Information Security Officer / Director of Cybersecurity.
EPIC Care Link Access Management	New	Approved as Submitted	New policy. Vetted by Information Security Officer & Compliance & Privacy Officer.
Friction Burn Algorithm	New	Approved as Submitted	New algorithm created by burn team. Approved in Burn Multidisciplinary Committee Meeting.
Pavement Burn Algorithm	New	Approved as Submitted	New algorithm created by burn team. Approved in Burn Multidisciplinary Committee Meeting.
Face and Neck Burn	New	Approved as Submitted	New guideline. Created with Burn Director, Rehab Services Director, Rehab Services Supervisor, PT, and OT Leads and therapy team, Inpatient Burn Care Manager, Outpatient Burn Care Manager, and Burn Program Manager. Approved at Burn Multidisciplinary meeting.
Burn Activation	Revised	Approved as Submitted	Added "room air" to end of sentence "Inhalation injury respiratory distress as evidenced by RR above 25 or with an oxygen saturation below



POLICY NAME	NEW/ REVISED	HPP COMMITTEE DECISION	SUMMARY
			93%." Approved at Burn Multidisciplinary Committee meeting.
Operating Room Case Scheduling	Revised	Approved as Submitted	Scheduled review, no changes. Vetted by Specialty Services Manager, Director of Peri- Operative Service, Surgical Services Medical Director, ACNO and CNO.
Perioperative Fire/Disaster Evacuation Plan	Revised	Approved as Submitted	Scheduled review, no changes. Vetted by Perioperative Services Manager, Perioperative Services Director, Surgical Services Medical Director and ACNO.
Pre-Admission Assessment Testing	Revised	Approved as Submitted	Scheduled review, no changes. Vetted by PACU Clinical Manager, Anesthesia Medical Director, Surgical Services Medical Director and ACNO.
Workplace Violence (WPV) Risk Assessment	New	Approved as Submitted	New WPV Risk Assessment P/P and related tools utilized to conduct risk assessments both for security sensitive areas, as well as comprehensive for the organization as a whole. Added definitions and reference to OSHA 3148. Revised attachment list.
Respiratory – Staffing Guidelines	Revised	Approved as Submitted	Reviewed and revised to reflect staffing based on Respiratory census and to include language indicating Respiratory leadership can be utilized in clinical roles to meet staffing standards. Vetted by Director of Respiratory Services.
TeleSitter Continuous Video Monitoring	Revised	Approved with Revisions	Revised exclusion criteria. Vetted by Director of Med Surg Services.
Pediatric Malignant Hyperthermia Crisis Guide	New	Approved as Submitted	New guideline. Approved at Pediatric Department Meeting 5-22-25. Vetted by pediatric pharmacy and Director of Pharmacy.



July 2, 2025 Hospital Policy / Procedure Committee

As part of our regular policy review, the attached policies have been reviewed and updated by necessary hospital leaders/experts in order to reflect current regulatory rules and industry standards. A summary of the changes to each policy is included below.

Total of 20 Approved, 1 Retired

POLICY NAME	NEW/ REVISED	HPP COMMITTEE DECISION	SUMMARY
340B Drug Pricing Program	Revised	Approved as Submitted	Added language for prospective purchasing. Vetted by Director of Pharmacy.
Filling Medications and Outdates in the Automated Dispensing Cabinet (ADC)	Revised	Approved as Submitted	Added statement regarding inventory procedure. Vetted by Director of Pharmacy.
Medication Management Process - Parenteral Chemotherapy/ Biotherapy	Revised	Approved as Submitted	Defined when transcription of orders is allowable. Vetted by Director of Pharmacy.
Conflict Management	Revised	Approved as Submitted	Updated the name of the Workplace Violence Program Policy. Vetted by HR Director and Chief HR Officer.
<u>Hatch Act – Employees Seeking</u> <u>Political Office</u>	Revised	Approved as Submitted	Scheuled review, no changes. Vetted by HR Director and Chief HR Officer.
Abbott FreeStyle Precision Pro Glucose Meter	Revised	Approved as Submitted	Scheduled review, no changes. Vetted by Lab Services Manager and Lab Services Director.
Communication, Hand-off/ Bedside Handoff	Revised	Approved as Submitted	Corrected grammar and removed outdated items and appendixes and attachments which are not in use. Vetted by Med Surg Director and ACNO.
Comprehensive Addiction and Recovery Act	Revised	Approved as Submitted	Scheduled review, no changes. Vetted by NICU Clinical Manager, Maternal Child Director and ACNO.
Swaddled Bathing Guidelines	Revised	Approved as Submitted	Scheduled review, no changes. Vetted by Pediatric Clinical Manager, Maternal Child Director and ACNO.
Crisis Stabilization Center Bathroom Monitoring	New	Approved as Submitted	Created by CSC multi-disciplinary P/P working group. Reviewed by Quality, Safety, & Regulatory Officer.
Crisis Stabilization Center Transition and Discharge	New	Approved as Submitted	Created by CSC multi-disciplinary P/P working group. Reviewed by Quality, Safety, & Regulatory Officer.
<u>Crisis Stabilization Center -</u> <u>Management of Operational</u> <u>Flow and Capacity Constraints</u>	New	Approved as Submitted	Created by CSC multi-disciplinary P/P working group. Reviewed by Quality, Safety, & Regulatory Officer.



POLICY NAME	NEW/ REVISED	HPP COMMITTEE DECISION	SUMMARY
K-9 (Canine) Therapy	Revised	Approved as Submitted	Added language clarifying rules for employees volunteering with their therapy dogs, made grammatical corrections, strengthened infection control language, made other minor edits throughout. Vetted by Brand and PR Director.
Terminal Cleaning: Operating Rooms, Invasive and Procedural/Restricted Areas	Revised	Approved as Submitted	Scheduled review, no changes. Vetted by EVS Director, Infection Prevention Director and Executive Director, Support Services.
Discharge Cleaning	Revised	Approved as Submitted	Minimal change in step 7. Vetted by EVS Director, Infection Prevention Director and Executive Director, Support Services.
<u>Cleaning of Equipment –</u> <u>General Duties and</u> <u>Responsibilities</u>	Revised	Approved as Submitted	Scheduled review, no changes. Vetted by EVS Director, Infection Prevention Director and Executive Director, Support Services.
Linen Resource	Revised	Approved as Submitted	Scheduled review, no changes. Vetted by EVS Director, Infection Prevention Director and Executive Director, Support Services.
Sharps Container Processing/Injury Prevention	Revised	Approved with Revisions	Updated title. Vetted by EVS Director, Infection Prevention Director and Executive Director, Support Services.
Care of the Adult ICU Status Patient Outside of PACU	Revised	Approved as Submitted	Policy name changed from Post-Op Care of the Adult ICU Status Patient Outside of the PACU to "Care of the Adult ICU Status Patient Outside of PACU". Added verbiage, "All ICU status patients will be managed by a critical care credentialed physician, designated critical care fellow, or a physician or fellow who has been granted critical care privileges within the context of their designated core privilege category in conformance with unit policy upon admission".
Medical and Neuroscience Surgical Intensive Care Unit (MICU/NSICU) Criteria for Triage, Admission and Discharge	Revised	Approved as Submitted	Updated criteria, which include cardiovascular and antiarrhythmic drugs administration. BIPAP support /O2 therapy requirements. Revised language to clarify that all ICU level of care patients are to be managed by a critical care credentialed physician or designated critical care fellow, or by a physician or fellow who has been granted critical care privileges within the context of their designated core privileges in conformance with unit policy. Vetted by Medical Director of Critical Care Services & Dr Kush Modi.

UNIVERSITY MEDICAL CENTER OF SOUTHERN NEVADA GOVERNING BOARD AGENDA ITEM

Issue:	HR Policies and Procedures	Back-up:
Petitioner:	Mason Van Houweling, Chief Executive Officer	Clerk Ref. #
Recommendation: That the Governing Board approve changes to various HR Policies and Procedures; and take action as deemed appropriate. (For possible action)		

FISCAL IMPACT:

None

BACKGROUND:

UMC is making modest changes to the following HR policies and procedures, effective on or around September 1^{st,} 2025:

• HR Policies / Procedures

- Recruitment and Selection Program
 - Modified language requiring proof of licensure/certification within 7 days
- o Position Classification and Compensation Plans
 - Modified language requiring proof of licensure/certification within 7 days
- o Performance Evaluation Program
 - Added language to require sign-off within 30 days
- Disciplinary Hearing Process
 - Clarified language around time limits, and added limits to monetary awards

The Governing Board Human Resources and Executive Compensation Committee reviewed these revisions at their August 25, 2025, meeting and recommended that the Governing Board approve them.

Cleared for Agenda August 27, 2025

Agenda Item #

UINIC Children's Hospital	POLICY TITLE: Recruitment and Selection Program
MANUAL: Human Resources	POLICY OWNER: Chief Human Resources Officer
ORIGINATION DATE: 4/2019	FINAL APPROVAL DATE: 4/2025

SCOPE

All UMC employees.

PURPOSE

Human Resources shall administer a recruitment and selection program for the recruitment of applicants for employment with UMC in accordance with all applicable federal and state laws and regulations, and affirmative action programs.

POLICY

- Recruitment shall be one of the following types:
 - a. **INTERNAL RECRUITMENT:** a promotion, demotion or transfer opportunity opened to current full-time, part-time or per diem UMC employees only.
 - b. **REGULAR RECRUITMENT:** open to all interested applicants.
- 2 Human Resources shall determine the methods to be used in recruitment and may postpone, cancel, extend or otherwise modify the recruitment efforts as circumstances indicate. A department leader intending to fill a new or existing position, change FTE status of apposition, reclassify a position, shall notify their appropriate recruiter to launch the process. Any such postings or changes must be approved in the staffing standard for the department, or approved by the Workforce Planning Committee, before the Recruitment team is authorized to move forward.
- The filing period for a non-union represented job announcement will be determined by Human Resources.
 These positions may close without notice once a sufficient number of qualified applications have been received.
- 4. When anticipated that the applicant group will greatly exceed the anticipated vacancies, Human Resources may restrict recruitment to limit the number of applicants by:
 - a. establishing a shorter filing period; and/or
 - b. specifying a maximum number of applications that will be accepted and closing the recruitment when that number is reached.
- 5. Job listings for all recruitments shall available in Human Resources, on the job posting board near the cafeteria and on the UMC website. Announcements shall be given such other publicity as deemed warranted to attract a significant number of qualified candidates to compete.



POLICY TITLE: Recruitment and Selection Program

6. Job announcements shall describe the duties of the position, minimum qualifications, salary range as deemed necessary, open and closing date for accepting applications and such other information as Human Resources considers appropriate.

Section B. Applications

- An official online application form must be filled out completely and signed by the applicant. Applicants who
 complete online applications must attest that all information contained therein is true and accurate. Filed
 applications become the property of UMC and shall not be returned to the applicant. A separate and complete
 application is required unless otherwise specified in the job announcement.
- 2. Applications are only received by Human Resources for posted positions during the filing period. All applications must be received prior to the recruitment closing date and time.
- 3. All applicants must meet the minimum requirements and preferences, when applicable, as stated on the job announcement to be eligible for the position. Applicants may be required to submit evidence of education, training, licensure or special qualifications used to determine eligibility for the position.
- 4. Human Resources may disqualify an applicant, refuse to certify an applicant for an interview or remove an applicant who:
 - a. is determined to lack any of the job requirements stated on the job announcement for the recruitment; or
 - b. has committed conduct not compatible with UMC employment; or
 - has made false or misleading statements or omissions of material fact on the application; or has used, or attempted to use, any unfair method to obtain an advantage in a recruitment or appointment; or
 - d. has directly or indirectly obtained confidential information regarding the content of interview; or
 - e. has failed to submit an accurate and fully completed application within the prescribed time limits;
 or
 - f. has been dismissed for cause from a position at UMC or any other public or private employer similar to the position applied for at UMC; or
 - g. has a recent criminal conviction, which is substantially related to the qualifications, functions or duties of the position for which an application is being made. UMC acknowledges that a record of conviction alone will not necessarily bar someone from employment and will consider factors such as:
 - 1) the length of time that has passed since the offense; 2) age at the time of the offense;
 - 3) the severity and nature of the offense; 4) the relationship of the offense to the position for which was offered; and 5) evidence of rehabilitation; or



POLICY TITLE: Recruitment and Selection Program

- h. has, within the past two (2) years, unsuccessfully completed a pre-employment drug screen for UMC, except as provided for under the American's with Disabilities Act of 1990; or
- is identified as ineligible due to sanctions by the Office of Inspector General or by the Excluded Parties List System; or
- j. has been disqualified from a previous position during the background check process; or
- k has made a verbal or physical threat to staff, harassing communications, disparaging comments or other unprofessional conduct.
- 5. A person whose application is rejected for failure to meet minimum qualifications shall be notified of the reason for rejection. Applicants who believe they meet the minimum qualifications for a position and receive the above cited notification may request in writing to the Human Resources recruiter within seven (7) calendar days of the date of the notification to have their application re-evaluated. Human Resources will notify the applicant within seven (7) calendar days of receipt of the written request, of the decision based on the re-evaluation. Decisions reviewed and approved by Human Resources Director or Chief Human Resources Officer are considered final.

Section C. Inquiries into Minority Status

- 1. At the request of UMC, all applicants are asked to complete the Affirmative Action Questionnaire to comply with the United States Government EEO requirements.
- 2 The applicant's completion of the questionnaire is voluntary and failure to complete this section of the application will not adversely affect future employment opportunities.
- 3. The information requested will be made available to authorized personnel to be utilized for research and reporting purposes only.

Section D. Eliaibility Lists

- 1. The names of applicants for employment who qualify for the recruitment shall be placed on the appropriate eligibility lists.
- 2 Eligibility lists will usually remain in effect for ninety (90) calendar days, but may be changed at the discretion of Human Resources and the appropriate department manager.
- 3. Eligibility lists for all recruitments shall be in effect from the date the applicant was placed on the eligibility list.
- 4. The duration of recall eligibility lists due to layoffs shall be a maximum of two (2) years based on length of service.



- 5. The Chief Human Resources Officer, or designee, may remove from eligibility lists the names of applicants who:
 - a. request to have their names removed from an eligibility list or state that they are not interested in employment in that classification; or
 - b. fail to respond to an invitation for a pre-employment interview; or
 - c are appointed to permanent positions in the classification for which their names were on an eligibility list. This does not apply to those eligible who are appointed to temporary positions; or
 - d. declines two (2) interviews for the same job classification within one (1) year; or
 - e. for any of the reasons listed in Section B.4 of this policy.
- 6. Eligibility Lists for permanent positions will be established in the following manner:
 - a. Department Recall List: The departmental recall eligibility list for each classification shall consist of employees and former employees of the department having permanent status and who were laid off or who were reduced in grade as a result of layoff. Such lists shall take precedence over all other eligibility lists.
 - b. Recall List: The general recall eligibility lists for each classification shall consist of the names of employees and former employees of UMC who are on active recall lists. Such lists shall take precedence over all other eligibility lists, except departmental recall lists.
 - c **Active Lists:** The names of applicants who meet at least the minimum qualifications shall be placed on eligibility lists for that position. The eligibility list will normally remain in effect for approximately ninety (90) calendar days, unless the position is re-posted sooner at the request of the hiring authority or at the discretion of Human Resources.
 - d. **Certification List:** The names of the most qualified applicants who meet the minimum and the preferred skills for the position will be placed on an active certification list for that position and will be forwarded to the department for an interview.

Section E. Candidate Referral

When a vacancy is to be filled, other than by demotion or emergency appointment, the hiring authority shall notify Human Resources. Following receipt of an approved requisition, Human Resources shall determine which candidates to be referred, based on bona fide occupational qualifications or special skills required by the position. Human Resources will determine the method and standards used to evaluate applicants' qualifications.

- 1. Eligible candidates shall be referred to fill permanent vacancies in the following order:
 - a. Departmental Recall Eligibility List



- b. Recall Eligibility List
- c. Certification List

If a departmental recall eligibility list is used, Human Resources shall refer personnel in accordance with the recall section of the appropriate collective bargaining agreement or this manual. Human Resources may remove from a departmental recall list the name of any person who waives employment after referral.

- 2 Only applications of the most qualified candidates will be referred to the department initially for hiring manager or SME review. All applicants on the certification list should be interviewed unless documented and proper justification is approved by Human Resources prior to declining the candidate for interview. The written justification should explain the applicant lack of at least one of the following: experience, education, knowledge, skills, abilities, certifications, licensures or other job competency specific reasons related to the specific recruitment. Documentation will be made in the applicant tracking system for record keeping purposes of the justification made by the hiring department.
- 3. All current UMC employees who are certified for interview in a specific recruitment must be interviewed unless disqualified due to other reasons outlined in this policy.
- 4. If more than one vacancy is to be filled, the base number of candidates to be referred shall be determined by Human Resources. The names of the most qualified candidates will be certified to the department. All applicants certified to a department will be interviewed.
- 5. Human Resources will submit the certification list to the hiring department and the hiring authority shall notify applicants chosen for pre-employment interviews.
- 6. When an applicant has been passed over a total of two (2) times for employment or in the past one hundred and eighty (180) days for the same position by the same hiring authority, with the appropriate justification, Human Resources may remove the name of that applicant from the certification list to that hiring authority.
- 7. Human Resources may refer qualified persons from sources that are deemed appropriate to fill temporary positions.
- 8. Pre-employment assessments or testing may be required for some positions, prior to job offer.

Section F. Interviews

- 1. An interview schedule for those on the certification list should be provided to Human Resources or be accessible for viewing through the self-scheduling option in the ATS prior to the commencement of the interviews.
- 2. The hiring authority will notify and interview, or provide a reasonable opportunity for an interview to each applicant whose name appears on the certification list prior to making a selection. Initial contact with the candidate must be made within three (3) business days by the hiring department for interview scheduling. Those candidates not selected for interview must be clearly identified using Section E, Paragraph 2 guidelines.



- 3. All interview notes, questions, rating guides, responses, score sheets and related materials generated during the interview process will be submitted to Human Resources. Job offers may not be extended until all selection documentation is submitted.
- 4. No testing/examinations will be administered by the hiring department without involvement and approval by Human Resources.

Section G. Selections and Appointments

- 1. The Chief Executive Officer or designee must approve vacancies to be filled prior to appointment (see Human Resources Procedure "Requisition for Personnel").
- 2 The hiring authority shall interview each applicant referred before making a competitive selection.
 - a. If two (2) unsuccessful documented attempts to contact a candidate occur, then the hiring authority shall notify Human Resources in order to remove candidate from consideration.
 - b. Human Resources may approve other non-discriminatory objective reasons to disqualify a candidate from consideration.
 - c. After making a selection, Human Resources shall notify each applicant interviewed of the results.
- 3. With the approval of Human Resources, a person may be appointed temporarily to fill a regularly established benefitted position. No person shall achieve full time, part time, or per diem status solely as a result of appointment to a temporary position.
- 4. Per Diem Appointments: Beginning with the 2081st hour worked, a part-time or per diem employee, upon written request, shall be entitled non-competitively to the next available regular full-time or part-time position in his/her classification. Restrictions may apply in accordance with the appropriate collective bargaining agreement.
- 5. In the event that the standard recruitment procedure would, in an emergency situation, delay or impair efficiency of UMC operations, the hiring authority, with approval from Human Resources and the Chief Executive Officer, may make emergency appointments for the duration of the emergency and for a time thereafter sufficient to permit an orderly return to the normal conduct of business. When such emergency appointments are made, the hiring authority shall immediately notify Human Resources, naming the appointees, dates of appointment, classification in which hired, duties of the positions to which appointed and the nature of the emergency. No person shall automatically achieve full or part time status as a result of an emergency appointment.
- 6. Human Resources may make involuntary, inter-departmental transfer of employees in the same classification or salary grade for the purpose of reorganizations, changes in workload or for the well-being of UMC, after notification and approval of the affected Administrator and department head.
- 7. UMC may appoint employees of an agency whose functions have been assumed by UMC under the



following conditions:

- a. Human Resources has determined the proper classifications for the positions; and
- b. employees of the agency shall serve a probationary period; and
- c no time served in the agency prior to appointment as a UMC employee shall apply toward the computation of seniority without the written authorization of the Chief Executive Officer and based on a recommendation from Human Resources.

Section H. Offers of Employment

- 1. All offers of employment will be made by Human Resources.
- 2 The hiring authority will return the certification list and interview questions/responses to Human Resources. A tentative offer of employment will be made in compliance with the pre-employment/post offer protocols.
- 3. Salary recommendations will be made by Human Resources following current internal pay practices. Human Resources or the department/unit managers requesting a salary rate above the salary rate parameters established by Human Resources must submit the request in writing to Human Resources who will make a recommendation of approval or denial to the Division Head and CEO or designee. The CEO or designee has final approval on any salary above the normally established rate to be offered.
- 4. Once the tentative offer of employment has been made to a non-UMC employee, the selected candidate will generally be required to complete pre-employment drug testing within 72 hours, background check consent paperwork and a pre-employment physical/employee health review. Confidential documents, such as employee background checks and drug testing results, may be unavailable for employees hired prior to 2017.
- 5. The tentative offer of employment shall be withdrawn if:
 - a. the applicant fails to complete the pre-employment drug screen within seventy-two (72) hours of the date and time the tentative offer was made without an approved extension, or
 - b. the applicant fails to submit to a background check during the hiring process, or
 - c the applicant fails either the pre-employment drug screen or the background check or preemployment physical, or
 - d. the results of the applicant's pre-employment drug screen indicate the presence of marijuana (THC), and the applicant applied for a position that UMC has determined could adversely affect the safety of others (*See* UMC Safety-Sensitive Positions List), or
 - e. the applicant is unable to attend new hire orientation within a specified period of time mutually agreed upon by Human Resources.



Section I. Training Under-Fills

- 1. Training under-fills are alternate staffing patterns that establish entry or intermediate duty levels when:
 - a. it is consistently difficult to attract sufficient numbers of qualified applicants at the full performance level; or
 - b. significant gaps exist in normal career patterns for occupations unique to UMC's service; or
 - c. by hiring manager or Human Resources request
- 2 Training under-fills must comply with the following requirements:
 - The under-fill position level must be established at or below the pay grade of the full performance/budgeted level; and
 - b. The position must be recruited as a training under-fill. The announcement must clearly indicate that the position is an under-fill position and that upon satisfactory performance and completion of the training agreement, within a specific time frame, will lead to a noncompetitive promotion. The higher level classification of the position must also be indicated on the announcement; and
 - c The selected applicant does not have to meet all of the experience and education requirements of the higher level position at time of hire into the under-fill position. However, he/she must meet the critical, directly related position requirements determined by Human Resources to be essential to acquiring, through on-the-job training, the skills and knowledge of the higher level classification; and
 - d. The under-fill position cannot exist beyond two (2) years. Employees hired into a training under-fill position will serve in the under-fill classification no more than two (2) years, except for specified classifications as determined by Human Resources.
- 3. Applicants hired into training under-fill position(s) shall serve a probationary period. Should an employee who has successfully completed the probationary period then fail to meet the training requirements, he/she may be terminated following the process as outlined in the appropriate collective bargaining agreement or Human Resources Policies and Procedures.

Section J. Employment Eligibility Verification Form I-9

- 1. Human Resources shall administer the employment eligibility verification program to verify each employee's eligibility for employment in the United States in accordance with the Immigration Reform and Control Act (IRCA), as amended and the Homeland Security Act, as amended.
- 2. All new UMC employees must comply with the IRCA/USCIS by completing Form I-9 to verify their eligibility for employment in the United States. UMC will also verify employment eligibility using the DHS E-Verify system. Any employee rehired within three (3) years of the initial hire, may not be required to



complete a new I-9, provided the information on the old I-9 indicates that the person is still authorized to work. However, such employee may be required to complete a new I-9 for E-Verify purposes.

- 3. Employees accepting a job with UMC shall be told at that time they will need to complete Form I-9 and present original copies of documents that establish identity and employment eligibility. The employee must bring acceptable documents as defined in the IRCA/USCIS to the Human Resources Department and complete a Form I-9 within three (3) business days of the date of hire.
 - a. Human Resources will examine the document to ensure they are genuine and make copies to be attached to the completed I-9 form.
 - b. Employees who fail to comply with the law will not be placed on payroll (officially hired) until they have provided all required documentation and completed the I-9 form. Failure of an employee to abide by verification requirements or timelines will result in the employment offer being withdrawn or failed probation.
 - c After hire, an employee who fails to provide Human Resources with current immigration documents seven (7) calendar days prior to the expiration of the previous immigration document shall be prevented from working until receipt of the required documents. Failure to provide the required document for more than 30 calendar days after the expiration date of the original documents shall result in the employee being suspended pending termination. All immigration documents shall be presented in Human Resources at least seven (7) calendar days prior to the expiration of the current document to prevent the employee from being suspended.

Section K. Licensure, Certification, Registration

- 1. Candidates for employment must possess and maintain current all required licensures, certifications and/or registrations identified as a bona fide occupational qualification.
- 2 Candidates for specific positions requiring licensure, certification and/or registration are responsible for providing the appropriate document(s) prior to employment. Human Resources will ensure appropriate and accurate documentation is provided, including any primary source verification as required, before an applicant is hired. For any employed physician or non-physician provider, Medical Staff services will perform the necessary primary source verification.
- 3. The employee is responsible for presenting the original of the renewed license, certification and/or registration to his/her manager and a copy to Human Resources by 12:00 midnight at least seven (7) calendar days prior to the expiration date. The department manager will make a copy for the department's files and will return the original to the employee. In conjunction with Nursing Administration and Medical Staff Services as applicable, Human Resources will ensure appropriate licenses or certification are current and primary source conducted as required.
- 4. Failure of an employee to provide licensure by seven (7) calendar days after expiration of the existing licensure will result in discipline up to and including suspension pending termination/termination.



5. Employees achieving licensure, certification and/or registration must report the achievement to their manager who will verify the accuracy of the documents. The employee will be required to produce evidence and submit it to Human Resources to be placed in the employee's official personnel file.

Section L. Residency and Vehicle Registration Ordinance

- Candidates hired into a benefitted position will be required to establish and maintain a principle place of residency within the boundaries of Clark County within 90 days of initial employment with UMC, provide proof that a Nevada driver's license has been obtained and each private vehicle has been registered with the State of Nevada Department of Motor Vehicles.
- 2. Human Resources will notify all new hires of acceptable documents and will examine the documents to validate residency and vehicle registration requirements at time of new hire processing.
- 3. After hire, an employee who fails to provide proof of residency and vehicle registration to Human Resources within 90 calendar days of hire shall result in the employee being terminated. Exceptions may apply to the following:
 - a. Employees who are unable to provide documents establishing proof of residency due to living with someone, will be required to sign a residential affidavit of exemption.
 - Employees who do not drive in Nevada or do not own a motor vehicle subject to the motor vehicle registration laws will be required to sign an affidavit of exemption.
 - c Employees who have been granted a waiver from the County Manager as approved by the Board of County Commissioners.
 - d. Employees covered by an applicable federal law that may qualify for an exemption.
- 4. In accepting employment with UMC, the employee agrees that authorized representatives of UMC may access the databases of the State of Nevada Department of Motor Vehicles to verify motor vehicle registration information and driver's license information.

Section M. Employment Incentive Program

- Human Resources shall administer an Employment Incentive Program as a recruitment tool when qualified candidates are scarce. Eligible classifications will be defined by Administration in consultation with Human Resources.
- 2 Eligibility requirements shall be set by Administration on a case-by-case basis.

Section N. Relocation Assistance Program

1. Human Resources shall administer the Relocation Assistance as a recruitment tool. Classifications eligible for relocation expenditure reimbursement will be defined by Administration in consultation with Human



Resources. Eligibility requirements shall be set by Hospital Administration on a case by case basis.

Review Date:	Ву:	Description:
5/2022	Ricky Russell	Reviewed. Formatting Changes. Added H(5)(d)
8/2023	Rosalind Bob	Added retention information for confidential documents. Vetted by HR
10/2024	Ricky Russell	Added language in #2 regarding staffing standards, and removed language regarding qualifying reviews. Section K. Content change – Added (4) correction action for non-compliance with license requirement. Vetted by Chief Human Resources Officer.
3/2025	Ricky Russell	Revised Section K (2)(3) to provide clarity for initial and renewal certification/license and primary source verification. Vetted by Chief Human Resources Officer.
July 2025	Rosalind Bob	Clarified language in K(3)

UNIVERSITY MEDICAL CENTED Children's Hospital	POLICY TITLE: Position Classification and Compensation Plans
MANUAL: Human Resources	POLICY OWNER: Chief Human Resources Officer
ORIGINATION DATE: 4/2019	FINAL APPROVAL DATE: 4/2025

SCOPE

All UMC employees.

POLICY

Human Resources shall administer a Position Classification and Compensation Plan to provide a fair, equitable, and competitive pay program, and to attract and retain a highly qualified and diverse workforce.

Section A. Position Classification Plan:

- 1. Human Resources shall develop and maintain a Position Classification Plan consisting of specifications describing all positions in the UMC service.
- 2 Each classification description shall include:
 - a. The official title of the classification to be used by UMC in all official records, payrolls, and communications. The title shall be indicative of the general nature of the work performed by employees in that classification.
 - b. A general definition of the type of work performed by employees in the classification, the level of supervision received, and extent of supervision exercised over other employees, when applicable.
 - c. Standards and criteria—based evaluations regarding job performance with specific examples of work performed by employees in the classification (it is not to be assumed that each example listed shall be performed by all employees nor that any one employee shall perform only the examples listed. Department managers or supervisors retain the right to assign employees duties not included in the examples, provided such duties are similar in nature to those enumerated).
 - d. The employment standards minimum qualifications an applicant should possess to be considered for the classification. These standards shall serve as a guide for rejecting or admitting applicants to recruitment examinations.

Section B. Job Evaluation:

1. Human Resources may conduct a job evaluation when a new job is developed or when the scope of an existing job has changed.



a. Human Resources shall conduct audits and make recommendations regarding requests for classifying new and existing positions. (See Human Resources Procedure "Classification Audits")

b. Human Resources shall conduct audits and determine if pay grade adjustments or reclassifications are warranted. (See Human Resources Procedure "Classification Audits")

Section C. Salary Ranges and Grades:

Human Resources shall maintain a Position Compensation Plan of designated salary ranges and grades for all of the classifications in the UMC service.

- 1. The minimum of a salary range is normally the lowest rate paid to an employee in a given pay grade. The maximum of a salary range is the highest rate normally paid to an employee in a given pay grade.
- 2. The Compensation Plan shall be adjusted, when necessary, to comply with provisions of applicable collective bargaining agreements and/or as approved by the appropriate UMC governing body.
- 3. Human Resources will develop alternative salary ranges when they are necessitated by market conditions or other circumstances. These ranges may be approved by Hospital Administration, and submitted to the appropriate bargaining unit or appropriate UMC governing body (whichever is applicable) for final approval.

Section D. Overtime:

- 1. Eligible employees shall be compensated for overtime worked in accordance with applicable federal and state laws and, if applicable to the employee, collective bargaining agreements. Employees exempt from overtime compensation under the Fair Labor Standards Act (FLSA) shall not be eligible for overtime or compensatory time.
- 2. All overtime must be approved in advance of its use. Failure to comply with advance approval may result in disciplinary action. Overtime compensation may be through cash payment or compensatory time at UMC's discretion.

Section E. Benefits Provision:

- 1. The Hospital may implement employee incentive, compensation, employee suggestions, and performance bonus programs.
- 2. Except as otherwise identified in these policies and procedures or modified by some other approved employment agreement, compensation plan, etc., non-probationary UMC employees not covered by any collective bargaining agreement shall generally be granted at a minimum those economic benefits provided for in the current UMC & SEIU Agreement which do not relate to employee discipline, discharge or grievance procedures. Economic benefits may include, but are not



limited to salary, paid and unpaid leaves, retirement, longevity, shift differential and acting pay. However, in its sole discretion, the UMC CEO or CHRO (or designee) retains the exclusive right to modify all non-economic and economic benefits for any non -union represented classifications.

Section F. Employment Actions:

Employees not covered by any collective bargaining agreement shall, at a minimum, receive the same administrative procedures and benefits represented in the SEIU agreement unless modified by this policy, an approved compensation plan, or an employment agreement.

- 1. **Promotion**: The promotional rate of pay will be commensurate with the employee's years of experience in the new pay range following current hire-in rate pay practices. The employee shall receive no less than 5% above their current rate, for the first promotion in a rolling calendar year, provided the new rate of pay does not exceed the maximum of the new pay range. Any subsequent promotion in the rolling calendar year will be 4%. Any exception requires a form to be submitted and approved by Human Resources or the UMC CEO.
- 2. The employee's annual review date will not change as a result of the promotion. The employees annual merit increase (if applicable) may be adjusted or prorated is the promotional increase salary increase upon completion of one (1) year of service in the new position or classification.
- 3. **Demotion:** Demotions may be implemented as part of a reorganization or reduction in force, at the request of the employee as the result of a position reclassification, or for cause. Both voluntary and involuntary demotions may be made only upon the recommendation of the department head and approval by Human Resources. Any demotion to a lower salary schedule (aka salary range) will result in the employee receiving a pay reduction of the most recent promotional increase they received, assuming any such reduction doesn't place them below the minimum of the new salary range. If, after the reduction, the employee's pay rate is above the maximum of the new range, their salary will be further reduced to the maximum of the new range. If the employee has not received a promotional increase since hire, the employee will receive a minimum of a 4% decrease, or the max of the new range, whichever is greater.
 - a. An employee whose position is reclassified to a lower pay grade will be demoted to the appropriate title, pay grade, and pay, as specified by the Chief Human Resources Officer. In no instance shall an employee's pay rate exceed the maximum rate of the new pay grade.
- 4. **Reclassification:** A reclassification is made when it has been determined that the duties and responsibilities assigned to the position have significantly changed from the parameters of the original job classification. It is the purpose of a reclassification to ensure that job classifications are compensated equitably in relation to similar levels of responsibility and duties. An employee selected to fill a reclassified position shall be promoted or voluntarily demoted into the new classification, and any salary increase or decrease shall be initiated as identified under the promotion and demotion language, or as determined by the CHRO or designee.
 - a. Promotional opportunities created by the reclassification will be filled by a competitive



recruitment in accordance with established competitive recruitment actions, except for non-competitive promotions as delineated below.

- b. A non-competitive promotion of an employee whose position has been reclassified to a higher pay grade because of the addition of duties or responsibilities may be made when it is determined open competition is not warranted. All of the following circumstances must be met in order to exempt the promotion from competitive procedures:
 - i There are no other employees in the department, supervised by the selecting official, who are in the same classification and performing identical duties to those performed by the employee prior to the addition of the new duties and responsibilities.
 - **i** The employee continues to perform the same basic function(s) as in the former position and the duties of the former position are administratively absorbed into the new position.
 - **I** The addition of the duties and responsibilities does not result in an adverse impact on another incumbent position.
 - iv. The selecting official desires the position to be filled non-competitively, or Human Resources determine that the position should be filled non-competitively given the circumstances outlined previously.
- 5. **Transfer:** A full-time or part-time employee who transfers from one allocated position in a cost center to another allocated position in a different cost center, but in the same classification or in another classification assigned to the same pay grade, shall continue to receive the same salary rate. The employee's salary review date will remain the same.
- 6. **Management Reassignments:** A department head may reassign employees from one position to another position if:
 - a. The positions have the same salary range; and
 - b.The employee is determined by Human Resources to meet minimum qualifications for the classification under consideration.
- 7. **Position Titles:** New titles may be established when it has been determined that the new title is more descriptive of the nature of the work being performed. New titles may be established when new or additional functions are undertaken by UMC. No change in the salary review date or compensation level will occur when only a position's title and job code are changed.
- 8. **Salary Grade Adjustments**: A salary grade adjustment is made when it has been determined that a classification is either under or over compensated in relationship to comparable positions in the job market. In addition, grade adjustments are required to ensure equity between positions within UMC. The purpose for adjusting the salary is to remain competitive in hiring and retaining the



best qualified employees in a classification. Salary grade adjustments result in the assigned employee's salary grade being changed. The salary review date will not change as a result of the grade adjustment. Employees affected by an adjustment may be eligible for a merit increase on their next salary review date. Employee pay rates that equal or exceed the maximum rate of the new grade will not receive salary adjustments until their actual pay rate falls below the highest rate of the new pay grade, or upon CEO (or designee) approval.

- 9. **Training Under-Fill**: An employee who is hired into a training under-fill position (*see Human Resources* "*Recruitment and Selection Program*") will receive an adjustment to their salary at the following time(s):
 - a. Upon hire into the training under-fill position (if the position is at a higher pay grade than the pay grade the employee is changing from)
 - b. Upon completion of training under-fill.
 - c The amount of the promotional increase upon completion of the training under-fill requirements will follow the outlined promotional pay practice in Section F.

Section G. License/Certification:

All staff in positions that require a state of Nevada provider license/certification/registration will be responsible to maintain a current license/certification/registration when hired - see Recruitment and Selection Program, Section J (or applicable) for new hire processes. For existing employees in need or renewals the following will apply:

- 1. Employee must provide evidence of completion by 12:00 midnight of the 7th day before the expiration date of existing document (as applicable). Failure to do so will result in corrective action, removal from the workplace, and seven (7) calendar days to provide evidence of completion.
- 2. Failure to provide evidence of completion by the deadline based on 1. above will result in an unpaid week (based on FTE status) suspension and seven (7) calendar days to provide evidence of completion.
 - exemption from suspension can be made for employees who provide proof of registration for a renewal course within that seven (7) day window and proof of renewal prior to the actual expiration date
- 3. Failure to provide evidence of completion by the new deadline based on 2. above will result in Suspension pending termination or termination.
 - a. Per Diem employees without grievance and/or appeal rights may be separated at any step of the above process.

Section H. Working Out of Classification:



- 1. Managers should make every effort to fill assignments without the need for working an employee outside their classification. In those rare incidents where it becomes necessary, for the good of the hospital, to work an employee out of his/her classification, the following procedure must be followed:
 - Working out of classification in a different classification outside an employee's normal work schedule is strictly prohibited without the advance written approval of the CEO or designee.
 - Only non-probationary full and part-time employees in classifications established at pay grade A13 or below are eligible to work out of classification as a Patient Attendant (per diem employees are not eligible).
 - The manager of the employee's home cost center and the manager making the request both must agree to allow the employee to work out of classification. The home cost center manager should consider the performance and conduct of the employee and any operational issues before granting approval. Both managers are also responsible for ensuring appropriate documentation (e.g., signed job description, competencies, or other regulatory requirements) are met.
 - d. The employee working out of classification must voluntarily agree to work extra shifts on a date and time that he/she is not scheduled to work in his/her home cost center. Employees are prohibited from calling off or using leave time to work in another classification. In addition, working in another classification cannot impact his/her regularly scheduled shifts in his/her home cost center. Such conduct will result in severe disciplinary action including suspension pending termination.
 - e. Working out of classification must be at a time that does not create a double back situation.
 - f. The receiving department leader must ensure all applicable federal, state, local, regulatory, and job description requirements are met at the time of the employee working out of classification.
- 2 All expenses incurred for working an employee out of classification will be paid by the cost center where the employee worked. The employee is to be compensated at the regular rate of pay of his/her permanent classification including any differential (based on the hours worked) or overtime premiums, if applicable.



Review Date:	Ву:	Description:
7/2022	Ricky Russell	Reviewed. Formatting changes. Added H(f)
2/2024	Ricky Russell	Clarified language in regards to compensation plans, employment contracts. Added ability for CEO to adjust salaries for topped out or over top employees.
10/2024	Ricky Russell	Modified Section F language for promotions and demotions. Modified language regarding economic benefits for all non- union represented classifications. Section G. Content changes — Revised corrective action to match new Hospital Requirement Matrix. Revised Section E2 to allow for UMC offer different economic and non-economic benefits for non- represented classifications. Vetted by Chief Human Resources Officer.
3/2025	Ricky Russell	Modified Section D & E to provide clarity related to overtime. Vetted by Human Resources Officer.
July 2025	Rosalind Bob	Clarified language in G(1)

UINIC Childrens Hospital	PROCEDURE TITLE: Performance Evaluation Program
MANUAL: Human Resources	POLICY OWNER: Chief Human Resources Officer
EFFECTIVE DATE: 7/1995	FINAL APPROVAL DATE: 1/2025

SCOPE

All UMC Employees

PURPOSE

To establish the procedure for the administration of employee performance evaluations.

ORGANIZATIONS AFFECTED:

All departments

PROCEDURE

- A Employees shall receive a performance evaluation, including employee competency and performance criteria upon completion of probationary period and at their annual review date thereafter. The home department of the employee will be responsible for maintaining the completed original copies of the evaluation.
- B. The performance evaluation report is used to evaluate employees on the following four (4) point rating scale. This rating scale may be modified for all non-union represented classifications at the sole discretion of the UMC CEO or CHRO (or designee).
 - 1. Rating of 1: Exceeds Standards
 Consistently exceeds identified standards of performance and output.
 - 2. Rating of 2: Meets Standards

 Meets standards of acceptable performance. The employee is dependable, competent, knowledgeable, and meets or occasionally exceeds expectations.
 - 3. Rating of 3: Partial Standard Compliance
 Falls below acceptable levels for performance and output at times. Performance-related concerns should be addressed in the corresponding goals for that factor. A training or improvement plan may be appropriate to address identified deficiencies.
 - 4. Rating of 4: Does Not Meet Standard

 Performance is consistently below standards. This rating is for performance deficiencies that are not due to a lack of experience or training. An action plan for improvement and regular reviews between manager and employee are required.
- C. Salary increases based on an employee's overall performance rating are consistent with the rating scale and applicable increases as found in the SEIU, Local 1107 collective bargaining agreement "Salary Upon Status



PROCEDURE TITLE: Performance Evaluation Program

Change" except for those employees covered by a board approved compensation plan, or employment agreement. In its sole discretion, the UMC CEO or CHRO (or designee) retains the exclusive right at any time to modify the rating scale, and applicable increase, for all employee classifications that are non-union represented. Recommendations for an overall score of 1.0-1.4 (or applicable) must be approved by their Division Chief or designee prior to review with the employee.

- D. Non-union represented classification employees, with the exception of those employee's covered by a board approved compensation plan (e.g., Management, Physicians, Non-Physician Providers, etc.), or employment agreement, that receive an acceptable rating in attendance and tardiness will receive an extra .5% increase in addition to the increase as determined by the evaluation process. To receive an acceptable rating, the employee must have completed the appraisal period without verbal counseling or disciplinary actions.
- E The performance evaluation must be submitted to Human Resources no later 30 days after the review date. Late evaluations may result in disciplinary action. Human Resources must be notified of any mitigating circumstances (circumstances beyond the control of the manager or employee) prior to the review date in order for the evaluation not to be considered late.
- F. After the performance evaluation meeting between the manager/supervisor and the employee, the employee is required to acknowledge and sign the review within 30 calendar days. If the review is not signed within this timeframe, it will be processed and considered final.
- G. Performance evaluations may be completed by a manager or supervisor for periods other than the annual or probationary performance review date.
- H. If the decision to award an employee's salary increase is to be deferred, or the overall evaluation is equal to, or greater than, 3.0 the manager or supervisor must submit a completed performance evaluation to Human Resources documenting the deficiencies in the employee's performance and designating a time frame as to when the next review will be conducted. The deferral must also be accompanied by a Performance Improvement Plan (or competency assessment plan), signed by the employee and manager/supervisor. Failure of the employee to satisfactorily complete the Performance Improvement Plan may result in disciplinary action, up to and including suspension pending termination.
- I. Performance evaluations are required for the following:
 - 1. <u>Annual</u>- Employees shall be reviewed each year on their annual review date, which for most employees will be their current hire date, regardless of classification or FTE status. Merit increases may be given based on the overall performance rating, not to exceed the maximum of the salary grade to which the classification is assigned. In its sole discretion, the UMC CEO or CHRO (or designee) reserves the exclusive right to change the annual review date to a focal review date for those classifications not already on a focal review date.
 - 2. <u>Probation</u> Employees shall be reviewed to complete probation periods. No merit increase is generally associated with the completion of probationary period.
 - 3. <u>Promotion</u>- As of October 15, 2024, an annual evaluation generally will not be required upon promotion. The employee's new manager will work with the former manager, and other leaders as applicable, to complete the next annual review for the promoted employee.
 - 4. Demotion- As of October 15, 2024, an employee who is either voluntarily or involuntarily demoted, will



PROCEDURE TITLE: Performance Evaluation Program

not have their annual review date modified.



PROCEDURE TITLE: Performance Evaluation Program

- 5. Reclassification- As of October 15, 2025, a reclassification will not result in a new annual review date.
- I. Human Resources shall maintain the performance evaluations and be accessible to management on the appropriate technology website. Management level employee's performance evaluation format shall be determined annually by the UMC Chief Executive Officer or designee.
- J. An employee may request to meet with the evaluator's supervisor to discuss the performance evaluation by notating such on the evaluation. The decision of the evaluator's supervisor shall be final and binding. The employee wishing to meet with the evaluator's supervisor is responsible for calling the evaluator's supervisor within five (5) business days of the evaluation to schedule the meeting. The annual performance evaluation will not be processed by the evaluator's supervisor until after the meeting between the employee and the evaluator's supervisor has occurred and a decision on any changes are communicated to the evaluator and the affected employee.

Review Date:	By:	Description:
7/2022	Ricky Russell	Formatting changes. Reviewed. No content change.
2/2024	Ricky Russell	Included language regarding approved compensation plans, employment agreements, etc. Vetted by CHRO.
10/2024	Ricky Russell	Revised B-C language for non-union represented classifications to allow for modifications as desired by UMC. Removed references to changing annual review dates, etc. Added / revised language in H1, H3, H4, H5, to reflect new requirements. Correcting from Policy to Procedure. Vetted by Chief Human Resources Officer.
July 2025	Rosalind Bob	Added new F to identify process if employee fails to sign within 30 days.

	POLICY /GUIDELINE TITLE: Disciplinary Hearing Process
MANUAL: Human Resources	POLICY OWNER: HR
EFFECTIVE DATE: 07/1995	FINAL APPROVAL DATE: August 2025

PURPOSE

To set forth the procedure for administering pre-termination hearings and post-termination hearings for those eligible employees not covered by a collective bargaining agreement.

SCOPE

All non-union membership eligible, non-MPLAN, non-at-will, and non-probationary UMC employees. An employee eligible for membership in a collective bargaining unit will be subject to the grievance procedure in the applicable collective bargaining agreement.

PROCEDURE

A. Pre-Termination Hearing

- 1. An eligible employee who has been suspended pending termination ("SPT") shall receive a document setting forth the reason for the SPT and shall have up to three (3) business days (business days are defined as Monday through Friday, excluding UMC recognized holidays) to submit a written request for a pre-termination hearing to Human Resources at hr@umcsn.com or via handwritten notice to the front desk at human resources. hearing will result in a waiver of the employee's right to appeal the disciplinary action.
- 2. Human Resources will select a managerial employee outside the employee's chain of command to function as the hearing officer.
- 3. No hearing officer shall hear a case in which they have specific personal knowledge of the incident.
- 4. The employee shall be given at least three (3) business days' notice of the time and location of the pre-termination hearing.
- 5. The hearing will be conducted in an informal manner and shall not follow formal rules of evidence.



POLICY /GUIDELINE TITLE:

Disciplinary Hearing Process

The employee may only represent themselves at the pre-termination hearing. The employee shall be given an explanation of the evidence against them and shall be given an opportunity to respond to all specified charges. The hearing officer shall admit all presented evidence and provide it the weight they believe the evidence deserves in rendering his/her decision. There will not be witnesses called as a general rule, however, the hearing officer has the right to call a particular witness and ask the witness questions. Neither the manager nor the employee will be allowed to question any witnesses. A representative from Human Resources will be present in the hearing to ensure the process is followed and to act in an advisory capacity for both the employee and the manager.

- 6. The hearing officer shall forward to the employee, hearing officer, department head, and Human Resources their written decision within five (5) business days of the close of the pre-termination hearing. The hearing officer may uphold, modify, or reverse the SPT. If the SPT is reduced or reversed, the hearing officer may, but is not required to, grant a monetary award, which is limited to the number of scheduled workdays missed during the unpaid SPT status, with a maximum of eight (8) days. Human Resources will provide Payroll with a copy of the hearing officer's decision if the decision provides for a monetary award.
- 7. If a proposed termination is upheld, the employee shall be separated from UMC service and, if eligible, may request a post-termination hearing.

B. Post-Termination Hearing

- 1. An eligible employee who has been terminated shall have up to three (3) business days (business days are defined as Monday through Friday, excluding UMC recognized holidays) from the date on which the email is sent to the employee notifying them of the pre-termination hearing officer's decision to appeal the decision. The employee or their representative shall make the request, in writing, to the Chief Human Resources Officer at https://doi.org/10.1001/journal.com or via handwritten notice to the front desk at UMC Human Resources. Failure to request a post-termination hearing within the deadline or to-attend the post-termination hearing on the scheduled date will result in a waiver of the employee's right to appeal the disciplinary action.
- 2. A member of the human resources team shall notify the UMC CEO or designee of the hearing officer position and request availability dates. The employee shall be provided with these dates to select the hearing date.
- 3. Generally, the hearing officer will conduct the post-termination hearing within fifteen (15) business days from the date of such a request.
- 4. The employee and management may be represented by counsel at their expense. The hearing will not follow any formal rules of evidence. The employee shall be given an explanation of the evidence against them and shall be given an opportunity to respond to all specified charges. A representative of Human Resources will be present in the hearing to ensure the process is followed.



POLICY /GUIDELINE TITLE:

Disciplinary Hearing Process

5. The hearing officer shall file a written decision within five (5) <u>business days (business days are defined as Monday through Friday, excluding UMC recognized holidays) from</u> the conclusion of the hearing, with the Chief Human Resources Officer, department head, and the employee. The hearing officer may uphold, modify, or reverse the issued disciplinary action.

If the employee is reinstated as a result of the appeal, the hearing officer may, but is not required to, grant a monetary award. The award is limited to the number of scheduled work days the employee missed during the pre-termination and post-termination process, with a maximum of thirty (30) days.

6. The decision of the hearing officer shall be final and binding.

Review Date:	Ву:	Description:
July 29, 2022	Ricky Russell	Formatting changes. Reviewed. No content change.
February 1, 2024	Ricky Russell	Change references from County Manager to CEO; remove suspension hearing process
July 30, 2025	Ricky Russell	Changes to align more closely with the CC process.

UNIVERSITY MEDICAL CENTER OF SOUTHERN NEVADA GOVERNING BOARD AGENDA ITEM

Issue:	Amendment to the Policies and Procedures of University Medical Center of Southern Nevada Governing Board	Back-up:
Petitioner:	Mason VanHouweling, Chief Executive Officer	Clerk Ref. #

Recommendation:

Review and approve revisions to the UMC Governing Board Policies and Procedures related to committee responsibilities; and make any changes deemed necessary. (For possible action)

FISCAL IMPACT:

None

BACKGROUND:

Pursuant to Section 10 of the UMC Governing Board Bylaws, the UMC Governing Board has established the UMC Governing Board Policies and Procedures. The proposed revisions set forth herein seek to clarify the responsibilities of UMC Governing Board Standing Committees and other matters related to the UMC Governing Board. Pursuant to Article VIII of the UMC Governing Board Policies and Procedures, the UMC Governing Board may amend the Policies and Procedures by a majority vote.

Cleared for Agenda August 27, 2025

Agenda Item#



UMC GOVERNING BOARD POLICIES AND PROCEDURES

Approved: February 12, 2014 Revised: June 21, 2017 Revised: October 28, 2020 Reviewed: July 27, 2022

Revised:

In support of the University Medical Center of Southern Nevada's ("UMC") mission, the UMC Governing Board (the "Governing Board") hereby adopts the following Policies and Procedures:

I. BOARD COMMITTEES

To efficiently discharge its responsibilities, the Governing Board will support a division of authority and responsibility delegating and entrusting specific work to be performed by Governing Board committees, in support of the Governing Board's decisions and actions. Such committees of the Governing Board shall be Standing Committees or Special Committees (each a "Committee" and collectively, "Committees").

A Standing Committee is one whose functions are determined by a continuous need. Members of Standing Committees of the Governing Board will be appointed at a regular meeting of the Governing Board to serve for a term of one year. Each Standing Committee shall include at least two (2) Governing Board members, including a Chair of the Committee as appointed by the Chair of the Board, provided that if a Standing Committee has only two (2) Governing Board members, the Chair of the Board shall serve as a third Governing Board member of such Committee.

The Governing Board may additionally appoint both voting and non-voting public members to such Standing Committees, provided that members of the Governing Board shall constitute a majority of voting members of such Standing Committees and that a member of the Governing Board shall chair all such Standing Committees. Public members shall be advisory to the Standing Committee and shall have no vote, unless otherwise authorized by the Governing Board.

A Special Committee is one whose function and duration shall be determined by its specific assignment, as stated in a resolution of the Governing Board creating it. Special Committees may be created from time to time for specific purposes, including but not limited to receiving community advisory input on new programs or activities. Appointments to Special Committees need not be Governing Board members, provided that a member of the Governing Board shall chair any such Special Committee. Although a member of the Governing Board will chair any such Special Committee, it is anticipated that the majority of the members of any Special Committee would be public members. The goal of any Special Committee shall be to provide the

opportunity for broader, specialized and/or community input. Special Committees are not generally intended to be permanent, but rather are most often intended to provide advice to the Governing Board on specific matters within a limited period of time.

There will be strong reliance on highly effective and focused Committees. Committees shall be working Committees, performing background work and specialized tasks, whose output supports the full Governing Board. Minutes of Committee meetings shall be in form of reports to the Governing Board and shall be submitted to the next subsequent regular meeting of the Governing Board for consideration and action. Work of and between Committees will be coordinated and integrated but not duplicated.

The UMC Governing Board shall be knowledgeable about the content and operation of compliance and ethics program and shall exercise reasonable oversight with respect to the implementation of the compliance and ethics program. It shall have oversight to evaluate the effectiveness of the compliance program, including the receipt of quarterly reports from the Compliance Officer regarding compliance and the state of the compliance program; mechanism and process for compliance issue-reporting within UMC; the compliance programs approach to identifying regulatory risk; and methods used to encourage enterprise-wide accountability for achievement of compliance goals and objectives.

The Governing Board may approve the appointment of the following Standing Committees: Audit and Finance Committee, Clinical Quality and Professional Affairs Committee, Strategic Planning Committee and Human Resources and Executive Compensation Committee.

AUDIT AND FINANCE COMMITTEE

Purpose and Responsibilities

The Audit and Finance Committee shall be responsible for reviewing contractual agreements and evaluating the financial results, plans and audits of UMC for the purpose of assessing the overall financial risks and capacities of UMC and the congruity of the financial management, plans and objectives of UMC. The Audit and Finance Committee shall review and evaluate: (a) with the assistance of outside auditors, the financial records of UMC and the preparation and maintenance of the same in accordance with Generally Accepted Accounting Principles; (b) the preparation of annual operating and capital budgets; (c) periodic financial reports of UMC and receive explanations regarding variations from capital and operating budgets; (d) the audit process and review the results of internal and external audits; (e) the financial aspects of the strategic plans of UMC; (f) the contracts and arrangements for goods and services; and (g) coordinate issues of strategy with the Strategic Planning Committee.

Meetings

The Audit and Finance Committee shall meet at the call of the Chair of the Committee and as requested by the Board, but not less than quarterly.

CLINICAL QUALITY AND PROFESSIONAL AFFAIRS COMMITTEE

Purpose and Responsibilities

The Clinical Quality and Professional Affairs Committee shall, with the assistance of outside advisors, be responsible for reviewing and evaluating the patient safety and quality programs of UMC including: (a) the quality assurance and performance improvement process for UMC; (b) patient services in order to improve the quality of care of patients; (c) infection control programs malpractice prevention programs; (d) utilization of information gathered pursuant to the programs to review and to the approval of revise policies and procedures as recommended by the hospital and the medical staff; (e) the progress of UMC toward meeting appropriate goals and objectives related to its health care programs; (f) approval of policies and procedures related to the credentialing of physicians, as recommended by the medical staff; (g) research and ongoing clinical trials conducted at the hospital development and implementation of medical education programs; (h) the development or amendment of bylaws of the medical staff of UMC; and (i) the medical staff's on-going review and evaluation of the quality of professional care rendered at UMC and review the medical staff's reports on such activities and their results.

Meetings

The Clinical Quality and Professional Affairs Committee shall meet at the call of the Chair of the Committee and as requested by the Board, but not less than quarterly.

STRATEGIC PLANNING COMMITTEE

Purpose and Responsibilities

The Strategic Planning Committee shall be responsible, with the assistance of outside advisors, for reviewing, evaluating and making recommendations to the Governing Board concerning UMC's mission and vision, strategic goals and capital planning including: (a) UMC leadership in examining the health care environment of Clark County and the strategic programmatic plans and annual business plans designed to meet the health care needs of the citizens of Clark County; (b) UMC development of and monitoring long-term and strategic plans which are consistent with its mission and which reflect the needs of the population; (c) UMC review of the current and future healthcare reimbursement horizon and appropriate program development; (d) UMC's plans and processes to gain cooperation of most or all healthcare constituencies within Clark County; (e) UMC coordination with the County relating to County-wide healthcare concerns; and (g) review and recommend consideration and/or action on potential strategic partnerships and affiliations.

Meetings

The Strategic Planning Committee shall meet at the call of the Chair of the Committee and as requested by the Board, but not less than quarterly.

HUMAN RESOURCES AND EXECUTIVE COMPENSATION COMMITTEE

Purpose and Responsibilities

The Human Resources and Executive Compensation Committee shall engage in oversight of the development of personnel policies and procedures for employees of the Hospital.

The Committee shall advise the Governing Board and executive management with respect to employee compensation and benefit structures for employees who are members of a bargaining unit, employees who are not members of a bargaining unit, and management employees. The Committee shall advise the Governing Board and executive management with respect to:

(a) strategic high level workforce planning, including oversight of education and training programs; (b) strategies for recruitment and retention of highly trained, motivated and skilled employees; and (c)the promotion of employee satisfaction, efficiency and teamwork throughout UMC.

The Committee shall oversee the annual evaluation of the UMC Chief Executive Officer and senior management. The Committee shall then, based upon the evaluation and market metrics in comparable health care systems, make a compensation recommendation to the Governing Board for approval. In conducting this review, the Committee, may, but need not, use outside advisers.

Meetings

The Human Resources and Executive Compensation Committee shall meet at the call of the Chair of the Committee as often as necessary, but not less than quarterly.

II. MEETINGS

Meetings will be designed to focus on major strategic or policy issues and action items, and will encourage productive dialogue specific to issues under consideration. Each Governing Board member shall:

- Prepare for and actively participate at Governing Board meetings and meetings for those Committees on which the member serves: ask questions, take responsibility, and follow through.
- Review agenda and supporting materials prior to Governing Board and Committee meetings.
- Discuss any additional items to be added to the proposed meeting agendas with the Board Chair or Chair of the Committee, as applicable.

• Make every reasonable effort to attend all meetings, as applicable, in order to effectively participate in the governance of UMC.

The Governing Board will focus its energies primarily on strategic and policy issues, and not on operational details. To facilitate this focus, timely information and reports will be made available to all Governing Board members and all information to be considered in a Governing Board meeting will be made available, to the extent reasonably possible, at least three (3) working days in advance of each meeting, except in the case of emergencies.

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<u>Parliamentary Authority</u>. Where consistent with Nevada law and not otherwise provided in these Policies and Procedures, the conduct of the meetings shall be governed by the rules and procedures adopted by County Commission for the Hospital Board of Trustees, modified as appropriate to meet the needs of the Governing Board.

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Minutes. The Governing Board and its Committees shall keep written minutes of meetings in accordance with the Nevada Open Meeting Law. Minutes of meetings shall be complete, shall reflect deliberations of members as well as action taken. All materials submitted for the information of the Governing Board or Committee shall, to the extent required by law, be included with the permanent minute record so as to constitute a permanent record of all proceedings.

Audio Recordings. The Governing Board and its Committees shall, for each of their meetings, whether public or closed, record the meeting on audiotape or another means of sound reproduction or cause the meeting to be transcribed by a court reporter. Audio recordings will be maintained for the greater of three (3) years or such other amount of time which may be required by Nevada law or Clark County policy.

<u>Closed Session</u>. The Governing Board and its Committees may hold closed sessions if specifically authorized by the Nevada Open Meeting Law. All closed sessions shall be conducted in full compliance with the Nevada Open Meeting Law. Notice of a closed session shall be placed upon the agenda in the same manner as any other agenda item with the exception of an emergency closed session. Any motion to close a meeting to the public must set forth the subject matter or nature of the business to be considered at the closed meeting. Only the subject matter or business identified in the motion to close an open session may be discussed in a closed session.

Attendance. The Governing Board shall adhere to the attendance policy set forth in Clark County Ordinance 3.01.10. Such policy provides that, except in the case of an emergency, a Governing Board member's absence at a Governing Board meeting will be considered "unexcused" if the Governing Board member failed to notify, in writing or by phone, the Chair of the Board or an assigned staff member prior to the meeting that he or she will not be attending. Excused and unexcused absences must be noted in the minutes of the meeting. Three unexcused absences by a Governing Board member from regular Governing Board meetings during a calendar year shall be deemed grounds for mandatory removal from the Governing Board for good cause or neglect of duty. The Chair of the Board or an assigned staff member shall immediately notify the county manager or his designee when a member of the Governing Board is charged with his or her third unexcused absence, and the county manager or his or her designee shall provide that information to the Board of County Commissioners. Within thirty days of receipt of the

information, the Board of County Commissioners shall remove the Governing Board member and the procedures for the appointment of his or her replacement shall be commenced in accordance with the UMC Governing Board Bylaws. If the Board of County Commissioners does not act within the thirty-day period, the Governing Board member shall be automatically removed and a vacancy declared on the Governing Board.

III. BOARD EDUCATION

The Governing Board, and each of its members, with the support of UMC executive management, shall be responsible for being educated in both the general knowledge of UMC policies, programs, services and financial situation and the general situation of UMC within the local and national healthcare industry. The Governing Board shall plan and implement orientation and continuing education programs.

IV. BOARD EVALUATION

The Governing Board, with the support and assistance of executive management, shall be responsible for conducting periodic self-evaluation of the Board's role and its effectiveness in carrying out its duties and responsibilities with respect to that role. The Governing Board shall, in conjunction with individual Governing Board members, conduct an annual review of Governing Board performance.

V. CONFIDENTIALITY

The Governing Board, and each of its members, shall maintain the confidentiality of any and all information that has been discussed in closed session. No individual member of the Governing Board has the authority to waive the confidentiality of a matter discussed in closed session.

VI. HOSPITAL POLICIES

Each Governing Board member shall be generally knowledgeable of UMC administrative policies to the extent necessary to provide guidance and oversight as needed to the CEO and hospital management. A table of contents of UMC administrative policies is attached hereto as <u>Appendix</u> A.

VII. REVIEW OF BYLAWS AND POLICIES AND PROCEDURES

The Governing Board shall review the Bylaws and these Policies and Procedures and recommend revisions as necessary (and at least every two (2) years) to comply with applicable statutes, regulations, and accreditation requirements.

VIII. AMENDMENT

These Policies and Procedures may be amended from time to time by a majority vote of the Governing Board.

UMC Governing Board Policies and Procedures APPROVED and ADOPTED this28th ______ day of October, 20205.

UMC GOVERNING BOARD:

By: John F. O'Reilly, Chair

ATTEST:

By: Stephanie Ceccarelli, Board Secretary



UMC GOVERNING BOARD POLICIES AND PROCEDURES

Approved: February 12, 2014 Revised: June 21, 2017 Revised: October 28, 2020 Reviewed: July 27, 2022 Revised: August 27, 2025

In support of the University Medical Center of Southern Nevada's ("UMC") mission, the UMC Governing Board (the "Governing Board") hereby adopts the following Policies and Procedures:

I. BOARD COMMITTEES

To efficiently discharge its responsibilities, the Governing Board will support a division of authority and responsibility delegating and entrusting specific work to be performed by Governing Board committees, in support of the Governing Board's decisions and actions. Such committees of the Governing Board shall be Standing Committees or Special Committees (each a "Committee" and collectively, "Committees").

A Standing Committee is one whose functions are determined by a continuous need. Members of Standing Committees of the Governing Board will be appointed at a regular meeting of the Governing Board to serve for a term of one year. Each Standing Committee shall include at least two (2) Governing Board members, including a Chair of the Committee as appointed by the Chair of the Board, provided that if a Standing Committee has only two (2) Governing Board members, the Chair of the Board shall serve as a third Governing Board member of such Committee.

The Governing Board may additionally appoint both voting and non-voting public members to such Standing Committees, provided that members of the Governing Board shall constitute a majority of voting members of such Standing Committees and that a member of the Governing Board shall chair all such Standing Committees. Public members shall be advisory to the Standing Committee and shall have no vote, unless otherwise authorized by the Governing Board.

A Special Committee is one whose function and duration shall be determined by its specific assignment, as stated in a resolution of the Governing Board creating it. Special Committees may be created from time to time for specific purposes, including but not limited to receiving community advisory input on new programs or activities. Appointments to Special Committees need not be Governing Board members, provided that a member of the Governing Board shall chair any such Special Committee. Although a member of the Governing Board will chair any such Special Committee, it is anticipated that the majority of the members of any Special Committee would be public members. The goal of any Special Committee shall be to provide the

opportunity for broader, specialized and/or community input. Special Committees are not generally intended to be permanent, but rather are most often intended to provide advice to the Governing Board on specific matters within a limited period of time.

There will be strong reliance on highly effective and focused Committees. Committees shall be working Committees, performing background work and specialized tasks, whose output supports the full Governing Board. Minutes of Committee meetings shall be in form of reports to the Governing Board and shall be submitted to the next subsequent regular meeting of the Governing Board for consideration and action. Work of and between Committees will be coordinated and integrated but not duplicated.

The UMC Governing Board shall be knowledgeable about the content and operation of compliance and ethics program and shall exercise reasonable oversight with respect to the implementation of the compliance and ethics program. It shall have oversight to evaluate the effectiveness of the compliance program, including the receipt of quarterly reports from the Compliance Officer regarding compliance and the state of the compliance program; mechanism and process for compliance issue-reporting within UMC; the compliance programs approach to identifying regulatory risk; and methods used to encourage enterprise-wide accountability for achievement of compliance goals and objectives.

The Governing Board may approve the appointment of the following Standing Committees: Audit and Finance Committee, Clinical Quality and Professional Affairs Committee, Strategic Planning Committee and Human Resources and Executive Compensation Committee.

AUDIT AND FINANCE COMMITTEE

Purpose and Responsibilities

The Audit and Finance Committee shall be responsible for reviewing contractual agreements and evaluating the financial results, plans and audits of UMC for the purpose of assessing the overall financial risks and capacities of UMC and the congruity of the financial management, plans and objectives of UMC. The Audit and Finance Committee shall review and evaluate: (a) with the assistance of outside auditors, the financial records of UMC and the preparation and maintenance of the same in accordance with Generally Accepted Accounting Principles; (b) the preparation of annual operating and capital budgets; (c) periodic financial reports of UMC and receive explanations regarding variations from capital and operating budgets; (d) the audit process and review the results of internal and external audits; (e) the financial aspects of the strategic plans of UMC; (f) the contracts and arrangements for goods and services; and (g) coordinate issues of strategy with the Strategic Planning Committee.

Meetings

The Audit and Finance Committee shall meet at the call of the Chair of the Committee and as requested by the Board, but not less than quarterly.

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Purpose and Responsibilities

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Purpose and Responsibilities

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Purpose and Responsibilities

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Meetings

The Human Resources and Executive Compensation Committee shall meet at the call of the Chair of the Committee as often as necessary, but not less than quarterly.

II. MEETINGS

Meetings will be designed to focus on major strategic or policy issues and action items, and will encourage productive dialogue specific to issues under consideration. Each Governing Board member shall:

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information, the Board of County Commissioners shall remove the Governing Board member and the procedures for the appointment of his or her replacement shall be commenced in accordance with the UMC Governing Board Bylaws. If the Board of County Commissioners does not act within the thirty-day period, the Governing Board member shall be automatically removed and a vacancy declared on the Governing Board.

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The Governing Board shall review the Bylaws and these Policies and Procedures andrecommend revisions as necessary (and at least every two (2) years) to comply with applicable statutes, regulations, and accreditation requirements.

VIII. AMENDMENT

These Policies and Procedures may be amended from time to time by a majority vote of the Governing Board.

MC Governing Board Policies and Procedures APPROVED and ADOPTED this 27 th day of august, 2025.
MC GOVERNING BOARD:
y: John F. O'Reilly, Chair
TTEST:
v: Stephanie Ceccarelli Board Secretary

UNIVERSITY MEDICAL CENTER OF SOUTHERN NEVADA GOVERNING BOARD AGENDA ITEM

Issue:	Ratification of the Fifth Amendment to the Hospital Services Agreement with Cigna Health and Life Insurance Company	Back-up:
Petitioner:	Mason Van Houweling, Chief Executive Officer	Clerk Ref. #

Recommendation:

That the Governing Board ratify the Fifth Amendment to the Hospital Service Agreement with Cigna Health and Life Insurance Company for Managed Care Services; or take action as deemed appropriate. (For possible action)

FISCAL IMPACT:

Fund Number: 5430.011 Fund Name: UMC Operating Fund

Fund Center: 3000850000 Funded Pgm/Grant: N/A

Description: Managed Care Services

Bid/RFP/CBE: NRS 332.115(1)(f) – Insurance

Term: Amendment 5 – Extend from July 1, 2025 – June 30, 2028

Amount: Revenue based on volume Out Clause: 180 days w/out cause

BACKGROUND:

Since July 2021, UMC has had an agreement with Cigna Health and Life Insurance Company ("Provider") to provide its members healthcare access to the UMC Hospital and its associated Urgent Care Facilities. The initial Agreement term is from July 1, 2021, to June 30, 2022, unless terminated with a 180-day written notice. First Amendment, effective July 1, 2022, extended the term for one (1) year through June 30, 2023, and updated the reimbursement rates. Second Amendment, effective July 1, 2023, extended the term through June 30, 2025, and updated the reimbursement rates. The Third Amendment, effective July 1, 2023, updated the reimbursement rates. The Fourth Amendment requested an update to the fee schedule and reimbursement rates for Anesthesia Services.

The Fifth Amendment, effective as of July 1, 2025, requests an extension of the Term to June 30, 2028, updates to the Fee Schedule, and the addition of Cigna Affiliate definition. Ratification was necessary as Managed Care described time sensitivity and an immediate need for Cigna to update its systems.

UMC's Director of Managed Care has reviewed and recommends ratification of this Amendment, which has also been approved as to form by UMC's Office of General Counsel.

A Clark County business license is not required as UMC is the provider of hospital services to this insurance fund.

Cleared for Agenda August 27, 2025

Agenda Item#

8

	Audit and Finan verning Board.	

Amendment to Hospital Services Agreement

This Fifth Amendment ("Amendment") is by and between Cigna Health and Life Insurance Company, Inc. ("Cigna") and University Medical Center of Southern Nevada ("Hospital").

WHEREAS, Cigna and Hospital have executed a Hospital Services Agreement Dated July 1, 2021 (the "Agreement"); and Amendment on July 1, 2022, July 1, 2023, July 31, 2023 and June 1, 2024;

WHEREAS, Cigna and Hospital mutually desire to amend the Agreement;

NOW, THEREFORE, pursuant to the Amendment Sections of the Agreement and in consideration of the mutual promises contained herein, the parties hereby agree as follows:

- 1. The effective date of this Amendment is July 1, 2025 ("Amendment Effective Date") ending June 30, 2028 at 11:59 pm.
- 2. Rate Exhibit A19 is added to the Agreement as of the Amendment Effective Date.
- 3. The following Section 1.4 shall be deleted in its entirety and replaced with the following as of the Amendment Effective Date:

Cigna Affiliate

Means any subsidiary or affiliate of The Cigna Group.

- 4. Except as modified herein, the Agreement remains in full force and effect. To the extent of a conflict between this Amendment and the Agreement, this Amendment shall control.
- 5. Any and all capitalized terms not defined herein shall have the same meaning as in the Agreement.

IN WITNESS WHEREOF the parties have caused this Amendment to be executed by their duly authorized representatives below.

AGREED AND ACCEPTED BY:

Hospital	Cigna
University Medical Center of Southern Nevada	Cigna Health and Life Insurance Company
Mason Um Houveling Signature	Signature
Mason Van Houweling	Dana Slavett
Printed Name	Printed Name
Chief Executive Officer	Vice President, Provider Contracting
Chici Executive Officer	vice Fresident, Frovider Contracting
Title	Title
Title	Title
Title 07/15/2025	Title 7/15/2025
Title 07/15/2025 Date Signed	Title 7/15/2025
Title 07/15/2025 Date Signed 88-6000436	Title 7/15/2025

Fee Schedule and Reimbursement Terms

Primary Care Physician Service

Fee Schedule and Reimbursement Terms

Specialty Care Physician Service

Fee Schedule and Reimbursement Terms

Anesthesia Services

Fee Schedule and Reimbursement Terms

Critical Care Physician Service

INSTRUCTIONS FOR COMPLETING THE DISCLOSURE OF OWNERSHIP/PRINCIPALS FORM

Purpose of the Form

The purpose of the Disclosure of Ownership/Principals Form is to gather ownership information pertaining to the business entity for use by the University Medical Center of Southern Nevada Governing Board ("GB") in determining whether members of the GB should exclude themselves from voting on agenda items where they have, or may be perceived as having a conflict of interest, and to determine compliance with Nevada Revised Statute 281A.430, contracts in which a public officer or employee has interest is prohibited.

General Instructions

Completion and submission of this Form is a condition of approval or renewal of a contract or lease and/or release of monetary funding between the disclosing entity and University Medical Center of Southern Nevada. Failure to submit the requested information may result in a refusal by the GB to enter into an agreement/contract and/or release monetary funding to such disclosing entity.

Detailed Instructions

All sections of the Disclosure of Ownership form must be completed. If not applicable, write in N/A.

Business Entity Type – Indicate if the entity is an Individual, Partnership, Limited Liability Company, Corporation, Trust, Non-profit Organization, or Other. When selecting 'Other', provide a description of the legal entity.

Non-Profit Organization (NPO) - Any non-profit corporation, group, association, or corporation duly filed and registered as required by state law.

Business Designation Group – Indicate if the entity is a Minority Owned Business Enterprise (MBE), Women-Owned Business Enterprise (WBE), Small Business Enterprise (SBE), Physically-Challenged Business Enterprise (PBE), Veteran Owned Business (VET), Disabled Veteran Owned Business (DVET), or Emerging Small Business (ESB). This is needed in order to provide utilization statistics to the Legislative Council Bureau, and will be used only for such purpose.

- Minority Owned Business Enterprise (MBE): An independent and continuing business for profit which performs a commercially useful function and is at least 51% owned and controlled by one or more minority persons of Black American, Hispanic American, Asian-Pacific American or Native American ethnicity.
- Women Owned Business Enterprise (WBE): An independent and continuing business for profit which performs a commercially useful function and is at least 51% owned and controlled by one or more women.
- Physically-Challenged Business Enterprise (PBE): An independent and continuing business for profit which performs a commercially useful function and is at least 51% owned and controlled by one or more disabled individuals pursuant to the federal Americans with Disabilities Act.
- Small Business Enterprise (SBE): An independent and continuing business for profit which performs a commercially useful function, is not owned and controlled by individuals designated as minority, women, or physically-challenged, and where gross annual sales does not exceed \$2,000,000.
- Veteran Owned Business Enterprise (VET): An independent and continuing Nevada business for profit which performs a commercially useful function and is at least 51 percent owned and controlled by one or more U.S. Veterans.
- Disabled Veteran Owned Business Enterprise (DVET): A Nevada business at least 51 percent owned/controlled by a disabled veteran.
- Emerging Small Business (ESB): Certified by the Nevada Governor's Office of Economic Development effective January, 2014. Approved into Nevada law during the 77th Legislative session as a result of AB294.

Business Name (include d.b.a., if applicable) – Enter the legal name of the business entity and enter the "Doing Business As" (d.b.a.) name, if applicable.

Corporate/Business Address, Business Telephone, Business Fax, and Email – Enter the street address, telephone and fax numbers, and email of the named business entity.

Nevada Local Business Address, Local Business Telephone, Local Business Fax, and Email — If business entity is out-of-state, but operates the business from a location in Nevada, enter the Nevada street address, telephone and fax numbers, point of contact and email of the local office. Please note that the local address must be an address from which the business is operating from that location. Please do not include a P.O. Box number, unless required by the U.S. Postal Service, or a business license hanging address.

Number of Clark County Nevada Residents employed by this firm. (Do not leave blank. If none or zero, put the number 0 in the space provided.)

List of Owners/Officers – Include the full name, title and percentage of ownership of each person who has ownership or financial interest in the business entity. If the business is a publicly-traded corporation or non-profit organization, list <u>all Corporate Officers and Directors only</u>.

For All Contracts – (Not required for publicly-traded corporations)

- 1) Indicate if any individual members, partners, owners or principals involved in the business entity are a University Medical Center of Southern Nevada full-time employee(s), or appointed/elected official(s). If yes, the following paragraph applies.
 - In accordance with NRS 281A.430.1, a public officer or employee shall not bid on or enter into a contract between a government agency and any private business in which he has a significant financial interest, except as provided for in subsections 2, 3, and 4.

A professional service is defined as a business entity that offers business/financial consulting, legal, physician, architect, engineer or other professional services.

Signature and Print Name - Requires signature of an authorized representative and the date signed.

Disclosure of Relationship Form – If any individual members, partners, owners or principals of the business entity is presently a University Medical Center of Southern Nevada employee, public officer or official, or has a second degree of consanguinity or affinity relationship to a University Medical Center of Southern Nevada employee, public officer or official, this section must be completed in its entirety.

Business Entity T	Business Entity Type (Please select one)										
☐ Sole Proprietorship	□Partnership		Limited Liability mpany	\boxtimes	Corporation	☐ Tru	ust	☐ Non-Profit Organization		☐ Other	
Business Designa	tion Group (Ple	ase sel	ect all that apply)					1		
□ МВЕ	E 🗆 WBE 🗀 S		□SBE	☐ PBE			☐ VET	□DVET		☐ ESB	
Minority Business Enterprise	Women-Own Business Enterprise	ed	Small Business Enterprise		Physically Ch Business Ente		t	Veteran Owned Business		abled Veteran ned Business	Emerging Small Business
Number of Clark County Nevada Residents Employed:											
0 1 10		0:		_							
Corporate/Busine	-	Cig	ına Health and Life	e in	surance Compa	any					
(Include d.b.a., if a	аррисавіе)	400	North Brand Ava		uito 200		۱۸/۵	shoiter unun eigne een			
Street Address:			<u>0 North Brand Ave</u> endale. CA 91203	e, SI	uite 300			ebsite: www.cigna.com OC Name: Tracy Pauld			
City, State and Zip	Code:	a le	filidale, OA 91200					nail:	iiig		
Telephone No:		818	8-546-5100					x No: tracy.paulding@	ocign	a.com	
Nevada Local Stre	eet Address:	NA						ebsite: www.cigna.con			
(If different from a									-		
City, State and Zi	p Code:		L			Local Fax No: 866-497-8290					
		770	770 261-2418			Local POC Name: Tracy Paulding					
Local Telephone	No:	77!	775 742-9743			Email: tracy.paulding@cigna.com					
All entities, with the financial interest in t					anizations, must	list the n	ames	s of individuals holding mo	ore tha	an five percent (5%	%) ownership or
								d Directors in lieu of disends to the applicant and			individuals with
								Revised Statutes, including os, and professional corpo			te corporations,
Full Name						Title				% Owned ot required for Pub orations/Non-profit	licly Traded
This section is not	required for pub	licly-tra	ded corporations.	Arc	e you a publicly	-traded	corp	oration?		No	
	dual members, par or appointed/electe			invo	olved in the busin	ness enti	ty, a	University Medical Center	of So	uthern Nevada full	-time
☐ Yes								ern Nevada employee(s), contracts, which are not so			
Do any individ sister, grandch	ual members, par iild, grandparent,	ners, ov related t	vners or principals h o a University Medi	have cal	e a spouse, regis	stered do ern Neva	omest da fu	tic partner, child, parent, i II-time employee(s), or ap	n-law pointe	or brother/sister, h d/elected official(s	alf-brother/half-)?
☐ Yes	Yes No (If yes, please complete the Disclosure of Relationship form on Page 2. If no, please print N/A on Page 2.)										

I certify under penalty of perjury, that all of the information provided herein is current, complete, and accurate. I also understand that the University Medical Center of Southern Nevada Governing Board will not take action on land-use approvals, contract approvals, land sales, leases or exchanges without the completed disclosure

Har	Tracy Pau	lding	
Signature	Print Name		
AVP, Network Management	5/16/2024		
Title	Date		
List any disclosures below (Mark N/A, if not applicable.)			
NAME OF BUSINESS OWNER/PRINCIPAL	NAME OF UMC* EMPLOYEE/OFFICIAL AND JOB TITLE	RELATIONSHIP TO UMC* EMPLOYEE/OFFICIAL	UMC* EMPLOYEE'S/OFFICIAL'S DEPARTMENT
* UMC employee means an e	employee of University Medica	al Center of Southern Nevada	
"Consanguinity" is a relations	ship by blood. "Affinity" is a re	lationship by marriage.	
"To the second degree of collows:	consanguinity" applies to the	candidate's first and second	degree of blood relatives as
Spouse – Registered	d Domestic Partners – Childre	n – Parents – In-laws (first deg	ree)
Brothers/Sisters – Ha	alf-Brothers/Half-Sisters – Gra	ındchildren – Grandparents – I	n-laws (second degree)
For UMC Use Only:			
•	noted above, please complete the follo	owina:	
		owing. ontracting/selection process for this pa	articular agenda item?
	byee(s) noted above involved in any w	way with the business in performance	of the contract?
Notes/Comments:			

Signature	_
Print Name	_
Authorized Department Representative	

Cigna Executives and Management Team

Executive Leader Name	Title
David Cordani	Chairman and Chief Executive Officer, The Cigna Group
Mike Triplett	Special Advisor to the CEO, Cigna Healthcare
David Brailer, MD	Executive Vice President and Chief Health Officer, The Cigna Group
Noelle Eder	Executive Vice President and Global Chief Information Officer, The Cigna
	Group
Brian Evanko	President and Chief Executive Officer, Cigna Healthcare and Executive Vice
	President and Chief Financial Officer, The Cigna Group
Nicole Jones	Executive Vice President, Chief Administrative Officer and General Counsel,
	The Cigna Group
Everett Neville	Executive Vice President, Strategy and Business Development, The Cigna
	Group
Eric Palmer	Executive Vice President for Enterprise Strategy, the Cigna Group and
	President and Chief Executive Officer, Evernorth Health Services
Kari Knight Stevens	Executive Vice President, Chief Human Resources Officer and Corporate
	Secretary, The Cigna Group
Jason Sadler	President, International Health, Cigna Healthcare
Chris DeRosa	President, U.S. Government, Cigna Healthcare
Bryan Holgerson	President, U.S. Commercial, Cigna Healthcare
Adam Kautzner	President, Evernorth Care Management & Express Scripts, Evernorth Health
	Services
Matt Perlberg	President, Pharmacy and Care Delivery, Evernorth Health Services

UNIVERSITY MEDICAL CENTER OF SOUTHERN NEVADA GOVERNING BOARD AGENDA ITEM

Issue:	Ratification of the Fifth Amendment to the Hospital Services Agreement with Optum Health Networks, Inc.	Back-up:
Petitioner:	Mason Van Houweling, Chief Executive Officer	Clerk Ref. #

Recommendation:

That the Governing Board ratify the Fifth Amendment to the Hospital Services Agreement with Optum Health Networks, Inc. for Managed Care Services; or take action as deemed appropriate. (For possible action)

FISCAL IMPACT:

Fund Number: 5430.111 Fund Name: UMC Operating Fund

Fund Center: 3000850000 Funded Pgm/Grant: N/A

Description: Managed Care Services

Bid/RFP/CBE: NRS 332.115(1)(f) – Insurance

Term: Amendment 5 – Extend from August 1, 2025 – July 31, 2027

Amount: Revenue based on volume

Out Clause:

BACKGROUND:

UMC entered into a Hospital Services Agreement dated March 1, 2021 with Optum Heath Networks, Inc. to provide its members healthcare access to the UMC Hospital and its associated Urgent Care facilities. The Agreement was amended on March 1, 2023, to extend the Term and remove mention of the previous name 'LifePrint Health'. The Second Amendment to the Agreement, effective as of March 1, 2025, extended the expiration date through May 31, 2025, while the parties negotiated new terms. The Third Amendment to the Agreement, effective July 1, 2025, extended the expiration date through June 30, 2025, as the parties required additional time to finalize the new Agreement. The Fourth Amendment to the Agreement, effective July 1, 2025, ratified and extended the Term while the parties negotiated a new Agreement.

This request is to approve an Amendment to the Agreement, which increases the reimbursement rates and extends the current expiration date through July 31, 2027. Ratification of this Amendment was necessary as the term expired July 31, 2025.

UMC's Director of Care Director has reviewed and recommends ratification of this Amendment, which has also been approved as to form by UMC's Office of General Counsel.

A Clark County business license is not required as UMC is the provider of hospital services to this insurance fund.

Cleared for Agenda August 27, 2025

Agenda Item#

9

This Amendment was reviewed by the Governing Board Audit and Finance Committee at their August 20, 2025 meeting and recommended for ratification by the Governing Board.

AMENDMENT FIVE TO THE HOSPITAL SERVICES AGREEMENT

This Amendment Five to the Hospital Services Agreement (the "Amendment") is made and entered into, to be effective as of August 1, 2025, by and between Optum Health Networks, Inc. (f/k/a LifePrint Health, Inc.) ("OptumCare") and University Medical Center of Southern Nevada, a publicly owned and operated hospital created by virtue of Chapter 450 of the Nevada Revised Statues, ("Hospital") (collectively referred to herein as the "Parties"). All capitalized terms not defined herein shall have the meanings assigned to such terms in the Agreement (defined below).

RECITALS

WHEREAS, the Parties entered into that certain Hospital Services Agreement, dated March 1, 2021, whereby Hospital agreed to provide Hospital Services to OptumCare Members, who have selected or been assigned to OptumCare to receive certain Covered Services (the "Agreement"); and

WHEREAS, the Parties wish to amend the Contracted Rates to remain at the 2025 CMS fee schedule through the duration of the term.

WHEREAS, the Parties wish to amend the Agreement to the extent and as provided in this Amendment as follows:

AGREEMENT

NOW, THEREFORE, in consideration of the premises and the mutual covenants and agreements contained herein and for other good and valuable consideration, the receipt and sufficiency of which are acknowledged and confessed by each of the Parties hereto, the Parties hereto have agreed and do hereby agree as follows:

- 1. <u>Article VII, Section 7.1 Term of Agreement</u> shall be extended two (2) years expiring at 11:59pm (PST) July 31, 2027, unless terminated sooner in accordance with the provisions of this Agreement.
- 2. Exhibit C Compensation, Section 2.2 Inpatient Covered Services, Table 1 is amendment as follows:

Table 1: Inpatient Service Category Table

3. Exhibit C – Compensation, Section 2.3 Outpatient Covered Service Categories, Table 2 is amendment as follows:
[The information in this Exhibit is confidential and proprietary in nature.]
4. Enforceability. Except as amended hereby, the Agreement shall remain in full force and effect in accordance with its original terms and conditions, as previously amended.
5. <u>Miscellaneous</u> . This amendment shall be interpreted, and the rights of the Parties determined in accordance with the laws of the state of Nevada. The provisions hereof shall inure to the benefit of and be binding upon the Parties to the Agreement and their respective successors and assigns. This Amendment constitutes the full and entire understanding between the Parties

Page 2 of 3

to the Agreement with regard to the subject matter hereof and supersedes any prior or contemporaneous, written, or oral agreements or discussions between the Parties regarding such subject matter. This Amendment may only be modified by a written instrument executed by OptumCare and Provider. This Amendment may be executed in any number of counterparts, each of which shall be an original, but all of which together shall constitute one and the same instrument.

IN WITNESS WHEREOF the Parties hereto have executed this Amendment effective as of the date set forth above.

"OPTUMCARE" "HOSPITAL" Optum Health Networks, Inc. **University Medical Center of Southern** Nevada C1 ando 50 By: By: John C. Rhodes, MD Mason Van Houweling Print Name **Print Name** President & CEO CEO Title Title August 8, 2025 Date Date 1800 W Charleston Blvd Address Las Vegas, NV 89102 City, State Zip Code 88-6000436 Tax I.D. Number

DISCLOSURE OF OWNERSHIP/PRINCIPALS

Business Entity T	ype (Please select	one)									
Sole	Partnership		Limited Liability	\boxtimes	Corporation	☐ Tru	ıst	☐ Non-Profit		☐ Other	
Proprietorship	ation Group (Please	•	npany		- '			Organization			
☐ MBE	WBE	5 3616	SBE	,	☐ PBE			□ VET	Ппг	OVET	☐ ESB
Minority Business Enterprise	Women-Owned Business Enterprise		Small Business Enterprise Physically Challenged Business Enterprise Physically Challenged Business Enterprise Physically Challenged Business Owned Business				abled Veteran	Emerging Small Business			
Number of Clark County Nevada Residents Employed: 2,154											
Corporate/Busine	ess Entity Name:	Opt	um Health Netwo	rks	, Inc. (f/k/a LifeF	Print Hea	alth, Ir	nc.)			
(Include d.b.a., if	applicable)	Opt	umCare					·			
Street Address:		271	6 N. Tenaya Way	/			Web	osite: www.optum.co	<u>m</u>		
City, State and Zi	p Code:	Las	Vegas, NV 8912	8				C Name: Simone Cook			tracting
Telephone No:		(70	2) 242-7713					No : (855)-275-4390			
Nevada Local Str	eet Address:							osite:			
(If different from a											
City, State and Z	p Code:						Loc	al Fax No:			
Local Telephone	No:		Loc			Loc	Local POC Name:				
Local Telephone							Ema	ail:			
financial interest in t Publicly-traded en ownership or financi Entities include all	All entities, with the exception of publicly-traded and non-profit organizations, must list the names of individuals holding more than five percent (5%) ownership or financial interest in the business entity appearing before the Board. Publicly-traded entities and non-profit organizations shall list all Corporate Officers and Directors in lieu of disclosing the names of individuals with ownership or financial interest. The disclosure requirement, as applied to land-use applications, extends to the applicant and the landowner(s). Entities include all business associations organized under or governed by Title 7 of the Nevada Revised Statutes, including but not limited to private corporations, close corporations, foreign corporations, limited liability companies, partnerships, limited partnerships, and professional corporations.										
	Full Name				Title				% Owned (Not required for Publicly Traded Corporations/Non-profit organizations)		
Collaborative Care I	Holdings, LLC								100%	·	,
OptumHealth Holdin	ıgs, LLC								100%		
Optum, Inc.									100%		
United Healthcare S	ervices, Inc.								100%		
UnitedHealth Group	Incorporated								Public	ly Traded	
This section is not required for publicly-traded corporations. Are you a publicly-traded corporation? ☐ Yes ☐ No 1. Are any individual members, partners, owners or principals, involved in the business entity, a University Medical Center of Southern Nevada full-time employee(s), or appointed/elected official(s)? ☐ Yes ☐ No (If yes, please note that University Medical Center of Southern Nevada employee(s), or appointed/elected official(s) may not											
	ual members, partne	rs, ow	ners or principals l	hav	e a spouse, regis	stered do	omesti	ontracts, which are not so c partner, child, parent, time employee(s), or ap	in-law	or brother/sister, h	alf-brother/half-
Sister, grander ☐ Yes	, 0 1 ,		,					. , (,, .		()	:
☐ Yes ☐ No (If yes, please complete the Disclosure of Relationship form on Page 2. If no, please print N/A on Page 2.) I certify under penalty of perjury, that all of the information provided herein is current, complete, and accurate. I also understand that the University Medical Center of Southern Nevada Governing Board will not take action on land-use approvals, contract approvals, land sales, leases or exchanges without the completed disclosure form.											
JO 6	Cor alow				John C. Rhode	s, MD					
Signature					Print Name						
President & CEO					April 23, 2025						
Title					Date 1						

List any disclosures below: (Mark N/A, if not applicable.)

Authorized Department Representative

NAME OF BUSINESS OWNER/PRINCIPAL	NAME OF UMC* EMPLOYEE/OFFICIAL AND JOB TITLE	RELATIONSHIP TO UMC* EMPLOYEE/OFFICIAL	UMC* EMPLOYEE'S/OFFICIAL'S DEPARTMENT
N/A			
* UMC employee means an	employee of University Medica	al Center of Southern Nevada	
"Consanguinity" is a relations	ship by blood. "Affinity" is a rel	ationship by marriage.	
"To the second degree of of follows:	consanguinity" applies to the	candidate's first and second	degree of blood relatives as
Spouse – Registered	d Domestic Partners – Childrer	n – Parents – In-laws (first deg	ree)
Brothers/Sisters – Ha	alf-Brothers/Half-Sisters – Gra	ndchildren – Grandparents – I	n-laws (second degree)
For UMC Use Only:			
If any Disclosure of Relationship is r	noted above, please complete the follo	owing:	
☐ Yes ☐ No Is the UMC emplo	oyee(s) noted above involved in the co	ontracting/selection process for this pa	urticular agenda item?
☐ Yes ☐ No Is the UMC emplo	oyee(s) noted above involved in any w	ay with the business in performance o	of the contract?
Notes/Comments:			
Signature			

UNIVERSITY MEDICAL CENTER OF SOUTHERN NEVADA GOVERNING BOARD AGENDA ITEM

Issue:	Ratification of the Ninth Amendment to the Primary Care Provider Group Services Agreement with Optum Health Networks, Inc.	Back-up:
Petitioner:	Mason Van Houweling, Chief Executive Officer	Clerk Ref. #

Recommendation:

That the Governing Board ratify the Amendment Nine to the Primary Care Provider Group Services Agreement with Optum Health Networks, Inc. for Managed Care Services; or take action as deemed appropriate. (For possible action)

FISCAL IMPACT:

Fund Number: 5430.011 Fund Name: UMC Operating Fund

Fund Center: 3000850000 Funded Pgm/Grant: N/A

Description: Managed Care Services

Bid/RFP/CBE: NRS 332.115(1)(f) – Insurance

Term: Amendment 9 – Extend from August 1, 2025 – July 31, 2027

Amount: Revenue based on volume Out Clause: 60 days w/o cause

BACKGROUND:

On April 26, 2018, UMC entered into a Primary Care Physician Participation Agreement ("Agreement") with LifePrint Health, Inc. d/b/a OptumCare to provide its Medicare Advantage Plan members healthcare access to the UMC Hospital and its associated Urgent Care facilities. The initial Agreement term is from April 1, 2018 through March 31, 2020 unless terminated with a 60-day written notice to the other. Amendment One, effective April 1, 2020, extended the term for three (3) years through March 31, 2023 and updated the reimbursement schedules. Amendments Two and Three, effective January 1, 2020, updated the reimbursement schedules. Amendment Four, effective January 1, 2022, updated the reimbursement schedules. Amendment Five, effective April 1, 2023, extended the term for two (2) years through March 31, 2025, and updated the business name to Optum Health Networks, Inc. Amendment Six, effective January 1, 2023, added the Provider Group Performance Incentive Program which included quality performance measures and revised Exhibit C Compensation Schedule. Amendment Seven, effective April 1, 2025, extended the current expiration date ninety days through June 30, 2025. Amendment Eight, effective July 30, 2025, extended the expiration date to July 31, 2025, while the parties negotiated new terms.

This request is to ratify the Nine Amendment to the Agreement to increase the reimbursement rates and extend the expiration date to July 31, 2027. Immediate execution of this amendment was necessary as the term expired July 31, 2025.

Cleared for Agenda August 27, 2025

Agenda Item#

10

UMC's Director of Managed Care has reviewed and recommends ratification of this Amendment, which has also been approved as to form by UMC's Office of General Counsel.

A Clark County business license is not required as UMC is the provider of hospital services to this insurance fund.

This Amendment was reviewed by the Governing Board Audit and Finance Committee at their August 20, 2025, meeting and recommended for ratification by the Governing Board.

Amendment Nine to the Primary Care Physicians Participation Agreement

This amendment (this "Amendment") is to the **Primary Care Physicians Participation Agreement**, effective as of **April 1**, **2018** (the "Agreement"), between **Optum Health Networks**, **Inc.** fka **Lifeprint Health**, **Inc.** (collectively, "Optum") and **University Medical Center of Southern Nevada** ("*Provider*").

This Amendment is effective on August 1, 2025 (the "Amendment Effective Date").

The parties agree to modify the Agreement as follows:

The capitalized terms used in this Amendment, but not otherwise defined, will have the meanings ascribed to them in the Agreement.

[1]. Article VIII Section 8.1 Term of Agreement is amended as follows:

This Agreement shall be effective for a twenty-four (24) month period, beginning August 1, 2025 ending at 11:59pm, (PST) July 31, 2027, unless terminated sooner in accordance with the provisions of this Agreement.

[2]. Appendix III Medicare Advantage Payment Appendix, Table 1 shall be amended as follows:

[The information in this Appendix is confidential and proprietary in nature.]

All other provisions of the Agreement will remain in full force and effect. In the event of a conflict between the terms of the Agreement and this Amendment, the Amendment will control.

Optum Health Networks, Inc. fka Lifeprint Health, Inc. on behalf of itself, and its other affiliates, as signed by its authorized representative

University Medical Center of Southern Nevada, as signed by its authorized representative

All other provisions of the Agreement will remain in full force and effect. In the event of a conflict between the terms of the Agreement and this Amendment, the Amendment will control.

	etworks, Inc. fka Lifeprint Health, itself, and its other affiliates, as signed representative		al Center of Southern Nevada, as prized representative
Signature:	Ja Londo D	Signature:	Masa Var Housely
Print Name:	John C. Rhodes, MD	Print Name and Title:	MASON Van Housely
Title:	President & CEO	Date:	8/11/25
Date:	August 8, 2025	TIN:	886000436

Agreement Number: 01354593.5

DISCLOSURE OF OWNERSHIP/PRINCIPALS

Business Entity Typ	oe (Please select	one)									
Sole	Partnership		imited Liability	\boxtimes	Corporation	☐ Tru	ıst	□ Non-Profit □ Other			
Proprietorship Company Company Organization Organization											
☐ MBE	□ WBE			□ VET	Ппг	OVET	□ESB				
Minority Business Enterprise	linority Business Women-Owned		Small Business Enterprise		Physically Challenger Business Enterprise		i	Veteran Owned Business			Emerging Small Business
Number of Clark County Nevada Residents Employed: 2,154											
Corporate/Business Entity Name: Optum Health Networks, Inc. (f/k/a LifePrint Health, Inc.)											
(Include d.b.a., if ap	plicable)	OptumCare									
Street Address:		2710	6 N. Tenaya Way	/			Wel	osite: www.optum.co	<u>m</u>		
City, State and Zip (Code:	Las	Vegas, NV 8912	8				C Name: Simone Cook			tracting
Telephone No:		(702	2) 242-7713					No : (855)-275-4390			
Nevada Local Stree	t Address:						Wel	osite:			
(If different from abo											
City, State and Zip	Code:	Local Fax No:									
Local Telephone No	ς.	Local POC				al POC Name:					
Local Telephone No	<i>j</i> .						Ema	ail:			
All entities, with the exception of publicly-traded and non-profit organizations, must list the names of individuals holding more than five percent (5%) ownership or financial interest in the business entity appearing before the Board. Publicly-traded entities and non-profit organizations shall list all Corporate Officers and Directors in lieu of disclosing the names of individuals with ownership or financial interest. The disclosure requirement, as applied to land-use applications, extends to the applicant and the landowner(s). Entities include all business associations organized under or governed by Title 7 of the Nevada Revised Statutes, including but not limited to private corporations, close corporations, foreign corporations, limited liability companies, partnerships, limited partnerships, and professional corporations.											
Full Name				Title				% Owned (Not required for Publicly Traded Corporations/Non-profit organizations)			
Collaborative Care Holdings, LLC								100%			
OptumHealth Holdings	s, LLC							100%			
Optum, Inc.							100%				
United Healthcare Ser	vices, Inc.								100%		
UnitedHealth Group In	corporated								Public	ly Traded	
This section is not required for publicly-traded corporations. Are you a publicly-traded corporation? ☐ Yes ☐ No 1. Are any individual members, partners, owners or principals, involved in the business entity, a University Medical Center of Southern Nevada full-time employee(s), or appointed/elected official(s)? ☐ Yes ☐ No (If yes, please note that University Medical Center of Southern Nevada employee(s), or appointed/elected official(s) may not											
perform any work on professional service contracts, or other contracts, which are not subject to competitive bid.) 2. Do any individual members, partners, owners or principals have a spouse, registered domestic partner, child, parent, in-law or brother/sister, half-brother/half-											
□ Yes	sister, grandchild, grandparent, related to a University Medical Center of Southern Nevada full-time employee(s), or appointed/elected official(s)? Yes No (If yes, please complete the Disclosure of Relationship form on Page 2. If no, please print N/A on Page 2.)										
I certify under penalty of perjury, that all of the information provided herein is current, complete, and accurate. I also understand that the University Medical Center of Southern Nevada Governing Board will not take action on land-use approvals, contract approvals, land sales, leases or exchanges without the completed disclosure form.											
JOI OF	John C. Rhodes, MD										
Signature Print Name											
President & CEO					April 23, 2025						
Title	Title Date										

List any disclosures below: (Mark N/A, if not applicable.)

Authorized Department Representative

NAME OF BUSINESS OWNER/PRINCIPAL	NAME OF UMC* EMPLOYEE/OFFICIAL AND JOB TITLE	RELATIONSHIP TO UMC* EMPLOYEE/OFFICIAL	UMC* EMPLOYEE'S/OFFICIAL'S DEPARTMENT			
N/A						
* UMC employee means an employee of University Medical Center of Southern Nevada						
"Consanguinity" is a relations	ship by blood. "Affinity" is a rel	ationship by marriage.				
"To the second degree of consanguinity" applies to the candidate's first and second degree of blood relatives as follows:						
Spouse – Registered	d Domestic Partners – Childrei	n – Parents – In-laws (first deg	ree)			
Brothers/Sisters – Half-Brothers/Half-Sisters – Grandchildren – Grandparents – In-laws (second degree)						
- Biothers/olsters – Hall-brothers/Hall-olsters – Grandollidrett – Grandparents – Ill-laws (second degree)						
For UMC Use Only:						
If any Disclosure of Relationship is noted above, please complete the following:						
Yes No Is the UMC employee(s) noted above involved in the contracting/selection process for this particular agenda item?						
Yes No Is the UMC employee(s) noted above involved in any way with the business in performance of the contract?						
Notes/Comments:						
Signature						
Print Name						

UNIVERSITY MEDICAL CENTER OF SOUTHERN NEVADA GOVERNING BOARD AGENDA ITEM

Issue:	Participating Health System Agreement with Multiplan, Inc.	Back-up:	
Petitioner:	Mason Van Houweling, Chief Executive Officer	Clerk Ref. #	

Recommendation:

That the Governing Board approve and authorize the Chief Executive Officer to sign the Participating Health System Agreement with Multiplan, Inc. for Managed Care Services; or take action as deemed appropriate. (For possible action)

FISCAL IMPACT:

Fund Number: 5430.111 Fund Name: UMC Operating Fund

Fund Center: 3000850000 Funded Pgm/Grant: N/A

Description: Managed Care Services

Bid/RFP/CBE: NRS 332.115(1)(f) – Insurance Term: September 1, 2025 – August 31, 2028

Amount: Revenue based on volume Out Clause: 90 business days w/o cause

BACKGROUND:

This request is for UMC to enter into a Participating Health System Agreement with MultiPlan, Inc., and its subsidiaries. MultiPlan currently operates in all fifty US states and offers healthcare cost management solutions nationwide.

This MPI Participating Health System Agreement establishes rates and reimbursements for Facility, Professional, and Ancillary Covered Services provided by UMC to Multiplan members. This Agreement is effective from September 1, 2025, through August 31, 2028, and can be terminated by either party without cause given prior written 90-day notice.

UMC's Director of Managed Care has reviewed and recommends approval of this Agreement, which has been approved as to form by UMC's Office of General Counsel.

A Clark County business license is not required as UMC is the provider of hospital services to this insurance fund.

This Agreement was reviewed by the Governing Board Audit and Finance Committee at their August 20, 2025 meeting and recommended for approval by the Governing Board.

Cleared for Agenda August 27, 2025

Agenda Item#

11

MPI PARTICIPATING HEALTH SYSTEM AGREEMENT

This Agreement, which is effective as of September 01, 2025 (the "Effective Date"), is entered into by and between MultiPlan, Inc., on behalf of itself and its subsidiaries ("MPI"), and University Medical Center of Southern Nevada, <u>publicly owned and operated hospital created by virtue of Chapter 450 of the Nevada Revised Statues</u> ("System"), which is a partnership, association, corporation or other legally constituted entity organized to deliver comprehensive health care services by (i) licensed, registered, or certified health care professionals (hereinafter referred to as "Participating Professionals"), and (ii) acute care general hospitals and/or free standing health care facilities, duly licensed by the state in which such acute care general hospitals or free standing health care facilities render health care services (hereinafter referred to as "Participating Facility/Facilities").

In consideration of the promises and the mutual covenants and undertakings set forth in this Agreement, receipt and sufficiency of which is hereby acknowledged, the parties have executed this Agreement through their duly authorized representatives.

System: University Medical Center of Southern

Nevada

Signature:

Print Name: Mason VanHouweling

Title: Chief Executive Officer

Date:

MultiPlan, Inc. (on behalf of itself and its

subsidiaries):

Signature: Bruce Angleton

Print Name: Bruce Singleton

Title: SVP, Network Development Strategy

Date: 08/08/2025

I. DEFINITIONS. For purposes of this Agreement:

- 1.1 <u>Benefit Program Maximum</u> means an instance in which payment by a Client or User, as applicable, has met or exceeded the benefit maximum for a particular type of Covered Service rendered to a Participant in accordance with the terms of the Participant's Benefit Program.
- 1.2 <u>Billed Charges</u> means the fees for a specified health care service or treatment routinely charged by a Participating Provider regardless of payment source.
- 1.3 <u>Clean Claim</u> means a completed UB04 or HCFA 1500 (or successor form), as appropriate, or other standard billing format containing all information reasonably required by the Client/User for adjudication.
- 1.4 <u>Client</u> means an insurance company, employer health plan, Taft-Hartley Fund, or an organization that sponsors Program(s), administers Program(s) on behalf of a User or otherwise provides services to a User regarding such Programs.
- 1.5 <u>Contract Rates</u> means the rates and terms of reimbursement to Participating Provider for Covered Services, as set forth in Exhibit D (Contract Rates for Participating Facilities), and Exhibit E (Contract Rates for Participating Professionals). Exhibits D and E shall include all variations of Exhibits D and E (e.g., D-1, D-2, D-3, E-1, E-2, etc.).
- 1.6 <u>Covered Services</u> means health care treatment and supplies rendered by a Network Provider and provided to a Participant for which a Client or User, as applicable, is responsible for payment pursuant to the terms of a Program.
- 1.7 Network means an arrangement of Network Providers created or maintained by MPI, or one of its subsidiaries, which may be customized by Clients/Users, under which such Network Providers have agreed to accept certain Contract Rates for Covered Services provided to Participants.
- 1.8 <u>Network Provider(s)</u> means a licensed facility or licensed, registered, or certified health care professional that agrees to provide health care services to Participants and has been independently contracted for participation in the Network.
- 1.9 <u>Participant</u> means any individual and/or dependent eligible under a Client's/User's Program that provides access to the Network.
- 1.10 <u>Participating Provider</u>. Unless otherwise specified, the term Participating Facility and Participating Professional shall be referred to collectively as "Participating Provider".
 - (a) Participating Facility/Facilities means (i) each free standing health care facility associated with System that offers services at the locations specified in Exhibit F, (ii) which MPI has determined, in its sole discretion, satisfies the applicable credentialing criteria; and (iii) is bound to provide Covered Services to Participants within the scope of the facility's applicable license, accreditation, certification, and registration, and pursuant to this Agreement. Participating Facility shall include all physicians or other health care professionals employed by such Participating

- Facility for which Participating Facility bills on behalf of using a UB04 or HCFA 1500 (or successor form) and Participating Facility's tax identification number. System will provide thirty (30) days prior notice to MPI of any changes to the information contained on Exhibit F. Upon receipt of such notice and in the event that MPI approves of the suggested change to Exhibit F by System, Exhibit F shall be modified as of the effective date assigned by MPI with regard to the change in information contained on Exhibit F.
- (b) <u>Participating Professional</u> means a licensed, registered, or certified health care professional (i) who is a member or partner of, or has contracted with, System; (ii) who MPI has determined, in its sole discretion, satisfies the applicable credentialing criteria; and (iii) is bound to provide Covered Services to Participants within the scope of his or her applicable license, registration, certification, and privileges, and pursuant to this Agreement.
- 1.11 <u>Program</u>. Unless otherwise specified, the terms Benefit Program and *ValuePoint* Program shall be referred to collectively as "Program".
 - (a) <u>Benefit Program</u> means any contract, insurance policy, workers' compensation plan, auto medical plan, government program, health benefit plan or other plan or program under which Participants are eligible for benefits.
 - (b) <u>ValuePoint Program or Discount Card Program</u> means a non-insured business arrangement under which, in exchange for a fee or other consideration paid by Participant directly to Client, and upon presentation of an identification card bearing the <u>ValuePoint</u> logo or other MPI authorized name and/or logo, a Participant has the right to reimburse Network Providers directly at the Contract Rate as payment in full for health care services rendered.
- 1.12 <u>User</u> means any corporation, partnership, labor union, association, program, employer or any other entity responsible for the payment of Covered Services entitled to access to the Contract Rates under this Agreement. Client may also be a User. For purposes of the *ValuePoint* Program or Discount Card Program, User shall mean an individual.

II. TERM AND TERMINATION

- 2.1 <u>Effective Date; Term.</u> This Agreement will become effective on the Effective Date and will continue in effect for a period of one (1) year ("Initial Term"). Unless otherwise terminated, modified, or amended as specified in this Agreement, this Agreement shall renew automatically on the same terms and conditions then in effect for a consecutive two (2) year term ("Renewal Term") on each anniversary of the Effective Date ("Renewal Date") and will terminate on August 31, 2028 unless otherwise terminated as specified in the Agreement. <u>Either party may request a meeting with the other party at least ninety (90) days prior to the Termination Date to review any and all provisions of the Agreement.</u>
- 2.2 <u>Discretionary Termination</u>. This Agreement may be terminated in the sole discretion of either party, by the provision of written notice at least <u>ninety (90) days</u> prior to the Renewal Date, such termination to be effective on the Renewal Date.
- 2.3 <u>Termination for Material Breach</u>.
 - (a) This Agreement may be terminated by MPI upon written notice to System if (i) any action is taken which requires System to provide MPI with notice under Section 3.8 with respect to System or a Participating Provider; (ii) in the sole discretion of MPI, System or a Participating Provider fails to comply with the quality management and/or credentialing/recredentialing program(s) specified in the administrative handbook(s); or (iii) System or a Participating Provider fails to comply with any applicable state and/or federal law related to the delivery of health care services.
 - (b) In the event that one party commits a material breach of this Agreement (the "Breaching Party") other than those specified in Section 2.3(a), this Agreement will terminate upon the provision of at least thirty (30) days written notice to the Breaching Party specifying the material breach. The Breaching Party may cure the breach within such thirty (30) day period; provided however, that failure to cure said breach to the reasonable satisfaction of the non-Breaching Party will result in termination as of the date specified in the notice.
- 2.4 <u>Network Participation Termination</u>. Either party may terminate System's access to any of the Networks in which System participates by the provision of at least ninety (90) days prior written notice to the other party; provided however, System maintains participation in at least one Network. Termination of a Network will not terminate this Agreement as to any other Networks in which System participates.
- 2.5 Selection and Termination of Participating Professionals.
 - (a) MPI, in its sole discretion, will designate those health care professionals who satisfy the credentialing criteria of MPI as Participating Professionals. MPI reserves the right to re-credential any Participating Professional.
 - (b) MPI, in its sole discretion, may terminate any Participating Professional upon at least ninety (90) days written notice.
 - (c) In addition to the termination of a Participating Professional as specified in Section 2.5(b), MPI may terminate the participation of any Participating Professional under this Agreement, upon written notice to the Participating Professional, if Participating Professional (i) engages in any action that requires System to provide notice to MPI

under Section 3.8 with respect to such Participating Professional; (ii) fails to comply with the quality management and/or credentialing/recredentialing program(s) specified in the administrative handbook(s), in the sole discretion of MPI; (iii) ceases to be an employee, member, partner, or contractor of System; (iv) fails to comply with any applicable state and/or federal laws related to the delivery of health care services; or (v) fails to comply with any other terms of this Agreement.

- (d) System will provide at least ninety (90) days prior written notice to MPI in the event that any Participating Professional voluntarily disenrolls from the System and/or from the Network.
- (e) Participating Professional may appeal the termination of such Participating Professional by submitting a written request for appeal to MPI within thirty (30) days of the date of the notice of termination in accordance with the then current MPI appeal procedure.
- 2.6 <u>Appeal of Termination</u>. System may appeal the termination of this Agreement by MPI by submitting a written request for appeal to MPI within thirty (30) days of the date of the notice of termination in accordance with the then current MPI appeal procedure.

2.7 Effect of Termination; Continuing Obligations.

- (a) Upon the termination of this Agreement by either party for any reason, all rights and obligations hereunder shall cease, except (i) those rights and obligations provided in Article VII and Article VIII; and (ii) those rights, obligations, and liabilities incurred prior to the date of termination.
- (b) Upon termination of this Agreement for any reason, termination of any Network in which System participates, or the termination of an individual Participating Provider's status as a Participating Provider under the terms of this Agreement, System and/or Participating Provider will:
 - (i) continue to provide health care services to Participants who are receiving treatment on the effective date of termination (1) until the course of treatment is completed; (2) for a period of ninety (90) days or through the current period of active treatment for those Participants undergoing active treatment for a chronic or acute medical condition, whichever time period is shorter; (3) throughout the second and third trimester of pregnancy and/or through postpartum care, if requested by the Participant; or (4) until System or Participating Provider makes reasonable and medically appropriate arrangements to transfer the Participant to the care of another provider, making such transfer to a Network Provider whenever appropriate (except as specified in subsections (2) and (3) herein);
 - (ii) accept payment made pursuant to Article V, as payment in full, for Covered Services rendered in accordance with this Section; and
 - (iii) inform Participants seeking health care services that System and/or Participating Provider is no longer a Network Provider.

III. RIGHT AND OBLIGATIONS OF SYSTEM

- 3.1 <u>Binding Authority</u>. System represents that it has been granted the authority in writing to enter into this Agreement and to bind all Participating Providers to the terms of this Agreement.
- 3.2 Provision of Health Care Services. Participating Provider will render medical and health care services in a manner which assures availability, adequacy, and continuity of care to Participants. Participating Provider will remain solely responsible for the quality of health care services provided by Participating Provider to Participants, and will ensure such services are rendered in accordance with generally accepted medical practice and professionally recognized standards. Nothing contained herein will grant MPI or Client the right to govern the level of care of a patient. Utilization management decisions will only affect reimbursement of Participating Provider for services rendered and will not limit the performance of the services of Participating Provider or affect professional judgment.
- 3.3 <u>Non-Discrimination</u>. Participating Provider will not differentiate or discriminate against Participants in the provision of health care services, and will render such health care services to all Participants in accordance with the same standards, and with the same availability as offered to Participating Provider's other patients.
- 3.4 Access. Participating Provider will use reasonable efforts to accept all Participants for treatment in accordance with all terms and conditions of this Agreement. Participating Provider will ensure that medical and health care services are available to Participants twenty-four (24) hours a day, seven (7) days a week. System will provide at least ninety (90) days prior written notice to MPI whenever any Participating Professional (i) closes or limits their respective practice; and (ii) re-opens or removes any limitation on a closed or limited practice.
- 3.5 <u>Licenses, Certifications and Accreditations.</u>

- (a) System possesses, and will maintain in good standing all licenses and registrations required by law to permit System to lawfully perform its duties and obligations under this Agreement.
- (b) Participating Facilities possess, and will maintain in good standing (i) all licenses, accreditations, certifications, and registrations required by law to operate as a hospital or health care facility and to render health care services; (ii) Medicare certification, if applicable; and (iii) accreditation by The Joint Commission, if Participating Facility is an acute care general hospital or part of an acute care general hospital.
- (c) Participating Facilities will verify that those physicians or other health care professionals employed by Participating Facility, as specified in Section 1.10, (i) meet the credentialing criteria of Participating Facility, which complies with the credentialing standards of The Joint Commission; (ii) possess, and will maintain in good standing, all licenses, permits, certifications, accreditations and/or registrations required by state and federal law to render health care services in the state in which Covered Services are rendered; (iii) possess the appropriate educational qualifications to render specific health care services; and (iv) will comply with any applicable local, state and/or federal laws or regulations related to the delivery of health care services. System agrees and acknowledges that such physicians or other health care professionals employed by Participating Facility will not be included in any directory of Network Providers maintained by MPI or its Clients, as specified in Section 4.5, unless such physician or other health care professional is independently credentialed by MPI.
- (d) Participating Professionals possess, and will maintain in good standing, all licenses, registrations, certifications, and accreditations required by law to render health care services in the state in which Covered Services are rendered.
- (e) System and Participating Providers will comply with any applicable local, state and/or federal laws or regulations related to their respective duties and obligations under this Agreement.

3.6 Medical and Billing Records.

- (a) Participating Provider will prepare and maintain, as appropriate, pertinent medical and billing information and records for each Participant ("Medical and Billing Records") in accordance with generally accepted medical, accounting, and bookkeeping practices and will maintain such Medical and Billing Records for at least seven years following the furnishing of health care services to Participants.
- (b) Subject to any applicable legal restrictions and upon request by MPI and/or Client, Participating Provider will promptly provide written or electronic copies of the Medical and Billing Records to MPI and/or Client, for those purposes which MPI and/or Client deem reasonably necessary, including without limitation, quality assurance, medical audit, credentialing or recredentialing, payment adjudication and processing. Should the copying of Medical and Billing Records be required by MPI and/or Client, MPI and/or Client will reimburse Participating Provider for such copies according to Participating Provider's usual and customary fees for such copies, provided however, that such fees are reasonable.
- (c) Participating Provider will comply with all state and federal laws and the requirements specified in the administrative handbook(s) pertaining to the confidentiality of Medical and Billing Records, and will keep confidential, and take all precautions to prevent the unauthorized disclosure of any and all Medical and Billing Records.
- 3.7 <u>On-Site Review</u>. Subject to any applicable legal restrictions, and upon at least <u>twenty (20) calendar days</u> prior written notice, Participating Provider will permit and arrange for MPI and/or Client to conduct an on-site review to validate compliance with the terms of this Agreement by Participating Provider. Such on-site reviews shall not unreasonably interfere with Participating Provider's business and will be conducted during normal business hours.
- 3.8 Notice of Actions. System will send written notice to MPI within twenty (20) calendar days of the following actions against System, Participating Provider, or any agent and/or employee thereof, even if such action is being appealed: (i) any active investigation by a governmental agency; (ii) any final legal action; (iii) any final action by a regulatory or accrediting entity; (iv) a reduction in, or cancellation of general and/or professional liability insurance; or (v) final action of insolvency. Any notice required pursuant to this Section will be provided in accordance with the notice requirements specified in Section 9.9 of this Agreement, except that the address and agent to receive notice shall be as follows: Credentialing Coordinator to the Medical Director, MultiPlan, Inc., 16 Crosby Drive, Bedford, MA 01730.

- Network Participation and Requirements. As of the Effective Date of this Agreement, System and each Participating Provider participate in the Network(s) specified on Exhibit B. MPI may modify the Networks in which System and each Participating Provider currently participates upon prior consent of System pursuant to Section 9.2. System and each Participating Provider will comply with any Network specific requirements contained in Exhibit B and/or the administrative handbook(s). System and each Participating Provider acknowledge that Clients/Users are not required to access (i) every Network, Network Provider, System or Participating Provider, (ii) System/Participating Provider or every specialty service (e.g., diagnostics, behavioral health, dialysis) or condition, or (iii) System and each Participating Provider when Client/User has access to System and each Participating Provider, either directly or indirectly, through a separate agreement. The terms of this Agreement shall not apply to Client/User with respect to any specific set of circumstances under which Client/User elects not to access System/Participating Provider as permitted hereunder, regardless of the identification requirements specified in Section 4.4 of this Agreement. System and each Participating Provider further acknowledges that certain Programs offered by Clients/Users accessing the Network may not include a network option, and/or may cover Covered Services under the Participant's Program at an in-Network or out-of-Network benefit level.
- 3.10 <u>Utilization Management</u>. System and each Participating Provider will participate in and observe the protocols of Client's/User's utilization management program, to the extent such program is consistent with industry standards.
- 3.11 <u>Administrative Handbook(s)</u>. System and each Participating Provider will comply with the terms of the administrative handbook(s), including, without limitation, any reimbursement and billing requirements, and observing the protocols of the quality management and credentialing/recredentialing program(s). MPI may, in its sole discretion, modify the administrative handbook(s) from time to time and post such modifications to the MPI website. System and each Participating Provider will periodically review the administrative handbook(s) on the MPI website for updates.

3.12 Exchange of Provider Professional Data.

- (a) System will submit to MPI such information as MPI may reasonably request (i) to verify the credentials of each professional member, partner, or contractor of System applying for participation in the Network ("Applicant"), and re-credential each Participating Professional; (ii) for the purpose of complaint resolution; (iii) for the purpose of utilization management; and (iv) for provider listings.
- (b) Subject to applicable state and federal laws governing the confidentiality of peer review proceedings, System and each Applicant and Participating Professional hereby consent to MPI permitting the inspection by Clients, or independent credentialing or accreditation entities, and their respective officers, directors, employees, medical directors, agents and representatives, of the contents of their respective application, credentialing file, the credentialing decisions of MPI with respect to such Applicant or Participating Professional, and all documents that may be material to an evaluation of the qualifications and competence of the Applicant or Participating Professional.
- (c) <u>Each party</u> will, to the extent authorized by Nevada law, indemnify and hold <u>harmless</u> ("Indemnifying Party") the <u>other party</u> and its respective directors, officers, agents, employees and representatives ("Indemnified Party"), from any and all liability, loss, damage, claim or expense of any kind, including costs and reasonable attorneys' fees, which result from any act or omission by <u>the respective Indemnifying Party</u> concerning its representations, duties, and obligations under this Section 3.12.

3.13 Maintenance of Practice Information.

- (a) System will provide to MPI each practice location and tax identification number utilized by each Participating Provider and will promptly inform MPI of (i) any change in the ownership of System; (ii) the addition of a professional member, partner, or contractor to System; (iii) the departure of any Participating Provider from the System; (iv) the refusal of any Participating Provider to continue to be a Participating Provider; and (v) any change in practice location(s), telephone number(s), billing address(es) or tax identification number(s). Failure to provide each practice location and tax identification number may result in a delay or error in the payment of claims for Covered Services rendered to Participants.
- (b) All sites at which Participating Professionals practice that are affiliated with System shall be considered in-Network sites under this Agreement. If a Participating Professional also practices independently of the System and has not contracted with MPI directly with respect to that independent site, services rendered by Participating Professional at that site shall be considered out-of-Network. Participating Professional shall use different tax identification numbers to distinguish between in-Network and out-of-Network sites.
- (c) System will update, and submit to MPI upon request, a roster of active physicians, osteopaths, podiatrists, chiropractors or other practitioners on staff with admitting privileges at each Participating Facility.
- 3.14 <u>Subcontracting</u>. In the event that System delegates or subcontracts any of its rights, duties or obligations under this Agreement, System shall ensure that any such subcontracted arrangement will be subject to the terms of this Agreement, including but not limited to the credentialing requirements specified in this Agreement.

IV. RIGHTS AND OBLIGATIONS OF MPI

- 4.1 <u>Limitations</u>. MPI's duties are limited to those specifically set forth herein. MPI does not determine benefits eligibility or availability for Participants and does not exercise any discretion or control as to Program assets, with respect to policy, payment, interpretation, practices, or procedures. MPI is not the administrator, insurer, underwriter, or guarantor of Programs, and MPI is not liable for the payment of services under Programs.
- 4.2 <u>Client Agreements</u>. MPI has entered into agreements with Clients that specify that the right to access the Network, including access to the Contract Rates, shall be subject to the terms of this Agreement.
- 4.3 <u>Client Listing.</u> MPI will post to the MPI website a list of the Clients that have purchased the Network ("Client Listing").
- 4.4 <u>Identification</u>. MPI will require Clients to furnish Participants with a means of identifying themselves to System as covered under a Program with access to the Network, such as (i) an MPI authorized name and/or logo on an identification card; (ii) an MPI phone number identifier; (iii) written notification by Client of MPI affiliation at time of benefits verification; (iv) an MPI authorized name and/or logo on the explanation of benefits, payment or remittance advice; or (v) other means acceptable to MPI and System.
- 4.5 <u>Direction</u>. MPI will encourage Clients to provide a mechanism encouraging direction to Network Providers, which may include, but is not limited to, the availability of Network Provider listings or financial incentives that provide Participants or Users with savings when health care services are obtained from Network Providers.

V. PAYMENT AND BILLING

5.1 Submission of Claims. Participating Provider will submit claims for payment within one hundred and eighty (180) days of furnishing health care services at Participating Provider's Billed Charges for such health care services. Claims received after this time period may be denied for payment by Client or User, and Participating Provider shall not bill Client, User, MPI or Participant for such denied claims. Participating Provider will follow the claims submission procedures contained in the administrative handbook(s). A Clean Claim shall be deemed to have been received by the Client: (i) on the date that such Clean Claim is transmitted to the Client if transmitted by electronic means; or (ii) five (5) calendar days following the deposit of such Clean Claim in the U.S. Mail, first class postage prepaid and addressed to the Client at such address set forth on the Participant's identification card. Upon request, Participating Provider shall furnish to Client or MPI, all information reasonably required to verify the health care services provided by Participating Provider and the charges for such services.

5.2 Payment for Covered Services.

- (a) Except as set forth in Section 5.3 and 5.4(b) herein, for those Clients or Users subject to state or federal law with regard to timely payment of claims, Client will pay or arrange for User to pay Participating Provider the Contract Rate for Covered Services per the requirements of such state or federal law, and shall be subject to any interest and/or penalties under such law.
- (b) Except as set forth in Section 5.3 and 5.4(b) herein, for those Clients or Users that are not subject to state or federal law with regard to timely payment of claims, Client will pay or arrange for User to pay Participating Provider the Contract Rate for Covered Services within thirty (30) business days of receipt of a Clean Claim and in accordance with the terms of this Agreement. In the event that a Clean Claim is not paid within thirty (30) business days from the date of receipt of such Clean Claim, Participating Provider has the right not to honor the Contract Rate. A Clean Claim shall be deemed to have been paid by the Client or User, as applicable: (i) on the date that payment is transmitted to the Participating Provider if transmitted by electronic means; or (ii) on the date payment is deposited by Client or User in the U.S. Mail, first class and postage prepaid, addressed to Participating Provider.
- (c) Any payments due by Client or User, as applicable, under this Agreement shall be reduced by (i) any applicable copayments, deductibles, and/or co-insurance, if any, specified in the Participant's Benefit Program, (ii) any service for which the Participant's Benefit Program does not provide coverage, and/or (iii) any service or procedure which is deemed by MPI and/or Client/User to be fraudulent, wasteful, abusive, or inconsistent with generally accepted clinical practices. Payment by Client or User, as applicable, shall be subject to Exhibits D and E, the Participant's Benefit Program, the administrative handbook(s), and the application of industry standard coding and bundling rules, modifiers, and/or edits.

5.3 <u>Disputed Claims</u>.

- (a) Pre Payment Disputed Claims. Client/User shall have the right, within thirty (30) business days of Client's/User's receipt of a claim and prior to payment of said claim, to provide Participating Provider with written notification that a claim is not a Clean Claim containing all complete and accurate information required for adjudication or if Client/User has some other stated dispute with the claim. Client will pay or arrange for User to pay Participating Provider at the Contract Rate(s) for Covered Services for all portions of the claim not in dispute. Participating Provider shall provide the complete and accurate information requested within thirty (30) business days of Client's request, and Client will pay or arrange for User to pay for Covered Services within thirty (30) business days of receipt of the additional and/or corrected information.
- (b) <u>Post Payment Disputed Claims</u>. System or Participating Provider may challenge whether payment to Participating Provider was made in accordance with the terms of this agreement by the provision of written notice to MPI and Client within one hundred and eighty (180) days following Participating Provider's receipt of such payment from Client or User, otherwise such payment shall be deemed final.

5.4 Billing of Participants.

- (a) Participating Provider will use commercially reasonable efforts to bill or collect from a Participant all co-payments, if any, as specified in the Participant's Benefit Program for Covered Services. Following the receipt of an explanation of benefits, payment or remittance advice from Client/User, Participating Provider will use commercially reasonable efforts to bill or collect from a Participant: (i) the deductible or co-insurance, if any, as specified in the Participant's Benefit Program; (ii) payment for health care services or supplies at the Contract Rate once the Participant has reached the Benefit Program Maximum, if applicable, and/or (iii) payment for services, other than Covered Services, for which the Participant's Benefit Program does not provide coverage. Neither System nor any Participating Provider shall routinely waive any portion of the Participant's payment obligations specified herein.
- (b) ValuePoint Program Participants and Discount Card Program Participants shall be responsible for payment of the Contract Rates directly to System.
- (c) Except as specified in Sections 5.4(a) and (b), neither System nor any Participating Provider will bill or require any Participant to tender any payment with respect to Covered Services. Furthermore, neither System nor any Participating Provider will bill or collect from the Participant (i) the difference between the Contract Rate agreed to in this Agreement and the Participating Provider's Billed Charges, or (ii) any amounts not paid to Participating Provider due to Participating Provider's failure to file a timely claim or appeal, or due to the application of industry standard coding and bundling rules, modifiers, and/or edits.
- 5.5 Coordination of Benefits. Except as otherwise required by the Participant's Program, if Client/User is other than primary under the coordination of benefits rules, Participating Provider will accept from Client or User, as applicable, as payment in full for Covered Services, the amount of the Participant's out-of-pocket costs under the primary plan (i.e., co-payment, deductible, and/or co-insurance, if any) to the extent applicable under the Participant's Program. System and/or Participating Provider will cooperate fully with MPI, Client and/or User in providing information related to proper coordination of benefits.

VI. LIABILITY INSURANCE AND INDEMNIFICATION

- 6.1 System Insurance. System will maintain through a policy of insurance or a self-funded arrangement as provided by Chapter 41 of the Nevada Revised Statutes for purpose of comprehensive general liability, professional liability and other insurance, as may be necessary to insure System and its respective directors, officers, agents, employees and representatives against any event or loss which may impair the ability of System to fulfill its respective obligations as outlined in this Agreement. System is operated by Clark County pursuant to the provisions of Chapter 450 of the Nevada Revised Statutes. Clark County is a political subdivision of the State of Nevada. As such, Clark County and System are protected by the limited waiver of sovereign immunity contained in Chapter 41 of the Nevada Revised Statutes. Memorandum copies of the above insurance policies shall be provided to MPI, Client, or Participant upon request.
- 6.2 Indemnification. To the extent permitted by state or federal law, each party shall indemnify and hold harmless the other party and its officers, directors, employees, agents, and permitted successors and assigns from and against any and all liability, loss, damage, claims or expenses of any kind, including without limitation, reasonable attorneys' fees and costs, which has been proven to arise from the negligent or willful acts or omissions of the indemnifying party regarding the duties and obligations of the indemnifying party pursuant to this Agreement. The parties agree to cooperate, when appropriate, in the defense of any claim.

VII. CONFIDENTIAL INFORMATION; TRADEMARKS; ADVERTISING AND PUBLICITY

7.1 Confidential Information.

- (a) Unless otherwise required to comply with state or federal law, all information and materials provided by MPI, Client or User to System or any Participating Provider will remain proprietary to MPI, Client or User respectively. Neither System nor any Participating Provider will disclose any of such information or materials or use them except as may be required to carry out its respective obligations under this Agreement. MPI may disclose certain terms of this Agreement, including the Contract Rates and/or Participating Provider's Billed Charges, in order to comply with applicable state or federal law or to assist Clients and/or Users in their compliance with state or federal law. Confidential Information shall not include information in the public domain.
- (b) All information and materials provided by System or any Participating Provider to MPI, Client or User will remain proprietary to System or Participating Provider, provided such information has been marked by System or Participating Provider as proprietary. Neither MPI nor Client or User, as applicable, will disclose any of such information or materials or use them except as may be required to carry out its respective obligations under this Agreement.
- 7.2 Trademarks, Advertising and Publicity. Except as set forth herein, MPI, Clients, Users, and System or Participating Providers will not use the other's name, symbols, trademarks, or service marks, presently existing or later established, in advertising or promotional materials or otherwise without their prior written consent and will cease any such usage immediately upon written notice or upon termination of this Agreement, whichever is sooner. MPI, Client and/or User may use the name of System or Participating Provider as MPI, Client and/or User may deem reasonably necessary in carrying out the terms of this Agreement, including but not limited to: (i) the distribution of an announcement by MPI, Client and/or User to the media that System or Participating Provider participates in the Network, and (ii) the creation and/or distribution of provider directories and other promotional materials.

VIII. RESOLUTION OF DISPUTES BETWEEN THE PARTIES

- 8.1 <u>Dispute Resolution</u>. In the event that System has a question or grievance regarding its rights or obligations under this Agreement or cannot resolve a dispute with a Client/User, System shall either:
 - (a) Call MPI's Service Operations Department, or
 - (b) Provide MPI with written notice specifying the nature of the dispute. Such notice to MPI shall be in writing and delivered by certified mail/return receipt requested, or by overnight delivery, to:

MultiPlan, Inc. Service Operations Department 16 Crosby Drive Bedford, MA 01730

Within thirty (30) days of receipt of such notice, the parties will assign the appropriate level of management and staff members who will initiate discussions to seek resolution of the dispute, consistent with the terms of this Agreement. If the parties are unable to reach resolution within the initial thirty (30) day period, then designees of senior management from each party will have an additional thirty (30) days to resolve the dispute. This time period may be extended by mutual agreement of the parties. The parties, as mutually agreed, may include a mediator in such discussions. Neither party shall institute any binding arbitration or legal action until expiration of such agreed upon time periods.

8.2 <u>Binding Arbitration</u>. Subject to Section 5.3 of this Agreement, in the event a dispute is not resolved as set forth in Section 8.1, MPI, Client/or User, <u>or System</u> may pursue binding arbitration in accordance with JAMS and judgment on the award by the arbitrator(s) may be entered in an appropriate State or Federal court in Clark County, Nevada.

IX. GENERAL PROVISIONS

- 9.1 Entire Agreement; Replacement of Existing Agreements; Captions. This Agreement, together with all Exhibits attached hereto, constitutes the entire agreement between System and MPI, and will supersede and replace any prior oral or written agreements between the parties, including, but not limited to, (i) Facility Service Agreement between Capp Care, Inc. ("Capp Care") and System, effective February 1, 1995, (ii) Preferred Physician Group Agreement between Private Healthcare Systems, Inc. ("PHCS") and System, effective April 1, 1998, (iii) Physician Group Agreement between Beech Street Corporation and System, effective August 1, 2008. The captions contained in this Agreement are for the convenience of the reader only, and will not be used in the interpretation of this Agreement.
- 9.2 <u>Amendments.</u> System, Participating Provider, and MPI will comply with any and all of the amendments contained in Exhibit A. Unless otherwise required by this Agreement, this Agreement may be modified or amended upon written agreement executed by both parties.

- 9.3 Governing Law; Severability; Venue; Waiver. This Agreement shall be construed and governed in accordance with federal laws and regulations, as well as the laws of the <u>State of Nevada</u>. The finding by a court of competent jurisdiction that any provision herein is void shall not void any other valid provision of this Agreement. Venue of any dispute litigated between the parties shall be in Federal court in the state and county of residence of the defendant. Waiver of breach of any provision of this Agreement will not be deemed a waiver of any other breach of the same or a different provision.
- 9.4 Coordinating Provisions-State/Federal Laws and Accreditation Standards. This Agreement is subject to any requirements or prohibitions of relevant state and federal laws and regulations. Each party shall comply with all applicable state and federal statutes and regulations relating to this Agreement. In addition, System, Participating Provider, and MPI will comply with the following information contained in Exhibit C: (i) coordinating provisions-State/Federal laws; (ii) national accreditation standards, including without limitation, the National Committee for Quality Assurance ("NCQA") and URAC; and/or (iii) geographic exceptions approved by MPI.
- 9.5 <u>Assignment</u>. No assignment of this Agreement will be made by any party without the express written approval of the duly authorized representative of the other party; provided however, that MPI may assign any or all of its rights and obligations hereunder, without prior written approval of System, to an entity that directly or indirectly controls, or is controlled by, or is under common control with MPI.
- 9.6 <u>Third Party Beneficiaries</u>. Nothing contained in this Agreement will be construed to make MPI or System, and their respective directors, officers, employees, agents, and representatives liable to persons or entities not parties hereto in situations in which they would not otherwise be subject to liability, except Clients, Users and Participants.
- 9.7 <u>Independent Contractors.</u> Each party, including its officers, directors, employees and agents, acts as an independent contractor. Neither party has express or implied authority to assume or create any obligation on behalf of the other. Each party solely is responsible for its own actions or omissions, and those of its officers, directors, employees and agents, arising in connection with obligations created under this Agreement, including the rendering of professional advice and/or treatment by System or Participating Provider.
- 9.8 Precedence. In the event of any conflict between the terms and conditions specified in this Agreement, including the Exhibits to this Agreement, the Participant's Benefit Program, and the administrative handbook(s), the following order of precedence will govern the applicable terms and conditions agreed upon by the parties: (i) the Participant's Benefit Program; (ii) Exhibit C (Coordinating Provisions-State/Federal Laws and Accreditation Standards); (iii) Exhibit A (Amendments); (iv) Exhibit B (Network Participation Requirements); (v) Exhibits D and E (Contract Rates); (vi) the base Agreement; and (vii) the administrative handbook(s).
- 9.9 <u>Notices</u>. Unless otherwise specified in this Agreement, any notice required or permitted to be given pursuant to the terms and provisions of this Agreement will be in writing and must either be mailed (postage prepaid), facsimile, or e-mailed to the recipient at the address(es) listed below. Any notice under this Agreement shall be deemed to have been given when deposited in the mail, postage prepaid, if mailed or when transmitted by sender, if faxed or e-mailed. The following address(es) or agent to receive notice may be changed by the provision of notice pursuant to this Section.

To MPI:

Attn: Office of the President & CEO MultiPlan, Inc. 115 Fifth Avenue New York, NY 10003-1004

With a copy to:

Attn: Regional Director MultiPlan, Inc. 23382 Mill Creek Drive, Suite 200 Laguna Hills, CA 92653 To System:

Attn: Managed Care Services 1800 W. Charleston Blvd. Las Vegas, NV 89102

With a copy to: Attn: Legal Department-Contracts 1800 W. Charleston, Blvd Las Vegas, NV 89102

- 9.10 <u>Force Majeure.</u> Neither party will be liable for or be deemed to have breached any of its obligations under this Agreement (other than an obligation to pay money) if that party's failure to perform under the terms of this Agreement is due to any of the following: failure or delay in performance by the other party to this Agreement or anyone acting for or under such other party; any strikes, lockouts, acts of God or the elements, insurrection, riots, wars, natural disasters, fires, explosions, epidemics, quarantines, earthquakes, storms, floods, any shortages of energy, fuel, or any utility (e.g., electrical, natural gas, etc.) failure or disturbance however caused; any governmental action not the fault of the nonperforming party or similar condition or circumstance that is not caused by the nonperforming party.
- 9.11 <u>Limitation of Damages</u>. Neither party shall be liable for consequential, exemplary, or punitive damages. Any dispute between the parties is personal to the respective parties.

EXHIBIT A

AMENDMENTS TO THE MPI HEALTH SYSTEM AGREEMENT

EXHIBIT B

NETWORK PARTICIPATION REQUIREMENTS

EXHIBIT C

COORDINATING PROVISIONS: STATE LAW, ACCREDITATION STANDARDS AND GEOGRAPHIC EXCEPTIONS

EXHIBIT D-1

CONTRACT RATES FOR PARTICIPATING FACILITIES INPATIENT SERVICES

EXHIBIT D-2

CONTRACT RATES FOR PARTICIPTING FACILITIES OUTPATIENT SERVICES

EXHIBIT D-3

CONTRACT RATES FOR MEDICARE ADVANTAGE NETWORK INPATIENT AND OUTPATIENT SERVICES

EXHIBIT E-1

CONTRACT RATES FOR PARTICIPATING PROFESSIONALS

EXHIBIT E-2

CONTRACT RATES FOR MEDICARE ADVANTAGE NETWORK PARTICIPATING PROFESSIONALS

EXHIBIT F

LIST OF LOCATIONS FOR PARTICIPATING FACILITIES

INSTRUCTIONS FOR COMPLETING THE DISCLOSURE OF OWNERSHIP/PRINCIPALS FORM

Purpose of the Form

The purpose of the Disclosure of Ownership/Principals Form is to gather ownership information pertaining to the business entity for use by the University Medical Center of Southern Nevada Governing Board ("GB") in determining whether members of the GB should exclude themselves from voting on agenda items where they have, or may be perceived as having a conflict of interest, and to determine compliance with Nevada Revised Statute 281A.430, contracts in which a public officer or employee has interest is prohibited.

General Instructions

Completion and submission of this Form is a condition of approval or renewal of a contract or lease and/or release of monetary funding between the disclosing entity and University Medical Center of Southern Nevada. Failure to submit the requested information may result in a refusal by the GB to enter into an agreement/contract and/or release monetary funding to such disclosing entity.

Detailed Instructions

All sections of the Disclosure of Ownership form must be completed. If not applicable, write in N/A.

Business Entity Type – Indicate if the entity is an Individual, Partnership, Limited Liability Company, Corporation, Trust, Non-profit Organization, or Other. When selecting 'Other', provide a description of the legal entity.

Non-Profit Organization (NPO) - Any non-profit corporation, group, association, or corporation duly filed and registered as required by state law.

Business Designation Group – Indicate if the entity is a Minority Owned Business Enterprise (MBE), Women-Owned Business Enterprise (WBE), Small Business Enterprise (SBE), Physically-Challenged Business Enterprise (PBE), Veteran Owned Business (VET), Disabled Veteran Owned Business (DVET), or Emerging Small Business (ESB). This is needed in order to provide utilization statistics to the Legislative Council Bureau, and will be used only for such purpose.

- Minority Owned Business Enterprise (MBE): An independent and continuing business for profit which performs a commercially useful function and is at least 51% owned and controlled by one or more minority persons of Black American, Hispanic American, Asian-Pacific American or Native American ethnicity.
- Women Owned Business Enterprise (WBE): An independent and continuing business for profit which performs a commercially useful function and is at least 51% owned and controlled by one or more women.
- Physically-Challenged Business Enterprise (PBE): An independent and continuing business for profit which performs a commercially useful function and is at least 51% owned and controlled by one or more disabled individuals pursuant to the federal Americans with Disabilities Act.
- Small Business Enterprise (SBE): An independent and continuing business for profit which performs a commercially useful function, is not owned and controlled by individuals designated as minority, women, or physically-challenged, and where gross annual sales does not exceed \$2,000,000.
- Veteran Owned Business Enterprise (VET): An independent and continuing Nevada business for profit which performs a commercially useful function and is at least 51 percent owned and controlled by one or more U.S. Veterans.
- Disabled Veteran Owned Business Enterprise (DVET): A Nevada business at least 51 percent owned/controlled by a disabled veteran.
- Emerging Small Business (ESB): Certified by the Nevada Governor's Office of Economic Development effective January, 2014. Approved into Nevada law during the 77th Legislative session as a result of AB294.

Business Name (include d.b.a., if applicable) – Enter the legal name of the business entity and enter the "Doing Business As" (d.b.a.) name, if applicable.

Corporate/Business Address, Business Telephone, Business Fax, and Email - Enter the street address, telephone and fax numbers, and email of the named business entity.

Nevada Local Business Address, Local Business Telephone, Local Business Fax, and Email — If business entity is out-of-state, but operates the business from a location in Nevada, enter the Nevada street address, telephone and fax numbers, point of contact and email of the local office. Please note that the local address must be an address from which the business is operating from that location. Please do not include a P.O. Box number, unless required by the U.S. Postal Service, or a business license hanging address.

Number of Clark County Nevada Residents employed by this firm. (Do not leave blank. If none or zero, put the number 0 in the space provided.)

List of Owners/Officers – Include the full name, title and percentage of ownership of each person who has ownership or financial interest in the business entity. If the business is a publicly-traded corporation or non-profit organization, list all Corporate Officers and Directors only.

For All Contracts – (Not required for publicly-traded corporations)

- 1) Indicate if any individual members, partners, owners or principals involved in the business entity are a University Medical Center of Southern Nevada full-time employee(s), or appointed/elected official(s). If yes, the following paragraph applies.
 - In accordance with NRS 281A.430.1, a public officer or employee shall not bid on or enter into a contract between a government agency and any private business in which he has a significant financial interest, except as provided for in subsections 2, 3, and 4.
- 2) Indicate if any individual members, partners, owners or principals involved in the business entity have a second degree of consanguinity or affinity relation to a University Medical Center of Southern Nevada full-time employee(s), or appointed/elected official(s) (reference form on Page 2 for definition). If YES, complete the Disclosure of Relationship Form.

A professional service is defined as a business entity that offers business/financial consulting, legal, physician, architect, engineer or other professional services.

Signature and Print Name - Requires signature of an authorized representative and the date signed.

Disclosure of Relationship Form – If any individual members, partners, owners or principals of the business entity is presently a University Medical Center of Southern Nevada employee, public officer or official, or has a second degree of consanguinity or affinity relationship to a University Medical Center of Southern Nevada employee, public officer or official, this section must be completed in its entirety.

DISCLOSURE OF OWNERSHIP/PRINCIPALS

Business Entity Type (Please select one)													
Sole Proprietorship] Sole			Limited Liability mpany		Corporation		st	☐ Non-Profit Organization			☐ Other	
Business Desig	nati	on Group (Please	sele	ect all that apply)								
☐ MBE		☐ WBE		SBE		☐ PBE			☐ VET		□DVET		☐ ESB
Minority Business Enterprise Women-Owned Business Enterprise			Small Business Enterprise	Physically C Business En				Veteran Owned Business		Disabled Veteran Owned Business Emerging Small Business		Emerging Small Business	
Number of Clark County Nevada Residents Employed: 10													
Corporate/Busi	ness	Entity Name:	MultiPlan, Inc.										
(Include d.b.a.,	if ap	plicable)	Claritev										
Street Address:			790	0 Tysons One Pla	ace	Suite 400		Web	bsite: https://ww	w.claritev.	.con	n/	
City, State and	Zip C	Code:	McLean, VA 22102				POC Name: Leah Kral Email: leah.kral@claritev.com						
Telephone No:			916-564-5596					Fax No: 781-487-8273					
•	tuc -	Address:								00:	2/		
Nevada Local S (If different fron			N/A				vvei	bsite: https://ww	w.ciafileV.	.con	I/		
,		,	N/A				Local For No. N/A						
City, State and	Zip '	coue.	N/A					Local Fax No: N/A Local POC Name: N/A					
Local Telephon	e No	:	N/A				Email: N/A						
All entities, with the exception of publicly-traded and non-profit organizations, must list the names of individuals holding more than five percent (5%) ownership or financial interest in the business entity appearing before the Board. Publicly-traded entities and non-profit organizations shall list all Corporate Officers and Directors in lieu of disclosing the names of individuals with ownership or financial interest. The disclosure requirement, as applied to land-use applications, extends to the applicant and the landowner(s). Entities include all business associations organized under or governed by Title 7 of the Nevada Revised Statutes, including but not limited to private corporations, close corporations, foreign corporations, limited liability companies, partnerships, limited partnerships, and professional corporations.													
					% Owned								
Claritev Corporation				Claritev Corporation, a publicly-traded corporation, owns 100% of Multiplan, Inc., the contracting entity to enter into an agreement with University Medical Center of Southern Nevada. We have completed this form using information pertaining to Claritev Corporation, where applicable.					rpoi	t required for Publ ations/Non-profit			
Allen Thorpe				Lead Director									
Dale White				Director									
Richard A. Clarke				Director									
Jason Kap			Director										
Anthony Colaluca, Jr.				Director									
Michael Klein				<u>D</u>	Director								
Julie D. Klapstein				<u>D</u>	Director								
C. Martin Harris					Director								
John Prince					<u>Director</u>				-				
Travis Dalton				th	President, Chief Executive Officer and Chairman of the Board								
Douglas Garis					Executive Vice President and Chief Financial Officer						_		
Jerome Hogge					Executive Vice President and Chief Operating Officer								
Tara O'Neil				S	enic	or Vice President	and Gen	eral (Counsel				

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DISCLOSURE OF OWNERSHIP/PRINCIPALS

Mich	nael Kim		Ex	ecutive Vice President and Chief Digital Officer					
William Mintz			Se	nior Vice President, Corporate Affairs/Strategy					
Tiffani Misencik			Se	nior Vice President and Chief Growth Officer					
Jaso	on Wong		Se	nior Vice President and Treasurer					
Johr	n R. Riding		Ch	Chief Information Security Officer					
Card	ol Nutter		Se	Senior Vice President and Chief People Officer					
Gera	ald Kozel		Se	Senior Vice President and Chief Accounting Officer					
Stev	en Jolie		Vio	Vice President of Tax					
Sha	wna E. Gasik		As	Assistant Secretary					
Ken	t Bartholomew		Vio	ce President and Secretary					
This	s section is not r	equired for p	oublicly-traded corporations.	Are you a publicly-traded corporation?	Yes ☐ No				
				00% of Multiplan, Inc., the contracting entity to orm using information pertaining to Claritev Cor					
1.			partners, owners or principals, in ected official(s)? Not applicable	nvolved in the business entity, a University Medical (Center of Southern Nevada full-time				
	☐ Yes	□ No		versity Medical Center of Southern Nevada employ ional service contracts, or other contracts, which are					
2.	2. Do any individual members, partners, owners or principals have a spouse, registered domestic partner, child, parent, in-law or brother/sister, half-brother/half-sister, grandchild, grandparent, related to a University Medical Center of Southern Nevada full-time employee(s), or appointed/elected official(s)? Not applicable.								
	☐ Yes	☐ No	(If yes, please complete the I	Disclosure of Relationship form on Page 2. If no, pla	ease print N/A on Page 2.)				
I certify under penalty of perjury, that all of the information provided herein is current, complete, and accurate. I also understand that the University Medical Center of Southern Nevada Governing Board will not take action on land-use approvals, contract approvals, land sales, leases or exchanges without the completed disclosure form.									
(Jan O'Weil			Tara O'Neil					
Signature				Print Name					
,	SVP, General Co	unsel		7/2/25					

DISCLOSURE OF RELATIONSHIP

List any disclosures below: (Mark N/A, if not applicable.)

<u> </u>	NAME OF UMO*	DEL ATIONELIID TO	LINAC*			
NAME OF BUSINESS	NAME OF UMC* EMPLOYEE/OFFICIAL	RELATIONSHIP TO UMC*	UMC* EMPLOYEE'S/OFFICIAL'S			
OWNER/PRINCIPAL	AND JOB TITLE	EMPLOYEE/OFFICIAL	DEPARTMENT			
Not applicable						
Not applicable						
* UMC employee means an e	employee of University Medica	l Center of Southern Nevada				
"Consanguinity" is a relations	ship by blood. "Affinity" is a rel	ationship by marriage.				
"To the second degree of consanguinity" applies to the candidate's first and second degree of blood relatives as follows:						
Spouse – Registered Domestic Partners – Children – Parents – In-laws (first degree)						
		, -	,			
 Brothers/Sisters – Half-Brothers/Half-Sisters – Grandchildren – Grandparents – In-laws (second degree) 						
For UMC Use Only:						
If any Disclosure of Relationship is noted above, please complete the following:						
☐ Yes ☐ No Is the UMC employee(s) noted above involved in the contracting/selection process for this particular agenda item?						
☐ Yes ☐ No Is the UMC employee(s) noted above involved in any way with the business in performance of the contract?						
Notes/Comments:						
Signature						
Print Name Authorized Department Representat	ive					

UNIVERSITY MEDICAL CENTER OF SOUTHERN NEVADA GOVERNING BOARD AGENDA ITEM

Issue:	Agreement for Pest Prevention Services with Rentokil North A	america,	Back-up:
Petitioner:	Mason Van Houweling, Chief Executive Officer		Clerk Ref. #

Recommendation:

That the Governing Board approve and authorize the Chief Executive Officer to sign the Agreement for Pest Prevension Services with Rentokil North American, Inc.; authorize the Chief Executive Officer to execute future amendments and extensions; or take action as deemed appropriate. (For possible action)

FISCAL IMPACT:

Fund Number: 5420.000 Fund Name: UMC Operating Fund

Fund Center: 3000846000 Funded Pgm/Grant: N/A

Description: Pest Prevention Services

Bid/RFP/CBE: NRS 450.530

Term: 3 Years with Two 1-Year Options to Renew

Amount: Estimated \$2,235,755.15 for initial term and renewal options (YR 1- \$421,114.56/ YR2- \$433,748/

YR3- \$446,760.44/ YR4 – \$460,163.62 / YR5- \$473,968.53) Out Clause: 15 days w/o cause; Budget Act and Fiscal Fund Out

BACKGROUND:

This request is to approve UMC entering into an Agreement with Rentokil North America, Inc. ("RNA") for pest prevention services at UMC's main hospital, ambulatory clinics, and business office facilities. RNA will, among other things,: conduct a thorough inspection of all premises to identify potential pest infestations and vulnerable areas, including cracks, entry points, and hidden spaces; develop and implement a customized Integrated Pest Management (IPM) plan focusing on prevention, monitoring, and control strategies; and provide routine pest control services, such as spraying, baiting, trapping, routine inspection of bird deterrent mechanisms, and other approved methods, on predetermined schedules.

The initial term of the Agreement is for three years, with the option to extend for two additional annual periods. The total compensation includes an annual inflator of the lesser of CPI or 3%. Staff also requests authorization for the Chief Executive Officer to exercise the renewal options or any amendments if deemed beneficial to UMC.

This Agreement is being entered into pursuant to UMC's Agreement with HealthTrust Purchasing Group ("HPG"). HPG is a Group Purchasing Organization of which UMC is a member. This request is in compliance

Cleared for Agenda August 27, 2025

Agenda Item#

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with NRS 450.530; attached are the bid summary sheet and a sworn statement from an HPG executive verifying that the pricing was obtained through a competitive bid process.

UMC's Director of Environmental Services has reviewed and recommends approval of this Agreement, which has been approved as to form by UMC's Office of General Counsel.

Rentokil currently holds a Clark County business license.

This Agreement was reviewed by the Governing Board Audit and Finance Committee at their August 20, 2025, meeting and recommended for approval by the Governing Board.

UNIVERSITY MEDICAL CENTER OF SOUTHERN NEVADA

AGREEMENT FOR PEST PREVENTION SERVICES

RENTOKIL NORTH AMERICA, INC.

NAME OF FIRM

Steve Justice, Strategic and National Accounts Manager
DESIGNATED CONTACT, NAME, AND TITLE
(Please type or print)

Parkahira Plyd Suita 150

1125 Berkshire Blvd., Suite 150 Reading, PA 19610

ADDRESS OF FIRM INCLUDING CITY, STATE, AND ZIP CODE

877-764-0007

(AREA CODE) AND TELEPHONE NUMBER

Steve.justice@rentokil.com

E-MAIL ADDRESS

AGREEMENT FOR PEST PREVENTION SERVICES

This Agreement (the "Agreement") is made and entered into as of August 27, 2025 (the "Effective Date"), by and between UNIVERSITY MEDICAL CENTER OF SOUTHERN NEVADA, having an address at 1800 W. Charleston Blvd. Las Vegas, NV 89102, a publicly owned and operated hospital created by virtue of Chapter 450 of the Nevada Revised Statutes (hereinafter referred to as "HOSPITAL"), and Rentokil North America, Inc., having an address at 1125 Berkshire Blvd. Ste. 150, Reading, Pennsylvania 19670 (hereinafter referred to as "COMPANY"), for Pest Prevention Services hereinafter referred to as ("PROJECT").

WITNESSETH:

WHEREAS, COMPANY has the personnel and resources necessary to accomplish the PROJECT within the required schedule and with a budget allowance not to exceed \$2,235,755.15 as further described herein; and

WHEREAS, COMPANY has the required licenses and/or authorizations pursuant to all federal, State of Nevada, and local laws in order to conduct business relative to this Agreement.

WHEREAS, this Agreement arises out of a Purchasing Agreement between HealthTrust Purchasing Group, L.P. ("HealthTrust, HPG") and Rentokil dated January 01, 2022 (HPG-4030) ("HealthTrust Agreement"). The terms of the HealthTrust Agreement are hereby incorporated into this Agreement, and to the extent there is any conflict between this Agreement and the terms of the HealthTrust Agreement, the terms of this Agreement shall control.

NOW, THEREFORE, HOSPITAL and COMPANY agree as follows:

SECTION I: TERM OF AGREEMENT

HOSPITAL agrees to retain COMPANY for the period of three (3) years from the effective date ("Term"). During this period, COMPANY agrees to provide services as required by HOSPITAL within the scope of this Agreement. HOSPITAL reserves the right to renew the Agreement for two (1) one-year Terms.

SECTION II: COMPENSATION AND TERMS OF PAYMENT

A. Terms of Payments

- HOSPITAL agrees to pay COMPANY for the performance of services described in the Scope of Work (Exhibit A) for
 the fixed not-to-exceed fee of \$2,235,755.15. It is expressly understood that the entire Scope of Work defined in Exhibit
 A must be completed by COMPANY and it shall be COMPANY's responsibility to ensure that hours and tasks are
 properly budgeted, so the entire PROJECT is completed for the said fee.
- 2. Payment of invoices will be made within forty-five (45) calendar days after receipt of an accurate invoice that has been reviewed and approved by HOSPITAL.
- 3. All purchases pursuant to this Agreement shall be governed by the terms of the Fee Schedule (**Attachment A**) and the HPG Price File.
- 4. HOSPITAL, at its discretion, may not approve or issue payment on invoices if COMPANY fails to provide the following information required on each invoice:
 - a. The title of the PROJECT as stated in **Exhibit A**, Scope of Work, itemized description of products delivered or services rendered and amount due, Purchase Order Number, Invoice Date, Invoice Period, Invoice Number, and the Payment Remittance Address.
 - b. Expenses not defined in **Exhibit A**; Scope of Work will not be paid without prior written authorization by HOSPITAL.
 - c. HOSPITAL's representative shall notify COMPANY in writing within fourteen (14) calendar days of any disputed amount included on the invoice. COMPANY must submit a new invoice for the undisputed amount which will be paid in accordance with this paragraph A.2 above. Upon mutual resolution of the disputed

amount, COMPANY will submit a new invoice for the agreed amount and payment will be made in accordance with paragraph A.2 above.

- 5. No penalty will be imposed on HOSPITAL if HOSPITAL fails to pay COMPANY within ninety (90) calendar days after receipt of a properly documented invoice, and HOSPITAL will receive no discount for payment within that period.
- HOSPITAL shall subtract from any payment made to COMPANY all damages, costs and expenses caused by COMPANY's negligence, resulting from or arising out of errors or omissions in COMPANY's work products, which have not been previously paid to COMPANY.
- 7. HOSPITAL shall not provide payment on any invoice COMPANY submits after six (6) months from the date COMPANY performs services, provides deliverables, and/or meets milestones, as agreed upon in **Exhibit A**, Scope of Work.
- 8. Invoices shall be submitted to: University Medical Center of Southern Nevada, Attn: Accounts Payable, 1800 W. Charleston Blvd., Las Vegas, NV 89102.

B. HOSPITAL's Fiscal Limitations

- 1. The content of this section shall apply to the entire Agreement and shall take precedence over any conflicting terms and conditions and shall limit HOSPITAL's financial responsibility as indicated in Sections 2 and 3 below.
- 2. In accordance with the Nevada Revised Statutes (NRS 354.626), the financial obligations under this Agreement between the parties shall not exceed those monies appropriated and approved by HOSPITAL for the then-current fiscal year under the Local Government Budget Act. This Agreement shall terminate and HOSPITAL's obligations under it shall be extinguished at the end of any of HOSPITAL's fiscal years in which HOSPITAL's governing body fails to appropriate monies for the ensuing fiscal year sufficient for the payment of all amounts which could then become due under this Agreement. HOSPITAL agrees that this section shall not be utilized as a subterfuge or in a discriminatory fashion as it relates to this Agreement. In the event this section is invoked, this Agreement will expire on the 30th day of June of the then-current fiscal year. Termination under this section shall not relieve HOSPITAL of its obligations incurred through the 30th day of June of the fiscal year for which monies were appropriated.
- 3. HOSPITAL's total liability for all charges for services which may become due under this Agreement is limited to the total maximum expenditure(s) authorized in HOSPITAL's purchase order(s) to COMPANY.

SECTION III: SCOPE OF WORK

Services to be performed by COMPANY for the PROJECT shall consist of the work described in the Scope of Work as set forth in **Exhibit A** of this Agreement, attached hereto. In the event of a conflict between the terms of this Agreement and the terms in the Scope of Work, the terms of this Agreement shall prevail.

SECTION IV: CHANGES TO SCOPE OF WORK

- A. HOSPITAL may at any time, by written order, make changes within the general scope of this Agreement and in the services or work to be performed. If such changes cause an increase or decrease in COMPANY's cost or time required for performance of any services under this Agreement, an equitable adjustment limited to an amount within current unencumbered budgeted appropriations for the PROJECT shall be made and this Agreement shall be modified in writing accordingly. Any claim of COMPANY for the adjustment under this clause must be submitted in writing within thirty (30) calendar days from the date of receipt by COMPANY of notification of change unless HOSPITAL grants a further period of time before the date of final payment under this Agreement.
- B. No services for which additional compensation will be charged by COMPANY shall be furnished without the written authorization of HOSPITAL.

SECTION V: RESPONSIBILITY OF COMPANY

A. It is understood that in the performance of the services herein provided for, COMPANY shall be, and is, an independent contractor, and is not an agent, representative or employee of HOSPITAL and shall furnish such services in its own manner and method except as required by this Agreement. Further, COMPANY has and shall retain the right to exercise full control over the employment, direction, compensation and discharge of all persons employed by COMPANY in the performance of the services hereunder.

- COMPANY shall be solely responsible for, and shall indemnify, defend and hold HOSPITAL harmless from all matters relating to the payment of its employees, including compliance with social security, withholding and all other wages, salaries, benefits, taxes, demands, and regulations of any nature whatsoever.
- B. COMPANY shall appoint a Manager, upon written acceptance by HOSPITAL, who will manage the performance of services. All of the services specified by this Agreement shall be performed by the Manager, or by COMPANY's associates and employees under the personal supervision of the Manager. Should the Manager, or any employee of COMPANY be unable to complete his or her responsibility for any reason, COMPANY must obtain written approval by HOSPITAL prior to replacing him or her with another equally qualified person. If COMPANY fails to make a required replacement within fifteen (15) days, HOSPITAL may terminate this Agreement for default.
- C. COMPANY has, or will, retain such employees as it may need to perform the services required by this Agreement. Such employees shall not be employed by HOSPITAL.
- D. COMPANY agrees that its officers and employees will cooperate with HOSPITAL in the performance of services under this Agreement and will be available for consultation with HOSPITAL at such reasonable times with advance notice as to not conflict with their other responsibilities.
- E. COMPANY will follow HOSPITAL's relevant compliance policies as followed by HOSPITAL's staff including its corporate compliance program, HOSPITAL's Contracted/ Non-Employee Requirements policy and HOSPITAL's Vaccine Policy, as may be amended from time to time. HOSPITAL will provide copies of said policies upon COMPANY request. COMPANY may be required to (i) register through HOSITAL's vendor management/credentialing system prior to arriving onsite at any of HOSPITAL's facilities; and (ii) complete background checks of employees, agents and/or subcontractors who provide services to HOSPITAL, the records of which shall be maintained and kept by COMPANY. Upon COMPANY request, HOSPITAL may perform the background check and bill COMPANY the actual and incurred cost of same. Should the Project involve a continuous presence by COMPANY's employees or agents onsite at HOSPITAL's facilities, COMPANY may be required to complete HOSPITAL's onboarding process and abide by onboarding requirements of HOSPITAL's Human Resources Department. COMPANY's employees, agents, subcontractors and/or designees who do not abide by HOSPITAL's policies may be barred from physical access to HOSPITAL's premises.
- F. COMPANY shall be responsible for the professional quality, technical accuracy, timely completion, and coordination of all services furnished by COMPANY, its subcontractors and its principals, officers, employees and agents under this Agreement. In performing the specified services, COMPANY shall follow practices consistent with generally accepted professional and technical standards. COMPANY further agrees that for a period of one year following completion of its work, or such longer period as may be indicated in the specification, COMPANY will replace or repair any product it provides or installs because of defects in workmanship or materials, except to the extent the failure results from negligence of HOSPITAL. COMPANY expressly disclaims all other warranties, whether implied or statutory, including but not limited to, any warranty of merchantability or fitness for a particular purpose.
- G. It shall be the duty of COMPANY to assure that all products of its effort are technically sound and in conformance with all pertinent Federal, State and Local statutes, codes, ordinances, resolutions and other regulations. If applicable, COMPANY will not produce a work product which violates or infringes on any copyright or patent rights. COMPANY shall, without additional compensation, correct or revise any errors or omissions in its work products:
 - 1. Permitted or required approval by HOSPITAL of any products or services furnished by COMPANY shall not in any way relieve COMPANY of responsibility for the professional and technical accuracy and adequacy of its work.
 - 2. HOSPITAL's review, approval, acceptance, or payment for any of COMPANY's services herein shall not be construed to operate as a waiver of any rights under this Agreement or of any cause of action arising out of the performance of this Agreement, and COMPANY shall be and remain liable in accordance with the terms of this Agreement and applicable law for all damages to HOSPITAL caused by COMPANY's performance or failures to perform under this Agreement.
- H. All materials, information, and documents, whether finished, unfinished, drafted, developed, prepared, completed, or acquired by COMPANY for HOSPITAL relating to the services to be performed hereunder and not otherwise used or useful in connection with services previously rendered, or services to be rendered, by COMPANY to parties other than HOSPITAL shall become the property

of HOSPITAL and shall be delivered to HOSPITAL's representative upon completion or termination of this Agreement, whichever comes first. COMPANY shall not be liable for damages, claims, and losses arising out of any reuse of any work products on any other project conducted by HOSPITAL. HOSPITAL shall have the right to reproduce all documentation supplied pursuant to this Agreement.

- I. Drawings and specifications remain the property of COMPANY. Copies of the drawings and specifications retained by HOSPITAL may be utilized only for its use and for occupying the PROJECT for which they were prepared, and not for the construction of any other project. A copy of all materials, information and documents, whether finished, unfinished, or draft, developed, prepared, completed, or acquired by COMPANY during the performance of services for which it has been compensated under this Agreement, shall be delivered to HOSPITAL's representative upon completion or termination of this Agreement, whichever occurs first. HOSPITAL shall have the right to reproduce all documentation supplied pursuant to this Agreement. COMPANY shall furnish Hospital's representative copies of all correspondence to regulatory agencies for review prior to mailing such correspondence.
- J. The rights and remedies of HOSPITAL provided for under this section are in addition to any other rights and remedies provided by law or under other sections of this Agreement.

SECTION VI: SUBCONTRACTS

- A. Services specified by this Agreement shall not be subcontracted by COMPANY, without prior written approval of HOSPITAL.
- B. Approval by HOSPITAL of COMPANY's request to subcontract, or acceptance of, or payment for, subcontracted work by HOSPITAL shall not in any way relieve COMPANY of responsibility for the professional and technical accuracy and adequacy of the work. COMPANY shall be and remain liable for all damages to HOSPITAL caused by negligent performance or non-performance of work under this Agreement by COMPANY's subcontractor or its sub-subcontractor.
- C. The compensation due under Section II shall not be affected by HOSPITAL's approval of COMPANY's request to subcontract.

SECTION VII: RESPONSIBILITY OF HOSPITAL

- A. HOSPITAL agrees that its officers and employees will cooperate with COMPANY in the performance of services under this Agreement and will be available for consultation with COMPANY at such reasonable times with advance notice as not to conflict with their other responsibilities.
- B. The services performed by COMPANY under this Agreement shall be subject to review for compliance with the terms of this Agreement by HOSPITAL's representative, Portia Ealy, telephone number (702) 765-7930 or his/her designee. HOSPITAL's representative may delegate any or all of his/her responsibilities under this Agreement to appropriate staff members and shall so inform COMPANY by written notice before the effective date of each such delegation.
- C. The review comments of HOSPITAL's representative may be reported in writing as needed to COMPANY. It is understood that HOSPITAL's representative's review comments do not relieve COMPANY from the responsibility for the professional and technical accuracy of all work delivered under this Agreement.
- D. HOSPITAL shall assist COMPANY in obtaining data on documents from public officers or agencies, and from private citizens and/or business firms, whenever such material is necessary for the completion of the services specified by this Agreement.
- E. COMPANY will not be responsible for accuracy of information or data supplied by HOSPITAL or other sources to the extent such information or data would be relied upon by a reasonably prudent COMPANY.

SECTION VIII: TIME SCHEDULE

- Time is of the essence of this Agreement.
- B. If COMPANY's performance of services is delayed or if COMPANY's sequence of tasks is changed, COMPANY shall notify HOSPITAL's representative in writing of the reasons for the delay and prepare a revised schedule for performance of services. The revised schedule is subject to HOSPITAL's written approval.

SECTION IX: SUSPENSION AND TERMINATION

A. <u>Suspension</u>

HOSPITAL may suspend performance by COMPANY under this Agreement for such period of time as HOSPITAL, at its sole

discretion, may prescribe by providing written notice to COMPANY at least five (5) working days prior to the date on which HOSPITAL wishes to suspend. Upon such suspension, HOSPITAL shall pay COMPANY its compensation, based on the percentage of the PROJECT completed and earned until the effective date of suspension, less all previous payments. COMPANY shall not perform further work under this Agreement after the effective date of suspension until receipt of written notice from HOSPITAL to resume performance. In the event HOSPITAL suspends performance by COMPANY for any cause other than the error or omission of the COMPANY, for an aggregate period in excess of thirty (30) days, COMPANY shall be entitled to an equitable adjustment of the compensation payable to COMPANY under this Agreement to reimburse COMPANY for additional costs occasioned as a result of such suspension of performance by HOSPITAL based on appropriated funds and approval by HOSPITAL.

B. Termination

1. <u>Termination for Cause</u>

This Agreement may be terminated in whole or in part by either party in the event of substantial failure or default of the other party to fulfill its obligations under this Agreement through no fault of the terminating party; but only after the other party is given:

- a. not less than ten (10) calendar days written notice of intent to terminate; and
- b. an opportunity for consultation with the terminating party prior to termination.

2. Termination for Convenience

- a. This Agreement may be terminated in whole or in part by HOSPITAL for its convenience; but only after COMPANY is given not less than fifteen (15) calendar days written notice of intent to terminate; and
- b. If termination is for HOSPITAL's convenience, HOSPITAL shall pay COMPANY that portion of the compensation which has been earned as of the effective date of termination, but no amount shall be allowed for anticipated profit on performed or unperformed services or other work.

3. Effect of Termination

- a. If termination for substantial failure or default is affected by HOSPITAL, HOSPITAL will pay COMPANY that portion of the compensation which has been earned as of the effective date of termination but:
 - i. No amount shall be allowed for anticipated profit on performed or unperformed services or other work; and
 - ii. Any payment due to COMPANY at the time of termination may be adjusted to the extent of any additional costs occasioned to HOSPITAL by reason of COMPANY's default.
- b. Upon receipt or delivery by COMPANY of a termination notice, COMPANY shall promptly discontinue all services affected (unless the notice directs otherwise) and deliver or otherwise make available to HOSPITAL's representative, copies of all deliverables as provided in Section V, paragraph H. Each Party shall return or destroy all originals and copies, except for those copies it may retain for archival purposes, of any confidential information of the other Party regarding the Project, including but not limited to protected health information ("PHI"), and shall certify in writing to the other Party, no later than thirty (30) days after termination, that is has done so.
- c. If after termination for failure of COMPANY to fulfill contractual obligations, it is determined that COMPANY has not so failed, the termination shall be deemed to have been affected for the convenience of HOSPITAL.
- d. Upon termination, HOSPITAL may take over the work and prosecute the same to completion by agreement with another party or otherwise. In the event COMPANY shall cease conducting business, HOSPITAL shall have the right to make an unsolicited offer of employment to any employees of COMPANY assigned to the performance of this Agreement.
- 4. The rights and remedies of HOSPITAL and COMPANY provided in this section are in addition to any other rights and remedies provided by law or under this Agreement.
- 5. Neither party shall be considered in default in the performance of its obligations hereunder, nor any of them, to the extent that performance of such obligations, nor any of them, is prevented or delayed by any cause, existing or future, which is beyond the reasonable control of such party. Delays arising from the actions or inactions of one or more of COMPANY's principals, officers, employees, agents, subcontractors, vendors or suppliers are expressly recognized to be within

COMPANY's control.

SECTION X: INSURANCE

COMPANY shall obtain and maintain the insurance coverage required in **Exhibit B** incorporated herein by this reference. COMPANY shall comply with the terms and conditions set forth in **Exhibit B** and shall include the cost of the insurance coverage in their prices.

SECTION XI: NOTICES

Any notice required to be given hereunder shall be deemed to have been given when received by the party to whom it is directed by personal service, hand delivery, certified U.S. mail, return receipt requested or facsimile, at the following addresses, or such other address that a party may designate in writing:

TO HOSPITAL: University Medical Center of Southern Nevada

Attn: Legal Department 1800 W. Charleston Blvd. Las Vegas, NV 89102

TO COMPANY: Rentokil North America, Inc.

Attn: Steve Justice

1125 Berkshire Blvd, Ste. 1150

Wyomissing, PA 19610

With a Copy to: Rentokil North America, Inc.

Attn: Laura Muniz, Esq

1125 Berkshire Blvd, Ste. 1150

Wyomissing, PA 19610

SECTION XII: MISCELLANEOUS

A. ADA Requirements

All work performed or services rendered by COMPANY shall comply with the Americans with Disabilities Act standards adopted by Clark County. All facilities built prior to January 26, 1992 must comply with the Uniform Federal Accessibility Standards; and all facilities completed after January 26, 1992, must comply with the Americans with Disabilities Act Accessibility Guidelines.

B. Amendments

No modifications or amendments to this Agreement shall be valid or enforceable unless mutually agreed to in writing by the parties.

C. Assignment

Any attempt by COMPANY to assign or otherwise transfer any interest in this Agreement without the prior written consent of HOSPITAL shall be void.

D. Audits

The performance of this Agreement by COMPANY is subject to review by HOSPITAL to ensure Agreement compliance. COMPANY agrees to provide HOSPITAL any and all information requested that relates to the performance of this Agreement. All requests for information will be in writing to COMPANY. Time is of the essence during the audit process. Failure to provide the information requested within the timeline provided in the written information request may be considered a material breach of Agreement and be cause for suspension and/or termination of the Agreement. The parties hereto further agree that except as otherwise required by law, any audit and inspection rights include only the rights to verify amounts invoiced by COMPANY and to verify the nature of the services being invoiced, but does not include the right to review personal information of COMPANY's employees, or proprietary information of COMPANY, including but not limited to COMPANY's underlying cost, markup or overhead rates.

E. Clark County Business License / Registration

COMPANY warrants that it is has a valid Clark County Business License and will maintain such licensure through the duration of this Agreement.

F. Complete Agreement

This Agreement, together with all exhibits, appendices or other attachments, which are incorporated herein by reference, is the sole and entire agreement between the parties relating to the subject matter hereof. This Agreement supersedes all prior understandings, representations, agreements and documentation relating to such subject matter. In the event of a conflict between the provisions of the main body of the Agreement and any attached exhibits, appendices or other materials, the Agreement shall take precedence.

G. Confidential Treatment of Information

COMPANY shall preserve in strict confidence any information obtained, assembled or prepared in connection with the performance of this Agreement and COMPANY represents and warrants that it shall not resell HOSPITAL confidential information. Confidential information does not include information that, under the Health Insurance Portability and Accountability Act (HIPAA) as may be amended from time to time, is protected health information (PHI).

H. Counterparts

This Agreement may be executed in one or more counterparts. Each counterpart will be an original, and all such counterparts will constitute a single instrument.

I. Covenant

COMPANY covenants that it presently has no interest and that it will not acquire any interest, direct or indirect, which would conflict in any manner or degree with the performance of services required to be performed under this Agreement. COMPANY further covenants, to its knowledge and ability, that in the performance of said services no person having any such interest shall be employed.

J. Covenant Against Contingent Fees

COMPANY warrants that no person or selling agency has been employed or retained to solicit or secure this Agreement upon an agreement or understanding for a commission, percentage, brokerage, or contingent fee, excepting bona fide permanent employees. For breach or violation of this warranty, HOSPITAL shall have the right to annul this Agreement without liability or in its discretion to deduct from the Agreement price or consideration or otherwise recover the full amount of such commission, percentage, brokerage, or contingent fee.

K. Exclusion

COMPANY represents and warrants that neither it, nor any of its employees or other contracted staff (collectively referred to in this paragraph as "employees") has been or is about to be excluded from participation in any Federal Health Care Program (as defined herein). COMPANY agrees to notify HOSPITAL within five (5) business days of COMPANY's receipt of notice of intent to exclude or actual notice of exclusion from any such program. The listing of COMPANY or any of its employees on the Office of Inspector General's exclusion list (OIG website), the General Services Administration's Lists of Parties Excluded from Federal Procurement and Non-procurement Programs (GSA website) for excluded individuals or entities, any state Medicaid exclusion list, or the Office of Foreign Assets Control's (OFAC's) blocked list shall constitute "exclusion" for purposes of this paragraph. In the event that COMPANY or any of its employees is excluded from any Federal Health Care Program or placed on the OFAC's blocked list, it shall be a material breach, and this Agreement shall immediately terminate without penalty to HOSPITAL. For the purpose of this paragraph, the term "Federal Health Care Program" means the Medicare program, the Medicaid program, TRICARE, any health care program of the Department of Veterans Affairs, the Maternal and Child Health Services Block Grant program, any state social services block grant program, any state children's health insurance program, or any similar program.

L. Governing Law / Venue

Nevada law shall govern the interpretation of this Agreement. Venue shall be any court of competent jurisdiction in Las Vegas, Nevada.

M. Gratuities

 HOSPITAL may, by written notice to COMPANY, terminate this Agreement if it is found after notice and hearing by HOSPITAL that gratuities (in the form of entertainment, gifts, or otherwise) were offered or given by COMPANY or any agent or representative of COMPANY to any officer or employee of HOSPITAL with a view toward securing a contract or securing favorable treatment with respect to the awarding or amending or making of any determinations with respect to the performance of this Agreement.

- 2. In the event this Agreement is terminated as provided in paragraph 1 hereof, HOSPITAL shall be entitled:
 - a. to pursue the same remedies against COMPANY as it could pursue in the event of a breach of this Agreement by COMPANY; and
 - b. as a penalty in addition to any other damages to which it may be entitled by law, to exemplary damages in an amount (as determined by HOSPITAL) which shall be not less than three (3) or more than ten (10) times the costs incurred by COMPANY in providing any such gratuities to any such officer or employee.
- The rights and remedies of HOSPITAL provided in this clause shall not be exclusive and are in addition to any other rights and remedies provided by law or under this Agreement.

N. Immigration Reform and Control Act

In accordance with the Immigration Reform and Control Act of 1986, COMPANY agrees that it will not employ unauthorized aliens in the performance of this Agreement.

O. Indemnity

COMPANY does hereby agree to defend, indemnify, and hold harmless HOSPITAL and the employees, officers and agents of HOSPITAL from any liabilities, damages, losses, claims, actions or proceedings, including, without limitation, reasonable attorney's fees, that are caused by the negligence, errors, omissions, recklessness or intentional misconduct of COMPANY or the employees or agents of COMPANY in the performance of this Agreement.

P. Independent Contractor

COMPANY acknowledges that it, COMPANY, and any subcontractors, agents or employees employed by it shall not, under any circumstances, be considered employees of the HOSPITAL, and that they shall not be entitled to any of the benefits or rights afforded employees of HOSPITAL, including, but not limited to, sick leave, vacation leave, holiday pay, Public Employees Retirement System benefits, or health, life, dental, long-term disability or workers' compensation insurance benefits. HOSPITAL will not provide or pay for any liability or medical insurance, retirement contributions or any other benefits for or on behalf of COMPANY or any of its officers, employees or other agents.

Q. Prohibition Against Israel Boycott:

In accordance with Nevada Revised Statute 332.065, COMPANY certifies that it is not refused to deal or to conduct business with, abstained from dealing or conducting business with, terminating business or business activities with or performing any other action that is intended to limit commercial relations with Israel or a person or entity doing business in Israel or in territories controlled by Israel.

R. Public Funds / Non-Discrimination

COMPANY acknowledges that the HOSPITAL has an obligation to ensure that public funds are not used to subsidize private discrimination. COMPANY recognizes that if they or their subcontractors are found guilty by an appropriate authority of refusing to hire or do business with an individual or company due to reasons of race, color, religion, sex, sexual orientation, gender identity or gender expression, age, disability, handicapping condition (including AIDS or AIDS related conditions), national origin, or any other class protected by law or regulation, HOSPITAL may declare COMPANY in breach of the Agreement, terminate the Agreement, and designate COMPANY as non-responsible.

S. Public Records

COMPANY acknowledges that HOSPITAL is a public, county-owned hospital which is subject to the provisions of the Nevada Public Records Act, Nevada Revised Statutes Chapter 239, as may be amended from time to time. As such, its records are public documents available for copying and inspection by the public. If HOSPITAL receives a demand for the disclosure of any information related to this Agreement that COMPANY has claimed to be confidential and proprietary, HOSPITAL will immediately notify COMPANY of such demand and COMPANY shall immediately notify HOSPITAL of its intention to seek injunctive relief in a Nevada court for protective order. COMPANY shall indemnify and defend HOSPITAL from any claims or actions, including all associated

costs and attorney's fees, demanding the disclosure of COMPANY document in HOSPITAL's custody and control in which COMPANY claims to be confidential and proprietary.

T. Publicity

Neither HOSPITAL nor COMPANY shall cause to be published or disseminated any advertising materials, either printed or electronically transmitted which identify the other party or its facilities with respect to this Agreement without the prior written consent of the other party.

U. Subcontractor Information

COMPANY shall provide a list of the Minority-Owned Business Enterprise (MBE), Women-Owned Business Enterprise (WBE), Physically-Challenged Business Enterprise (PBE), Small Business Enterprise (SBE), and Nevada Business Enterprise (NBE) subcontractors for this Agreement utilizing the attached format **Exhibit C**. The information provided in **Exhibit C** by COMPANY is for the HOSPITAL's information only.

V. Survival of Terms.

Unless otherwise stated, all of HOSPITAL and COMPANY's respective obligations, representations and warranties under this Agreement which are not, by the expressed terms of this Agreement, fully to be performed while this Agreement is in effect shall survive the termination of this Agreement.

W. Waiver; Severability

No term or provision of this Agreement shall be deemed waived and no breach excused unless such waiver or consent is in writing and signed by the party claimed to have waived or consented. If any provision of this Agreement is held invalid, void or unenforceable under any applicable statute or rule of law, it shall to that extent be deemed omitted, and the balance of this Agreement shall be enforceable in accordance with its remaining terms.

IN WITNESS WHEREOF, each of the Parties has caused this Agreement to be executed and effective as of the Effective Date.

HOSPITAL:

UNIVERSITY MEDICAL CENTER OF SOUTHERN NEVADA

Ву:	
MASON VAN HOUWELING Chief Executive Officer	DATE
COMPANY:	

RENTOKIL

August 1, 2025

STEVE JUSTICE DATE

Strategic and National Accounts Manager

EXHIBIT A PEST PREVENTION SERVICES SCOPE OF WORK

1.1 Scope of Work Objective

To provide comprehensive pest control services to Purchaser, ensuring a pest-free environment to maintain the highest standards of hygiene, patient safety, and regulatory compliance.

1.2 Background

- Conduct a thorough inspection of all Purchaser premises to identify potential pest infestations and vulnerable areas, including cracks, entry points, and hidden spaces.
- Develop and implement a customized Integrated Pest Management (IPM) plan tailored to Purchaser's unique needs, focusing on prevention, monitoring, and control strategies.
- Provide routine pest control services, such as spraying, baiting, trapping, routine inspection of bird deterrent mechanisms, and other approved methods, on predetermined schedules.
- Respond to emergency pest infestations promptly with effective and safe treatments to minimize disruption to Purchaser operations.
- Use environmentally friendly and Purchaser-safe chemicals and methods, ensuring compliance with all local, state, and federal health and safety regulations.
- Train Purchaser staff on preventive measures and pest awareness, including recognizing signs of infestations and implementing proper waste management practices.

1.3 Key Stakeholders List

UMC Environmental Services

- Portia Ealy Director Environmental Services
- Erik Alegret Manager Environmental Services
- Winnie Nasuwa Manager Environmental Services

Rentokil

- Gregory Green
- Steve Justice
- Mike Hoffman

1.4 Period of Performance

See Agreement, Section I: Term

1.5 Place of Performance

The comprehensive Integrated Pest Management (IPM) program customized to the healthcare industry plan will be implemented at the Main Hospital and outlying ambulatory care sites throughout Las Vegas Valley

Areas of Coverage

- Patient rooms and areas: Ensure areas are free from crawling and flying insects to maintain a clean and comfortable environment for patients.
- Operating rooms: Maintain strict pest control to prevent any contamination in sterile environments.

- Intensive care units (ICUs): Conduct regular treatments to ensure the safety of vulnerable patients.
- Laboratories and diagnostic areas: Protect these critical spaces from pests that could compromise results or equipment.
- **Kitchens, cafeterias, and food storage areas:** Perform frequent inspections and treatments to eliminate risks of contamination and ensure compliance with food safety standards.
- Administrative offices: Prevent pest infestations that could disrupt staff operations or damage office supplies and/or equipment.
- Waste disposal areas: Focus on controlling pests that thrive in waste zones, such as rodents and flies
- Storage rooms and basements: Identify and address hidden infestations in less frequently accessed areas.
- Outdoor areas such as gardens and parking lots: Manage pest populations in external areas to prevent them from entering the Purchaser.

1.6 Work Requirements

Types of Pests Covered

- Rodents (e.g., rats, mice): Use traps, baits, and exclusion techniques to eliminate and prevent rodent infestations.
- Crawling insects (e.g., ants, cockroaches, bedbugs): Apply targeted treatments to eradicate infestations and implement preventive measures.
- **Flying insects** (e.g., flies, mosquitoes, birds, including, but not limited to, pigeons, sparrows, and starlings)
- Use insecticides and mechanical traps to control flying insect and bird populations.
- **Termites and wood-destroying organisms:** Conduct thorough inspections and apply chemical or physical barriers to protect wooden structures.
- Other pests as identified during the inspection: Address any additional pest issues promptly with appropriate methods.
- 1. This integrated pest management program will include, but is not limited to:
 - a. Problems and potential problems for each location.
 - b. Recommended integrated pest management resolutions
 - c. Recommended integrated pest management preventative measures.
 - d. A detailed list of all chemicals, rodenticide, baits, compounds, labels, and MSDS sheets for preapproval by Purchaser appointed representative.
 - e. Rate and time of application.
 - f. An indication of any other pertinent information relating to pest management.
 - g. Vendor shall inspect each site location within the first month of the Agreement for the trapping program and establish a schedule in consultation with the Purchaser appointed representative for providing the required services. This schedule shall be adhered to throughout the life of the contract unless changed by agreement with the Purchaser appointed representative.

- 2. All the material used in integrated pest management shall conform to federal, state, and local ordinances and laws and be approved for use by Purchaser. All materials, mechanical devices, stations, and monitoring equipment will remain the property of the vendor and will be maintained at the highest and safest quality for the life of the contract.
- 3. All Purchaser-approved insecticides and rodenticides shall be used with all due precautions to obviate the possibility of accident to humans, domestic animals, pets, and non-target pests.
- 4. All applications of insecticides, including sprays, baits, rodenticides, or any toxic compounds, are to be applied during the specific time agreed upon by Purchaser. Purchaser reserves the right to determine if applications of these products need to be other than the agreed-upon hours. Application of the products shall be by non-offensive practices and shall be rendered at such times as minimizing interference with employees, patients, visitors, vendors, or any other person in or about the premises or otherwise agreed to by Purchaser.
- 5. Vendor must provide proof that services have been performed at each location.
- 6. Emergency services (covering Scope of Work items 1 through 5) shall be done promptly (within 4 hours) when requested by UMC appointed representative(s). These services and materials shall be covered under the bid price (at no additional charge).
- 7. Power washing of identified areas contaminated with bird droppings and

1.7 UMC Responsibilities

UMC – Southern Nevada Management

- 1. Purchaser appointed representative will advise of planned special events or other occurrences, which will affect the schedule.
- 2. Grant unrestricted access to all areas of the facility for inspections and treatments, ensuring safety protocols are followed.
- 3. Provide prior notice of any changes to scheduled services or operational hours that might impact pest control activities.
- 4. Appoint a designated point of contact to facilitate coordination and communication with the service provider.

1.8 Vendor Responsibilities

Deliverables

Initial Inspection Report

- Detailed findings of the inspection, including specific areas of infestation, severity, and potential risks.
- Comprehensive recommendations for immediate actions, long-term strategies, and any structural modifications needed to prevent pest entry.

Emergency Service Reports

 Comprehensive documentation of emergency pest control actions, including the type and scale of infestation, treatment performed, and follow-up recommendations.

Training Documentation

- Copies of training materials provided to Purchaser staff, including pest awareness guides and preventive checklists.
- Attendance records for all training sessions conducted, ensuring all relevant staff members are included.

Service Schedule

- Routine Services: Monthly visits on a mutually agreed schedule, with flexibility to adjust based on UMC – Southern Nevada needs and pest activity levels.
- **Emergency Services:** 24/7 availability with response time within [4] hours of notification to address urgent infestations.
- **Follow-ups:** Follow-up visits within [3] days after treatment to assess effectiveness and implement any necessary adjustments.

5. Standards and Compliance

The service provider must adhere to:

- OSHA and EPA guidelines to ensure worker and patient safety.
- Local health department regulations governing pest control in healthcare facilities.
- Any additional Purchaser-specific policies or requirements as communicated by Purchaser management.

6. Roles and Responsibilities

Service Provider

- Provide certified and trained pest control professionals who are experienced in working within healthcare settings.
- Ensure the availability of all necessary equipment, tools, and chemicals required for effective pest control.
- Maintain detailed records of all services performed, including dates, areas treated, and outcomes.
- Notify Purchaser management immediately of any issues or infestations requiring immediate action beyond routine services.
- Ensure the availability of all necessary equipment, tools, and chemicals required for effective pest control.
- Maintain detailed records of all services performed, including dates, areas treated, and outcomes.
- Notify Purchaser immediately of any issues or infestations requiring immediate action beyond routine services.

1.9 Schedule/Milestones

Monthly Service Reports

- Summary of services performed, including areas treated and methods used.
- Detailed list of pests identified and treated, with accompanying documentation.
- List of chemicals used, including Material Safety Data Sheets (MSDS) for transparency and safety compliance.

- Suggestions for ongoing preventive measures to minimize future infestations.
- Trapping program, and merchandise would be in place, and the Vendor will only charge for the
 maintenance of the bird trapping program and the power washing of contaminated areas. Bird buffer
 machines and flat track mechanisms, applicable pucks and spokes, must be serviced monthly, but the
 vendor should have weekly oversight of machines and mechanisms to ensure all devices are working
 adequately
- Quarterly inspections of all applicable areas will be reported by the Vendor, and the removal of pests documented, and a report provided to the Environmental Service Director
- Review reports of bed bug quarterly with management to determine associated spending to avoid exhaustion of allotted funds

1.10 Acceptance and Performance Criteria

Performance Metrics

- **Pest-free environment:** Maintain a consistent reduction in pest activity in covered areas, with minimal patient or staff complaints.
- Response time adherence: Ensure timely responses to emergency service requests as per the agreed timeline.
- Compliance with reporting and documentation: Deliver all required reports and training documentation accurately and on time.
- **Positive feedback:** Achieve satisfactory ratings from Purchaser Southern Nevada staff and patients regarding the effectiveness of pest control measures

1.11 Other Requirements

Assumptions

If there are no noticeable improvements determined as a result of the various bird deterrents or pest control devices, Vendor reserves the right to discontinue the program and resume with the general terms of the agreement.

- 1. Exhibit A shall be modified to include the following:
 - A. Vendor will follow Exterior Insulation and Finish System (EFIS) specification recommendation to prevent damage at all times, per manufacturer's recommendations.
 - B. Installed materials damaged by services performed by the Vendor will be replaced with acceptable material at no additional cost to the Purchaser.
 - C. Vendor will demonstrate proper cleaning methods.
 - D. Vendor shall not affix an equipment to Purchaser structure(s).
 - E. Task items to provide installation of Bird Buffer Q4 machines System (Installed by COMPANY) Covered Areas, Quantity, and Frequency:

B. New General Pest Control & Monthly Rodent Control Clinics OPEN date TBD

710 S. Tonopah: Vendor will complete monthly interior and exterior general pest control service
as well as monthly exterior rodent control. Monthly interior general pest will treat common areas,
front lobby, hallways, restrooms both floors and break areas. Exterior general pest control will
include treating exterior perimeter of building. Treating all entry and exit entry points. Exterior

rodent control will include 12 rodent bait stations. They will be inspected, cleaned and bait replaced monthly.

- Covered Areas:
 - a. Break / Vending Areas
 - b. Building Exterior
 - c. Entrance/Lobby Areas
 - d. Restrooms
 - e. Other: Hallways, Common Areas
- 820 South Rancho Dr. Suite 85: Vendor will complete monthly interior and exterior general pest control service as well as monthly interior and exterior rodent control. Also, monthly interior fly service. Interior general pest control service will include treating common areas, lobby, nurse stations, restrooms, offices, break room and hallways. Exterior general pest will include treating exterior perimeter and doorways. Exterior rodent control will include 4; rodent bait stations, they will be placed around location. They will be cleaned, bait replaced and inspected monthly. Interior rodent control will include 4 tin cats, they will be inspected, cleaned and glue boards replaced. Monthly flu service will include 2 fly lights, they will be inspected, cleaned and glue board replaced.
 - Covered Areas:
 - a. Break/Vending Areas
 - b. Building Exterior
 - c. Electrical Rooms
 - d. Entrance/Lobby Areas
 - e. Janitor/Housekeeping Rooms
 - f. Laboratories
 - g. Laundry Rooms
 - h. Locker Rooms
 - i. Restrooms
 - j. Storage/Warehouse
- 5755 E Charleston Blvd: Vendor will complete monthly interior and exterior general pest control service. Treatment of interior will include treating treatment areas, patient rooms, common areas, all entrances, the lobby, and nurse stations. Exterior general pest control service will treat the exterior perimeter of the location, including all entry and exit doors. Interior rodent control will include six tin cats, which will be inspected, cleaned, and glue boards replaced each month. Exterior rodent control will include 10 rodent bait stations around the perimeter of the location. They will be inspected, bait replaced and cleaned at each service. The interior fly light service will include three fly lights placed throughout the clinic area. They will be inspected, cleaned, and the glue board will be replaced at each service.
 - Covered Areas:
 - a. Building Exterior
 - b. Entrance/Lobby Areas
 - c. Janitor/Housekeeping Rooms
 - d. Locker Rooms
 - e. Processing Areas
 - f. Restrooms
 - g. Storage/Warehouse
 - h. Other: Patient rooms, offices
- 5409 E. Lake Mead Blvd: Vendor will complete monthly interior and exterior general pest control service. Treatment of interior will include treating the lobby area, nurse stations, patient rooms, offices, restrooms, and common areas. Exterior general, pest will treat all landscaped areas around the location, including doorways. Exterior rodent control will consist of 10 rodent bait

stations, which will be inspected, cleaned, and bait replaced monthly. Interior rodent control will consist of 6 tin cats. They will be inspected, cleaned, and the glue boards will be replaced monthly. Interior fly service will include 2 ILTs. They will be inspected, cleaned, and the glue board will be replaced monthly.

- Covered Areas:
 - a. Break/Vending Areas
 - b. Building Exterior
 - c. Electrical Rooms
 - d. Entrance/Lobby Areas
 - e. Janitor/Housekeeping Rooms
 - f. Kitchen/Dining Areas
 - g. Locker Rooms
 - h. Other: Patient rooms, offices

EXHIBIT B PEST PREVENTION SERVICES INSURANCE REQUIREMENTS

TO ENSURE COMPLIANCE WITH THE AGREEMENT DOCUMENT, COMPANY SHOULD FORWARD THE FOLLOWING INSURANCE CLAUSE AND SAMPLE INSURANCE FORM TO THEIR INSURANCE AGENT PRIOR TO PROPOSAL SUBMITTAL.

- A. <u>Format/Time</u>: COMPANY shall provide HOSPITAL with Certificates of Insurance, per the sample format (page B-3), for coverage as listed below, and endorsements affecting coverage required by this Agreement within **ten (10) business days** after the award by HOSPITAL. All policy certificates and endorsements shall be signed by a person authorized by that insurer and who is licensed by the State of Nevada in accordance with NRS 680A.300. All required aggregate limits shall be disclosed and amounts entered on the Certificate of Insurance and shall be maintained for the duration of the Agreement and any renewal periods.
- B. <u>Best Key Rating</u>: HOSPITAL requires insurance carriers to maintain during the Agreement term, a Best Key Rating of A.VII or higher, which shall be fully disclosed and entered on the Certificate of Insurance.
- C. <u>HOSPITAL Coverage</u>: HOSPITAL, its officers and employees, must be expressly covered as additional insureds except on Workers' Compensation. COMPANY's insurance shall be primary as respects HOSPITAL, its officers and employees.
- D. <u>Endorsement/Cancellation</u>: COMPANY's general liability and automobile liability insurance policy shall be endorsed to recognize specifically COMPANY's contractual obligation of additional insured to HOSPITAL and must note that HOSPITAL will be given thirty (30) calendar days advance notice by certified mail "return receipt requested" of any policy changes, cancellations, or any erosion of insurance limits. Either a copy of the additional insured endorsement, or a copy of the policy language that gives HOSPITAL automatic additional insured status must be attached to any certificate of insurance.
- E. <u>Deductibles</u>: All deductibles and self-insured retentions shall be fully disclosed in the Certificates of Insurance and may not exceed \$25,000.
- F. <u>Aggregate Limits</u>: If aggregate limits are imposed on bodily injury and property damage, then the amount of such limits must not be less than \$2,000,000.
- G. <u>Commercial General Liability</u>: Subject to Paragraph 6 of this Exhibit, COMPANY shall maintain limits of no less than \$1,000,000 combined single limit per occurrence for bodily injury (including death), personal injury and property damages. Commercial general liability coverage shall be on a "per occurrence" basis only, not "claims made," and be provided either on a Commercial General Liability or a Broad Form Comprehensive General Liability (including a Broad Form CGL endorsement) insurance form. Policies must contain a primary and non-contributory clause and must contain a waiver of subrogation endorsement.
- H. <u>Automobile Liability</u>: Subject to Paragraph 6 of this Exhibit, COMPANY shall maintain limits of no less than \$1,000,000 combined single limit per occurrence for bodily injury and property damage to include, but not be limited to, coverage against all insurance claims for injuries to persons or damages to property which may arise from services rendered by COMPANY and <u>any auto</u> used for the performance of services under this Agreement.
- I. <u>Professional Liability</u>: COMPANY shall maintain limits of no less than \$1,000,000 aggregate. If the professional liability insurance provided is on a Claims Made Form, then the insurance coverage required must continue for a period of two (2) years beyond the completion or termination of this Agreement. Any retroactive date must coincide with or predate the beginning of this and may not be advanced without the consent of HOSPITAL.
- J. Workers' Compensation: COMPANY shall obtain and maintain for the duration of this Agreement, a work certificate and/or a certificate issued by an insurer qualified to underwrite workers' compensation insurance in the State of Nevada, in accordance with Nevada Revised Statutes Chapters 616A-616D, inclusive, provided, however, a COMPANY that is a Sole Proprietor shall be required to submit an affidavit (Attachment 1) indicating that COMPANY has elected not to be included in the terms, conditions and provisions of Chapters 616A-616D, inclusive, and is otherwise in compliance with those terms, conditions and provisions.
- K. <u>Failure To Maintain Coverage</u>: If COMPANY fails to maintain any of the insurance coverage required herein, HOSPITAL may withhold payment, order COMPANY to stop the work, declare COMPANY in breach, suspend or terminate the Agreement, assess liquidated damages as defined herein, or may purchase replacement insurance or pay premiums due on existing policies. HOSPITAL may collect any replacement insurance costs or premium payments made from COMPANY or deduct the amount paid from any sums due COMPANY under this Agreement.
- L. Additional Insurance: COMPANY is encouraged to purchase any such additional insurance as it deems necessary.
- M. <u>Damages</u>: COMPANY is required to remedy all injuries to persons and damage or loss to any property of HOSPITAL, caused in whole or in part by COMPANY, its subcontractors or anyone employed, directed or supervised by COMPANY.
- N. Cost: COMPANY shall pay all associated costs for the specified insurance. The cost shall be included in the price(s).
- O. <u>Insurance Submittal Address</u>: All Insurance Certificates requested shall be sent to University Medical Center, Attention: Contracts Management. See the Notice Clause in the Agreement for the appropriate mailing address.
- P. Insurance Form Instructions: The following information must be filled in by COMPANY's Insurance Company representative:

EXHIBIT B PEST PREVENTION SERVICES INSURANCE REQUIREMENTS

TO ENSURE COMPLIANCE WITH THE AGREEMENT DOCUMENT, COMPANY SHOULD FORWARD THE FOLLOWING INSURANCE CLAUSE AND SAMPLE INSURANCE FORM TO THEIR INSURANCE AGENT PRIOR TO PROPOSAL SUBMITTAL.

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- B. <u>Best Key Rating</u>: HOSPITAL requires insurance carriers to maintain during the Agreement term, a Best Key Rating of A.VII or higher, which shall be fully disclosed and entered on the Certificate of Insurance.
- C. <u>HOSPITAL Coverage</u>: HOSPITAL, its officers and employees, must be expressly covered as additional insureds except on Workers' Compensation. COMPANY's insurance shall be primary as respects HOSPITAL, its officers and employees.
- D. <u>Endorsement/Cancellation</u>: COMPANY's general liability and automobile liability insurance policy shall be endorsed to recognize specifically COMPANY's contractual obligation of additional insured to HOSPITAL and must note that HOSPITAL will be given thirty (30) calendar days advance notice by certified mail "return receipt requested" of any policy changes, cancellations, or any erosion of insurance limits. Either a copy of the additional insured endorsement, or a copy of the policy language that gives HOSPITAL automatic additional insured status must be attached to any certificate of insurance.
- E. <u>Deductibles</u>: All deductibles and self-insured retentions shall be fully disclosed in the Certificates of Insurance and may not exceed \$25,000.
- F. <u>Aggregate Limits</u>: If aggregate limits are imposed on bodily injury and property damage, then the amount of such limits must not be less than \$2,000,000.
- G. <u>Commercial General Liability</u>: Subject to Paragraph 6 of this Exhibit, COMPANY shall maintain limits of no less than \$1,000,000 combined single limit per occurrence for bodily injury (including death), personal injury and property damages. Commercial general liability coverage shall be on a "per occurrence" basis only, not "claims made," and be provided either on a Commercial General Liability or a Broad Form Comprehensive General Liability (including a Broad Form CGL endorsement) insurance form. Policies must contain a primary and non-contributory clause and must contain a waiver of subrogation endorsement.
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- J. Workers' Compensation: COMPANY shall obtain and maintain for the duration of this Agreement, a work certificate and/or a certificate issued by an insurer qualified to underwrite workers' compensation insurance in the State of Nevada, in accordance with Nevada Revised Statutes Chapters 616A-616D, inclusive, provided, however, a COMPANY that is a Sole Proprietor shall be required to submit an affidavit (Attachment 1) indicating that COMPANY has elected not to be included in the terms, conditions and provisions of Chapters 616A-616D, inclusive, and is otherwise in compliance with those terms, conditions and provisions.
- K. <u>Failure To Maintain Coverage</u>: If COMPANY fails to maintain any of the insurance coverage required herein, HOSPITAL may withhold payment, order COMPANY to stop the work, declare COMPANY in breach, suspend or terminate the Agreement, assess liquidated damages as defined herein, or may purchase replacement insurance or pay premiums due on existing policies. HOSPITAL may collect any replacement insurance costs or premium payments made from COMPANY or deduct the amount paid from any sums due COMPANY under this Agreement.
- L. Additional Insurance: COMPANY is encouraged to purchase any such additional insurance as it deems necessary.
- M. <u>Damages</u>: COMPANY is required to remedy all injuries to persons and damage or loss to any property of HOSPITAL, caused in whole or in part by COMPANY, its subcontractors or anyone employed, directed or supervised by COMPANY.
- N. Cost: COMPANY shall pay all associated costs for the specified insurance. The cost shall be included in the price(s).
- O. <u>Insurance Submittal Address</u>: All Insurance Certificates requested shall be sent to University Medical Center, Attention: Contracts Management. See the Notice Clause in the Agreement for the appropriate mailing address.
- P. Insurance Form Instructions: The following information must be filled in by COMPANY's Insurance Company representative:

- 1. Insurance Broker's name, complete address, phone and fax numbers.
- 2. COMPANY's name, complete address, phone and fax numbers.
- 3. Insurance Company's Best Key Rating
- 4. Commercial General Liability (Per Occurrence)
 - (A) Policy Number
 - (B) Policy Effective Date
 - (C) Policy Expiration Date
 - (D) Each Occurrence (\$1,000,000)
 - (E) Damage to Rented Premises (\$50,000)
 - (F) Medical Expenses (\$5,000)
 - (G) Personal & Advertising Injury (\$1,000,000)
 - (H) General Aggregate (\$2,000,000)
 - (I) Products Completed Operations Aggregate (\$2,000,000)
- 5. Automobile Liability (Any Auto)
 - (J) Policy Number
 - (K) Policy Effective Date
 - (L) Policy Expiration Date
 - (M) Combined Single Limit (\$1,000,000)
- 6. Worker's Compensation: The COMPANY shall obtain and maintain for the duration of this Agreement, a work certificate and/or a certificate issued by an insurer qualified to underwrite workers' compensation insurance in the State of Nevada, in accordance with Nevada Revised Statutes Chapters 616A-616D
- 7. Professional Liability
 - (N) Policy Number
 - (O) Policy Effective Date
 - (P) Policy Expiration Date
 - (Q) Aggregate (\$1,000,000)
- 8. Description: 10384 Pest Prevention Service Agreement (must be identified on the initial insurance form and each renewal form).
- 9. Certificate Holder:

University Medical Center of Southern Nevada c/o Contracts Management 1800 W. Charleston Blvd. Las Vegas, Nevada 89102

- 10. Appointed Agent Signature to include license number and issuing state.
- 11. Notwithstanding any other provision to the contrary herein, the parties hereto agree that (1) all coverage provided by COMPANY hereunder shall be on a per policy basis; (2) COMPANY shall provide evidence of all such coverages upon request; (3) COMPANY agrees to provide HOSPITAL with a written notice of cancellation in accordance with COMPANY'S insurance policies; (4) all references herein to any ISO, Acord or other insurance form shall be read as to include "or equivalent, at the discretion of COMPANY"; and (5) COMPANY reserves the right to meet Excess/Umbrella Liability coverage requirements by increasing its Commercial General Liability, Business Automobile Liability and Employer's Liability Insurance limits.

- 1. Insurance Broker's name, complete address, phone and fax numbers.
- 2. COMPANY's name, complete address, phone and fax numbers.
- 3. Insurance Company's Best Key Rating
- 4. Commercial General Liability (Per Occurrence)
 - (A) Policy Number
 - (B) Policy Effective Date
 - (C) Policy Expiration Date
 - (D) Each Occurrence (\$1,000,000)
 - (E) Damage to Rented Premises (\$50,000)
 - (F) Medical Expenses (\$5,000)
 - (G) Personal & Advertising Injury (\$1,000,000)
 - (H) General Aggregate (\$2,000,000)
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 - (J) Policy Number
 - (K) Policy Effective Date
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 - (M) Combined Single Limit (\$1,000,000)
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CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 8/19/2025

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER Edgewood Partners Insurance Center 5909 Peachtree Dunwoody Road, Suite 800		CONTACT NAME: Certificate Unit PHONE (A/C, No, Ext): 404-781-1700	FAX (A/C, No):	
Atlanta GA 30328		ADDRESS: certificate@epicbrokers.com		
		INSURER(S) AFFORDING COVERAGE		NAIC#
	License#: 0B29370	INSURER A: ACE American Insurance Company		22667
INSURED (DENIO475)	RENTOKI-01	INSURER B: ACE Property and Casualty Insurance	e Co	20699
Rentokil North America, Inc. (REN3175) 1125 Berkshire Blvd., Suite 150		INSURER C : AXIS Insurance Company		37273
Wyomissing, PA 19610		INSURER D: Old Republic Insurance Company		24147
		INSURER E :		
		INSURER F:		

COVERAGES CERTIFICATE NUMBER: 1151918542 REVISION NUMBER:

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

	EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.									
NSR TR		TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMIT	s	
Α	X	CLAIMS-MADE X OCCUR	Υ .		OGLG27240331	10/1/2024	10/1/2025	EACH OCCURRENCE DAMAGE TO RENTED PREMISES (Ea occurrence)	\$ 5,000,000 \$ 5,000,000	
								MED EXP (Any one person)	\$ 10,000	
								PERSONAL & ADV INJURY	\$5,000,000	
	-	I'L AGGREGATE LIMIT APPLIES PER:						GENERAL AGGREGATE	\$5,000,000	
	X	POLICY X PRO- X LOC						PRODUCTS - COMP/OP AGG	\$5,000,000	
		OTHER:							\$	
D	AUT	OMOBILE LIABILITY	Υ		MWTB 318783 24	10/1/2024	10/1/2025	COMBINED SINGLE LIMIT (Ea accident)	\$8,000,000	
	Х	ANY AUTO						BODILY INJURY (Per person)	\$	
		OWNED SCHEDULED AUTOS ONLY AUTOS						BODILY INJURY (Per accident)	\$	
		HIRED NON-OWNED AUTOS ONLY						PROPERTY DAMAGE (Per accident)	\$	
									\$	
3	Х	UMBRELLA LIAB X OCCUR	Υ		XOOG27239420	10/1/2024	10/1/2025	EACH OCCURRENCE	\$5,000,000	
		EXCESS LIAB CLAIMS-MADE						AGGREGATE	\$5,000,000	
		DED X RETENTION \$ \$10,000							\$	
D		KERS COMPENSATION EMPLOYERS' LIABILITY			MWC 318781 24	10/1/2024	10/1/2025	X PER OTH- STATUTE ER		
	ANY	PROPRIETOR/PARTNER/EYECLITIVE TITLE	N/A					E.L. EACH ACCIDENT	\$2,000,000	
	(Mar	datory in NH)						E.L. DISEASE - EA EMPLOYEE	\$ 2,000,000	
	If yes	s, describe under CRIPTION OF OPERATIONS below						E.L. DISEASE - POLICY LIMIT	\$2,000,000	
A C		rs & Omissions Liability le/Client Coverage			OGLG27240331 P-001-000968899-03	10/1/2024 10/1/2024	10/1/2025 10/1/2025	Each Incident/Agg Each Occurrence	\$5,000,000 \$1,000,000	

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)
RE: Project Number: 10384 / Project Name: Rentokil—Pest Prevention Service Agreement

University Medical Center of Southern Nevada and Contracts Management, to the extent required by written contract are additional insured on a primary and non-contributory basis with respect to general liability and auto liability. A waiver of subrogation applies in favor of the additional insureds to the extent required by written contract as allowed by applicable law with respect to general liability, auto liability and worker's compensation. 30-day notice of cancellation, except 10 days for non-payment of premium, applies to the extent required by written contract. Umbrella is follow form over the General Liability, Auto Liability and Employers Liability.

CERTIFICATE HOLDER	
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CANCELLATION

University Medical Center of Southern Nevada c/o Contracts Management 1800 W. Charleston Boulevard Las Vegas NV 89102 SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

AUTHORIZED REPRES

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WAIVER OF TRANSFER OF RIGHTS OF RECOVERY **AGAINST OTHERS TO US**

This endorsement modifies insurance provided under the following:

COMMERCIAL GENERAL LIABILITY COVERAGE PART PRODUCTS/COMPLETED OPERATIONS LIABILITY COVERAGE PART

SCHEDULE

Name Of Person Or Organization:
Any person or organization against whom you have agreed to waive your
right of recovery in a written contract, provided such contract was
executed prior to the date of loss.
executed prior to the date or robb.
Information required to complete this Schedule, if not shown above, will be shown in the Declarations.

The following is added to Paragraph 8. Transfer Of Rights Of Recovery Against Others To Us of Section IV - Conditions:

We waive any right of recovery we may have against the person or organization shown in the Schedule above because of payments we make for injury or damage arising out of your ongoing operations or "your work" done under a contract with that person or organization and included in the "product'scompleted operations hazard". This waiver applies only to the person or organization shown in the Schedule above.

Attachment A Fee Schedule

Value	Service location	City	Service line	Frequency	Annual Total	Customer #	SA#
Value	61. N Nellis	Las Vegas	GPC	Monthly	Ailliuai Totai	14880272	32522415
	5860 Losee	Las Vegas	GPC	Quarterly		14426824	32745050
	5860 Losee	Las Vegas	GPC	BIMO		14426824	31531053
	5409 E Lake Mead	Las Vegas	GPC	Monthly		15127842	33083832
	1800 W Charleston	Las Vegas	Bird	BIWeekly		12935644	32760449
	1800 W Charleston	Las Vegas	Bird	Quarterly		12935644	32149191
	800 Hope	Las Vegas	GPC	Monthly		14654218	32008114
	1800 W Charleston	Las Vegas	Bird	BIWeekly		12935644	32883455
	1800 W Charleston	Las Vegas	Bird	BIWeekly		15012062	32883440
	1800 W Charleston (2040 Buffer machines)	Las Vegas	Bird	BIWeekly		15012061	32805917
	1800 W Charleston (2040 Bird bags upper roof)	Las Vegas	GPC	Monthly		15012061	32881913
	710 Tonopah	Las Vegas	GPC	Monthly		15134410	33094666
	820 S Rancho	Las Vegas	GPC	Monthly		15117508	33094666
	525 Marks	Henderson	GPC	Monthly		13095075	21810826
	1800 W Charleston	Las Vegas	GPC	Weekly			22295522
	4321 Rancho	Las Vegas	GPC	Monthly			22240973
	1800 W Charleston	Las Vegas	Bird	Monthly			22302793
	1800 W Charleston (BIRD CLEAN UP. REPLACE OR REFIL 85 PUCKS						
	ROOF 2040 BUILDING)	Las Vegas	Bird	Monthly			22263796
	1800 W Charleston	Las Vegas	Bird	Monthly			22214849
	1800 W Charleston	Las Vegas	GPC	Monthly			21794565
	1800 W Charleston	Las Vegas	Bird	Monthly			21884764
	1800 W Charleston	Las Vegas	Bird	Monthly			22062570
	1800 W Charleston	Las Vegas	Bird	Monthly			22111165
	1800 W Charleston (PONY WALL BY 2040 BUILDING- INSPECT 75						
	PUCKS)	Las Vegas	Bird	Monthly			22224055
	1800 W Charleston (REPLACE 50 PUCKS ON 2040 BUILD PONY WALL)	Las Vegas	Bird	Monthly			22111208
	1800 W Charleston	Las Vegas	Bird	Monthly			22089083
	1800 W Charleston	Las Vegas	GPC	Monthly			22095813
	1800 W Charleston	Las Vegas	Bird	Monthly			22014162
	1800 W Charleston (INSTALL 60 GELPUCKS WEST ROOF OF 2040						
	BLDG.)	Las Vegas	Bird	Monthly			22272412
	1800 W Charleston	Las Vegas	Bird	Monthly			22072208
	1800 W Charleston (50 GEL PUCKS 2040 BUILLDING)	Las Vegas	Bird	Monthly			22154049
	1800 W Charleston (2040 ROOF EAST REPLACE 50 PUCKS AND						
	CLAN UP)	Las Vegas	Bird	Monthly			22174082
	1800 W Charleston (REPLACE 60 BIRD PUCKS WEST ROOF						
	2040 BUILDING)	Las Vegas	Bird	Monthly			22273706
	525 Marks	Henderson	GPC	BIMO		12390178	19464891
	11860 Southern Highlands	Las Vegas	GPC	BIMO			19607636
	4760 Blue Diamond	Las Vegas	GPC	BIMO			19471117
	61 N Nellis	Las Vegas	GPC	BIMO			19616694
	9320 W Sahara	Las Vegas	GPC	BIMO			19616803
	4180 S Rainbow	Las Vegas	GPC	BIMO			19610160
	701 Shadow	Las Vegas	GPC	Monthly			32745232
	701 Shadow	Las Vegas	GPC	BIMO			19610217
	2031 Buffalo	Las Vegas	GPC	BIMO			19459163
	5785 Centennial	Las Vegas	GPC	BIMO			19623500
	1700 Wheler Peak	Las Vegas	GPC	BIMO			19616775
	1800 W Charleston	Las Vegas	Bird	Monthly			21577414
	1800 W Charleston	Las Vegas	Bird	Monthly			21676154
	1800 W Charleston	Las Vegas	Bird	BIMO			20787686
	1800 W Charleston	Las Vegas	GPC	Weekly			32413549
	1800 W Charleston	Las Vegas	Bird	Monthly			21577449
	1800 W Charleston	Las Vegas	GPC	Weekly			19410028
	1800 W Charleston	Las Vegas	GPC	Monthly		1	21656586
	1800 W Charleston	Las Vegas	GPC	Monthly			19480502
	800 Hope	Las Vegas	GPC	Monthly			19480517
	2040 W Charleston	Las Vegas	GPC	Monthly		-	19480389
	2231 W Charleston	Las Vegas	GPC	Monthly		1	32102708
	2231 W Charleston	Las Vegas	GPC	Monthly QTR		 	21706752
	4233 Rancho	Las Vegas	GPC		0406 444	<u> </u>	19648066
	YR-1	1	1	ANNUAL TOTAL-	\$421,114.56		

YR2 - \$433,748 YR3 - \$446,760.44 YR4 - \$460,163.62

YR5- \$473,968.53
TOTAL \$2,235,755.15

Prod Value	Service location	City	Service line	Frequency	Annual Total	Customer #	SA#
	1800 W Charleston (2040 Buffer machines)	Las Vegas	Bird	BIWeekly		15012061	32805917 x
	1800 W Charleston (2040 Bird bags upper roof)	Las Vegas	GPC	Monthly		15012061	32881913 x
	PUCKS ROOF 2040 BUILDING)	Las Vegas	Bird	Monthly			22263796 x
	1800 W Charleston (PONY WALL BY 2040 BUILDING- INSPECT 75 PUC	Las Vegas	Bird	Monthly			22224055 x
	WALL)	Las Vegas	Bird	Monthly			22111208 x
	1800 W Charleston (INSTALL 60 GELPUCKS WEST ROOF OF 2040 BLI	Las Vegas	Bird	Monthly			22272412 x
	1800 W Charleston (50 GEL PUCKS 2040 BUILLDING)	Las Vegas	Bird	Monthly			22154049 x
	AND CLAN UP)	Las Vegas	Bird	Monthly			22174082 x
	2040 BUILDING)	Las Vegas	Bird	Monthly			22273706 x
				ANNUAL TOTA			

od Value	Service location	City	Service line	Frequency	Annual Total	Customer #	SA#
	1800 W Charleston (buffer on trauma)	Las Vegas	Bird	BIWeekly		15012062	3288344
	LOADING DOCK, STORAGE AREA ACROSS FROM COMPACTOR)	Las Vegas	GPC	Weekly			2229552
	1800 W Charleston (BIRD CLEAN UP. ABOVE STORAGE ACROSS FROM COMPACTOR. 4 AVION BAGS	Las Vegas	Bird	Monthly			2230279
	1800 W Charleston (WEST EMPLOYEE PARLING LOT LIGHT PILLARS BIRD CLEAN UP)	Las Vegas	Bird	Monthly			2221484
	1800 W Charleston (MNTHLY POWERWASH LIGHTPOLE BASES, SIDEWALKS,PKG SPACES TO REMOVE BIRD DROPPINGS. ALSO DISINFECT	Las Vegas	GPC	Monthly			2179456
	1800 W Charleston (50 BIRD GEL PUCKS ON BACK WHITE ROOF OF BLDG 51)	Las Vegas	Bird	Monthly			2188476
	1800 W Charleston (WEST EMPLOYEE PARKING BIRD CLEAN UP 25 PUCKS)	Las Vegas	Bird	Monthly			2206257
	1800 W Charleston (WEST EMPLAYEE PARKING LEVEL 4. 75 PUCKS NEEDED)	Las Vegas	Bird	Monthly			2211116
	1800 W Charleston (BIRD CLEAN UP 75 GEL PUCKS WEST EMPLOYEE GARAGE LEVEL 1)	Las Vegas	Bird	Monthly			2208908
	1800 W Charleston (CHECK AND REPLACE BAIT IN 16 RODENT STATIONS)	Las Vegas	GPC	Monthly			2209581
	1800 W Charleston (50 GEL PUCKS ON HVAC PIPES.)	Las Vegas	Bird	Monthly			2201416
	1800 W Charleston (REPLACE 75 PUCKS EMPLOYEE PARKING GARAGE)	Las Vegas	Bird	Monthly			2207220
	1800 W Charleston (2040 ROOF EAST REPLACE 50 PUCKS AND CLAN UP)	Las Vegas	Bird	Monthly			221740
	1800 W Charleston (INSTALL 25 AVION BLOCK BAGS MNTHLY UNDER TRASH COMPACTOR)	Las Vegas	Bird	Monthly			215774
	1800 W Charleston (ENTRANCE & ADJACENT WALL,8 BAGS,15 BIRD GEL PUCKS DISINFECT,REPLACE ITEMS EVERY MONTH)	Las Vegas	Bird	Monthly			216761
	1800 W Charleston (PIGEON TRAPPING ON THE ROOF AT 1800 ADDRESS.)	Las Vegas	Bird	BIMO			207876
	1800 W Charleston (FLY SPOT TREATMENT EVS TO MAINTINANCE AND DUMPATER AREA)	Las Vegas	GPC	Weekly			324135
	1800 W Charleston (INSTALL 50 BIRD GEL PUCKS PER MONTH ON ROOF EDGES OF EMPLOYEE PARKING GARAGE)	Las Vegas	Bird	Monthly			215774
	1800 W Charleston (KITCHEN AND DINING ROOM)	Las Vegas	GPC	Weekly			194100
	1800 W Charleston (DRAIN CLEAN OFFICE S AND LABS MONTHLY FOR ROACHES)	Las Vegas	GPC	Monthly			216565
	1800 W Charleston (MOGPC. INTERIOR, EXTERIOR, RODENT STATIONS, TINCATS AND FLY LIGHTS, TINCATS IN EVS, BREAK ROOMS ETC.)	Las Vegas	GPC	Monthly			194805
	1800 W Charleston (BIRD BUFFER UNITS ON 7 STORY TOWER ROOF AND 2 ON OR ROOF)	Las Vegas	Bird	BIWeekly		12935644	328834
	1800 W Charleston (SWEEP DROPPINGS AND SANITIZE OR ROOF TOP SET AND INSPECT 4 BIRD TRAPS)	Las Vegas	Bird	BIWeekly		12935644	327604
	1800 W Charleston (THIS IS QUARTERLY CHECK OF FLEX TRACK AND BIRD WIRE ON ROOFS AND CAR PORTS)	Las Vegas	Bird	Quarterly		12935644	32149
				ANNUAL TOTAL		1	

od Value	Service location	City	Service line	Frequency	Annual Total	Customer #	SA#
	61. N Nellis	Las Vegas	GPC	Monthly		141880272	3252241
	5860 Losee	Las Vegas	GPC	Quarterly		14426824	3274505
	5860 Losee	Las Vegas	GPC	BIMO		14426824	3153105
	5409 E Lake Mead	Las Vegas	GPC	Monthly		15127842	3308383
	800 Hope	Las Vegas	GPC	Monthly		14654218	3200811
	710 Tonopah	Las Vegas	GPC	Monthly		15134410	3309459
	820 S Rancho	Las Vegas	GPC	Monthly		15117508	3309466
	525 Marks	Henderson	GPC	Monthly		13095075	2181082
	4321 Rancho	Las Vegas	GPC	Monthly			2224097
	525 Marks	Henderson	GPC	BIMO		12390178	1946489
	11860 Southern Highlands	Las Vegas	GPC	BIMO			1960763
	4760 Blue Diamond	Las Vegas	GPC	BIMO			194711
	61 N Nellis	Las Vegas	GPC	BIMO			1961669
	9320 W Sahara	Las Vegas	GPC	BIMO			1961680
	4180 S Rainbow	Las Vegas	GPC	BIMO			1961016
	701 Shadow	Las Vegas	GPC	Monthly			3274523
	701 Shadow	Las Vegas	GPC	BIMO			196102
	2031 Buffalo	Las Vegas	GPC	BIMO			1945916
	5785 Centennial	Las Vegas	GPC	BIMO			1962350
	1700 Wheler Peak	Las Vegas	GPC	BIMO			1961677
	800 Hope	Las Vegas	GPC	Monthly			194805°
	2231 W Charleston	Las Vegas	GPC	Monthly			3210270
	2231 W Charleston	Las Vegas	GPC	Monthly			2170675
	4233 Rancho	Las Vegas	GPC	QTR			1964806
				ANNUAL TOTAL-			

Rentokil Steritech (#4030)

General Pest Services

Core Pest Prevention Services	Guaranteed Savings
Guaranteed Minimum Savings % Core Pest Control Services, Acute Facilities	
Guaranteed Minimum Savings % Core Pest Control Services, non-Acute Facilities	
Non-Core Pest Prevention Services	Rate
Labor rate per hour for non-core pest services (insects):	
Labor rate per hour for wildlife/feral animal trapping:	
Bed bug sighting-request for service/inspection:	
Bed bug treatment- pesticide treatments:	
Bed bug treatment- heat, steam or thermal treatments: varies based on scope	
Insect light trap maintenance fee (per month):	
Wasp nest removal (attached to structure): access equipment additional	
Bee hive removal (attached to structure): access equipment additional	
Termite treatments: varies based on scope	Negotiated Locally
Other wood destroying organism treatments: varies based on scope	Negotiated Locally
Base labor rate per hour for pest bird management: varies based on scope	
Uncommon structure infesting ants (carpenter, fire ants, etc): varies based on scope	Negotiated Locally
Labor rate per hour for small fly/fruit fly drain treatment	
Bioremediation: per drain	

Equipment	Rate per Unit
Insect light traps: vector plasma (lease per month)	
Insect light traps: vector plasma (purchase)	

Air fresheners replacement services (per month): per unit

*Covered core pests are common structure infesting ants, cockroaches, occasionally invading crawling insects, spiders, silverfish and rodents. In order to meet the savings criteria, the former scope of work must be adequate in providing elimination of existing pest activity, serve to prevent future pest infestations, and be similar in price and scope to a majority of other like facilities. Any facility whose current program is deficient, or falls outside the parameters expected of an effective pest management program shall be surveyed, with the proposal for an effective program not necessarily meeting the savings targets indicated.

** Rentokil shall provide savings under current spend for any Group (as defined below) that currently does not use Rentokil and selects Rentokil as their sole source provider of all pest control services. A Group shall be defined as three or more facilities under common ownership. For savings to occur, pricing must align with the Group's current scope of work, response time requirements, and service frequencies.

Other Services/Lines of Business

Subterranean termite treatments: per linear foot for liquid treatment; per linear foot for termite baiting.

Drywood termite treatments: Pricing is locally negotiated.

Fumigation services: Use of fumigants to eliminate termites and stored product pests. Pricing is locally negotiated.

Drain line service: Installation of bioremediation pumping units, and treatment and monitoring of drains or grease trap systems, proven to reduce grease trap pumping by up to 50%. Price is locally negotiated.

SoliTude Solutions/Lake and Pond Management: Cost-effective solutions for the management of lakes, stormwater ponds, wetlands and fisheries. Includes installation and maintenance of aeration and fountain systems. Pricing is locally negotiated.

Vegetation Management Services: Targeted control and elimination of unwanted vegetation or "weeds" from a property. Targeting areas around a facility, highway, or railway where unwanted and unattractive weeds have taken over. Pricing is locally negotiated based upon linear footage of treatment areas.

Mosquito and Vector Management: Treatments including the use of products that can control the winged adult mosquitoes and can also eliminate mosquito larvae before they have a chance to develop into adults. Also involves treatment of ponds and waterways, as well as treatments to vegetation. Pricing is locally negotiated.

VirusKiller: Installation of air filtration systems which air purifiers kill **Coronavirus** in the air. A unique combination of medical grade filters and pre-filters with a UV reactor chamber kills 99.9999% of airborne viruses and bacteria, including Coronavirus and Influenza, on a single air pass.

VIRUSKILLERT	Contract Terms								
M Purifier	12 Months	24 Months	36 Months						
VK 102 (Monthly Price)									
VK 103 (Monthly Price)									
Hextio (Direct Sale - No Service)									

Disinfection Services: Rentokil's Disinfection Service provides a rapid response to businesses looking to achieve an enhanced level of hygiene under this new normal. Includes a customized risk assessment to understand your facility's unique needs. Certified Specialists use advanced Liquid Dispersal Technology that provides thorough coverage throughout your facility. Uses a US EPA-registered product that is designated as a disinfectant on List N, and used against: coronavirus, norovirus, H1N1, SARS, MRSA, swine flu, E. coli, Salmonella & more. Pricing is locally negotiated per square footage of areas treated.

Revised 12/13/2024



August 8th, 2025

Melannie Hines
Contract Specialist
University Medical Center of Southern Nevada
1800 W. Charleston Blvd.
Las Vegas, NV 89102

Re: Request for competitive bidding information regarding Pest Prevention.

Dear Ms. Hines:

This letter is provided in response to the University Medical Center of Southern Nevada's ("UMC") request for information about HealthTrust Purchasing Group, L.P.'s ("HealthTrust") competitive bidding process for Pest Prevention. We are pleased to provide this information to UMC in your capacity as a Participant of HealthTrust, as defined in and subject to the Participation Agreement between HealthTrust and UMC, effective August 3, 2016.

HealthTrust's bid and award process is described in its Contracting Process Policy [HT.008] available on its public website {http://healthtrustpg.com/about-healthtrust/healthcare-code-of-ethics/). As described in the policy, HealthTrust operates a member-driven contracting process. Advisory Boards are engaged to determine the clinical, technical, operational, conversion, business and other criteria important for each specific bid category. The boards are comprised of representatives from HealthTrust's membership who have appropriate experience, credentials/licensures, and decision-making authority within their respective health systems for the board on which they serve.

HealthTrust's requirements for specific products and services are published on its Contract Schedule on its public website. HealthTrust's requirements for vendors are outlined in its Supplier Criteria Policy [HT.010]. A listing of the minimum Supplier Criteria is also published on HealthTrust's public website, as well as an online form for prospective vendor submission.

The Contracting Process Policy includes criteria for the selection of contract products and services and documents and the procedures followed by HealthTrust's contracting team to select vendors for consideration. HealthTrust's Advisory Boards may provide additional requirements or other criteria that would be incorporated into the RFP (request for proposals) process, where appropriate. Vendor proposals submitted in response to RFPs are analyzed using an extensive clinical/technical review as described above, as well as a financial/operational review.



The above-described process was followed with respect to the Pest Prevention. HealthTrust issued RFPs and received proposals from identified suppliers in the Pest Prevention category. A contract was executed with Rentokil Steritech in February of 2025. I hope this satisfies your request. Please contact me with any additional questions.

Sincerely,

Craig Dabbs

Account Director, Member Services

INSTRUCTIONS FOR COMPLETING THE DISCLOSURE OF OWNERSHIP/PRINCIPALS FORM

Purpose of the Form

The purpose of the Disclosure of Ownership/Principals Form is to gather ownership information pertaining to the business entity for use by the University Medical Center of Southern Nevada Governing Board ("GB") in determining whether members of the GB should exclude themselves from voting on agenda items where they have, or may be perceived as having a conflict of interest, and to determine compliance with Nevada Revised Statute 281A.430, contracts in which a public officer or employee has interest is prohibited.

General Instructions

Completion and submission of this Form is a condition of approval or renewal of a contract or lease and/or release of monetary funding between the disclosing entity and University Medical Center of Southern Nevada. Failure to submit the requested information may result in a refusal by the GB to enter into an agreement/contract and/or release monetary funding to such disclosing entity.

Detailed Instructions

All sections of the Disclosure of Ownership form must be completed. If not applicable, write in N/A.

Business Entity Type – Indicate if the entity is an Individual, Partnership, Limited Liability Company, Corporation, Trust, Non-profit Organization, or Other. When selecting 'Other', provide a description of the legal entity.

Non-Profit Organization (NPO) - Any non-profit corporation, group, association, or corporation duly filed and registered as required by state law.

Business Designation Group – Indicate if the entity is a Minority Owned Business Enterprise (MBE), Women-Owned Business Enterprise (WBE), Small Business Enterprise (SBE), Physically-Challenged Business Enterprise (PBE), Veteran Owned Business (VET), Disabled Veteran Owned Business (DVET), or Emerging Small Business (ESB). This is needed in order to provide utilization statistics to the Legislative Council Bureau, and will be used only for such purpose.

- Minority Owned Business Enterprise (MBE): An independent and continuing business for profit which performs a commercially useful function and
 is at least 51% owned and controlled by one or more minority persons of Black American, Hispanic American, Asian-Pacific American or Native
 American ethnicity.
- Women Owned Business Enterprise (WBE): An independent and continuing business for profit which performs a commercially useful function and is at least 51% owned and controlled by one or more women.
- Physically-Challenged Business Enterprise (PBE): An independent and continuing business for profit which performs a commercially useful function and is at least 51% owned and controlled by one or more disabled individuals pursuant to the federal Americans with Disabilities Act.
- Small Business Enterprise (SBE): An independent and continuing business for profit which performs a commercially useful function, is not owned and controlled by individuals designated as minority, women, or physically-challenged, and where gross annual sales does not exceed \$2,000,000.
- Veteran Owned Business Enterprise (VET): An independent and continuing Nevada business for profit which performs a commercially useful function and is at least 51 percent owned and controlled by one or more U.S. Veterans.
- Disabled Veteran Owned Business Enterprise (DVET): A Nevada business at least 51 percent owned/controlled by a disabled veteran.
- Emerging Small Business (ESB): Certified by the Nevada Governor's Office of Economic Development effective January, 2014. Approved into Nevada law during the 77th Legislative session as a result of AB294.

Business Name (include d.b.a., if applicable) – Enter the legal name of the business entity and enter the "Doing Business As" (d.b.a.) name, if applicable.

Corporate/Business Address, Business Telephone, Business Fax, and Email - Enter the street address, telephone and fax numbers, and email of the named business entity.

Nevada Local Business Address, Local Business Telephone, Local Business Fax, and Email — If business entity is out-of-state, but operates the business from a location in Nevada, enter the Nevada street address, telephone and fax numbers, point of contact and email of the local office. Please note that the local address must be an address from which the business is operating from that location. Please do not include a P.O. Box number, unless required by the U.S. Postal Service, or a business license hanging address.

Number of Clark County Nevada Residents employed by this firm. (Do not leave blank. If none or zero, put the number 0 in the space provided.)

List of Owners/Officers – Include the full name, title and percentage of ownership of each person who has ownership or financial interest in the business entity. If the business is a publicly-traded corporation or non-profit organization, list all Corporate Officers and Directors only.

For All Contracts – (Not required for publicly-traded corporations)

- 1) Indicate if any individual members, partners, owners or principals involved in the business entity are a University Medical Center of Southern Nevada full-time employee(s), or appointed/elected official(s). If yes, the following paragraph applies.
 - In accordance with NRS 281A.430.1, a public officer or employee shall not bid on or enter into a contract between a government agency and any private business in which he has a significant financial interest, except as provided for in subsections 2, 3, and 4.

A professional service is defined as a business entity that offers business/financial consulting, legal, physician, architect, engineer or other professional services.

Signature and Print Name - Requires signature of an authorized representative and the date signed.

Disclosure of Relationship Form – If any individual members, partners, owners or principals of the business entity is presently a University Medical Center of Southern Nevada employee, public officer or official, or has a second degree of consanguinity or affinity relationship to a University Medical Center of Southern Nevada employee, public officer or official, this section must be completed in its entirety.

DISCLOSURE OF OWNERSHIP/PRINCIPALS

Business E	ntity Ty	pe (Please select	one)									
☐ Sole Proprietorsh		Partnership		Limited Liability	Ď	Corporation Corpo	☐ Trus	st	☐ Non-Profit Organization		☐ Other	
Business D	esignat	ion Group (Please	e sele	ect all that apply)	T				1		
☐ MBE ☐ WBE ☐ SE			SBE		☐ PBE			☐ VET	□D'	VET	☐ ESB	
Minority Bus Enterprise	iness	Women-Owned Business Enterprise		Small Business Enterprise		Physically Ch Business Ente			Veteran Owned Business		bled Veteran led Business	Emerging Small Business
Number	Number of Clark County Nevada Residents Employed:											
			Do	ntakil Narth	۸,	morios						
		s Entity Name:		ntokil North	ΑI	nerica						
(Include d.b		plicable)		rminix	۰ ۱	Olud		\A/-		ء اناء		
Street Addr	ess:			25 Berkshire	<u>e t</u>	<u> SIVO</u>			ebsite: www.rent oc Name: Steve J			
City, State a	and Zip	Code:	W	yomissing F	ΡΑ	19610			nail: steve.justic			
Telephone	No:			77 764 0007					x No: not applica			
Nevada Loc		at Address:							1			
(If different			29	943 E. Alexa	ınc	der Rd		•••	www.rent	OKII.C	com	
City, State	and Zip	Code:	No	orth Las Veg	gas	s, NV 8903	0	Lo	cal Fax No: not app	licab	ole	
								Lo	cal POC Name: Gre	gory	Green	
Local Telep	hone N	0:	7	02-219-9771	1			Em	nail: ggreen@rer	ntokil	l-terminix.co	om
Publicly-trac ownership or Entities inclu	led entiti financial	interest. The disclo	it orga sure re s orgar	anizations shall equirement, as apprinted under or government.	list plie verr	d to land-use apposed by Title 7 of	plications, the Neva	, exte da F	d Directors in lieu of disends to the applicant and Revised Statutes, including os, and professional corpo	the land	downer(s). ot limited to priva	
		Full Name			Title				% Owned (Not required for Publicly Traded Corporations/Non-profit organizations)			
1. Are any	individu ee(s), or	appointed/elected of	ers, owi official(ners or principals, (s)?	inv	olved in the busin	ness entity	у, а	oration?		ıthern Nevada ful	
2. Do any	individua	·							contracts, which are not so tic partner, child, parent, i	•	·	•
	•			•					Il-time employee(s), or ap		,)?
Yes No (If yes, please complete the Disclosure of Relationship form on Page 2. If no, please print N/A on Page 2.) I certify under penalty of perjury, that all of the information provided herein is current, complete, and accurate. I also understand that the University Medical Center of Southern Nevada Governing Board will not take action on land-use approvals, contract approvals, land sales, leases or exchanges without the completed disclosure form.												
Signature	Steve Justice Print Name											
Strategic	and N	National Acco	unts	<u>Manage</u> r		August 6,	2025					
						1						

DISCLOSURE OF RELATIONSHIP

List any disclosures below: (Mark N/A, if not applicable.)

Print Name

Authorized Department Representative

NAME OF BUSINESS OWNER/PRINCIPAL	NAME OF UMC* EMPLOYEE/OFFICIAL AND JOB TITLE	RELATIONSHIP TO UMC* EMPLOYEE/OFFICIAL	UMC* EMPLOYEE'S/OFFICIAL'S DEPARTMENT
	7.1.1.2 002 111.22		32 17111111111
"Consanguinity" is a relations "To the second degree of of follows:			
Brothers/Sisters - Half-Brothers/Half-Sisters - Grandchildren - Grandparents - In-laws (second degree)			
Yes No Is the UMC emplo		owing: ontracting/selection process for this paray with the business in performance o	
Notes/Comments:	yee(s) noted above involved in any w	ay with the business in performance o	or the contract:
Signature			

UNIVERSITY MEDICAL CENTER OF SOUTHERN NEVADA GOVERNING BOARD AGENDA ITEM

Issue:	Agreements with Gage Technologies Inc., Extreme Networks, Inc., Insight Direct USA, Inc., and Lumen Technologies Group	Back-up:
Petitioner:	Mason Van Houweling, Chief Executive Officer	Clerk Ref. #

Recommendation:

That the Governing Board approve and authorize the Chief Executive Officer to sign the Board the Agreements with Gage Technologies Inc., Extreme Networks, Inc., Insight Direct USA, Inc., and Lumen Technologies Group for the Telephone System Upgrade Project; authorize the Chief Executive Officer to execute extensions and amendments; or take action as deemed appropriate. (For possible action)

FISCAL IMPACT:

Fund Number: 5420.000 Fund Name: UMC Operating Fund

Fund Center: 3000854000 Funded Pgm/Grant: N/A

Description: Telephone System Upgrade Project

Bid/RFP/CBE: NRS 332.115 (1)(s) – Equipment and services associated with systems of communication

NRS 332.115(1)(h) – Software

Term: 5 Years

Amount: \$3,560,803.54 Out Clause: 45 days w/o cause

BACKGROUND:

This request is for the approval of Agreements with Gage Technologies Inc., Extreme Networks, Inc., Insight Direct USA, Inc., and Lumen Technologies Groups for the Telephone System Upgrade Project ("Project"). The current telephone system at UMC is nearly 20 years old and operates on outdated hardware that is no longer supported, limiting our ability to add licenses. This upgrade is essential for growth and will enable new features, as well as prepare us for a future transition to cloud-based services. The Project will integrate applications currently used by UMC and implement the latest technologies for voice messaging, contact center operations, and telephony, supporting both softphones and traditional hard phones across UMC's network. The total cost for this Project is \$3,560,803.54, which is comprised of the following Agreements:

• Gage Technologies Inc.

This Agreement is for hardware, implementation, design, deployment, and training. It also includes subscription and ongoing support for five years.

Cleared for Agenda August 27, 2025

Agenda Item#

13

• Extreme Networks, Inc.

This Agreement is for the purchase of switches, hardware, and includes 365 days of support services.

• Insight Direct USA, Inc.

This Agreement is for the purchase of power distribution units with a 5-year warranty, APC Smart-UPS systems with a 3-year warranty, racks, and wall mounts.

• Lumen Technologies Group

This Agreement outlines the upgrade of our existing telephone services to allow for more simultaneous calls, increase long-distance minutes, provide additional telephone numbers/extensions, and implement voice transport, along with a managed router to connect all calls for a duration of three years.

UMC's Information Technology Executive Director has reviewed and recommends approval of these Agreements. These Agreements have been approved as to form by UMC's Office of General Counsel.

These Agreements were reviewed by the Governing Board Audit and Finance Committee at their August 20, 2025, meeting and recommended for approval by the Governing Board.

UNIVERSITY MEDICAL CENTER OF SOUTHERN NEVADA

AGREEMENT FOR AVAYA AURA UNIFIED COMMUNICATIONS SOLUTION

Gage Technologies, Inc.		
NAME OF FIRM		
Kristopher MCGreevey, President & CEO		
DESIGNATED CONTACT, NAME AND TITLE (Please type or print)		
215 Mary Ave, Suite 306, Waco, TX 76701		
ADDRESS OF FIRM INCLUDING CITY, STATE AND ZIP CODE		
360.601.3542		
(AREA CODE) AND TELEPHONE NUMBER		
kmcgreevey@gagetech.com		
E-MAIL ADDRESS		

AGREEMENT FOR AVAYA AURA UNIFIED COMMUNICATIONS SOLUTION

This Agreement (the "Agreement") is made and entered into as of the last date of signature set forth below (the "Effective Date"), by and between UNIVERSITY MEDICAL CENTER OF SOUTHERN NEVADA, a publicly owned and operated hospital created by virtue of Chapter 450 of the Nevada Revised Statutes (hereinafter referred to as "HOSPITAL"), and GAGE TECHNOLOGIES INC. (hereinafter referred to as "COMPANY"), for Avaya Aura Unified Communications Solution (hereinafter referred to as "PROJECT").

WITNESSETH:

WHEREAS, COMPANY has the personnel and resources necessary to accomplish the PROJECT within the required schedule and with a budget allowance not to exceed \$3,366,414.05 as further described herein; and

WHEREAS, COMPANY has the required licenses and/or authorizations pursuant to all federal, State of Nevada and local laws in order to conduct business relative to this Agreement.

NOW, THEREFORE, HOSPITAL and COMPANY agree as follows:

SECTION I: TERM OF AGREEMENT

HOSPITAL agrees to retain COMPANY for the period from Effective Date through five (5) years ("Term"). During this period, COMPANY agrees to provide services as required by HOSPITAL within the scope of this Agreement. HOSPITAL reserves the right to extend the Agreement for up to an additional three (3) months for its convenience, although pricing for subscription and ongoing maintenance support may have to be adjusted by mutual agreement for current market rates.

SECTION II: COMPENSATION AND TERMS OF PAYMENT

A. Terms of Payments

- 1. HOSPITAL agrees to pay COMPANY for the performance of services described in the Scope of Work (Exhibit A) for the fixed not-to-exceed fee of \$3,366,414.05. It is expressly understood that the entire Scope of Work defined in Exhibit A must be completed by COMPANY and it shall be COMPANY's responsibility to ensure that hours and tasks are properly budgeted so the entire PROJECT is completed for the said fee.
- 2. Payment of invoices will be made within forty-five (45) calendar days after receipt of an accurate invoice that has been reviewed and approved by HOSPITAL.
- 3. HOSPITAL, at its discretion, may not approve or issue payment on invoices if COMPANY fails to provide the following information required on each invoice:
 - a. The title of the PROJECT as stated in **Exhibit A**, Scope of Work, itemized description of products delivered or services rendered and amount due, Purchase Order Number, Invoice Date, Invoice Period, Invoice Number, and the Payment Remittance Address.
 - b. Expenses not defined in **Exhibit A**, Scope of Work will not be paid without prior written authorization by HOSPITAL.
 - c. HOSPITAL's representative shall notify COMPANY in writing within fourteen (14) calendar days of any disputed amount included on the invoice. COMPANY must submit a new invoice for the undisputed amount which will be paid in accordance with this paragraph A.2 above. Upon mutual resolution of the disputed amount, COMPANY will submit a new invoice for the agreed amount and payment will be made in accordance with this paragraph A.2 above.
- 4. No penalty will be imposed on HOSPITAL if HOSPITAL fails to pay COMPANY within ninety (90) calendar days after receipt of a properly documented invoice, and HOSPITAL will receive no discount for payment within that period.
- 5. HOSPITAL shall subtract from any payment made to COMPANY all damages, costs and expenses caused by COMPANY's negligence, resulting from or arising out of errors or omissions in COMPANY's work products, which have not been previously paid to COMPANY.

- 6. HOSPITAL shall not provide payment on any invoice COMPANY submits after six (6) months from the date COMPANY performs services, provides deliverables, and/or meets milestones, as agreed upon in **Exhibit A**, Scope of Work.
- Invoices shall be submitted to: University Medical Center of Southern Nevada, Attn: Accounts Payable, 1800 W.
 Charleston Blvd., Las Vegas, NV 89102.

B. HOSPITAL's Fiscal Limitations

- 1. The content of this section shall apply to the entire Agreement and shall take precedence over any conflicting terms and conditions, and shall limit HOSPITAL's financial responsibility as indicated in Sections 2 and 3 below.
- 2. In accordance with the Nevada Revised Statutes (NRS 354.626), the financial obligations under this Agreement between the parties shall not exceed those monies appropriated and approved by HOSPITAL for the then-current fiscal year under the Local Government Budget Act. This Agreement shall terminate and HOSPITAL's obligations under it shall be extinguished at the end of any of HOSPITAL's fiscal years in which HOSPITAL's governing body fails to appropriate monies for the ensuing fiscal year sufficient for the payment of all amounts which could then become due under this Agreement. HOSPITAL agrees that this section shall not be utilized as a subterfuge or in a discriminatory fashion as it relates to this Agreement. In the event this section is invoked, this Agreement will expire on the 30th day of June of the then-current fiscal year. Termination under this section shall not relieve HOSPITAL of its obligations incurred through the 30th day of June of the fiscal year for which monies were appropriated.
- 3. HOSPITAL's total liability for all charges for services which may become due under this Agreement is limited to the total maximum expenditure(s) authorized in HOSPITAL's purchase order(s) to COMPANY.

SECTION III: SCOPE OF WORK

Services to be performed by COMPANY for the PROJECT shall consist of the work described in the Scope of Work as set forth in **Exhibit A** of this Agreement, attached hereto. In the event of a conflict between the terms of this Agreement and the terms in the Scope of Work, the terms of this Agreement shall prevail.

SECTION IV: CHANGES TO SCOPE OF WORK

- A. HOSPITAL may at any time, by written order, make changes within the general scope of this Agreement and in the services or work to be performed. If such changes cause an increase or decrease in COMPANY's cost or time required for performance of any services under this Agreement, an equitable adjustment limited to an amount within current unencumbered budgeted appropriations for the PROJECT shall be made and this Agreement shall be modified in writing accordingly. Any claim of COMPANY for the adjustment under this clause must be submitted in writing within thirty (30) calendar days from the date of receipt by COMPANY of notification of change unless HOSPITAL grants a further period of time before the date of final payment under this Agreement.
- B. No services for which an additional compensation will be charged by COMPANY shall be furnished without the written authorization of HOSPITAL.

SECTION V: RESPONSIBILITY OF COMPANY

- A. It is understood that in the performance of the services herein provided for, COMPANY shall be, and is, an independent contractor, and is not an agent, representative or employee of HOSPITAL and shall furnish such services in its own manner and method except as required by this Agreement. Further, COMPANY has and shall retain the right to exercise full control over the employment, direction, compensation and discharge of all persons employed by COMPANY in the performance of the services hereunder. COMPANY shall be solely responsible for, and shall indemnify, defend and hold HOSPITAL harmless from all matters relating to the payment of its employees, including compliance with social security, withholding and all other wages, salaries, benefits, taxes, demands, and regulations of any nature whatsoever.
- B. COMPANY shall appoint a Manager, upon written acceptance by HOSPITAL, who will manage the performance of services. All of the services specified by this Agreement shall be performed by the Manager, or by COMPANY's associates and employees under the personal supervision of the Manager. Should the Manager, or any employee of COMPANY be unable to complete his or her responsibility for any reason, COMPANY must obtain written approval by HOSPITAL prior to replacing him or her with another equally

- qualified person. If COMPANY fails to make a required replacement within fifteen (15) days, HOSPITAL may terminate this Agreement for default.
- C. COMPANY has, or will, retain such employees as it may need to perform the services required by this Agreement. Such employees shall not be employed by the HOSPITAL.
- D. COMPANY agrees that its officers and employees will cooperate with HOSPITAL in the performance of services under this Agreement and will be available for consultation with HOSPITAL at such reasonable times with advance notice as to not conflict with their other responsibilities.
- E. COMPANY will follow HOSPITAL's relevant compliance policies as followed by HOSPITAL's staff including its corporate compliance program, HOSPITAL's Contracted/ Non-Employee Requirements policy and HOSPITAL's Vaccine Policy, as may be amended from time to time. HOSPITAL will provide copies of said policies upon COMPANY request. COMPANY may be required to (i) register through HOSITAL's vendor management/credentialing system prior to arriving onsite at any of HOSPITAL's facilities; and (ii) complete background checks of employees, agents and/or subcontractors who provide services to HOSPITAL, the records of which shall be maintained and kept by COMPANY. Upon COMPANY request, HOSPITAL may perform the background check and bill COMPANY the actual and incurred cost of same. Should the Project involve a continuous presence by COMPANY's employees or agents onsite at HOSPITAL's facilities, COMPANY may be required to complete HOSPITAL's onboarding process and abide by onboarding requirements of HOSPITAL's Human Resources Department. COMPANY's employees, agents, subcontractors and/or designees who do not abide by HOSPITAL's policies may be barred from physical access to HOSPITAL's premises.
- F. COMPANY shall be responsible for the professional quality, technical accuracy, timely completion, and coordination of all services furnished by COMPANY, its subcontractors and its and their principals, officers, employees and agents under this Agreement. In performing the specified services, COMPANY shall follow practices consistent with generally accepted professional and technical standards. COMPANY further agree that for a period of one year following completion of its work, or such longer period as may be indicated in the specification, COMPANY will replace or repair any product it provides or installs because of defects in workmanship or materials, except to the extent the failure results from negligence of HOSPITAL. COMPANY expressly disclaims all other warranties, whether implied or statutory, including but not limited to, any warranty of merchantability or fitness for a particular purpose.
- G. It shall be the duty of COMPANY to assure that all products of its effort are technically sound and in conformance with all pertinent Federal, State and Local statutes, codes, ordinances, resolutions and other regulations. If applicable, COMPANY will not produce a work product which violates or infringes on any copyright or patent rights. COMPANY shall, without additional compensation, correct or revise any errors or omissions in its work products:
 - 1. Permitted or required approval by HOSPITAL of any products or services furnished by COMPANY shall not in any way relieve COMPANY of responsibility for the professional and technical accuracy and adequacy of its work.
 - 2. HOSPITAL's review, approval, acceptance, or payment for any of COMPANY's services herein shall not be construed to operate as a waiver of any rights under this Agreement or of any cause of action arising out of the performance of this Agreement, and COMPANY shall be and remain liable in accordance with the terms of this Agreement and applicable law for all damages to HOSPITAL caused by COMPANY's performance or failures to perform under this Agreement.
- H. All materials, information, and documents, whether finished, unfinished, drafted, developed, prepared, completed, or acquired by COMPANY for HOSPITAL relating to the services to be performed hereunder and not otherwise used or useful in connection with services previously rendered, or services to be rendered, by COMPANY to parties other than HOSPITAL shall become the property of HOSPITAL and shall be delivered to HOSPITAL's representative upon completion or termination of this Agreement, whichever comes first. COMPANY shall not be liable for damages, claims, and losses arising out of any reuse of any work products on any other project conducted by HOSPITAL. HOSPITAL shall have the right to reproduce all documentation supplied pursuant to this Agreement.
- I. Drawings and specifications remain the property of COMPANY. Copies of the drawings and specifications retained by HOSPITAL may be utilized only for its use and for occupying the PROJECT for which they were prepared, and not for the construction of any other project. A copy of all materials, information and documents, whether finished, unfinished, or draft, developed, prepared,

completed, or acquired by COMPANY during the performance of services for which it has been compensated under this Agreement, shall be delivered to HOSPITAL's representative upon completion or termination of this Agreement, whichever occurs first. HOSPITAL shall have the right to reproduce all documentation supplied pursuant to this Agreement. COMPANY shall furnish Hospital's representative copies of all correspondence to regulatory agencies for review prior to mailing such correspondence.

J. The rights and remedies of HOSPITAL provided for under this section are in addition to any other rights and remedies provided by law or under other sections of this Agreement.

SECTION VI: SUBCONTRACTS

- A. Services specified by this Agreement shall not be subcontracted by COMPANY, without prior written approval of HOSPITAL.
- B. Approval by HOSPITAL of COMPANY's request to subcontract, or acceptance of, or payment for, subcontracted work by HOSPITAL shall not in any way relieve COMPANY of responsibility for the professional and technical accuracy and adequacy of the work. COMPANY shall be and remain liable for all damages to HOSPITAL caused by negligent performance or non-performance of work under this Agreement by COMPANY's subcontractor or its sub-subcontractor.
- C. The compensation due under Section II shall not be affected by HOSPITAL's approval of COMPANY's request to subcontract.

SECTION VII: RESPONSIBILITY OF HOSPITAL

- A. HOSPITAL agrees that its officers and employees will cooperate with COMPANY in the performance of services under this Agreement and will be available for consultation with COMPANY at such reasonable times with advance notice as to not conflict with their other responsibilities.
- B. The services performed by COMPANY under this Agreement shall be subject to review for compliance with the terms of this Agreement by HOSPITAL's representative, Don Barnwell, telephone number (702) 383-7840 or his designee. HOSPITAL's representative may delegate any or all of his responsibilities under this Agreement to appropriate staff members, and shall so inform COMPANY by written notice before the effective date of each such delegation.
- C. The review comments of HOSPITAL's representative may be reported in writing as needed to COMPANY. It is understood that HOSPITAL's representative's review comments do not relieve COMPANY from the responsibility for the professional and technical accuracy of all work delivered under this Agreement.
- D. HOSPITAL shall assist COMPANY in obtaining data on documents from public officers or agencies, and from private citizens and/or business firms, whenever such material is necessary for the completion of the services specified by this Agreement.
- E. COMPANY will not be responsible for accuracy of information or data supplied by HOSPITAL or other sources to the extent such information or data would be relied upon by a reasonably prudent COMPANY.

SECTION VIII: TIME SCHEDULE

- A. Time is of the essence of this Agreement.
- B. If COMPANY's performance of services is delayed or if COMPANY's sequence of tasks is changed, COMPANY shall notify HOSPITAL's representative in writing of the reasons for the delay and prepare a revised schedule for performance of services. The revised schedule is subject to HOSPITAL's written approval.

SECTION IX: SUSPENSION AND TERMINATION

A. <u>Suspension</u>

HOSPITAL may suspend performance by COMPANY under this Agreement for such period of time as HOSPITAL, at its sole discretion, may prescribe by providing written notice to COMPANY at least five (5) working days prior to the date on which HOSPITAL wishes to suspend. Upon such suspension, HOSPITAL shall pay COMPANY its compensation, based on the percentage of the PROJECT completed and earned until the effective date of suspension, less all previous payments. COMPANY shall not perform further work under this Agreement after the effective date of suspension until receipt of written notice from HOSPITAL to resume performance. In the event HOSPITAL suspends performance by COMPANY for any cause other than the error or omission of the COMPANY, for an aggregate period in excess of thirty (30) days, COMPANY shall be entitled to an equitable adjustment of the compensation payable to COMPANY under this Agreement to reimburse COMPANY for additional costs occasioned as a result of

such suspension of performance by HOSPITAL based on appropriated funds and approval by HOSPITAL.

B. Termination

1. Termination for Cause

This Agreement may be terminated in whole or in part by either party in the event of substantial failure or default of the other party to fulfill its obligations under this Agreement through no fault of the terminating party; but only after the other party is given:

- a. not less than ten (10) calendar days written notice of intent to terminate; and
- b. an opportunity for consultation with the terminating party prior to termination.

2. <u>Termination for Convenience</u>

- a. This Agreement may be terminated in whole or in part by HOSPITAL for its convenience prior to the annual support renewal date; but only after COMPANY is given not less than forty-five (45) calendar days written notice of intent to terminate: and
- b. If termination is for HOSPITAL's convenience, HOSPITAL shall pay COMPANY that portion of the compensation which has been earned as of the effective date of termination but no amount shall be allowed for anticipated profit on performed or unperformed services or other work.

3. Effect of Termination

- a. If termination for substantial failure or default is effected by HOSPITAL, HOSPITAL will pay COMPANY that portion of the compensation which has been earned as of the effective date of termination but:
 - i. No amount shall be allowed for anticipated profit on performed or unperformed services or other work; and
 - ii. Any payment due to COMPANY at the time of termination may be adjusted to the extent of any additional costs occasioned to HOSPITAL by reason of COMPANY's default.
- b. Upon receipt or delivery by COMPANY of a termination notice, COMPANY shall promptly discontinue all services affected (unless the notice directs otherwise) and deliver or otherwise make available to HOSPITAL's representative, copies of all deliverables as provided in Section V, paragraph H. Each Party shall return or destroy all originals and copies, except for those copies it may retain for archival purposes, of any confidential information of the other Party regarding the Project, including but not limited to protected health information ("PHI"), and shall certify in writing to the other Party, no later than thirty (30) days after termination, that is has done so.
- c. If after termination for failure of COMPANY to fulfill contractual obligations it is determined that COMPANY has not so failed, the termination shall be deemed to have been effected for the convenience of HOSPITAL.
- d. Upon termination, HOSPITAL may take over the work and prosecute the same to completion by agreement with another party or otherwise. In the event COMPANY shall cease conducting business, HOSPITAL shall have the right to make an unsolicited offer of employment to any employees of COMPANY assigned to the performance of this Agreement.
- 4. The rights and remedies of HOSPITAL and COMPANY provided in this section are in addition to any other rights and remedies provided by law or under this Agreement.
- 5. Neither party shall be considered in default in the performance of its obligations hereunder, nor any of them, to the extent that performance of such obligations, nor any of them, is prevented or delayed by any cause, existing or future, which is beyond the reasonable control of such party. Delays arising from the actions or inactions of one or more of COMPANY's principals, officers, employees, agents, subcontractors, vendors or suppliers are expressly recognized to be within COMPANY's control.

SECTION X: INSURANCE

COMPANY shall obtain and maintain the insurance coverage required in **Exhibit B** incorporated herein by this reference. COMPANY shall comply with the terms and conditions set forth in **Exhibit B** and shall include the cost of the insurance coverage in their prices.

SECTION XI: NOTICES

Any notice required to be given hereunder shall be deemed to have been given when received by the party to whom it is directed by personal service, hand delivery, certified U.S. mail, return receipt requested or facsimile, at the following addresses, or such other address that a party may designate in writing:

TO HOSPITAL: University Medical Center of Southern Nevada

Attn: Legal Department 1800 W. Charleston Blvd. Las Vegas, NV 89102

TO COMPANY: Gage Technologies Inc.

Attn: Legal Department 215 Mary Ave Suite 306 Waco, TX 76701

SECTION XII: MISCELLANEOUS

A. ADA Requirements

All work performed or services rendered by COMPANY shall comply with the Americans with Disabilities Act standards adopted by Clark County. All facilities built prior to January 26, 1992 must comply with the Uniform Federal Accessibility Standards; and all facilities completed after January 26, 1992 must comply with the Americans with Disabilities Act Accessibility Guidelines.

B. Amendments

No modifications or amendments to this Agreement shall be valid or enforceable unless mutually agreed to in writing by the parties.

C. Assignment

Any attempt by COMPANY to assign or otherwise transfer any interest in this Agreement without the prior written consent of HOSPITAL shall be void.

D. Audits

The performance of this Agreement by COMPANY is subject to review by HOSPITAL to ensure Agreement compliance. COMPANY agrees to provide HOSPITAL any and all information requested that relates to the performance of this Agreement. All requests for information will be in writing to COMPANY. Time is of the essence during the audit process. Failure to provide the information requested within the timeline provided in the written information request may be considered a material breach of Agreement and be cause for suspension and/or termination of the Agreement. The parties hereto further agree that except as otherwise required by law, any audit and inspection rights include only the rights to verify amounts invoiced by COMPANY and to verify the nature of the services being invoiced, but does not include the right to review personal information of COMPANY's employees, or proprietary information of COMPANY, including but not limited to COMPANY's underlying cost, markup or overhead rates.

E. Clark County Business License / Registration

COMPANY warrants that it is has a valid Clark County Business License and will maintain such licensure through the duration of this Agreement.

F. Complete Agreement

This Agreement, together with all exhibits, appendices or other attachments, which are incorporated herein by reference, is the sole and entire agreement between the parties relating to the subject matter hereof. This Agreement supersedes all prior understandings, representations, agreements and documentation relating to such subject matter. In the event of a conflict between the provisions of the main body of the Agreement and any attached exhibits, appendices or other materials, the Agreement shall take precedence.

G. Confidential Treatment of Information

COMPANY shall preserve in strict confidence any information obtained, assembled or prepared in connection with the performance of this Agreement and COMPANY represents and warrants that it shall not resell HOSPITAL confidential information. Confidential information does not include information that, under the Health Insurance Portability and Accountability Act (HIPAA) as may be amended from time to time, is protected health information (PHI), in which case the parties agree to handle such health information in accordance with the terms of the Business Associate Agreement (BAA) which is attached to and incorporated into this Agreement as **Exhibit D**.

H. Counterparts

This Agreement may be executed in one or more counterparts. Each counterpart will be an original, and all such counterparts will constitute a single instrument.

I. Covenant

COMPANY covenants that it presently has no interest and that it will not acquire any interest, direct or indirect, which would conflict in any manner or degree with the performance of services required to be performed under this Agreement. COMPANY further covenants, to its knowledge and ability, that in the performance of said services no person having any such interest shall be employed.

J. Covenant Against Contingent Fees

COMPANY warrants that no person or selling agency has been employed or retained to solicit or secure this Agreement upon an agreement or understanding for a commission, percentage, brokerage, or contingent fee, excepting bona fide permanent employees. For breach or violation of this warranty, HOSPITAL shall have the right to annul this Agreement without liability or in its discretion to deduct from the Agreement price or consideration or otherwise recover the full amount of such commission, percentage, brokerage, or contingent fee.

K. Exclusion

COMPANY represents and warrants that neither it, nor any of its employees or other contracted staff (collectively referred to in this paragraph as "employees") has been or is about to be excluded from participation in any Federal Health Care Program (as defined herein). COMPANY agrees to notify HOSPITAL within five (5) business days of COMPANY's receipt of notice of intent to exclude or actual notice of exclusion from any such program. The listing of COMPANY or any of its employees on the Office of Inspector General's exclusion list (OIG website), the General Services Administration's Lists of Parties Excluded from Federal Procurement and Non-procurement Programs (GSA website) for excluded individuals or entities, any state Medicaid exclusion list, or the Office of Foreign Assets Control's (OFAC's) blocked list shall constitute "exclusion" for purposes of this paragraph. In the event that COMPANY or any of its employees is excluded from any Federal Health Care Program or placed on the OFAC's blocked list, it shall be a material breach and this Agreement shall immediately terminate without penalty to HOSPITAL. For the purpose of this paragraph, the term "Federal Health Care Program" means the Medicare program, the Medicaid program, TRICARE, any health care program of the Department of Veterans Affairs, the Maternal and Child Health Services Block Grant program, any state social services block grant program, any state children's health insurance program, or any similar program.

L. Governing Law / Venue

Nevada law shall govern the interpretation of this Agreement. Venue shall be any court of competent jurisdiction in Las Vegas, Nevada.

M. Gratuities

- 1. HOSPITAL may, by written notice to COMPANY, terminate this Agreement if it is found after notice and hearing by HOSPITAL that gratuities (in the form of entertainment, gifts, or otherwise) were offered or given by COMPANY or any agent or representative of COMPANY to any officer or employee of HOSPITAL with a view toward securing a contract or securing favorable treatment with respect to the awarding or amending or making of any determinations with respect to the performance of this Agreement.
- 2. In the event this Agreement is terminated as provided in paragraph 1 hereof, HOSPITAL shall be entitled:
 - a. to pursue the same remedies against COMPANY as it could pursue in the event of a breach of this Agreement by

COMPANY: and

- b. as a penalty in addition to any other damages to which it may be entitled by law, to exemplary damages in an amount (as determined by HOSPITAL) which shall be not less than three (3) nor more than ten (10) times the costs incurred by COMPANY in providing any such gratuities to any such officer or employee.
- The rights and remedies of HOSPITAL provided in this clause shall not be exclusive and are in addition to any other rights and remedies provided by law or under this Agreement.

N. Immigration Reform and Control Act

In accordance with the Immigration Reform and Control Act of 1986, COMPANY agrees that it will not employ unauthorized aliens in the performance of this Agreement.

O. Indemnity

COMPANY does hereby agree to defend, indemnify, and hold harmless HOSPITAL and the employees, officers and agents of HOSPITAL from any liabilities, damages, losses, claims, actions or proceedings, including, without limitation, reasonable attorneys' fees, that are caused by the negligence, errors, omissions, recklessness or intentional misconduct of COMPANY or the employees or agents of COMPANY in the performance of this Agreement.

P. Independent Contractor

COMPANY acknowledges that it, COMPANY, and any subcontractors, agents or employees employed by it shall not, under any circumstances, be considered employees of the HOSPITAL, and that they shall not be entitled to any of the benefits or rights afforded employees of HOSPITAL, including, but not limited to, sick leave, vacation leave, holiday pay, Public Employees Retirement System benefits, or health, life, dental, long-term disability or workers' compensation insurance benefits. HOSPITAL will not provide or pay for any liability or medical insurance, retirement contributions or any other benefits for or on behalf of COMPANY or any of its officers, employees or other agents.

Q. Prohibition Against Israel Boycott:

In accordance with Nevada Revised Statute 332.065, COMPANY certifies that it is not refused to deal or to conduct business with, abstained from dealing or conducting business with, terminating business or business activities with or performing any other action that is intended to limit commercial relations with Israel or a person or entity doing business in Israel or in territories controlled by Israel.

R. Public Funds / Non-Discrimination

COMPANY acknowledges that the HOSPITAL has an obligation to ensure that public funds are not used to subsidize private discrimination. COMPANY recognizes that if they or their subcontractors are found guilty by an appropriate authority of refusing to hire or do business with an individual or company due to reasons of race, color, religion, sex, sexual orientation, gender identity or gender expression, age, disability, handicapping condition (including AIDS or AIDS related conditions), national origin, or any other class protected by law or regulation, HOSPITAL may declare COMPANY in breach of the Agreement, terminate the Agreement, and designate COMPANY as non-responsible.

S. <u>Public Records</u>

COMPANY acknowledges that HOSPITAL is a public, county-owned hospital which is subject to the provisions of the Nevada Public Records Act, Nevada Revised Statutes Chapter 239, as may be amended from time to time. As such, its records are public documents available for copying and inspection by the public. If HOSPITAL receives a demand for the disclosure of any information related to this Agreement that COMPANY has claimed to be confidential and proprietary, HOSPITAL will immediately notify COMPANY of such demand and COMPANY shall immediately notify HOSPITAL of its intention to seek injunctive relief in a Nevada court for protective order. COMPANY shall indemnify and defend HOSPITAL from any claims or actions, including all associated costs and attorney's fees, demanding the disclosure of COMPANY document in HOSPITAL's custody and control in which COMPANY claims to be confidential and proprietary.

T. Publicity

Neither HOSPITAL nor COMPANY shall cause to be published or disseminated any advertising materials, either printed or

electronically transmitted which identify the other party or its facilities with respect to this Agreement without the prior written consent of the other party.

U. Subcontractor Information

COMPANY shall provide a list of the Minority-Owned Business Enterprise (MBE), Women-Owned Business Enterprise (WBE), Physically-Challenged Business Enterprise (PBE), Small Business Enterprise (SBE), and Nevada Business Enterprise (NBE) subcontractors for this Agreement utilizing the attached format **Exhibit C**. The information provided in **Exhibit C** by COMPANY is for the HOSPITAL's information only.

V. Survival of Terms.

Unless otherwise stated, all of HOSPITAL and COMPANY's respective obligations, representations and warranties under this Agreement which are not, by the expressed terms of this Agreement, fully to be performed while this Agreement is in effect shall survive the termination of this Agreement.

W. Travel Policy.

COMPANY will be reimbursed for pre-approved actual travel expenses including airfare, car rental, ground transportation, parking, meals and lodging. All expenses must be reasonable and supported by written receipts. COMPANY agrees to comply with HOSPITAL's Travel Policy as set forth in detail in **Exhibit E** of this Agreement.

X. Waiver; Severability

No term or provision of this Agreement shall be deemed waived and no breach excused unless such waiver or consent is in writing and signed by the party claimed to have waived or consented. If any provision of this Agreement is held invalid, void or unenforceable under any applicable statute or rule of law, it shall to that extent be deemed omitted, and the balance of this Agreement shall be enforceable in accordance with its remaining terms.

IN WITNESS WHEREOF, each of the Parties has caused this Agreement to be executed and effective as of the Effective Date.

HOSPITAL:

UNIVERSITY MEDICAL CENTER OF SOUTHERN NEVADA

EXHIBIT A AVAYA AURA UNIFIED COMMUNICATIONS SOLUTION SCOPE OF WORK

SCOPE OF WORK

This recommendation is for the replacement and consolidation of the existing disparate communications at University Medical Center of Southern Nevada (UMCSN) and bring the current platforms into support. This project will also integrate the applications in use by UMCSN to include the SPOK, Chronos and Vocera applications. In addition, this recommendation will bring the latest technologies for voice messaging, contact center and telephony, supporting softphones and hard phones for use throughout UMC's network. The Avaya Aura platform will be the central communication system able to integrate into other technologies (i.e. Teams) with additional software and services.

CUSTOMER CONTACT INFORMATION

NAME: Don Barnwell

TITLE: Executive Director, Information Technology

EMAIL: don.barnwell@umcsn.com

PHONE: (702)383-7840

CORE SITE: 1800 West Charleston Blvd. Las Vegas, NV 89801

EXECUTIVE SUMMARY

University Medical Center of Southern Nevada is a government hospital utilizing a Nortel CS1000 and Avaya Aura Contact Center, both of which are out of manufacturer support, servicing a main hospital and 17 additional clinics throughout the Las Vegas metro. There are two disparate systems in place serving USMCSN. Avaya is recommending the collapse, consolidation and modernization of the existing communication systems onto the most current Avaya Aura Communication platform.

- 1. This solution is a recommendation to implement Avaya's latest Aura technology to mitigate vulnerabilities and potential software compromises.
 - a. Latest software Patches and bug fixes
 - b. Major release upgrades (Professional Services required)
 - c. Manufacturer escalation for major/minor outages
 - d. Updated security patches
 - e. Priority resolution and escalation
 - f. Compatibility with UMC security software
 - g. Included expansion for growth
- End of Sale/support for both Nortel CS1000 7.65 and Avaya CM 6.3 Currently all of UMCs telephone
 systems are out of date including the Nortel CS1000 7.65, Symposium, Call Pilot, and Avaya Aura 6.3 including
 CMS. This means no security patches or bug fixes are available going forward. Any remediation is on a best
 effort basis.
- 3. **Increase license capacity** UMC has less than 50 licenses left to expand their IP phones and clinics on the existing platform. UMC is growing at a rapid rate and license constraints can affect the business. With the new Aura licensing, UMC will realize a 5% increase in total available unified communication and call center licenses. Subscription licenses can be expanded beyond that at any time through Avaya.
- 4. **SPOK and 3rd Party Integration** UMC uses SPOK Operator Console at seven positions that act as a focal point for customers. The new Aura platform will enable UMC to deploy SPOK's most current release and

provide a CTI link so UMC customers can be easily transferred via a mouse click. UMC can utilize the full extent of SPOK feature functionality. Gage will also implement Kronos and Vocera integration as it exists today.

- 5. **Enhanced 911 Capabilities** Gage is providing UMC with enhanced 911 capabilities with location identification for IP telephones as well as internal alerting.
- 6. **Avaya One Cloud Subscription** this recommendation provides UMC with a subscription-based license that can be deployed on premise or in a hosted environment (Avaya's or UMC's) as UMC's future needs dictate. These licenses are transportable. Your Avaya subscription also includes manufacturer software support, monitoring and issue resolution. Subscription is for a period of 5 years and can be paid annually, or with additional discounting the entire term can be paid in advance.
- 7. **Investment Protection** Avaya is providing UMC with additional credits against the system costs due to the existing Avaya platforms in place today. These credits are over and above standard discounting and included in the proposed pricing.

INVESTMENT

System costs can be broken down into multiple categories as follows:

- Subscription Costs: These are the annual recurring subscription cost for the license and operating systems for the Avaya Communication Solution. These costs can be billed monthly or annually and are recommended for a period of 5 years (60 months) to secure the most cost-effective rate.
- **Capital costs** are the one-time costs for the hardware in your communication system, consisting of telephones, gateways and other on-premises hardware required to support the applications.
- Professional Services the one-time costs to implement, design, deploy and train on the system being deployed at UMC facilities.
- Ongoing Support ongoing monthly or annual costs for manufacturer or vendor support to deploy patches, provide on-site support for equipment replacement or manage UMC's communication system. This cost can be structured as a partial offering (i.e. patches, security updates only) or a full managed service from Avaya.

Hardware and Software - ATTACHED SCHEDULE A

Summary	TOTAL Contract	Year 1	Year 2-5
One Time hardware	\$1,150,396.65	\$1,150,396.65	\$0.00
Avaya Software Subscription	\$1,242,831.00	\$248,566.24	\$248,566.24/yr
TOTAL	\$2,393,227.65	\$1,398,962.89	\$248,566.24/yr

Professional Services - ATTACHED SCHEDULE B

Summary	TOTAL Contract	Year 1	Year 2-5
Gage Support Services	\$557,674.40	\$135,648.00	\$104,756.60/yr
One Time Professional	\$418,512.00	\$418,512.00	\$0.00
Svces			
TOTAL	\$973,186.40	\$554,160.00	\$104,756.60

Note: Ongoing support is provided by Gage Technologies and incorporates real time monitoring, maintenance and firmware/patch applications.

TOTAL INVESTMENT SCHED A and B \$3,366,414.05

MANAGED SERVICES

Avaya Aura Subscription includes remote monitoring and Avaya Software Support for trouble resolution. Hardware support (minus telephone instruments) is included in the annual fees described in Schedule A.

Gage Managed Services – This offering is direct with Gage and provides UMC with Managed Services to include the following as an enhancement to the basic alarm monitoring included with Subscription. Highlights of Gage Managed Services are as follows:

Gage Managed Service Elements

Problem Management – Provides for the lifecycle of actions aimed at preventing problems from reoccurring. **Service Management** – Provides a designated service management interface to the Customer in support of the performance of the Managed Services.

Service Desk – Provides a level 2 service desk support for Customer's IT designated contacts for operational support during hours of coverage.

Event Monitoring and Notification – Monitors Supported Products for events that indicate an incident may be occurring, responding, and resolving alarms and providing notification update to customer.

Incident Management – Provides for the lifecycle of actions aimed at restoring Normal Service Operation impacted by an incident.

Configuration Management - Manages initial onboarding configuration for system/configuration backup to ensure device configuration availability.

Change Management - Develops and interlocks with Customer's change management process to ensure procedures are efficient and prompt.

Back Up Management- Avaya manages system/configuration backups to ensure device configuration availability. **Release Management -** Provides for the identification, scheduling and remote deployment of minor software releases firmware updates, and service packs.

Vendor Case Management - With a Letter of Agency (LOA) from the Customer, Gage acts as Customer's agent and case manages, on Customer's behalf up to three (3) third-party vendors that are connected to the Supported Products. **Field Dispatch:** Gage Managed Services provides for up to 80 hours annually of field dispatch at UMC's discretion.

PROFESSIONAL SERVICES STATEMENT OF WORK

UMC is looking to implement a new Avaya Aura Communication System to consolidate its existing infrastructure comprised of an out of support Nortel and Avaya older release system, as well as provide for license expansion and future supportability. This Statement of Work describes the services to be provided by Gage Technologies for a full turnkey solution for UMC. This system will be deployed in parallel with existing systems to minimize user disruption.

1. Solution Overview

1.1. Technical Narrative

- 1.1.1. **Gage Technologies' Avaya Aura Subscription** on-site instance solution will be deployed in two redundant locations (UMC Core location and Switch Data Center) and provide the following:
 - 1.1.1.1. Avaya Aura Communication Manager deployed in a dual data center configuration. Critical systems are HA and geo-redundant. See APPENDIX B system design drawing (VMWare specifications to be provided.
 - 1.1.1.2. (2400) SIP endpoints, provisioned for resiliency and redundancy.
 - 1.1.1.3. {100) CC Elite voice-only agents, including Call Management System (CMS) reporting and 100% compliant call recording from Avaya.
 - 1.1.1.4. Avaya G450 gateways/dual power with hardware to support up to (700) analog and 72 digital endpoints.
 - 1.1.1.4.1. Support for 50 x 9508 digital telephones for those areas without CatV cabling at no additional charge.
 - 1.1.1.5. The main hospital and each remote location will be deployed with licenses and equipment as listed in <u>Appendix A: Customer Locations</u>.
- 1.1.2. Analog trunk (or station) integration with up to (4) existing Valcom paging interfaces at the main hospital will be included.
- 1.1.3. A comprehensive contact center design engagement will be required for the implementation team prior to deployment. Existing contact center call flows will be consolidated into new system to best reflect current customer needs.
 - 1.1.3.1. To include CMS provisioning, dictionary build, and CMS Supervisor set up.
- 1.1.4. Gage Technologies will provide CTI licensing to integrate with SPOK attendant console software. Customer will coordinate with SPOK resources directly to integrate into Gage Technologies solution by utilizing SPOK resources.

2. Software Licensing & Hardware

2.1. Unified Communications Licensing

LICENSE TYPE	LICENSED	AVAILABLE
UC Core License	2400	2520
UC Analog License	700	735
Messaging Transcription License	20	20
3 rd Party CTI License	120	120
Avaya Aura Messaging License	2400	3255

2.2. Contact Center Agent Licensing

l Basic Voice Agent	100
l Avaya Call Recording WFO	100

2.3. Hardware

G450 local gateway hardware	6
MM710 E1/T1 Media Module	4
MM716 Analog Station Module	32
J179 IP Phone (SIP)	2,400
B199 Conference Phone	20
MM717 Digital Station Module (72 port)	3
9508 Avaya Digital Telephone	50

3. Service Delivery Overview

3.1. SIP Trunking

3.1.1. Gage Technologies will provision (300) SIP call paths for PSTN access at the Primary and Secondary data centers. Two 23-channel PRI from alternative carrier will be connected via Avaya gateway to provide carrier resiliency in event of major network outage. Two ISDN-PRI interfaces will be provided for Rightfax integration.

4. Cabling

4.1. Customer Provided Cabling

- 4.1.1. All station and distribution cabling from the main distribution frame (MDF) or intermittent distribution frame (IDF) to the station jack are Customer provided (either new or existing).
- 4.1.2. The condition of Customer provided cabling is the responsibility of Customer, including, but not limited to, backboard materials, patch panels, patch cables and cabling conduits.
- 4.1.3. All cabling must be properly terminated and labeled.
- 4.1.4. VoIP wiring infrastructure should meet minimum standards of Cat5e and ethernet standards for the delivery of Power over Ethernet (PoE). PoE power must meet 802.llaf standards.
- 4.1.5. Non-VoIP wiring infrastructure should be accessible to Gage Technologies on 110/66-block terminations throughout all locations. Gage Technologies will not connect to other type termination blocks, and it is the responsibility of the customer to re-terminate (or extend) non-standard terminations to 110/66-blocks. (If requested, Gage Technologies will provide professional services to assist with this work at additional charge not included in this **SOW.)**
- 4.1.6. Customer will provide Gage Technologies' installation team with cable records and blueprints/floor plans that are coordinated with the cable records and show all data and voice locations that are relevant to Gage Technologies' work activities.
- 4.1.7. Gage Technologies assumes Customer will provide ethernet cables for telephone connection to ethernet jack, that all IP telephone cables are already connected to the Customer network via active PoE-enabled data port, and that additional patching is not required.
- 4.1.8. Customer is responsible for providing LAN Ethernet cable drops in every location where an Avaya gateway is deployed (MDF and each IDF).
- 4.1.9. Tone and tag operations are included in this work for analog station lines only.
- 5. Unified Communications Scope of Design and Implementation Services

The following describes installation services to be performed by Gage Technologies and/or its subcontractors and the terms and conditions under which the services will be provided.

5.1. Phases Specified

- 5.1.1. This project is priced as a **multi-phase** installation for the main hospital with remote sites being deployed in sequence and according to a mutually agreed upon schedule. Project Scheduling will require collaboration between Gage Technologies and Customer to ensure required equipment, resources, and site access have been considered.
 - 5.1.1.1. Phase I Gage Technologies & UMC project teams will coordinate the following:
 - Deploy new Avaya Aura Subscription applications customer provided VM Ware
 - Gather database/configuration from existing on-premise Avaya system
 - Upload configuration to new Avaya Aura Subscription system using Provision, other tools and/or manual processes
 - Deploy Avaya Call recording solution and provide Knowledge Transfer to supervisors for administration and use.
 - Migrate agents and SIP tie trunks from old on-premise Avaya system to new Avaya Aura Subscription system during non-peak hours
 - 5.1.1.2. **Phase II** final Gage Technologies & UMC project teams will coordinate the following:
 - · Gather all database/configuration from existing on-premise Nortel system
 - Program new Avaya Aura Subscription applications to best reproduce and improve upon current Nortel configuration.
 - Develop plan to gradually move groups of users from Nortel to Avaya Aura Subscription system, as well as porting associated DID ranges to SIP trunks
 - Knowledge Transfer classes will be provided for each group of users prior to their migration from Nortel to Avaya
 - Gage Technologies will cross connect analog trunking ports into Valcom Paging and test
 - Dial plans on both Avaya and Nortel will be updated appropriately to accommodate proper call routing for all endpoints and trunks
 - Gage Technologies will provide CTI licensing for SPOK integration with 8 seats. Gage
 Technologies understands the SPOK environment will be upgraded and ready to
 integrate. Any additional SPOK resources will be additional charged unless specifically
 scoped out.
 - Integrate existing Chronos application into new Avaya Aura.
 - Integrate Vocera into Avaya Communication Manager via SIP interface.
- 5.1.2. If the project schedule slips beyond a mutually agreed upon schedule for reasons outside of Gage Technologies' control, Gage Technologies will reschedule to the next available time slot and a change order may be required with additional costs.
- 5.2. Hardware and Software Installation
 - 5.2.1. Gage Technologies will install the Avaya Aura Subscription servers in a virtual environment located in the customer premise and Switch Data Center.
 - 5.2.2. Gage Technologies will install premises-based hardware as detailed in Appendix A: Customer

Locations.

- 5.2.3. Customer will ensure the receipt of all hardware equipment, retain shipping documentation, inventory shipments by box count, and report any obvious external damages.
- 5.2.4. UMC will provide racks required for mounting of gateways in MDF. Racks are to be 2 post (or 4) and able to accommodate 6 gateways (8 U each) or 48 U.
- 5.2.5. Customer will provide complete and accurate information regarding the site to Gage Technologies.
- 5.2.6. The information provided to Gage Technologies by Customer and/or third parties representing the interest of Customer is assumed to be complete and correct.
- 5.2.7. Deviations from the provided information including but not limited to locations of buildings, existing cabling types and/or placements, building composition, and floor plans may adversely affect the course and success of the installation and may require remedial action resulting in delays and or change order(s) to be billed to Customer.
- 5.2.8. Please refer to <u>Appendix A: Customer Locations</u> for a break-down of ports to each in-scope customer location.
 - 5.3. Endpoint Design and Programming
- 5.3.1. Gage Technologies will work with Customer's assigned resource to design telephone templates, button layout, and feature placement on telephone(s).
- 5.3.2. IP Endpoints
 - 5.3.2.1. Gage Technologies will provide programming for up to 2500 VoIP Sets as detailed in Appendix A: Customer Locations
- 5.3.3. Analog Endpoints
 - 5.3.3.1. Gage Technologies will provide programming for up to 700 Analog Sets as detailed in Appendix A: Customer Locations
 - 5.3.3.2. Gage Technologies will not provide any analog phones or other analog endpoint hardware unless specifically listed in <u>Appendix A: Customer Locations</u>.
- 5.3.4. Desktop Softphones
 - 5.3.4.1. Customer must confirm that the desktop device (PC, Mac, etc.) meets or exceeds the published minimum software and hardware requirements for the application being deployed.
 - 5.3.4.2. Gage Technologies will provide programming assistance for up to ten (10) desktop softphones.
 - 5.3.4.3. Customer will download and install softphone client on customer's

workstations/PCs

5.3.4.4. Customer will deploy the remaining softphones.

5.3.5. Mobile Softphone

- 5.3.5.1. Customer must confirm that the mobile device (iPhone, iPad, Android) meets or exceeds the published minimum software and hardware requirements for the application being deployed.
- 5.3.5.2. Gage Technologies will provide programming assistance for up to ten (10) mobile clients.
- 5.3.5.3. Customer will download and install mobile softphone app on customer's mobile device.
- 5.3.5.4. Customer will deploy the remaining mobile apps.
 - 5.4. Endpoint Placement and Testing
- 5.4.1. Gage Technologies will place and test all VoIP endpoints.
 - 5.4.1.1. For the placing and/or testing of telephones and/or other station equipment, Customer will provide Gage Technologies with clear access to the telephone jack and termination point without having to move furniture or other obstacles.
 - 5.4.1.2. For telephones or devices requiring local power, the AC outlets at the desktop will be immediately available to the technician without the technician having to run extension cords, rearrange other devices or otherwise be delayed by, but not limited to, the location or availability of the AC outlet.
 - 5.4.1.3. Patch cables for patching from switch patch panels to station cables should be existing and are not provisioned under this scope of work.
- 5.4.2. Gage Technologies will cross-connect all Analog endpoints
 - 5.4.2.1. Gage Technologies will provide necessary hardware for analog stations including Avaya gateways & media modules, 25-pair riser cables (MM716) or solid-conductor patch cables (MM711), 110-blocks, 110-connectors and cross-connect.
 - 5.4.2.2. Far-end station cable terminations will be on 110 or 66-blocks as defined in Section 4.1.5 under <u>Customer Provided Cabling</u>
- 5.4.3. Please refer to <u>Appendix A: Customer Locations</u> for a detailed break-down of endpoints being deployed at each in-scope customer location.
 - 5.5. Messaging
- 5.5.1. Gage Technologies will provide programming for up to (2400) voice mailboxes.
- 5.5.2. Gage Technologies will provide programming for up to (100) DTMF Auto Attendants, one (1) per in-

scope remote Customer location.

5.6. Trunking

- 5.6.1. Data Center(s)
 - 5.6.1.1. Gage Technologies will provide programming for (300) SIP Call Paths for PSTN access terminating in the data centers.
 - 5.6.1.2. Gage Technologies will provide programming for up to 300 SIP Tie Trunks for call routing between Avaya Aura Subscription system and existing Nortel.
- 5.6.2. UMC Hospital
 - 5.6.2.1. Gage Technologies will provide PBX programming and Avaya gateway hardware to connect two (2) PRI circuits, each consisting of (1) D-channel and (23) B-channels, at the customer premises for PSTN/911 connectivity during a failover.
- 5.6.3. Other Services
 - 5.6.3.1. Customer will provide coordination of all network services.
 - 5.6.3.2. Customer will ensure that the applicable Telco and/or network facilities are delivered to the appropriate equipment location, the demarcation (DMARC) is located near the equipment connecting point, accurately configured and wiring is identified at the DMARC points.
- 5.7. 911 / e911 Support

This SOW document is designed to provide guidelines and define the tasks that need to be accomplished to complete the SENTRY™ E911 project. The SOW sets forth the responsibilities of both 911 Secure (Avaya Supplier) and Gage Technologies on behalf of University Medical Center Southern Nevada (Client).

The SENTRY™ system is being designed for Client to provide and manage detailed information pertaining to IP/SIP, analog and digital telephone sets in the current Client environment within the SENTRY™ database. As analog and digital interfaces do not have the same intelligence as IP/SIP devices, management of those device details will be maintained by the Client, either directly in the SENTRY™ system or in the PBX management software (which will then be downloaded into SENTRY™ by the SENTRY™ software). This will allow Client to ensure that the correct location is gathered and the delivery of relevant Emergency Locations Identification Numbers (ELIN) or automatic number Identification (ANI) information is delivered to the Public Safety Answering Point (PSAP) when 911 is dialed. Additionally, the SENTRY™ ELM will monitor the on-site notification (OSN) alerts available from the call server and add additional detail to those notifications to provide for much greater detail to first responders in Client enterprise via the SENTRY™ Beacon OSN Clients on Client provided PC's in addition to unlimited email/text messages. Additionally, the SENTRY™ Emergency Location Management solution (ELM) can provide for the location and discovery of IP/SIP Clients within Client enterprise environment and report those locations back to the Call Server to allow proper call routing and delivery of ELIN and ANI Information to the PSAP.

IP Ranges and associated ERL/ELE values for this implementation will be provided by the Client. A template for this information will be provided to Client by the Supplier project manager.

Additionally, Client has elected to move forward with the SENTRY™ Voice Positioning Center (ROUTING SERVICE) services for the correct routing of 911 calls to the proper PSAP regardless of where the call is being trunked from. Client will provide the list of ELIN's to be used for 911 purposes and the corresponding address information to Supplier for loading into the database.

5.7.1. Avaya will provide an enhanced 911 System to report to PSAP location information.

- 5.7.2. Gage Technologies and our partner Avaya are committed to compliance to e911 regulations.
- 5.7.3. Avaya Aura supports Enhanced 911 (e911) and is compliant with Kari's Law.
 - 5.7.3.1. No prefix is required to dial 911.
 - 5.7.3.2. Notification to a designated extension when a 911 call is made is supported.
- 5.7.4. Gage Technologies will apply any e911 related feature additions, enhancements, or software patches as they become available from the manufacturer and have undergone internal verification and testing by Gage Technologies.
 - 5.8. Dial Plan Design and Programming
- 5.8.1. During data collection, planning, and implementation phase, Gage Technologies project team will consult and collaborate with Customer on local dial-plan requirements.
- 5.8.2. Gage Technologies will support dial plan with extensions as short as 4 digits. It is recommended that UMC deploy a 5 digit or 7-digit dial plan.
- 5.8.3. Gage will coordinate dial plans between the existing systems and the new Avaya Aura.
- 5.9. Systemwide Music On-Hold
 - 5.9.1. If desired, Customer may provide Music on Hold as an MP3 or WAV formatted file.
- 6. Customer Network

Gage Technologies strongly recommends that Customer perform a VoIP readiness assessment at least once a year for existing networks and whenever substantial changes are made to the LAN or WAN.

6.1. Customer LAN

Customer is responsible for providing a network infrastructure that has been designed using VoIP best practices and must adhere to strict guidelines to support voice including:

6.1.1. LAN Best Practices

- 6.1.1.1. Customer's network will be carrying VoIP traffic, it must be designed with VoIP best practices and must adhere to strict guidelines to support voice including:
- 6.1.1.2. Switched Network: A full end to end switched Ethernet network is required for VoIP deployments. No unmanaged or non-QOS enabled networking devices will be connected to the network that will carry VoIP traffic. Large, flat networks should not be utilized for VoIP deployments.
- 6.1.1.3. QOS: Quality of service is a requirement of all VoIP implementations. Gage

Technologies recommends the use of layer 3 Diffserv (DSCP) for QOS tagging.

- 6.1.1.4. **Packet Loss:** The maximum loss of packets or frames between endpoints should be less than 1% for excellent voice quality.
- 6.1.1.5. Network Delay: One-way delay between endpoints should be less than 100ms for business communications quality and less than 80ms for toll quality voice.
- 6.1.1.6. **Network Jitter:** Variable network delay should average 20ms or less and less than 20% jitter and less than 10% broadcast traffic at all times. If multicast is to be used on the network, customer must identify its use to Gage Technologies.
- 6.1.1.7. **VLANs:** A separate VLAN is recommended for the portion of the network that will carry voice packets in order to minimize broadcast and data traffic as well as to reduce contention for the same bandwidth as the voice traffic.
 - 6.1.1.7.1. Most manufacturers require a dedicated LAN or VLAN where the VoIP equipment can communicate between devices. This dedicated network must have traffic restrictions in place for protection from broadcast traffic. Less than 15% of voice or data VLAN traffic should be broadcast.
 - 6.1.1.7.2. Security to prevent unauthorized access to the voice VLANs.
 - 6.1.1.7.3. Gage Technologies recommends that VLAN routing be done on a Layer 3 capable switch- never using a WAN router with a single interface.
- 6.1.1.8. **Power:** Customer network must include either PoE, or local power supplies to power the IP phones can be provided at additional cost.
- 6.1.2. Customer Provisioned Switches/Prerequisites and Responsibilities
 - 6.1.2.1. Customer is responsible for providing a technical or engineering resource that has extensive knowledge of Customer LAN and WAN configuration to serve as a single point of contact
 - 6.1.2.1.1. Customer technical resource will work with Gage Technologies software engineers for the development of a solution workbook.
 - 6.1.2.1.2. The Solution Workbook will document the assignment of various features and common services to include IP Address Schema, QoS template, DNS Naming Assignments, and DHCP configuration.
 - 6.1.2.2. Avaya Aura uses standard IP address ranges that may conflict customer network ranges.
 - 6.1.2.2.1. Customer is responsible for verifying the Gage Technologies defined IP subnets that will be used in the Gage Technologies Data Centers do not overlap or conflict with any Customer IP subnets.
 - 6.1.2.2.2. Customer is responsible for providing a valid IP schema for Avaya Aura which will be validated by Gage Technologies's provisioning engineers.
 - 6.1.2.2.3. Gage Technologies service delivery team will confirm usable IP schema during discovery sessions.
 - 6.1.2.3. Customer is responsible for providing a QOS enabled LAN with POE (Power over Ethernet) ports for all IP endpoints.
 - 6.1.2.4. Customer is responsible for configuring QoS settings on the device(s) so that voice packets are marked in accordance with a Gage Technologies supported QoS policy and prioritized

on the Customer's network (LAN & MPLS / WAN).

- 6.1.2.5. Customer is responsible for defining and notifying Gage Technologies of the IP subnets and VLANs for all in scope Customer locations that will have service.
- 6.1.2.6. Customer is responsible for updating Customer DNS servers with application name resolution for any Avaya Aura application that requires name resolution.
- 6.1.2.7. Customer is responsible for setting up local DHCP servers to provide IP addressing and any other required information to the local Avaya IP devices, to include local gateways.
- 6.1.2.8. Any required changes to the software or hardware configuration of Customer's data infrastructure to adhere to best practices, or align with Avaya requirements, are not included in this scope of work.

7. Training and Knowledge Transfer

7.1. Curriculum

7.1.1. Administrators

This remote administrator training gives learners the opportunity to explore the Avaya Aura Subscription platform - its features, and components. Using demonstrations, learners will come away with the knowledge required to administer the Avaya Aura user database.

Gage Technologies will provide knowledge transfer of the following administrative tasks:

- Know the licensing Gage Technologies offers for Avaya Aura Subscription
- Describe the different solution components
- Navigate System Manager
- Create and modify Users
- · Understand Users working with Voicemail
- Understand, Button Programming for Users
- Understanding the login feature for Hot Desking
- 4-hour remote session for administrator

7.1.2. UC End-Users

Gage Technologies will provide remote knowledge transfer of the following user features:

- Telephone access for outgoing calls
- Handling of incoming calls
- Voice messaging password
- Record greetings
- Messaging retrieval
- Other features designated by Customer.
- 10 Sessions consisting of 1 hour each.

7.1.3. CC Agents & Supervisors

Gage Technologies will provide remote knowledge transfer of the following call center features:

Supervisor access to Avaya WFO for recording playback

- 1 remote 4-hour session for CMS Supervisor
- 1 remote 4-hour session for Avaya WFO

7.2. Limitations

- 7.2.1. User training will be offered via Webex (or other) setting with remote instructor. Administrative training will be conducted remotely via web conferencing.
- 7.2.2. Gage Technologies' quote assumes all training will be conducted during normal business hours. At each location, all training classes are conducted remotely and in succession.
- 7.2.3. Customer is responsible for the attendance of its personnel at the time the classes are scheduled.
- 7.2.4. Supplemental training outside of the schedule and return trips for additional training are not included and will be an additional cost.

7.3. User Training Counts

Unified Communications	Onsite/Remote	User Count
System Administration	Remote	5
End-Users	Remote	2400

8. First Day of Business support

8.1. Main Hospital

8.1.1. Gage Technologies will provide (2) technicians for (3) days, (8) hours per day, to support the customer following new system cutover at the main hospital. If further support is required, additional labor will be added on a change order basis.

8.2. Remote Sites

8.2.1. Gage Technologies will provide (1) technician for (4) hours following new system cutover at each remote site. If further support is required, additional labor will be added on a change order basis.

Assumptions

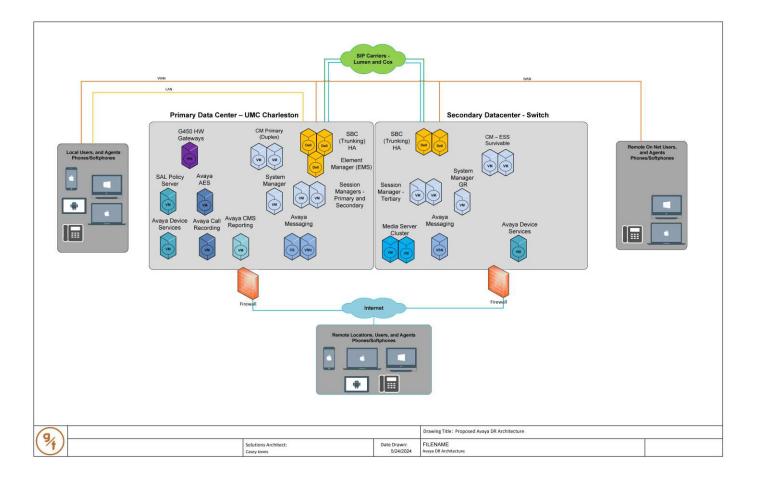
9.1. Risks and Dependencies

- 9.1.1. Gage Technologies will install the proposed solution with the latest manufacturer recommended version of software that is approved for cloud implementations. This may differ from the software version quoted.
- 9.1.2. Unless specifically stated otherwise in this statement of work, programming and project management services will be provided remotely.
- 9.1.3. Gage Technologies will provide remote data engineering services to be used for gathering information on the Customer provided Data Network, including IP address ranges, gateway IP.
- 9.1.4. Union Labor is NOT included in this SOW. If Union labor is a requirement, additional charges may apply.
- 9.1.5. Gage Technologies will leave all work areas in a "Broom Clean" state at the end of each workday and at the end of the project.
- 9.1.6. If customer is using VPN technology to connect to either VoIP phones or Media Gateways to a primary location, Gage Technologies cannot guarantee voice quality as there is no QoS on the public internet.

APPENDIX A - CUSTOMER LOCATIONS

Addresses	City	State	User Core	J179	Analog
1800 West Charleston Blvd.	Las Vegas	NV	1720	1720	700
11860 Southern Highlands Suite 102	Las Vegas	NV	40	40	0
4760 Blue Diamond Rd. Suite 110	Las Vegas	NV	40	40	0
4180 S. Rainbow Blvd. Suite 810	Las Vegas	NV	40	40	0
9320 W Sahara Blvd.	Las Vegas	NV	40	40	0
2031 N. Buffalo Dr.	Las Vegas	NV	40	40	0
4231 N. Rancho Dr.	Las Vegas	NV	40	40	0
5785 Centennial Center Blvd.	Las Vegas	NV	40	40	0
8560 Losee Road	North Las Vegas	NV	40	40	0
63 N. Nellis Blvd. Suite 61	Las Vegas	NV	40	40	0
525 Marks Street	Las Vegas	NV	40	40	0
5757 Wayne Newton Blvd. Airport	Las Vegas	NV	40	40	0
1700 Wheeler Peak Drive	Las Vegas	NV	40	40	0
701 Shadow Lane 2nd Floor	Las Vegas	NV	40	40	0
2231 W. Charleston Blvd.	Las Vegas	NV	40	40	0
1524 Pinto Lane	Las Vegas	NV	40	40	0
901 Rancho Lane	Las Vegas	NV	40	40	0
2040 W. Charleston	Las Vegas	NV	40	40	0
5409 E. Lake Mead Blvd.	Las Vegas	NV	26	26	0
5755 E. Charleston Blvd.	Las Vegas	NV	40	40	0
710 S. Tonopah Dr.	Las Vegas	NV	20	20	0
300 S. Martin Luther King Blvd.	Las Vegas	NV	20	20	0
2100 W. Charleston Blvd.	Las Vegas	NV	40	40	0
	TOTAL		2400	2400	700

APPENDIX B - SYSTEM DESIGN



APPENDIX C- Co developed UMC timeline. Subject to change by mutual agreement.

Phase	Start Date	End Date	Duration	Description
1. Contract/PO Issued	15-Sep-25	19-Sep-25	1 week	Finalize contracts, SOW, and issue Purchase Order to vendor(s).
2. Site Survey Conducted	22-Sep-25	26-Sep-25	1 week	Physical survey of all locations for equipment placement and infrastructure.
3. System Design	29-Sep-25	10-Oct-25	2 weeks	Design voice architecture, call flows, failover, integrations.
4. Equipment & Software Order	6-Oct-25	10-Oct-25	1 week	Order hardware, software licenses, handsets, gateways, etc.
5. Network/Facility Prep	13-Oct-25	7-Nov-25	4 weeks	Upgrade LAN/WAN, power, cabling, racks. Network QoS and VLANs configured.
6. System Installation & Config	10-Nov-25	5-Dec-25	4 weeks	Install servers, phones, and configure the new voice system.
7. Training	8-Dec-25	12-Dec-25	1 week	Conduct end-user and admin training. Create documentation.
8. Cutover / Migration	5-Jan-26	9-Jan-26	1 week	Migrate from old system to new system. Live testing and support.
9. Final Acceptance	12-Jan-26	31-Jan-26	3 weeks	Monitor performance, fix punch-list items, obtain customer sign-off.

SCHEDULE A: Hardware and Software costs

SUMMARY OF COSTS

SUMMARY	TO	TALCONTRACT	YEA	R 1	YEA	AR 2 - 5
One Time Hardware	\$	1,150,396.65	\$	1,150,396.65	\$	-
Avaya Subscription	\$	1,242,831.00	\$	248,566.24	\$	248,566.20/yr
TOTAL	\$	2,393,227.65	\$	1,398,962.89	\$	248,566.20/yr

Main DC Hardware

Description	Price	Qty	Ext. Price
AVAYA HARDWARE / SOFTWARE			
AVAYA COMMUNICATIONS SOLUTION	\$0.00	1	\$0.00
AWE 15.2 20.1 APPLICATION TRACKING CODE	\$0.00	1	\$0.00
CALL MANAGEMENT SYSTEM MODEL	\$0.00	1	\$0.00
SUPPORT ADVANTAGE REPORTING MODEL	\$0.00	1	\$0.00
AVAYA MESSAGING MODEL NEW	\$0.00	1	\$0.00
CM S87XX MODEL	\$0.00	1	\$0.00
POWER CORD USA	\$17.25	18	\$310.50
MM711 ANALOG MEDIA MODULE RHS	\$1,800.00	3	\$5,400.00
MM716 ANALOG MEDIA MODULE 24 FXS RHS	\$3,375.00	32	\$108,000.00
120A CSU CABLE 50 FEET RHS	\$117.90	4	\$471.60
MM710B E1/T1 MEDIA MODULE	\$3,375.00	6	\$20,250.00
G450 MP160 MEDIA GATEWAY	\$11,841.30	6	\$71,047.80
G450 R2 POWER SUPPLY	\$1,125.00	6	\$6,750.00
C5 POWER CORD NORTH AMERICA	\$17.25	20	\$345.00
J179 IP PHONE GLOBAL NO POWER SUPPLY	\$375.00	2400	\$900,000.00
AVAYA B199	\$899.25	20	\$17,985.00

Main DC Hardware

Description	Price	Qty	Ext. Price
AVAYA B199/VANTAGE 3 POE INJECTOR KIT	\$89.25	20	\$1,785.00
ASP 110 DELL R360 MIDRANGE SERVER ASBCE	\$3,600.00	3	\$10,800.00

Subtotal: \$1,143,144.90

Secondary DC Hardware

Description	Price	Qty	Ext. Price
AVAYA COMMUNICATIONS SOLUTION	\$0.00	1	\$0.00
CM S87XX MODEL	\$0.00	1	\$0.00
UTILITY TRIGGER REMOTE GATEWAY NEW SITE TRACKING CODE	\$0.00	1	\$0.00
APS NETWORK READINESS ASSESSMENT SURVEY - VENDOR PROVIDED	\$0.00	1	\$0.00
POWER CORD USA	\$17.25	3	\$51.75
ASP 110 DELL R360 MIDRANGE SERVER ASBCE	\$3,600.00	2	\$7,200.00

Subtotal: **\$7,251.75**

Annual Software Subscription - Year 1

Description	Price	Qty	Ext. Price
AVAYA SUBSCRIPTION			
UC MSG TRANSCRIPTION LIC FIXED SUBS	\$14.56	20	\$291.20
CC BASIC VOICE LICENSE FIXED SUBS ADJ LP	\$445.73	100	\$44,573.00
3RD PARTY CTI LICENSE FIXED SUBS ADJ LP	\$18.91	120	\$2,269.20
CC WE ACRA REC PKG LIC FIXED SUBS 5YR AN PREPD, PRODUCT SUBSCRIPTION	\$259.20	100	\$25,920.00
UC ESSENTIALS LICENSE FIXED SUBS ADJ LP	\$36.96	720	\$26,611.20
UC ADVANCED LICENSE FIXED SUBS ADJ LP	\$54.72	2600	\$142,272.00
AVAYA HARDWARE SUPPORT			
SUPPORT ADVANTAGE COMMUNICATION MANAGER MODEL	\$0.00	1	\$0.00
MAINTENANCE COMPREHENSIVE SUPPORT MODEL	\$0.00	1	\$0.00
UTILITY MAINTENANCE AVAVA CONFERENCE PHONES HARDWARE	\$0.00	1	\$0.00
AVAYA B199 MAINT	\$1.00	20	\$20.00

Annual Software Subscription - Year 1

Description	Price	Qty	Ext. Price
SUPPORT ADVANTAGE MODEL	\$0.00	1	\$0.00
SA PARTS NBD SUPT CM MEDIUM GATEWAY 3YR AN PREPD	\$501.60	6	\$3,009.60
SA PARTS NBD SUPT APPL MEDIUM SRV R2-D 3YR AN PREPD	\$720.00	5	\$3,600.00

Subtotal: **\$248,566.20**

Annual Software Subscription - Year 2

Description	Price	Qty	Ext. Price
AVAYA SUBSCRIPTION			
UC MSG TRANSCRIPTION LIC FIXED SUBS	\$14.56	20	\$291.20
CC BASIC VOICE LICENSE FIXED SUBS ADJ LP	\$445.73	100	\$44,573.00
3RD PARTY CTI LICENSE FIXED SUBS ADJ LP	\$18.91	120	\$2,269.20
CC WE ACRA REC PKG LIC FIXED SUBS 5YR AN PREPD, PRODUCT SUBSCRIPTION	\$259.20	100	\$25,920.00
UC ESSENTIALS LICENSE FIXED SUBS ADJ LP	\$36.96	720	\$26,611.20
UC ADVANCED LICENSE FIXED SUBS ADJ LP	\$54.72	2600	\$142,272.00
AVAYA HARDWARE SUPPORT			
SUPPORT ADVANTAGE COMMUNICATION MANAGER MODEL	\$0.00	1	\$0.00
MAINTENANCE COMPREHENSIVE SUPPORT MODEL	\$0.00	1	\$0.00
UTILITY MAINTENANCE AVAVA CONFERENCE PHONES HARDWARE	\$0.00	1	\$0.00
AVAYA B199 MAINT	\$1.00	20	\$20.00
SUPPORT ADVANTAGE MODEL	\$0.00	1	\$0.00
SA PARTS NBD SUPT CM MEDIUM GATEWAY 3YR AN PREPD	\$501.60	6	\$3,009.60
SA PARTS NBD SUPT APPL MEDIUM SRV R2-D 3YR AN PREPD	\$720.00	5	\$3,600.00

Subtotal: **\$248,566.20**

Annual Software Subscription - Year 3

Description	Price	Qty	Ext. Price
AVAYA SUBSCRIPTION			
UC MSG TRANSCRIPTION LIC FIXED SUBS	\$14.56	20	\$291.20

Annual Software Subscription - Year 3

Description	Price	Qty	Ext. Price
CC BASIC VOICE LICENSE FIXED SUBS ADJ LP	\$445.73	100	\$44,573.00
3RD PARTY CTI LICENSE FIXED SUBS ADJ LP	\$18.91	120	\$2,269.20
CC WE ACRA REC PKG LIC FIXED SUBS 5YR AN PREPD, PRODUCT SUBSCRIPTION	\$259.20	100	\$25,920.00
UC ESSENTIALS LICENSE FIXED SUBS ADJ LP	\$36.96	720	\$26,611.20
UC ADVANCED LICENSE FIXED SUBS ADJ LP	\$54.72	2600	\$142,272.00
AVAYA HARDWARE SUPPORT			
SUPPORT ADVANTAGE COMMUNICATION MANAGER MODEL	\$0.00	1	\$0.00
MAINTENANCE COMPREHENSIVE SUPPORT MODEL	\$0.00	1	\$0.00
UTILITY MAINTENANCE AVAVA CONFERENCE PHONES HARDWARE	\$0.00	1	\$0.00
AVAYA B199 MAINT	\$1.00	20	\$20.00
SUPPORT ADVANTAGE MODEL	\$0.00	1	\$0.00
SA PARTS NBD SUPT CM MEDIUM GATEWAY 3YR AN PREPD	\$501.60	6	\$3,009.60
SA PARTS NBD SUPT APPL MEDIUM SRV R2-D 3YR AN PREPD	\$720.00	5	\$3,600.00

Subtotal:

Subtotal: **\$248,566.20**Annual Software Subscription - Year 4

Description	Price	Qty	Ext. Price
AVAYA SUBSCRIPTION			
UC MSG TRANSCRIPTION LIC FIXED SUBS	\$14.56	20	\$291.20
CC BASIC VOICE LICENSE FIXED SUBS ADJ LP	\$445.73	100	\$44,573.00
3RD PARTY CTI LICENSE FIXED SUBS ADJ LP	\$18.91	120	\$2,269.20
CC WE ACRA REC PKG LIC FIXED SUBS 5YR AN PREPD, PRODUCT SUBSCRIPTION	\$259.20	100	\$25,920.00
UC ESSENTIALS LICENSE FIXED SUBS ADJ LP	\$36.96	720	\$26,611.20
UC ADVANCED LICENSE FIXED SUBS ADJ LP	\$54.72	2600	\$142,272.00
AVAYA HARDWARE SUPPORT			
SUPPORT ADVANTAGE COMMUNICATION MANAGER MODEL	\$0.00	1	\$0.00
MAINTENANCE COMPREHENSIVE SUPPORT MODEL	\$0.00	1	\$0.00

Annual Software Subscription - Year 4

Description	Price	Qty	Ext. Price
UTILITY MAINTENANCE AVAVA CONFERENCE PHONES HARDWARE	\$0.00	1	\$0.00
AVAYA B199 MAINT	\$1.00	20	\$20.00
SUPPORT ADVANTAGE MODEL	\$0.00	1	\$0.00
SA PARTS NBD SUPT CM MEDIUM GATEWAY 3YR AN PREPD	\$501.60	6	\$3,009.60
SA PARTS NBD SUPT APPL MEDIUM SRV R2-D 3YR AN PREPD	\$720.00	5	\$3,600.00

Subtotal: **\$248,566.20**

Annual Software Subscription - Year 5

Description	Price	Qty	Ext. Price
AVAYA SUBSCRIPTION			
UC MSG TRANSCRIPTION LIC FIXED SUBS	\$14.56	20	\$291.20
CC BASIC VOICE LICENSE FIXED SUBS ADJ LP	\$445.73	100	\$44,573.00
3RD PARTY CTI LICENSE FIXED SUBS ADJ LP	\$18.91	120	\$2,269.20
CC WE ACRA REC PKG LIC FIXED SUBS 5YR AN PREPD, PRODUCT SUBSCRIPTION	\$259.20	100	\$25,920.00
UC ESSENTIALS LICENSE FIXED SUBS ADJ LP	\$36.96	720	\$26,611.20
UC ADVANCED LICENSE FIXED SUBS ADJ LP	\$54.72	2600	\$142,272.00
AVAYA HARDWARE SUPPORT			
SUPPORT ADVANTAGE COMMUNICATION MANAGER MODEL	\$0.00	1	\$0.00
MAINTENANCE COMPREHENSIVE SUPPORT MODEL	\$0.00	1	\$0.00
UTILITY MAINTENANCE AVAVA CONFERENCE PHONES HARDWARE	\$0.00	1	\$0.00
AVAYA B199 MAINT	\$1.00	20	\$20.00
SUPPORT ADVANTAGE MODEL	\$0.00	1	\$0.00
SA PARTS NBD SUPT CM MEDIUM GATEWAY 3YR AN PREPD	\$501.60	6	\$3,009.60
SA PARTS NBD SUPT APPL MEDIUM SRV R2-D 3YR AN PREPD	\$720.00	5	\$3,600.00

Subtotal: **\$248,566.20**

SCHEDULE A: HARDWARE AND SOFTWARE SUMMARY

Description	Amount
Main DC Hardware	\$1,143,144.90
Secondary DC Hardware	\$7,251.75
Annual Software Subscription - Year 1	\$248,566.20
Annual Software Subscription - Year 2	\$248,566.20
Annual Software Subscription - Year 3	\$248,566.20
Annual Software Subscription - Year 4	\$248,566.20
Annual Software Subscription - Year 5	\$248,566.20

Total: **\$2,393,227.65**

Schedule B: Professional Services

SUMMARY	TOTA	ALCONTRACT	YEAR	1	YEA	R 2 - 5
Gage Support Services	\$	554,674.40	\$	135,648.00	\$	104,756.60/yr
One Time Pro Services	\$	418,512.00	\$	418,512.00	\$	-
TOTAL	\$	973,186.40	\$	554,160.00	\$	104,756.60/yr

Professional Services - Gage

Description	Price
GAGE PRO SERVICES	\$234,555.00
GAGE PRO SERVICES - E911 DESIGN AND DEPLOYMENT	\$35,832.00
GAGE PRO SERVICES - FIELD TECH ONSITE DEPLOYMENT	\$148,125.00

Subtotal: \$418,512.00

Annual Support, Patch and Cert Management - Year 1

Description	Price	Qty	Ext. Price
GAGE SUPPORT / MONITORING / BI-ANNUAL PATCHING	\$83,148.00	1	\$83,148.00

Subtotal: \$83,148.00

Annual Support, Patch and Cert Management - Year 2

Description	Price	Qty	Ext. Price
GAGE SUPPORT / MONITORING / BI-ANNUAL PATCHING	\$83,148.00	1	\$83,148.00

Subtotal: **\$83,148.00**

Annual Support, Patch and Cert Management - Year 3

Description	Price	Qty	Ext. Price
GAGE SUPPORT / MONITORING / BI-ANNUAL PATCHING	\$83,148.00	1	\$83,148.00

Subtotal: \$83,148.00

Annual Support, Patch and Cert Management - Year 4

Description	Price	Qty	Ext. Price
GAGE SUPPORT / MONITORING / BI-ANNUAL PATCHING	\$83,148.00	1	\$83,148.00
			<u>, </u>

Subtotal:

\$83,148.00

Annual Support, Patch and Cert Management - Year ${\bf 5}$

Description	Price	Qty	Ext. Price
GAGE SUPPORT / MONITORING / BI-ANNUAL PATCHING	\$83,148.00	1	\$83,148.00

Subtotal: \$83,148.00

911Secure - Year 1

Description	Price	Qty	Ext. Price
SENTRY E911 SW ONLY 2501 TO 5K ENDPTS	\$7,200.00	1	\$7,200.00
SENTRY E911 SCOUT FOR AVAYA AURA CM/AES/SESSION MANAGER	\$1,128.00	1	\$1,128.00
SENTRY E911 INTERNAL/EXTERNAL/MAC LOC TRCKR	\$1,128.00	1	\$1,128.00
SENTRY E911 BEACON	\$77.00	20	\$1,540.00
SENTRY BEACON W/ERL/ELE FILTERING AND 20 NOTIFICATION DOMAINS	\$2,055.00	1	\$2,055.00
SENTRY END POINT LICENSING FOR 1 TO 5000 ENDPOINTS LIC:DS	\$5.15	3300	\$16,995.00
SENTRY VPC NETWORK ESTABLISHMENT 1000 PLUS TOTAL ENDPTS	\$6,175.00	1	\$6,175.00
SENTRY VPC NETWORK ESTABLISHMENT RECORD ACTIVATION 1 TO 250	\$10.00	331	\$3,310.00
SENTRY DISPATCHER AND SENTRY GATEKEEPER	\$6,170.00	1	\$6,170.00
SENTRY VPC ANN MIN CODE 500 ANN FEE INCL 250 RCD ENDPT 2000 PLUS	\$5,769.00	1	\$5,769.00
SENTRY VPC ANN MIN CODE 500 ANN FEE INCL 250 RCD ENDPT 2000 PLUS TRACK	\$0.00	1	\$0.00
ANNUAL EMERGENCY CALL RESPONSE CENTER 1000 PLUS ENDPTS	\$1,030.00	1	\$1,030.00

Subtotal:

\$52,500.00

911Secure - Year 2

Description	Price	Qty	Ext. Price
SENTRY E911 ANNUAL SUPPORT 2501 TO 5K ENDPTS	\$3,021.68	1	\$3,021.68
SENTRY E911 ANNUAL SUPPORT 2501 TO 5K ENDPTS TRACK	\$0.00	1	\$0.00

Description	Price	Qty	Ext. Price
SENTRY E911 AVAYA AURA/SM SCOUT ANNUAL SUPPORT	\$324.96	1	\$324.96
SENTRY E911 AVAYA AURA/SM SCOUT ANNUAL SUPPORT TRACK	\$0.00	1	\$0.00
SENTRY E911 INTERNAL/EXTERNAL/MAC LOCATIONS TRACKER ANNUAL SUPP	\$324.96	1	\$324.96
SENTRY E911 INTERNAL/EXTERNAL/MAC LOCATIONS TRACKER ANNUAL SUPP TRACK	\$0.00	1	\$0.00
SENTRY E911 BEACON ANNUAL SUPPORT	\$100.00	20	\$2,000.00
SENTRY E911 BEACON ANNUAL SUPPORT TRACK	\$0.00	20	\$0.00
SENTRY BEACON FILTERING ANNUAL SUPPORT 20 DOMAINS	\$794.04	1	\$794.04
SENTRY BEACON FILTERING ANNUAL SUPPORT 20 DOMAINS TRACK	\$0.00	1	\$0.00
SENTRY ENDPOING LICENSE ANNUAL SUPPORT 1 TO 5000 ENDPOINTS	\$1.80	3300	\$5,940.00
SENTRY ENDPOING LICENSE ANNUAL SUPPORT 1 TO 5000 ENDPOINTS TRACK	\$0.00	3300	\$0.00
SENTRY DISPATCHER GATEKEEPER ANNUAL SUPPORT	\$1,992.96	1	\$1,992.96
SENTRY DISPATCHER GATEKEEPER ANNUAL SUPPORT TRACK	\$0.00	1	\$0.00
SENTRY VPC ANN MIN CODE 500 ANN FEE INCL 250 RCD ENDPT 2000 PLUS	\$6,180.00	1	\$6,180.00
SENTRY VPC ANN MIN CODE 500 ANN FEE INCL 250 RCD ENDPT 2000 PLUS TRACK	\$0.00	1	\$0.00
ANNUAL EMERGENCY CALL RESPONSE CENTER 1000 PLUS ENDPTS	\$1,030.00	1	\$1,030.00

Subtotal: **\$21,608.60**

911Secure - Year 3

Description	Price	Qty	Ext. Price
SENTRY E911 ANNUAL SUPPORT 2501 TO 5K ENDPTS	\$3,021.68	1	\$3,021.68
SENTRY E911 ANNUAL SUPPORT 2501 TO 5K ENDPTS TRACK	\$0.00	1	\$0.00
SENTRY E911 AVAYA AURA/SM SCOUT ANNUAL SUPPORT	\$324.96	1	\$324.96
SENTRY E911 AVAYA AURA/SM SCOUT ANNUAL SUPPORT TRACK	\$0.00	1	\$0.00
SENTRY E911 INTERNAL/EXTERNAL/MAC LOCATIONS TRACKER ANNUAL SUPP	\$324.96	1	\$324.96

Description	Price	Qty	Ext. Price
SENTRY E911 INTERNAL/EXTERNAL/MAC LOCATIONS TRACKER ANNUAL SUPP TRACK	\$0.00	1	\$0.00
SENTRY E911 BEACON ANNUAL SUPPORT	\$100.00	20	\$2,000.00
SENTRY E911 BEACON ANNUAL SUPPORT TRACK	\$0.00	20	\$0.00
SENTRY BEACON FILTERING ANNUAL SUPPORT 20 DOMAINS	\$794.04	1	\$794.04
SENTRY BEACON FILTERING ANNUAL SUPPORT 20 DOMAINS TRACK	\$0.00	1	\$0.00
SENTRY ENDPOING LICENSE ANNUAL SUPPORT 1 TO 5000 ENDPOINTS	\$1.80	3300	\$5,940.00
SENTRY ENDPOING LICENSE ANNUAL SUPPORT 1 TO 5000 ENDPOINTS TRACK	\$0.00	3300	\$0.00
SENTRY DISPATCHER GATEKEEPER ANNUAL SUPPORT	\$1,992.96	1	\$1,992.96
SENTRY DISPATCHER GATEKEEPER ANNUAL SUPPORT TRACK	\$0.00	1	\$0.00
SENTRY VPC ANN MIN CODE 500 ANN FEE INCL 250 RCD ENDPT 2000 PLUS	\$6,180.00	1	\$6,180.00
SENTRY VPC ANN MIN CODE 500 ANN FEE INCL 250 RCD ENDPT 2000 PLUS TRACK	\$0.00	1	\$0.00
ANNUAL EMERGENCY CALL RESPONSE CENTER 1000 PLUS ENDPTS	\$1,030.00	1	\$1,030.00

Subtotal: **\$21,608.60**

911Secure - Year 4

Description	Price	Qty	Ext. Price
SENTRY E911 ANNUAL SUPPORT 2501 TO 5K ENDPTS	\$3,021.68	1	\$3,021.68
SENTRY E911 ANNUAL SUPPORT 2501 TO 5K ENDPTS TRACK	\$0.00	1	\$0.00
SENTRY E911 AVAYA AURA/SM SCOUT ANNUAL SUPPORT	\$324.96	1	\$324.96
SENTRY E911 AVAYA AURA/SM SCOUT ANNUAL SUPPORT TRACK	\$0.00	1	\$0.00
SENTRY E911 INTERNAL/EXTERNAL/MAC LOCATIONS TRACKER ANNUAL SUPP	\$324.96	1	\$324.96
SENTRY E911 INTERNAL/EXTERNAL/MAC LOCATIONS TRACKER ANNUAL SUPP TRACK	\$0.00	1	\$0.00
SENTRY E911 BEACON ANNUAL SUPPORT	\$100.00	20	\$2,000.00
SENTRY E911 BEACON ANNUAL SUPPORT TRACK	\$0.00	20	\$0.00

Description	Price	Qty	Ext. Price
SENTRY BEACON FILTERING ANNUAL SUPPORT 20 DOMAINS	\$794.04	1	\$794.04
SENTRY BEACON FILTERING ANNUAL SUPPORT 20 DOMAINS TRACK	\$0.00	1	\$0.00
SENTRY ENDPOING LICENSE ANNUAL SUPPORT 1 TO 5000 ENDPOINTS	\$1.80	3300	\$5,940.00
SENTRY ENDPOING LICENSE ANNUAL SUPPORT 1 TO 5000 ENDPOINTS TRACK	\$0.00	3300	\$0.00
SENTRY DISPATCHER GATEKEEPER ANNUAL SUPPORT	\$1,992.96	1	\$1,992.96
SENTRY DISPATCHER GATEKEEPER ANNUAL SUPPORT TRACK	\$0.00	1	\$0.00
SENTRY VPC ANN MIN CODE 500 ANN FEE INCL 250 RCD ENDPT 2000 PLUS	\$6,180.00	1	\$6,180.00
SENTRY VPC ANN MIN CODE 500 ANN FEE INCL 250 RCD ENDPT 2000 PLUS TRACK	\$0.00	1	\$0.00
ANNUAL EMERGENCY CALL RESPONSE CENTER 1000 PLUS ENDPTS	\$1,030.00	1	\$1,030.00

911Secure - Year 5

Description	Price	Qty	Ext. Price
SENTRY E911 ANNUAL SUPPORT 2501 TO 5K ENDPTS	\$3,021.68	1	\$3,021.68
SENTRY E911 ANNUAL SUPPORT 2501 TO 5K ENDPTS TRACK	\$0.00	1	\$0.00
SENTRY E911 AVAYA AURA/SM SCOUT ANNUAL SUPPORT	\$324.96	1	\$324.96
SENTRY E911 AVAYA AURA/SM SCOUT ANNUAL SUPPORT TRACK	\$0.00	1	\$0.00
SENTRY E911 INTERNAL/EXTERNAL/MAC LOCATIONS TRACKER ANNUAL SUPP	\$324.96	1	\$324.96
SENTRY E911 INTERNAL/EXTERNAL/MAC LOCATIONS TRACKER ANNUAL SUPP TRACK	\$0.00	1	\$0.00
SENTRY E911 BEACON ANNUAL SUPPORT	\$100.00	20	\$2,000.00
SENTRY E911 BEACON ANNUAL SUPPORT TRACK	\$0.00	20	\$0.00
SENTRY BEACON FILTERING ANNUAL SUPPORT 20 DOMAINS	\$794.04	1	\$794.04
SENTRY BEACON FILTERING ANNUAL SUPPORT 20 DOMAINS TRACK	\$0.00	1	\$0.00
SENTRY ENDPOING LICENSE ANNUAL SUPPORT 1 TO 5000 ENDPOINTS	\$1.80	3300	\$5,940.00

\$21,608.60

Subtotal:

Description	Price	Qty	Ext. Price
SENTRY ENDPOING LICENSE ANNUAL SUPPORT 1 TO 5000 ENDPOINTS TRACK	\$0.00	3300	\$0.00
SENTRY DISPATCHER GATEKEEPER ANNUAL SUPPORT	\$1,992.96	1	\$1,992.96
SENTRY DISPATCHER GATEKEEPER ANNUAL SUPPORT TRACK	\$0.00	1	\$0.00
SENTRY VPC ANN MIN CODE 500 ANN FEE INCL 250 RCD ENDPT 2000 PLUS	\$6,180.00	1	\$6,180.00
SENTRY VPC ANN MIN CODE 500 ANN FEE INCL 250 RCD ENDPT 2000 PLUS TRACK	\$0.00	1	\$0.00
ANNUAL EMERGENCY CALL RESPONSE CENTER 1000 PLUS ENDPTS	\$1,030.00	1	\$1,030.00

Subtotal: **\$21,608.60**

Schedule B Professional Services Description-Summary	Amount
Professional Services - Gage	\$418,512.00
Annual Support, Patch and Cert Management - Year 1	\$83,148.00
Annual Support, Patch and Cert Management - Year 2	\$83,148.00
Annual Support, Patch and Cert Management - Year 3	\$83,148.00
Annual Support, Patch and Cert Management - Year 4	\$83,148.00
Annual Support, Patch and Cert Management - Year 5	\$83,148.00
911Secure - Year 1	\$52,500.00
911Secure - Year 2	\$21,608.60
911Secure - Year 3	\$21,608.60
911Secure - Year 4	\$21,608.60
911Secure - Year 5	\$21,608.60

Total: \$973,186.40

EXHIBIT B AVAYA AURA UNIFIED COMMUNICATIONS SOLUTION INSURANCE REQUIREMENTS

TO ENSURE COMPLIANCE WITH THE AGREEMENT DOCUMENT, COMPANY SHOULD FORWARD THE FOLLOWING INSURANCE CLAUSE AND SAMPLE INSURANCE FORM TO THEIR INSURANCE AGENT PRIOR TO PROPOSAL SUBMITTAL.

- A. Format/Time: COMPANY shall provide HOSPITAL with Certificates of Insurance, per the sample format (page B-3), for coverage as listed below, and endorsements affecting coverage required by this Agreement within **ten (10) business days** after the award by HOSPITAL. All policy certificates and endorsements shall be signed by a person authorized by that insurer and who is licensed by the State of Nevada in accordance with NRS 680A.300. All required aggregate limits shall be disclosed and amounts entered on the Certificate of Insurance, and shall be maintained for the duration of the Agreement and any renewal periods.
- B. <u>Best Key Rating</u>: HOSPITAL requires insurance carriers to maintain during the Agreement term, a Best Key Rating of A.VII or higher, which shall be fully disclosed and entered on the Certificate of Insurance.
- C. <u>HOSPITAL Coverage</u>: HOSPITAL, its officers and employees must be expressly covered as additional insured's except on Workers' Compensation. COMPANY's insurance shall be primary as respects HOSPITAL, its officers and employees.
- D. <u>Endorsement/Cancellation</u>: COMPANY's general liability and automobile liability insurance policy shall be endorsed to recognize specifically COMPANY's contractual obligation of additional insured to HOSPITAL and must note that HOSPITAL will be given thirty (30) calendar days advance notice by certified mail "return receipt requested" of any policy changes, cancellations, or any erosion of insurance limits. Either a copy of the additional insured endorsement, or a copy of the policy language that gives HOSPITAL automatic additional insured status must be attached to any certificate of insurance.
- E. <u>Deductibles</u>: All deductibles and self-insured retentions shall be fully disclosed in the Certificates of Insurance and may not exceed \$25,000.
- F. <u>Aggregate Limits</u>: If aggregate limits are imposed on bodily injury and property damage, then the amount of such limits must not be less than \$2,000,000.
- G. <u>Commercial General Liability</u>: Subject to Paragraph 6 of this Exhibit, COMPANY shall maintain limits of no less than \$1,000,000 combined single limit per occurrence for bodily injury (including death), personal injury and property damages. Commercial general liability coverage shall be on a "per occurrence" basis only, not "claims made," and be provided either on a Commercial General Liability or a Broad Form Comprehensive General Liability (including a Broad Form CGL endorsement) insurance form. Policies must contain a primary and non-contributory clause and must contain a waiver of subrogation endorsement.
- H. <u>Automobile Liability</u>: Subject to Paragraph 6 of this Exhibit, COMPANY shall maintain limits of no less than \$1,000,000 combined single limit per occurrence for bodily injury and property damage to include, but not be limited to, coverage against all insurance claims for injuries to persons or damages to property which may arise from services rendered by COMPANY and <u>any auto</u> used for the performance of services under this Agreement.
- I. <u>Professional Liability</u>: COMPANY shall maintain limits of no less than \$1,000,000 aggregate. If the professional liability insurance provided is on a Claims Made Form, then the insurance coverage required must continue for a period of two (2) years beyond the completion or termination of this Agreement. Any retroactive date must coincide with or predate the beginning of this and may not be advanced without the consent of HOSPITAL.
- J. <u>Workers' Compensation</u>: COMPANY shall obtain and maintain for the duration of this Agreement, a work certificate and/or a certificate issued by an insurer qualified to underwrite workers' compensation insurance in the State of Nevada, in accordance with Nevada Revised Statutes Chapters 616A-616D, inclusive, provided, however, a COMPANY that is a Sole Proprietor shall be required to submit an affidavit (Attachment 1) indicating that COMPANY has elected not to be included in the terms, conditions and provisions of Chapters 616A-616D, inclusive, and is otherwise in compliance with those terms, conditions and provisions.
- K. <u>Failure To Maintain Coverage</u>: If COMPANY fails to maintain any of the insurance coverage required herein, HOSPITAL may withhold payment, order COMPANY to stop the work, declare COMPANY in breach, suspend or terminate the Agreement, assess liquidated damages as defined herein, or may purchase replacement insurance or pay premiums due on existing policies. HOSPITAL may collect any replacement insurance costs or premium payments made from COMPANY or deduct the amount paid from any sums due COMPANY under this Agreement.
- Additional Insurance: COMPANY is encouraged to purchase any such additional insurance as it deems necessary.
- M. <u>Damages</u>: COMPANY is required to remedy all injuries to persons and damage or loss to any property of HOSPITAL, caused in whole or in part by COMPANY, its subcontractors or anyone employed, directed or supervised by COMPANY.
- N. Cost: COMPANY shall pay all associated costs for the specified insurance. The cost shall be included in the price(s).
- O. <u>Insurance Submittal Address</u>: All Insurance Certificates requested shall be sent to University Medical Center, Attention: Contracts Management. See the Notice Clause in the Agreement for the appropriate mailing address.

- P. Insurance Form Instructions: The following information must be filled in by COMPANY's Insurance Company representative:
 - 1. Insurance Broker's name, complete address, phone and fax numbers.
 - 2. COMPANY's name, complete address, phone and fax numbers.
 - 3. Insurance Company's Best Key Rating
 - 4. Commercial General Liability (Per Occurrence)
 - (A) Policy Number
 - (B) Policy Effective Date
 - (C) Policy Expiration Date
 - (D) Each Occurrence (\$1,000,000)
 - (E) Damage to Rented Premises (\$50,000)
 - (F) Medical Expenses (\$5,000)
 - (G) Personal & Advertising Injury (\$1,000,000)
 - (H) General Aggregate (\$2,000,000)
 - (I) Products Completed Operations Aggregate (\$2,000,000)
 - 5. Automobile Liability (Any Auto)
 - (J) Policy Number
 - (K) Policy Effective Date
 - (L) Policy Expiration Date
 - (M) Combined Single Limit (\$1,000,000)
 - 6. Worker's Compensation: The COMPANY shall obtain and maintain for the duration of this Agreement, a work certificate and/or a certificate issued by an insurer qualified to underwrite workers' compensation insurance in the State of Nevada, in accordance with Nevada Revised Statutes Chapters 616A-616D
 - 7. Professional Liability
 - (N) Policy Number
 - (O) Policy Effective Date
 - (P) Policy Expiration Date
 - (Q) Aggregate (\$1,000,000)
 - 8. Description: Avaya Aura Unified Communications Solution (must be identified on the initial insurance form and each renewal form).
 - Certificate Holder:

University Medical Center of Southern Nevada c/o Contracts Management 1800 W. Charleston Blvd.
Las Vegas, Nevada 89102

- Appointed Agent Signature to include license number and issuing state.
- 11. Notwithstanding any other provision to the contrary herein, the parties hereto agree that (1) all coverage provided by COMPANY hereunder shall be on a per policy basis; (2) COMPANY shall provide evidence of all such coverages upon request; (3) COMPANY agrees to provide HOSPITAL with a written notice of cancellation in accordance with COMPANY'S insurance policies; (4) all references herein to any ISO, Acord or other insurance form shall be read as to include "or equivalent, at the discretion of COMPANY"; and (5) COMPANY reserves the right to meet Excess/Umbrella Liability coverage requirements by increasing its Commercial General Liability, Business Automobile Liability and Employer's Liability Insurance limits.



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

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PRO	DUCER	CONTACT NAME:					
1.	INSURANCE BROKER'S NAME ADDRESS	PHONE (A/C No. Ext):	BROKER'S PHONE NUMBER	FAX (A/C No.) BR	OKER'S FAX NUMBER		
		E-MAIL ADDRESS:	BROKER'S EMAIL ADDRESS				
			INSURER(S) AFFORDING COVERAGE		NAIC#		
INSURED		INSURER A:		COM	PANY'S		
2. //TYPE//'S NAME ADDRESS		INSURER B:		BES	TKEY		
	PHONE & FAX NUMBERS	INSURER C:					
		INSURER D:		RA			
		INSURER E:					
		INSURER F:					

COVERAGES CERTIFICATE NUMBER: REVISION NUMBER:

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED, NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

						POLICY			
INSR LTR	TYPE OF INSURANCE	ADD'L INSR	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YY)	EXP (MM/DD/YY)	LIMITS		
4.	GENERAL LIABILITY			(A)	(B)	(C)	EACH OCCURRENCE \$(D) 1,000,000		
	X COMMERCIAL GENERAL LIABILITY						DAMAGE TO RENTED PREMISES (Ea occurrence) \$(E) 50,000		
	CLAIMS-MADE X OCCUR.						MED EXP (Any one person) \$(F) 5,000		
		Х					PERSONAL & ADV INJURY \$(G) 1,000,000		
							GENERAL AGGREGATE \$(H) 2,000,00		
	GEN'L AGGREGATE LIMIT APPLIES PER:						PRODUCTS – COMP/OP AGG \$(I) 2,000,000		
	POLICY X PROJECT LOC						DEDUCTIBLE MAXIMUM \$ 25,000		
5.	AUTOMOBILE LIABILITY			(J)	(K)	(L)	COMBINED SINGLE LIMIT (Ea accident) \$(M) 1,000,00		
	X ANY AUTO						BODILY INJURY (Per person) \$		
	ALL OWNED AUTOS	Х					BODILY INJURY (Per accident) \$		
	SCHEDULED AUTOS								PROPERTY DAMAGE (Per scrident)
	HIRED AUTOS						\$		
	NON-OWNED AUTOS						DEDUCTIBLE MAXIMUM \$ 25,000		
6.	WORKER'S COMPENSATION AND EMPLOYERS' LIABILITY Y/N						WC STATU- TORY LIMITS OTHER \$		
	ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED?	Х					E.L. EACH ACCIDENT \$		
	(Mandatory in NH) describe under						E.L. DISEASE – E.A. EMPLOYEE \$		
	DESCRIPTION OF OPERATIONS below						E.L. DISEASE – POLICY LIMIT \$		
7.	PROFESSIONAL LIABILITY			(N)	(O)	(P)	AGGREGATE \$(Q) 1,000,000		
8.				(R)	(S)	(T)	LIMIT (PER OCCURRENCE) \$(U) 300,000		

DESCRIPTION OF OPERATIONS / LOCATIONS I VEHICLES (Attach ACORD 101, Additional Remarks Schedule, if more space is required)

CERTIFICATE HOLDER

CANCELLATION

UNIVERSITY MEDICAL CENTER OF SOUTHERN NEVADA C/O CONTRACTS MANAGEMENT

Avaya Aura Unified Communications Solution

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

1800 W. CHARLESTON BLVD. LAS VEGAS, NV 89102	10. AUTHORIZED REPRESENTATIVE
@ 1988-2010 ACORD CORPORATION. All rights reserved. ACORD 25 (2010/05) The ACORD name	and logo are registered marks of ACORD
POLICY NUMBER:	COMMERCIAL GENERAL AND AUTOMOBILE LIABILITY

CBE NUMBER AND CONTRACT NAME: AVAYA AURA UNIFIED COMMUNICATIONS SOLUTION

THIS ENDORSEMENT CHANGED THE POLICY. PLEASE READ IT CAREFULLY ADDITIONAL INSURED – DESIGNATED PERSON OR ORGANIZATION

This endorsement modifies insurance provided under the following:

COMMERCIAL GENERAL LIABILITY AND AUTOMOBILE LIABILITY COVERAGE PART.

SCHEDULE

Name of Person or Organization:

UNIVERSITY MEDICAL CENTER OF SOUTHERN NEVADA C/O CONTRACTS MANAGEMENT 1800 W. CHARLESTON BLVD. LAS VEGAS, NV 89102

(If no entry appears above, information required to complete this endorsement will be shown in the Declarations as applicable to this endorsement.)

WHO IS AN INSURED (Section II) is amended to include as an insured the person or organization shown in the Schedule as an insured but only with respect to liability arising out of your operations or premises owned by or rented to you.

UNIVERSITY MEDICAL CENTER OF SOUTHERN NEVADA, ITS OFFICERS, EMPLOYEES AND VOLUNTEERS ARE INSUREDS WITH RESPECT TO LIABILITY ARISING OUT OF THE ACTIVITIES BY OR ON BEHALF OF THE NAMED INSURED IN CONNECTION WITH THIS PROJECT.

ATTACHMENT 1 (OPTIONAL)

<u>AFFIDAVIT</u>

(ONLY REQUIRED FOR A SOLE PROPRIETOR)

, on behalf of my company,	, being duly sworn,
of Sole Proprietor) (Legal Name of Company)	
declare:	
I am a Sole Proprietor;	
I will not use the services of any employees in the performance of thi PROJECT;	s Agreement, identified as
I have elected to not be included in the terms, conditions, and provisio 616D, inclusive; and	ns of NRS Chapters 616A
I am otherwise in compliance with the terms, conditions, and provision 616D, inclusive.	ns of NRS Chapters 616A
iversity Medical Center of Southern Nevada from all liability associated Company, in the performance of this Agreement, that relate to compliance ive.	
, day of,	
ada)	
ark)	
sworn to (or affirmed) before me on this day of	, 20,
(name of person making statement).	
Notary Signature	
i	declare: I am a Sole Proprietor; I will not use the services of any employees in the performance of thi PROJECT; I have elected to not be included in the terms, conditions, and provision 616D, inclusive; and I am otherwise in compliance with the terms, conditions, and provision 616D, inclusive. Inversity Medical Center of Southern Nevada from all liability associated company, in the performance of this Agreement, that relate to compliance ve.

STAMP AND SEAL

EXHIBIT C SUBCONTRACTOR INFORMATION

DEFINITIONS:

MINORITY OWNED BUSINESS ENTERPRISE (MBE): An independent and continuing **Nevada** business for profit which performs a commercially useful function and is at least 51% owned and controlled by one or more minority persons of Black American, Hispanic American, Asian-Pacific American or Native American ethnicity.

WOMEN OWNED BUSINESS ENTERPRISE (WBE): An independent and continuing **Nevada** business for profit which performs a commercially useful function and is at least 51% owned and controlled by one or more women.

PHYSICALLY-CHALLENGED BUSINESS ENTERPRISE (PBE): An independent and continuing **Nevada** business for profit which performs a commercially useful function and is at least 51% owned and controlled by one or more disabled individuals pursuant to the federal Americans with Disabilities Act.

SMALL BUSINESS ENTERPRISE (SBE): An independent and continuing **Nevada** business for profit which performs a commercially useful function, is **not** owned and controlled by individuals designated as minority, women, or physically-challenged, and where gross annual sales does not exceed \$2,000,000.

NEVADA BUSINESS ENTERPRISE (NBE): Any Nevada business which has the resources necessary to sufficiently perform identified County projects, and is owned or controlled by individuals that are not designated as socially or economically disadvantaged.

VETERAN OWNED ENTERPRISE (VET): A Nevada business at least 51% owned/controlled by a veteran.

DISABLED VETERAN OWNED ENTERPRISE (DVET): A Nevada business at least 51% owned/controlled by a disabled veteran.

It is our intent to utilize the following MBE, WBE, PBE, SBE, and NBE subcontractors in association with this Agreement:

Subcontractor Na	me:						
			Telephone Number:				
Description of Work:							
Estimated Percenta	ge of Total I	Dollars:					
Business Type: _	MBE _	_ WBE _	PBE _	SBE	NBE		
Subcontractor Na	me:						
Contact Person:	Contact Person:				e Number:		
Description of Work	:						
Estimated Percenta	ge of Total I	Dollars:					
Business Type: _	MBE _	WBE	PBE _	SBE _	NBE		
Subcontractor Na	me:						
Contact Person:				Telephone	e Number:		
Description of Work	:						
Estimated Percenta	ge of Total I						
Business Type: _							
Subcontractor Na	me:						
Contact Person:					e Number:		
Estimated Percenta	ge of Total I	Dollars:					
Business Type:	MBE	WBE	PBE	SBE	NBE		

No MBE, WBE, PBE, SBE, or NBE subcontractors will be used

Χ

EXHIBIT D Business Associate Agreement

This Agreement is made and entered into as of the last date of signature set forth below (the "Effective Date"), by and between **University Medical Center of Southern Nevada** (hereinafter referred to as "Covered Entity"), a county hospital duly organized pursuant to Chapter 450 of the Nevada Revised Statutes, with its principal place of business at 1800 West Charleston Boulevard, Las Vegas, Nevada, 89102, and **Gage Technologies Inc.**, with its principal place of business at 215 Mary Ave Suite 306, Waco, Texas, 76707 (hereinafter referred to as "Business Associate", (individually, a "Party" and collectively, the "Parties").

WITNESSETH:

WHEREAS, Sections 261 through 264 of the federal Health Insurance Portability and Accountability Act of 1996, Public Law 104-191, known as "the Administrative Simplification provisions," direct the Department of Health and Human Services to develop standards to protect the security, confidentiality and integrity of health information; and

WHEREAS, pursuant to the Administrative Simplification provisions, the Secretary of Health and Human Services issued regulations modifying 45 CFR Parts 160 and 164 (the "HIPAA Rules"); and

WHEREAS, the American Recovery and Reinvestment Act of 2009 (Pub. L. 111-5), pursuant to Title XIII of Division A and Title IV of Division B, called the "Health Information Technology for Economic and Clinical Health" ("HITECH") Act, as well as the Genetic Information Nondiscrimination Act of 2008 ("GINA," Pub. L. 110-233), provide for modifications to the HIPAA Rules; and

WHEREAS, the Secretary, U.S. Department of Health and Human Services, published modifications to 45 CFR Parts 160 and 164 under HITECH and GINA, and other modifications on January 25, 2013, the "Final Rule," and

WHEREAS, the Parties wish to enter into or have entered into an arrangement whereby Business Associate will provide certain services to Covered Entity, and, pursuant to such arrangement, Business Associate may be considered a "Business Associate" of Covered Entity as defined in the HIPAA Rules (the agreement evidencing such arrangement is entitled "Underlying Agreement"); and

WHEREAS, Business Associate will have access to Protected Health Information (as defined below) in fulfilling its responsibilities under such arrangement;

THEREFORE, in consideration of the Parties' continuing obligations under the Underlying Agreement, compliance with the HIPAA Rules, and for other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, and intending to be legally bound, the Parties agree to the provisions of this Agreement in order to address the requirements of the HIPAA Rules and to protect the interests of both Parties.

DEFINITIONS

"HIPAA Rules" means the Privacy, Security, Breach Notification, and Enforcement Rules at 45 CFR Part 160 and Part 164.

"Protected Health Information" means individually identifiable health information created, received, maintained, or transmitted in any medium, including, without limitation, all information, data, documentation, and materials, including without limitation, demographic, medical and financial information, that relates to the past, present, or future physical or mental health or condition of an individual; the provision of health care to an individual; or the past, present, or future payment for the provision of health care to an individual; and that identifies the individual or with respect to which there is a reasonable basis to believe the information can be used to identify the individual.

"Protected Health Information" includes without limitation "Electronic Protected Health Information" as defined below.

"Electronic Protected Health Information" means Protected Health Information which is transmitted by Electronic Media (as defined in the HIPAA Rules) or maintained in Electronic Media.

The following terms used in this Agreement shall have the same meaning as defined in the HIPAA Rules: Administrative Safeguards, Breach, Business Associate, Business Associate Agreement, Covered Entity, Individually Identifiable Health Information, Minimum Necessary, Physical Safeguards, Security Incident, and Technical Safeguards.

II. ACKNOWLEDGMENTS

Business Associate and Covered Entity acknowledge and agree that in the event of an inconsistency between the provisions of this Agreement and mandatory provisions of the HIPAA Rules, the HIPAA Rules shall control. Where provisions of this Agreement are different than those mandated in the HIPAA Rules, but are nonetheless permitted by the HIPAA Rules, the provisions of this Agreement shall control.

Business Associate acknowledges and agrees that all Protected Health Information that is disclosed or made available in any form

(including paper, oral, audio recording or electronic media) by Covered Entity to Business Associate or is created or received by Business Associate on Covered Entity's behalf shall be subject to this Agreement.

Business Associate has read, acknowledges, and agrees that the Secretary, U.S. Department of Health and Human Services, published modifications to 45 CFR Parts 160 and 164 under HITECH and GINA, and other modifications on January 25, 2013, the "Final Rule," and the Final Rule significantly impacted and expanded Business Associates' requirements to adhere to the HIPAA Rules.

III. USE AND DISCLOSURE OF PROTECTED HEALTH INFORMATION

- (a) Business Associate agrees that all uses and disclosures of Protected Health information shall be subject to the limits set forth in 45 CFR 164.514 regarding Minimum Necessary requirements and limited data sets.
- (b) Business Associate agrees to use or disclose Protected Health Information solely:
 - (i) For meeting its business obligations as set forth in any agreements between the Parties evidencing their business relationship; or
 - (ii) as required by applicable law, rule or regulation, or by accrediting or credentialing organization to whom Covered Entity is required to disclose such information or as otherwise permitted under this Agreement or the Underlying Agreement (if consistent with this Agreement and the HIPAA Rules).
- (c) Where Business Associate is permitted to use Subcontractors that create, receive, maintain, or transmit Protected Health Information; Business Associate agrees to execute a "Business Associate Agreement" with Subcontractor as defined in the HIPAA Rules that includes the same covenants for using and disclosing, safeguarding, auditing, and otherwise administering Protected Health Information as outlined in Sections I through VII of this Agreement (45 CFR 164.314).
- (d) Business Associate will acquire written authorization in the form of an update or amendment to this Agreement and Underlying Agreement prior to:
 - (i) Directly or indirectly receiving any remuneration for the sale or exchange of any Protected Health Information; or
 - (ii) Utilizing Protected Health Information for any activity that might be deemed "Marketing" under the HIPAA rules.

IV. SAFEGUARDING PROTECTED HEALTH INFORMATION

- (a) Business Associate agrees:
 - (i) To implement appropriate safeguards and internal controls to prevent the use or disclosure of Protected Health Information other than as permitted in this Agreement or by the HIPAA Rules.
 - (ii) To implement "Administrative Safeguards," "Physical Safeguards," and "Technical Safeguards" as defined in the HIPAA Rules to protect and secure the confidentiality, integrity, and availability of Electronic Protected Health Information (45 CFR 164.308, 164.310, 164.312). Business Associate shall document policies and procedures for safeguarding Electronic Protected Health Information in accordance with 45 CFR 164.316.
 - (iii) To notify Covered Entity of any attempted or successful unauthorized access, use, disclosure, modification, or destruction of information or interference with system operations in an information system ("Security Incident") upon discovery of the Security Incident.
- (b) When an impermissible acquisition, access, use, or disclosure of Protected Health Information ("Breach") occurs, Business Associate agrees:
 - (i) To notify Covered Entity's Chief Privacy Officer immediately upon discovery of the Breach, and
 - (ii) Within 15 business days of the discovery of the Breach, provide Covered Entity with all required content of notification in accordance with 45 CFR 164.410 and 45 CFR 164.404, and
 - (iii) To fully cooperate with Covered Entity's analysis and final determination on whether to notify affected individuals, media, or Secretary of the U.S. Department of Health and Human Services, and
 - (iv) To pay all costs associated with the notification of affected individuals and costs associated with mitigating potential harmful effects to affected individuals.

V. RIGHT TO AUDIT

- (a) Business Associate agrees:
 - (i) To provide Covered Entity with timely and appropriate access to records, electronic records, HIPAA assessment questionnaires provided by Covered Entity, personnel, or facilities sufficient for Covered Entity to gain reasonable assurance that Business Associate is in compliance with the HIPAA Rules and the provisions of this Agreement.
 - (ii) That in accordance with the HIPAA Rules, the Secretary of the U.S. Department of Health and Human Services has the right to review, audit, or investigate Business Associate's records, electronic records, facilities,

systems, and practices related to safeguarding, use, and disclosure of Protected Health Information to ensure Covered Entity's or Business Associate's compliance with the HIPAA Rules.

VI. COVERED ENTITY REQUESTS AND ACCOUNTING FOR DISCLOSURES

- (a) At the Covered Entity's Request, Business Associate agrees:
 - (i) To comply with any requests for restrictions on certain disclosures of Protected Health Information pursuant to Section 164.522 of the HIPAA Rules to which Covered Entity has agreed and of which Business Associate is notified by Covered Entity.
 - (ii) To make available Protected Health Information to the extent and in the manner required by Section 164.524 of the HIPAA Rules. If Business Associate maintains Protected Health Information electronically, it agrees to make such Protected Health Information electronically available to the Covered Entity.
 - (iii) To make Protected Health Information available for amendment and incorporate any amendments to Protected Health Information in accordance with the requirements of Section 164.526 of the HIPAA Rules.
 - (iv) To account for disclosures of Protected Health Information and make an accounting of such disclosures available to Covered Entity as required by Section 164.528 of the HIPAA Rules. Business Associate shall provide any accounting required within 15 business days of request from Covered Entity.

VII. <u>TERMINATION</u>

Notwithstanding anything in this Agreement to the contrary, Covered Entity shall have the right to terminate this Agreement and the Underlying Agreement immediately if Covered Entity determines that Business Associate has violated any material term of this Agreement. If Covered Entity reasonably believes that Business Associate will violate a material term of this Agreement and, where practicable, Covered Entity gives written notice to Business Associate of such belief within a reasonable time after forming such belief, and Business Associate fails to provide adequate written assurances to Covered Entity that it will not breach the cited term of this Agreement within a reasonable period of time given the specific circumstances, but in any event, before the threatened breach is to occur, then Covered Entity shall have the right to terminate this Agreement and the Underlying Agreement immediately.

At termination of this Agreement, the Underlying Agreement (or any similar documentation of the business relationship of the Parties), or upon request of Covered Entity, whichever occurs first, Business Associate will destroy all Protected Health Information received from or created or received by Business Associate on behalf of Covered Entity that Business Associate still maintains in any form and provide Covered Entity with written certification of same, or if such destruction is not feasible, Business Associate will provide written certification to Covered Entity of same and extend the protections of this Agreement to the information and limit further uses and disclosures to those purposes that make the return or destruction of the information not feasible.

VIII. <u>MISCELLANEOUS</u>

Except as expressly stated herein or the HIPAA Rules, the Parties to this Agreement do not intend to create any rights in any third parties. The obligations of Business Associate under this Section shall survive the expiration, termination, or cancellation of this Agreement, the Underlying Agreement and/or the business relationship of the Parties, and shall continue to bind Business Associate, its agents, employees, contractors, successors, and assigns as set forth herein.

This Agreement may be amended or modified only in a writing signed by the Parties. No Party may assign its respective rights and obligations under this Agreement without the prior written consent of the other Party. None of the provisions of this Agreement are intended to create, nor will they be deemed to create any relationship between the Parties other than that of independent parties contracting with each other solely for the purposes of effecting the provisions of this Agreement and any other agreements between the Parties evidencing their business relationship. This Agreement will be governed by the laws of the State of Nevada. No change, waiver or discharge of any liability or obligation hereunder on any one or more occasions shall be deemed a waiver of performance of any continuing or other obligation, or shall prohibit enforcement of any obligation, on any other occasion.

In the event that any provision of this Agreement is held by a court of competent jurisdiction to be invalid or unenforceable, the remainder of the provisions of this Agreement will remain in full force and effect. In addition, in the event a Party believes in good faith that any provision of this Agreement fails to comply with the HIPAA Rules, such Party shall notify the other Party in writing. For a period of up to thirty days, the Parties shall address in good faith such concern and amend the terms of this Agreement, if necessary to bring it into compliance. If, after such thirty-day period, the Agreement fails to comply with the HIPAA Rules, then either Party has the right to terminate upon written notice to the other Party.

[Signature Page to Follow]

IN WITNESS WHEREOF, the Parties have executed this	Agreement as of the day and year written below.
COVERED ENTITY:	BUSINESS ASSOCIATE:
By: Mason Van Houweling Chief Executive Officer	By: Kristopher McGreevey Kristopher McGreevey President & CEO
Date:	Date: 11/08/2025

EXHIBIT E TRAVEL POLICY

- A. Pursuant to Chapter 2.46 of the Clark County Code, HOSPITAL shall ensure that business travel costs incurred by COMPANY's traveler(s) are kept to an absolute minimum consistent with the effective conduct of business.
- B. The following are the acceptable travel guidelines for reimbursement of travel costs:

Reimbursement shall only be for the contract personnel/traveler. HOSPITAL assumes no obligation to reimburse travelers for expenses that are not pre-approved by HOSPITAL's representative or their designee which are not in compliance with this Travel Policy.

<u>Airfare</u>: Domestic Airline (Coach Ticket); purchased at least twenty-one (21) days in advance unless exception was granted by HOSPITAL for exceptional circumstances; one (1) checked bag fee. Number of trips must be approved by HOSPITAL.

Parking: Airport parking (Economy Lot only)

Meals: All meal charges will be paid up to and not to exceed \$65 per day per traveler. This includes a 20% tip.

<u>Lodging</u>: Lodging will either be booked by HOSPITAL or reimbursed for costs of a reasonable room rate plus taxes for Las Vegas, NV, not to exceed \$150 per night excluding taxes and fees (Monday to Thursday) and not to exceed \$225 per night excluding taxes and fees (Friday to Sunday).

Rental Vehicles:

- One (1) automobile rental will be authorized per four (4) travelers. Rental must be standard-size or smaller, and must have full insurance coverage through the rental car company (traveler's personal insurance is not permitted). HOSPITAL will reimburse up to \$125 per day.
- Under no circumstances should a traveler allow others to drive a rental car which has been rented in the traveler's name, for the purpose of conducting business at HOSPITAL.
- Travelers may be allowed to rent a car to travel TO their destination when:
 - · Air travel is not available
 - The distance to the destination is less than 150 miles
 - Transporting large or bulky materials is more cost effective in a rental car than other means of transportation
- Travelers may be allowed to rent a car AT their destination when:
 - It is less expensive than other transportation modes such as taxis, airport shuttles, ride share, etc.
 - Transporting large or bulky materials
- Rental cars should be returned:
 - To the original rental city unless approved for one-way rental
 - Intact (i.e., no dents, scratches or other damage within the traveler's control)
 - On time, to avoid additional charges
 - With a full tank of gas

<u>Uber/Lyft/Taxi/Shuttle Vehicles</u>: When available, the use of shuttle service is required. Otherwise, Uber/Lyft/Taxi or equivalent ride sharing option can be used. HOSPITAL will reimburse up to \$125 per day.

Each traveler shall submit the following documents in order to claim travel reimbursement. The documents shall be readable copies of the <u>original itemized receipts</u> with each traveler's full name. Only actual costs (including all applicable sales tax) will be reimbursed. Credit card statements are not considered original receipts and will not be accepted.

- COMPANY's Invoice
 - With copy of executed Agreement highlighting the allowable travel
 - · List of travelers

- Number of days in travel status
- Hotel receipt
- Meal receipts for each meal (must provide itemized receipts)
- Airline receipt
- Car rental receipt (identify driver and passengers)
- Airport parking receipt (traveler's Airport origin)
- Gas receipt(s)
- Ride share receipt(s)

The following are some of the charges that will **<u>NOT</u>** be allowed for reimbursement (not all inclusive):

- Personal vehicle (HOSPITAL will not pay costs associated to driving a personal vehicle in lieu of air travel or if applicable, rental vehicle)
- Baggage fees exceeding one (1) checked bag; overweight charges
- Upgrades for flights (e.g., seat, Pre-Check, priority boarding), transportation, lodging, or vehicles/rentals (e.g., Premium/Luxury rides)
- Alcohol
- Room service
- In-room movie rentals
- In-room beverage/snacks
- Housekeeping gratuity
- Gas for personal vehicles
- Transportation to and from traveler's home and the airport
- Rental vehicle expenses incurred over and above normal charges (i.e., unauthorized drop-off fees, rental dates not identified as official business dates)
- Mileage
- Travel time
- Traveler's regular days off
- C. Any other additional expenses not specified herein will not be reimbursed by HOSPITAL.
- D. The terms of this Exhibit are in accordance with HOSPITAL's Travel/Education Authorization and Reimbursement Policy, as amended, a copy of which can be provided to COMPANY upon request.

Professional Services

Final Audit Report 2025-08-11

Created: 2025-08-11

By: Justin Curtis (justin.curtis@gagetech.com)

Status: Signed

Transaction ID: CBJCHBCAABAAZL75rWsRIFQpRs9iCYBN6kl6ELAiAuoB

"Professional Services" History

Document created by Justin Curtis (justin.curtis@gagetech.com) 2025-08-11 - 12:52:23 PM GMT- IP address: 149.20.195.72

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Document e-signed by Kristopher McGreevey (kmcgreevey@gagetech.com)

Signature Date: 2025-08-11 - 2:39:57 PM GMT - Time Source: server- IP address: 199.27.33.182

Agreement completed. 2025-08-11 - 2:39:57 PM GMT





Prepared For

Quotation

 Quote:
 EXT-6334552867
 Currency:
 USD

 Quote Name:
 UMC-Avaya Phone Project
 Exchange Rate:
 1.0

 Rev. Number:
 1
 Terms:
 Net 30

 Rev. Number:
 1
 Terms:
 Net 30

 Quote Type:
 Standard Quote
 Valid Dates:
 18-Jun-2025 - 16-Sep-2025

All Terms For This Quote Will Be Governed By UMCSN CONTRACT ID 325825. Please Reference Contract # and Quote # on all PO's

Quote To:	University Medical Center	of Southern Nevada		Name:	Eric Rowe	Brian Rupiper	
	1800 W Charleston Blvd.						
	Las Vegas, NV 89102						
Contact:	Hung Tran						
Phone:	+1(702) 207-8353			Phone:	+1 9494002477	+1 208-769-9920	
Cell:				Cell:	+1 9494002477	+1 2088190823	
Fax:				Fax:		+1 208-664-5184	
Email:	hung.tran@umcsn.com			Email:	erowe@extremenetworks.com	brupiper@extremenetwo	0
	•				•	•	
#	Part Number	Covd. Item	Qty	(Days)	Description	Net Price	Extended Net Price
	1 5420M-48W-4YE		5		5420M 48port 802.3bt 90w PoE Switch	\$5,690.00	\$28,450.00
	2 97004-5420M-48W-4YE	5420M-48W-4YE	5	365	EW NBD AHR 5420M-48W-4YE	\$496.00	\$2,480.00
	3 XN-ACPWR-1200W-FB		10		1200W AC PSU FB	\$797.50	\$7,975.00
	4 10138		10		15P,C13,ST	\$12.50	\$125.00
	5 25G-LR-SFP10KM		8		25G LR SFP28 10km	\$1,029.50	\$8,236.00
	6 10G-DACP-SFPZ5M		2		10G PASSIVE DAC SFP+ 0.5M	\$91.00	\$182.00

 Products Subtotal
 \$44,968.00

 Service Subtotal
 \$2,480.00

 Training Subtotal
 \$0.00

 Professional Services
 \$0.00

 Subscription Subtotal
 \$0.00

 Total*
 \$47,448.00

 *plus applicable tax

Sales Contact



INSIGHT DIRECT USA INC 2701 E INSIGHT WAY CHANDLER AZ 85286-1930 Tel: 800-467-4448

Account name: 10269608

UNIVERSITY MEDICAL CENTER OF S NV

1800 W CHARLESTON BLVD LAS VEGAS NV 89102-2329

SHIP-TO

UNIVERSITY MEDICAL CENTER OF S NV 1800 W CHARLESTON BLVD LAS VEGAS NV 89102-2329

We deliver according to the following terms:

Payment Terms : Net 60 days

Ship Via : Insight Assigned Carrier/Ground

Terms of Delivery : FOB DESTINATION

Currency : USD

One time, non-recurring purchase

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Quotation Number: 0228516278 **Document Date** : 05-JUN-2025

PO Number PO Release

Sales Rep : Chris Carter

: CHRIS.CARTER@INSIGHT.COM **Email**

Phone : +14804096531 Sales Rep 2 : Kendra Fisher

: KENDRA.FISHER@INSIGHT.COM Email : +14803667326

Material	Material Description	Quantity	Unit Price	Extended Price
PDU1215	Tripp Lite PDU Basic 120V 1.8kW 15A 5-15R 13 Outlet 5-15P Horizontal 1URM - horizontal rackmount - power distribution unit - 1.8 kW	9		
SMX1500RM2UCNC	APC Smart-UPS X SMX1500RM2UCNC - UPS - Watt - 1500 VA - with APC SmartConnect	6		
			Product Subtotal	9,323.19
			Total	9.323.19

Phone

Lease & Financing options available from Insight Global Finance for your equipment & software acquisitions. Contact your Insight account executive for a quote.

Thank you for choosing Insight. Please contact us with any questions or for additional information about Insight's complete IT solution offering.

Sincerely,

Chris Carter +14804096531 CHRIS.CARTER@INSIGHT.COM

Kendra Fisher +14803667326

KENDRA.FISHER@INSIGHT.COM

This Quotation is issued pursuant to and will be accepted subject to the Terms of Contract # HPG-7581 (HealthTrust); Expiration Date: 8/28/2025. In the event of conflict between Contract # HPG-7581 (HealthTrust) and the Nevada Revised Statutes, Nevada law will prevail.







Insight Global Finance has a wide variety of flexible financing options and technology refresh solutions. Contact your Insight representative for an innovative approach to maximizing your technology and developing a strategy to manage your financial options.

This purchase is subject to Insight's online Terms of Sale unless you have a separate purchase agreement signed by both your company and Insight, in which case, that separate agreement will govern. Insight's online Terms of Sale can be found at the "terms-and-policies" link below.

SOFTWARE AND CLOUD SERVICES PURCHASES: If your purchase contains any software or cloud computing offerings ("Software and Cloud Offerings"), each offering will be subject to the applicable supplier's end user license and use terms ("Supplier Terms") made available by the supplier or which can be found at the "terms-and-policies" link below. By ordering, paying for, receiving or using Software and Cloud Offerings, you agree to be bound by and accept the Supplier Terms unless you and the applicable supplier have a separate agreement which governs.

Tariffs imposed by the United States government on technology-related products may lead to cost increases for manufacturers and suppliers, who then pass these increases on to partners like Insight. Additionally, supply constraints, production delays, component shortages, and logistical pressures have contributed to cost increases and product shipment delays from manufacturers and suppliers. Insight is actively engaged with its suppliers and partners to address these challenges. While we strive to honor initial price proposals and quotes, the fluid nature of the impact on manufacturer and supplier costs and product availability due to tariffs and supply disruptions could require a requote before finalizing any subsequent or impacted proposals, quotes, and orders.

https://www.insight.com/terms-and-policies



INSIGHT DIRECT USA INC 2701 E INSIGHT WAY CHANDLER AZ 85286-1930 Tel: 800-467-4448

Account name: 10269608

UNIVERSITY MEDICAL CENTER OF S NV

1800 W CHARLESTON BLVD LAS VEGAS NV 89102-2329

SHIP-TO

UNIVERSITY MEDICAL CENTER OF S NV 1800 W CHARLESTON BLVD

LAS VEGAS NV 89102-2329

We deliver according to the following terms:

Payment Terms : Net 60 days

: PERIMETER INTERNATIONAL/LTL Ship Via

Terms of Delivery : FOB DESTINATION

Currency : USD

One time, non-recurring purchase

	Quotation
Quotation Numbe	r: <u>0228527190</u>
Document Date	: 10-JUN-2025
PO Number	:
PO Release	:
Sales Rep	: Chris Carter
Email .	: CHRIS.CARTER@INSIGHT.COM

: +14804096531 Sales Rep 2 : Kendra Fisher : KENDRA.FISHER@INSIGHT.COM **Email**

Phone : +14803667326

Material	Material Description	Quantity	Unit Price	Extended Price
RB-2P84	Hammond RB-2P Series - rack mounting frame - 48U	3		
			Product Subtotal	1,584.99
			Freight	257.23
			TAX	0.00
			Total	1,842.22

Phone

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Kendra Fisher +14803667326

KENDRA.FISHER@INSIGHT.COM

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Account name: 10269608

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1800 W CHARLESTON BLVD LAS VEGAS NV 89102-2329

SHIP-TO

UNIVERSITY MEDICAL CENTER OF S NV 1800 W CHARLESTON BLVD LAS VEGAS NV 89102-2329

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Ship Via : Insight Assigned Carrier/Ground

Terms of Delivery : FOB DESTINATION

Currency : USD

One time, non-recurring purchase

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Quotation Number: 0228554793 **Document Date**: 18-JUN-2025

PO Number PO Release

Sales Rep : Chris Carter

Email : CHRIS.CARTER@INSIGHT.COM

Phone : +14804096531

Sales Rep 2 : Christine Joy Fernandez

Email : CHRISTINEJOY.FERNANDEZ@INSIGHT.COM
Phone :

Material	Material Description	Quantity	Unit Price	Extended Price
700513631	Avaya - telephone wall mount kit for VoIP phone	300		
			Product Subtotal	5,394.00
			TAX	0.00
			Total	5,394.00

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Sincerely,

Chris Carter +14804096531 CHRIS.CARTER@INSIGHT.COM

Christine Joy Fernandez

CHRISTINEJOY.FERNANDEZ@INSIGHT.COM

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https://www.insight.com/terms-and-policies

LUMEN®

Quote # 12901680

Proposal Pro											
Pricing Prepared For Prepared				On		Price Valid Until	C	Currency	Total Mrc		Total Nrc
UNIVERSITY MEDICAL CE	NTER OF SOUTHER	RN NEVADA	06/11/202	25		09/08/2025		USD	0.00		0.00
				Vo	ice Comple	te Standard					
Term		Total Mr	С				Total I	Nrc			# Sites
3 Years		See Rate S	heet		See Rate Sheet				Se	See Rate Sheet	
	Sum	mary			Coordinated Services						
Mrc			Nrc			Coordinated Service Type Asset/Circuit ID				cuit ID	
.00			.00								
					Product	Details					
Description				Qty	Mrc	Nrc	Priced Amount	Mrc Per	Nrc Per	Usage M	rc Usage Nrc
pice Complete See Rate Shee				ate Sheet	neet						
repaid Minute Plan See Rate Sheet											

Terms and Conditions Governing This Order

- 1. Lumen is defined for purposes of this Order as CenturyLink Communications, LLC d/b/a Lumen Technologies Group or its affiliated entities providing Services under this Order. The Lumen entity providing Services is identified on the invoice. This confidential Order may not be disclosed to third parties and is non-binding until accepted by Lumen, as set forth in section 4. Customer places this Order by signing or otherwise acknowledging (in a manner acceptable to Lumen) this document and returning it to Lumen. Pricing is valid for 90 calendar days from the date indicated unless otherwise specified.
- 2. Prior to installation, Lumen may notify Customer in writing (including by e-mail) of price increases due to off-net vendors or increased construction costs. Customer has 5 business days following notice to cancel this Order without liability: or otherwise. Customer is deemed to accept the increase.
- 3. If a generic demarcation point (such as a street address) is provided, the demarcation point for on-net services will be Lumen's Minimum Point of Entry (MPOE) at such location (as determined by Lumen). Off-net demarcation points will be the off-net vendor's MPOE. If this Order identifies aspects of services that are procured by Customer directly from third parties, Lumen is not liable for such services.
- 4. Services are subject to Lumen's standard Master Service Agreement and Service Schedule(s), copies of which are available at https://www.lumen.com/en-us/about/legal/business-customer-terms-conditions.html or upon request, unless Customer has executed a service agreement with Lumen or one of its affiliates applicable to the Services on this Order. In that case, the most recent service agreement will apply to the extent not inconsistent with this Order.
- and the current Service Schedule(s) will apply and is/are specifically incorporated into the applicable agreement by this reference.

 Notwithstanding anything to the contrary, Lumen will notify Customer of acceptance of requested Service in this Order by delivering (in writing or electronically) the date by which Lumen will install Service (the "Customer Commit Date"), by delivering the Service, or by the manner described in a Service Schedule. Lumen will deliver a written or electronic notice that the Service is provisioned, at which time billing will commence. At the expiration of the Service Term, Service will continue month-to-month at the existing rates, subject to change by Lumen on 30 day's written notice. If the service agreement or applicable service specific terms do not include cancellation or early termination charges and if Customer cancels or terminates Service for any reason other than Lumen's uncured default or if Lumen cancels or terminates for cause, then Customer will pay Lumen's standard cancellation or early termination liability charges in Lumen's standard Master Service Agreement.

 5. Neither party will be liable for any damages for lost profits, lost revenues, loss of goodwill, loss of anticipated savings, loss of data or cost of purchasing replacement service, or any indirect, incidental, special, consequential,
- exemplary or punitive damages arising out of the performance or failure to perform under this Order. Customer's sole remedies for any nonperformance, outages, failures to deliver or defects in Service are contained in the service levels applicable to the affected Service.
- 6. Transport services ordered from Lumen will be treated as interstate for regulatory purposes except as otherwise agreed to in writing.

 7. Charges for certain Services are subject to (a) a monthly property tax surcharge and (b) a monthly cost recovery fee per month to reimburse Lumen for various governmental taxes and surcharges. Such charges are subject to change by Lumen and will be applied regardless of whether Customer has delivered a valid tax exemption certificate. For additional details on taxes and surcharges that are assessed, visit http://www.lumen.com/taxes.
- B. Unless otherwise set forth in a Service Attachment, Customer will pay Lumen's standard ancillary charges for expedites and additional activities, features, or options as set forth in the Ancillary Fee Schedule, available at http://www.lumen.com/ancillary-fees. If Lumen cannot complete installation due to Customer delay or inaction, Lumen may begin charging Customer and Customer will pay such charges.
- 9. For colocation, data center and/or hosting services, pre-arranged escorted access may be required at certain locations, and cross connect services are subject to whether facilities are available at the particular location to complete the connection.
- 10. For Internet Services provided in countries where Lumen does not currently hold a license to provide such Services, Customer consents and appoints Lumen as its agent to procure the services of third-party carriers. 11. If your network service Re-provision Customer may terminate the affected service by notifying Lumen in writing within 30 days of the date of the Services. Lumen will provide Customer objects to the Service Re-provision notification and (b) During the Service Term, Lumen may increase rates for off-net TDM services. Lumen will provide Customer 60 days' prior written notice before implementing the increase ("Rerate Notice"). If Customer objects to the increase, Customer must notify Lumen in writing within 30 days of the date of the Rerate Notice whether Customer must notify Lumen in writing within 30 days of the date of the Rerate Notice whether Customer will (i) receive the affected service on a month-to-month basis or (ii) terminate the affected service, subject to early termination liability charges. Under subsection (ii), Customer's requested disconnect date must be within 90 days of the Rerate Notice. If Customer does not respond to the Rerate Notice, the affected service will continue to be provided at the increased rates set forth in the Rerate
- 12. Infrastructure Investment and Jobs Act (IIJA) Grant Programs. If Customer participates in an IIJA program, including but not limited to, the Middle Mile Grant, Tribal Connectivity Broadband, and the Broadband Equity Access and Deployment (BEAD) Grant Programs, then Customer cannot pay for Services with funds obtained through the IIJA or other similar grants that would obligate Lumen to provide certain information or perform certain regulatory compliance functions, unless each of those functions and obligations is explicitly identified and agreed to by the parties in the Agreement or in an amendment to the Agreement.

911 Acknowledgement

BY SIGNING THIS ORDER, I ACKNOWLEDGE THAT I HAVE READ AND UNDERSTAND THE "ACCESS TO EMERGENCY RESPONSE SERVICES" SECTION CONTAINED IN THE APPLICABLE SERVICE EXHIBIT/SERVICE SCHEDULE ATTACHED TO THE LUMEN OR CENTURYLINK MASTER SERVICE AGREEMENT OR, THE "911 EMERGENCY SERVICE" SECTION OR "EMERGENCY CALLING CAPABILITY" SECTION CONTAINED IN THE APPLICABLE SERVICE EXHIBIT/SERVICE SCHEDULE ATTACHED TO AN AFFILIATE AGREEMENT. OR IN THE "ACCESS TO EMERGENCY RESPONSE SERVICES" SECTION OF THE TERMS AND CONDITIONS IN THE APPLICABLE STANDARD SERVICE EXHIBIT/SERVICE SCHEDULE IF I HAVE NOT EXECUTED A LUMEN OR CENTURYLINK MASTER SERVICE AGREEMENT OR AN AFFILIATE AGREEMENT WITH AN APPLICABLE SERVICE EXHIBIT/SERVICE SCHEDULE. I FURTHER ACKNOWLEDGE THAT I HAVE READ AND UNDERSTAND THE DISCLOSURE OF LIMITATIONS SET FORTH IN THE EMERGENCY SERVICES ADVISORY AVAILABLE AT http://www.centurylink.com/legal/HVIQSIP/911advisory.pdf.

	Declarations and Signatures							
	Customer submits this document as a Customer Order.							
Authorized Signature:								
Name:								
Title:								
Date:								



Voice Rate Sheet

Deal# 11666693 Quote# 12901680

	Term Plan											
Product	Customer Name	Currency	Term	Rates Good Until	Exchange Rate Effective Date							
Voice Complete	UNIVERSITY MEDICAL CENTER OF SOUTHERN NEVADA	USD	3 Years	9/8/2025	11/27/2024 10:18:05 PM							

	CCP (Concurrent Call Path)											
	CCP Plans											
Currency	CCP Plan 1	CCP Plan 2	CCP Plan 3	CCP Plan 4	CCP Plan 5	Measured						
	MRC	MRC	MRC	MRC	MRC	MRC						
USD	8.00	27.00	34.00	38.00	87.00	8.00						
GBP	6.37	21.50	27.08	30.26	69.28	6.37						
EUR	7.63	25.75	32.43	36.24	82.98	7.63						

*Plan maximum included minutes of 5000 minutes per CCP.

□ Plan 1 includes United States Local Calling
□ Plan 2 includes Local and National Calling in the United States, the United Kingdom, and France
□ Plan 3 includes Local and National Calling in the United States, the United Kingdom, France, and Germany

□Plan 4 includes Local and National Calling in the United States, the United Kingdom, France, Germany, and the Netherlands

Plan 5 includes Local and National Calling in the United States, the United Kingdom, France, Germany, the Netherlands, and Belgium as well as United Kingdom Mobile: 3 Mobile, O2, EE (Orange, T-Mobile), Vodafone

☐Measured: Every call is rated.

	CCP (Concurrent Call Path)												
	Call Type Feature												
	Voice Order	Voice Order Change Charge Expedite Charge per ckt end (separate from LEC Acco											
Currency	MRC	NRC	MRC	NRC	MRC	NRC							
USD		100.00		250.00	10.00	15.00							
GBP		79.63	·	199.08	7.96	11.95							
EUR		95.38		238.45	9.54	14.31							

	Feature Packs					
	Feature Pack 1 Feature Pack 2 Mobility Feature Pack					
Currency	MRC	NRC	IRC MRC NRC MRC NRC			
USD			3.00		3.00	
GBP			2.39		2.39	
EUR			2.86		2.86	

Prepaid Minute Plan USD						
Minutes Prepaid Minute Plan 1 Prepaid Minute Plan 2 Prepaid Minute Plan 3 Prepaid Minute Plan 4 Prepaid Minute Plan 5						

	MRC	MRC	MRC	MRC	MRC
10,000 Prepaid Minutes	24.00	89.78	127.05	168.00	360.94
50,000 Prepaid Minutes	120.00	498.75	635.25	813.75	1804.69
100,000 Prepaid Minutes	240.00	997.50	1270.50	1627.50	3609.38
250,000 Prepaid Minutes	570.00	2418.94	3017.44	3865.31	8572.27
500,000 Prepaid Minutes	1116.00	4738.13	5907.83	7567.88	16783.60
750,000 Prepaid Minutes	1620.00	6957.56	8575.88	10985.63	24363.29
1,000,000 Prepaid Minutes	2112.00	8977.50	11179.65	14322.00	31762.50
Customized Prepaid Minutes					

	Prepaid Minute Plan GBP						
Minutes	Prepaid Minute Plan 1	Prepaid Minute Plan 2	Prepaid Minute Plan 3	Prepaid Minute Plan 4	Prepaid Minute Plan 5		
	MRC	MRC	MRC	MRC	MRC		
10,000 Prepaid Minutes	19.11	71.49	101.17	133.78	287.43		
50,000 Prepaid Minutes	95.56	397.17	505.87	648.01	1437.13		
100,000 Prepaid Minutes	191.12	794.34	1011.74	1296.03	2874.26		
250,000 Prepaid Minutes	453.91	1926.28	2402.88	3078.06	6826.36		
500,000 Prepaid Minutes	888.70	3773.12	4704.59	6026.53	13365.29		
750,000 Prepaid Minutes	1290.06	5540.52	6829.23	8748.19	19401.23		
1,000,000 Prepaid Minutes	1681.85	7149.06	8902.70	11405.05	25293.45		
Customized Prepaid Minutes							

Prepaid Minute Plan EUR							
Minutes	Prepaid Minute Plan 1	Prepaid Minute Plan 2	Prepaid Minute Plan 3	Prepaid Minute Plan 4	Prepaid Minute Plan 5		
	MRC	MRC	MRC	MRC	MRC		
10,000 Prepaid Minutes	22.89	85.63	121.18	160.24	344.26		
50,000 Prepaid Minutes	114.45	475.70	605.89	776.14	1721.28		
100,000 Prepaid Minutes	228.91	951.40	1211.78	1552.28	3442.55		
250,000 Prepaid Minutes	543.65	2307.14	2877.97	3686.65	8176.06		
500,000 Prepaid Minutes	1064.42	4519.13	5634.77	7218.09	16007.86		
750,000 Prepaid Minutes	1545.12	6635.98	8179.50	10477.87	23237.21		
1,000,000 Prepaid Minutes	2014.38	8562.56	10662.92	13660.03	30294.43		
Customized Prepaid Minutes							

[□]Plan 1 includes United States Local Calling

Plan 5 includes Local and National Calling in the United States, the United Kingdom, France, Germany, the Netherlands, and Belgium. UK mobile, O2, EE (Orange, T-Mobile), Vodafone, as well as International Calling to Canada, UK, UK-London, Italy, Sweden, Germany, France-Paris, Ireland, Portugal, USA (Continental 48), the Netherlands, Austria, France, USA-Puerto Rico, Spain, Luxembourg, USA (Hawaii), and Belgium

National Voice Services - United States							
		MRC			NRC		
	USD	GBP	EUR	USD	GBP	EUR	
Directory Listing Additional Listing	5.00	3.98	4.77	3.00	2.39	2.86	
Directory Listing Caption	5.00	3.98	4.77	3.00	2.39	2.86	
Directory Listing Foreign Additional Listing	12.00	9.56	11.45	3.00	2.39	2.86	
Directory Listing Non Pub	3.00	2.39	2.86	3.00	2.39	2.86	
Directory Listing Primary Listing							
Directory Listing Un Listed	3.00	2.39	2.86	3.00	2.39	2.86	
Interstate - Per Call Surcharge Directory Assistance				1.99	1.58	1.90	

[□] Plan 2 includes Local and National Calling in the United States, the United Kingdom, and France as well as International Calling to Canada, UK, UK-London, Italy, and Sweden

[□] Plan 3 includes Local and National Calling in the United States, the United Kingdom, France, and Germany as well as International Calling to Canada, UK, UK-London, Italy, Sweden, Germany, France-Paris, Ireland, Portugal, USA (Continental 48), and the Netherlands
□ Plan 4 includes Local and National Calling in the United States, the United Kingdom, France, and Germany as well as International Calling to Canada, UK, UK-London, Italy, Sweden, Germany, France-Paris, Ireland, Portugal, USA (Continental 48), the Netherlands as well as International Calling to Canada, UK, UK-London, Italy, Sweden, Germany, France-Paris, Ireland, Portugal, USA (Continental 48), the Netherlands Austria, the United States, the United Kingdom, France, Germany, and the Netherlands as well as International Calling to Canada, UK, UK-London, Italy, Sweden, Germany, France-Paris, Ireland, Portugal, USA (Continental 48), the Netherlands as well as International Calling to Canada, UK, UK-London, Italy, Sweden, Germany, France-Paris, Ireland, Portugal, USA (Continental 48), the Netherlands are the United States, France, USA-Puerto Rico, and Spain

Intrastate - Per Call Surcharge Directory Assistance				0.69	0.55	0.66
LD Oper Chg: Person-to-Person Per Call Surcharge				3.50	2.79	3.34
LD Oper Chg: Station-to-Station Per Call Surcharge				1.75	1.39	1.67
Telephone Number Vanity Charge				100.00	79.63	95.38
Telephone Number	0.15	0.12	0.14			
Port Charge Per Telephone Number						
Telephone Number with Teams/Lync 911	0.35	0.28	0.33	2.00	1.59	1.91

National Voice Services Outbound - United States Rates are per minute / 18 second minimum / 6 second rounding								
	Rate Per Minute Rate Per Call Minimum Call Charge							
	USD GBP EUR USD GBP EUR USD GBP EUR					EUR		
Interstate	.0125	.0100	.0119					
Intrastate (All States) .0125 .0100 .0119								
Local	.0125	.0100	.0119					

Toll Free/Free Phone - United States							
			MRC				
		USD	GBP	EUR	USD	GBP	EUR
United States Toll Free Number	800 Number	3.00	2.39	2.86			
United States Toll Free Call Type Feature	Area Code Blocking				25.00	19.91	23.84
United States Toll Free Call Type Feature	Info Digit Blocking	10.00	7.96	9.54			
United States Toll Free Call Type Feature	Info Digit Routing	10.00	7.96	9.54			
United States Toll Free Call Type Feature	Info Digit Screening	15.00	11.95	14.31	15.00	11.95	14.31
United States Toll Free Call Type Feature	National Directory Assistance	20.00	15.93	19.08			
United States Toll Free Call Type Feature	Origin of Call Blocking	10.00	7.96	9.54			
United States Toll Free Call Type Feature	Origin of Call Routing	10.00	7.96	9.54			
United States Toll Free Call Type Feature	Payphone Surcharge (per call)				0.62	0.49	0.59
United States Toll Free Call Type Feature	Percent Allocation Routing	10.00	7.96	9.54			
United States Toll Free Call Type Feature	Time of Day Routing	10.00	7.96	9.54			
United States Toll Free Call Type Feature	Vanity Number						

	Toll Free/Free Phone - United States						
	Rates are per minute / 18 second minimum / 6 second rounding						
			Rate Per Minute				
		USD	GBP	EUR			
United States Interstate	Interstate	.0150	.0119	.0143			
United States Canadian Origination	United States	.0700	.0557	.0668			
United States Intrastate	Alabama	.0150	.0119	.0143			
United States Intrastate	Alaska	.0180	.0143	.0172			
United States Intrastate	Arizona	.0150	.0119	.0143			
United States Intrastate	Arkansas	.0180	.0143	.0172			
United States Intrastate	California	.0150	.0119	.0143			
United States Intrastate	Colorado	.0150	.0119	.0143			
United States Intrastate	Connecticut	.0150	.0119	.0143			
United States Intrastate	Delaware	.0150	.0119	.0143			
United States Intrastate	Florida	.0150	.0119	.0143			
United States Intrastate	Georgia	.0150	.0119	.0143			
United States Intrastate	Hawaii	.0180	.0143	.0172			

United States Intrastate	Idaho	.0180	.0143	.0172
United States Intrastate	Illinois	.0150	.0119	.0143
United States Intrastate	Indiana	.0150	.0119	.0143
United States Intrastate	Iowa	.0250	.0199	.0238
United States Intrastate	Kansas	.0180	.0143	.0172
United States Intrastate	Kentucky	.0180	.0143	.0172
United States Intrastate	Louisiana	.0150	.0119	.0143
United States Intrastate	Maine	.0180	.0143	.0172
United States Intrastate	Maryland	.0180	.0143	.0172
United States Intrastate	Massachusetts	.0150	.0119	.0143
United States Intrastate	Michigan	.0150	.0119	.0143
United States Intrastate	Minnesota	.0180	.0143	.0172
United States Intrastate	Mississippi	.0180	.0143	.0172
United States Intrastate	Missouri	.0150	.0119	.0143
United States Intrastate	Montana	.0250	.0199	.0238
United States Intrastate	Nebraska	.0180	.0143	.0172
United States Intrastate	Nevada	.0150	.0119	.0143
United States Intrastate	New Hampshire	.0180	.0143	.0172
United States Intrastate	New Jersey	.0150	.0119	.0143
United States Intrastate	New Mexico	.0150	.0119	.0143
United States Intrastate	New York	.0180	.0143	.0172
United States Intrastate	North Carolina	.0150	.0119	.0143
United States Intrastate	North Dakota	.0550	.0438	.0525
United States Intrastate	Ohio	.0150	.0119	.0143
United States Intrastate	Oklahoma	.0180	.0143	.0172
United States Intrastate	Oregon	.0150	.0119	.0143
United States Intrastate	Pennsylvania	.0180	.0143	.0172
United States Intrastate	Rhode Island	.0180	.0143	.0172
United States Intrastate	South Carolina	.0150	.0119	.0143
United States Intrastate	South Dakota	.0180	.0143	.0172
United States Intrastate	Tennessee	.0150	.0119	.0143
United States Intrastate	Texas	.0150	.0119	.0143
United States Intrastate	Utah	.0150	.0119	.0143
United States Intrastate	Vermont	.0180	.0143	.0172
United States Intrastate	Virginia	.0180	.0143	.0172
United States Intrastate	Washington	.0150	.0119	.0143
United States Intrastate	West Virginia	.0180	.0143	.0172
United States Intrastate	Wisconsin	.0180	.0143	.0172
United States Intrastate	Wyoming	.0180	.0143	.0172
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	International In						
	International Outbound						
	Rates are per minute	/ 18 second minimum / 6 second rounding					
	Dedicated	Dedicated	Dedicated				
Country	Rate Per Minute Rate Per Minute Rate Per Minute						
	(USD)	(GBP)	(EUR)				
Afghanistan	.3000	.2389	.2861				
Afghanistan-Mobile	.3200	.2548	.3052				
Albania	.2400	.1911	.2289				
Albania-Mobile	.6000 .4778 .5723						
Algeria	.1000	.0796	.0954				

America Samoa 9,500 9,398 9,477 7,4767 1,333 1,177 7,47677 1,333 3,345 1,346 1,3	Algeria-Mobile	.6800	.5415	.6486
Andorra Mobile				
Andoria Affolie				
Angola Angola Angola (1000)				
Anguella (A000)				
Anguillal 4,000 3.185 3.816 Anguilla-Mobile 4,200 3.3345 4,000 Antarcica 2,600 2,0705 2,4798 Antarcica-Norfok Island 1,658 1,3249 1,5899 Artigua and Barbuda 3,000 2,339 2,281 Artigua and Barbuda 0,000 3,187 3,822 Argentina 0,001 3,283 3,001 Argentina-Borros Aires 0,002 1,752 2,001 Argentina-Borros Aires 3,300 3,026 3,524 Armenia-Mobile 3,800 3,026 3,524 Aruba Aruba Mobile 3,300 3,026 3,524 Aruba Aruba Mobile 3,300 3,026 3,524 Aruba Albaira 1,750 1,1936 1,1891 Australia Melbourne 0,120 0,199 0,191 Australia Melbourne 0,120 0,096 0,111 Australia Mobile 0,554 0,026 0,008 Australia Mobile 0,504 <td< td=""><td></td><td></td><td></td><td></td></td<>				
Angulia-Mobile 4,200 3.345 4.006 Antarctica 2,000 2,0705 2,4788 Antarctica Arofok Island 1,6638 1,3249 1,5669 Antigua and Barbuda 3,000 2,239 2,881 Antigua and Barbuda-Mobile 4,015 3,117 3,829 Argentina-Buenos Aires 0,330 0,283 0,315 Argentina-Buenos Aires 0,330 1,283 0,315 Argentina-Mobile 2,209 1,772 2,208 Argentina-Mobile 3,000 1,772 2,208 Armenia-Mobile 3,000 1,000 1,000 Armenia-Mobile 3,500 1,000 1,104 1,413 Aruba 1,550 1,114 1,413 1,400 Accession Islands 1,750 1,000 1,900 1,800 Austrial-Mobile 3,300 2,028 3,347 Austrial-Mobile 0,000 0,159 0,014 Austrial-Mobile 0,000 0,000 0,014	Anguilla			
Antarcica Actorick Island	Anguilla Mahila	.4000		
Antarciace-Norfolk Island Antiqua and Barbuda Antiqua and Barbuda Antiqua and Barbuda Mobile Antiqua and Barbuda Mobile Antiqua and Barbuda Mobile Angenina Angenina Buenos Aires Angenina Buenos Buenos Angenina Buenos				
Antiqua and Barbuda Mobile				
Antigua and Barbuda-Mobile Angentina Buenos Aires Angentina-Buenos Aires Angentina-Buenos Aires Angentina-Buenos Aires Angentina-Buenos Aires Angentina-Mobile				
Argentina 0.330 .0263 .0315 Argentina-Buloso Aires .0330 .0263 .0315 Argentina-Mobile .2200 .1752 .2088 Armenia .3800 .3026 .3624 Armenia Aruba .1500 .1194 .1431 Aruba .1500 .1194 .1431 Aruba Mobile .3300 .2628 .3147 Australia .000 .0159 .0191 Australia-Meboure .0120 .0096 .0114 Australia-Meboure .0120 .0096 .0114 Australia-Mobile .0354 .0282 .0338 Australia-Webure .0120 .0096 .0114 Australia-Wolle .0054 .0282 .0338 Australia-Mobile .0096 .0114 Australia-Wolle .0096 .0114 Austria-Mobile .000 .0637 .0763 .0763 Austria-Mobile .000 .0637 .0763 Austria-Mobile .		.3000		
Argentina-Buenos Aires 0330 .0263 .0315 Argentina Mobile 2200 .1752 .2088 Armenia Mobile .3800 .3026 .3624 Aruba Mobile .3800 .3026 .3624 Aruba Mobile .3300 .2628 .3147 Ascension Islands 1.7500 .13936 .16891 Australia Melbourne .1020 .0199 .01911 Australia-Melbourne .0120 .0096 .01114 Australia-Perth .0120 .0096 .0114 Austria-Mobile .0500 .0637 .0763 Austria-NGN .0500 .0637 .0763 Austria-NGN .3494 .2282 .0333 Azerbaijan .5000 .3385 .281 <td>Antigua and Barbuda-Mobile</td> <td></td> <td></td> <td></td>	Antigua and Barbuda-Mobile			
Argentina-Mobile 2200 .1752 .2088 Amenia 3300 .3026 .36244 Armenia 3300 .3026 .36244 Aruba .1500 .1114 .14311 Aruba (Mobile .3300 .2628 .3147 Ascension Islands .1750 .1338 .16891 Australia (Mobile .0200 .0159 .01914 Australia-Melbourne .0200 .0096 .0114 Australia-Melbile .0354 .0262 .0388 Australia-Perth .0120 .0096 .0114 Australia-Perth .0120 .0096 .0114 Australia-Sydney .0120 .0096 .0114 Australia-Mobile .0600 .0637 .0763 Australia-Non .3494 .2782 .3333 Australia-Non .3494 .2782 .3333 Azerbaijan-Mobile .4000 .3186 .3312 Bahamas .3535 .2815 .3372	Argentina Busines Aires			
Amenia 3800 3026 3624 Amenia-Mobile 3800 3026 3624 Aruba 1,500 1,194 1,431 Aruba-Mobile 3300 2628 3,347 Ascansion Islands 1,7500 1,3936 1,6891 Australia-Melbourne 0,159 0,919 1,911 Australia-Mobile 0,202 0,096 0,114 Australia-Mobile 0,354 0,282 0,338 Australia-Perth 0,120 0,96 0,114 Australia-Sydrey 0,120 0,96 0,114 Austria-Wolle 0,890 0,98 0,114 Austria-Mobile 0,890 0,637 0,763 Austria-Mobile 0,890 0,637 0,763 Austria-Mobile 0,890 0,637 0,763 Austria-Mobile 0,890 0,637 0,763 Azerbajan-Mobile 0,996 0,938 0,938 Azerbajan-Mobile 0,990 0,937 0,978	Argentina-Buenos Aires			
Amenia-Mobile 3800 3026 3624 Aruba 1500 1194 1431 Aruba Mobile 3300 2628 3147 Ascension Islands 1,7500 1386 1,6684 Australia Mobile 0,000 0,159 0,014 Australia-Mobile 0,354 0,028 0,031 Australia-Perth 0,120 0,096 0,011 Australia-Perth 0,120 0,096 0,011 Australia-Perth 0,120 0,096 0,011 Australia-Sydney 0,120 0,096 0,011 Australia-Sydney 0,120 0,096 0,011 Austraia-Mobile 0,800 0,637 0,673 Austraia-NGN 3,494 2,782 3,333 Austraia-NGN 3,494 2,782 3,333 Azerbaijan-Mobile 4,000 3,385 3,815 Bahamas 3,535 2,815 3,317 Bahamas-Mobile 3,521 2,804 3,358				
Aruba .1500 .1194 .1431 Aruba Mobile .3300 .2628 .3147 Ascension Islands .17500 .1,3936 .1,6691 Australia .0200 .0159 .0191 Australia-Meboume .0120 .0098 .0114 Australia-Mobile .0334 .0282 .0338 Australia-Sydney .0120 .0096 .0114 Australia-Sydney .0120 .0096 .0114 Austria-Mobile .0800 .0637 .0763 Austria-Mobile .0800 .0637 .0763 Austria-Mobile .0800 .0637 .0763 Azerbaijan .5000 .3982 .4769 Azerbaijan-Mobile .4000 .3185 .3815 Bahranas .3535 .2815 .3327 Bahrana-Mobile .3521 .2804 .3388 Bahrani-Mobile .2200 .1752 .2088 Bahrani-Mobile .2200 .1752 .2088				
Aruba-Mobile 3300 2628 3.147 Ascension Islands 1.7500 1.336 1.6681 Australia 0.200 0.159 0.191 Australia-Melboume 0.120 0.096 0.114 Australia-Perth 0.0120 0.096 0.0114 Australia-Sydrey 0.120 0.096 0.0114 Australia-Sydrey 0.1020 0.096 0.0114 Australia-Sydrey 0.020 0.096 0.0114 Austria-Mobile 0.800 0.637 0.763 Austria-Mobile 0.800 0.637 0.763 Austria-NGN 3.494 2.722 3.333 Azerbaijan 5.000 3.382 4.769 Azerbaijan-Mobile 4.000 3.385 3.815 3.815 Bahamas-Mobile 3.352 2.201 3.372 2.088 Bahrain-Mobile 2.200 1.752 2.088 2.0815 3.815 3.815 3.815 3.815 3.815 3.815 3.815 3.				
Ascension Islands 1.7500 1.3936 1.6891 Australia 0.200 0.159 0.911 Australia-Melbourne 0.120 0.096 0.114 Australia-Porth 0.0120 0.096 0.0114 Australia-Sydney 0.120 0.096 0.0114 Austria-Mobile 0.800 0.637 0.0763 Austria-Mobile 0.800 0.637 0.0763 Austria-Mobile 0.800 0.637 0.0763 Azerbaijan 5.000 3.382 4.769 Azerbaijan-Mobile 4.000 3.185 3.815 Bahanas 3.535 2.815 3.372 Bahanas-Mobile 3.521 2.804 3.358 Bahrain-Mobile 2.200 1.752 2.088 Bahrain-Mobile 2.200 1.752 2.088 Bahrain-Mobile 2.200 1.752 2.088 Bahrain-Mobile 2.200 1.752 2.088 Bangladesh Mobile 0.600 0.478 0.572				
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Australia-Melbourne .0120 .0096 .0114 Australia-Mobile .0354 .0282 .0338 Australia-Perth .0120 .0096 .0114 Australia-Sydney .0120 .0096 .0114 Austria-Mobile .0800 .0637 .0763 Austria-Mobile .0800 .0637 .0763 Austria-Mobile .0800 .0637 .0763 Austria-Mobile .0800 .0637 .0763 Azerbaijan .5000 .0832 .4769 Azerbaijan-Mobile .4000 .3185 .3815 Bahamas .3535 .2815 .3372 Bahamas-Mobile .3521 .2804 .3388 Bahrain-Mobile .3220 .1752 .2088 Bahrain-Mobile .2200 .1752 .2088 Bahrain-NGN .2200 .1752 .2088 Barbadoshobile .0500 .0478 .0572 Barbados-Mobile .3200 .2548 .3052				
Australia-Mobile 0.354 .0282 .0338 Australia-Perth 0.102 .0096 .0114 Australia Sydney .0120 .0096 .0114 Austria .0800 .0637 .0763 Austria-Nobile .0800 .0637 .0763 Austria-Nobile .0800 .0637 .0763 Austria-Nobile .3494 .2782 .3333 Azerbaijan .5000 .3982 .4769 Azerbaijan-Mobile .4000 .3185 .3815 Bahamas .3535 .2815 .3372 Bahamas-Mobile .3521 .2804 .3358 Bahrain-Mobile .2200 .1752 .2088 Bahrain-Non .2200 .1752 .2098 Barladosh-Mobile .0600 .0478 .0572 Bangladesh-Mobile .0600 .0478 .0572 Barbados-Mobile .3200 .0478 .0572 Belarus-Mobile .3200 .2548 .0522				
Australia-Perth .0120 .0096 .0114 Australia-Sydney .0120 .0096 .0114 Austria .0800 .0637 .0763 Austria-Mobile .0800 .0637 .0763 Austria-Molile .0800 .0637 .0763 Azerbaijan .5000 .3982 .4769 Azerbaijan-Mobile .4000 .3385 .3815 Bahamas .3535 .2815 .3372 Bahamas-Mobile .3521 .2804 .3338 Bahrain-Mobile .2200 .1752 .2988 Bahrain-MoN .2200 .1752 .2988 Bahrain-MoN .2200 .1752 .2988 Bahrain-MoN .2200 .1752 .2988 Barbadosh .200 .0478 .0572 Bangladesh-Mobile .0600 .0478 .0572 Barbados-Mobile .3200 .2548 .3052 Barbados-Mobile .3200 .2548 .3052 Barba				
Australai-Sydney .0120 .0096 .0114 Austria .0800 .0637 .0763 Austria-Nobile .0800 .0637 .0763 Austria-Nome .3494 .2792 .3333 Azerbaijan .5000 .3982 .4769 Azerbaijan-Mobile .4000 .3185 .3815 Bahamas .3555 .2815 .3372 Bahamas-Mobile .3551 .2804 .3338 Bahrain-Mobile .2200 .1752 .2088 Bahrain-NGN .2200 .1752 .2098 Bahrain-NGN .2200 .1752 .2098 Bangladesh-Mobile .0600 .0478 .0572 Bangladesh-Mobile .0500 .0478 .0572 Barbados-Mobile .3200 .1752 .2088 Berbados-Mobile .3200 .2548 .0572 Berbados-Mobile .3200 .2548 .3583 .4292 Belarus .4500 .3583 .4292 <t< td=""><td></td><td></td><td></td><td></td></t<>				
Austria .0800 .0637 .0763 Austria-Mobile .0800 .0637 .0763 Austria-NCN .3494 .2782 .3333 Azerbaijan .5000 .3882 .4769 Azerbaijan-Mobile .4000 .3185 .3815 Bahamas .3553 .2815 .3372 Bahrain-Mobile .3521 .2804 .3358 Bahrain-Mobile .2200 .1752 .2988 Bahrain-NGN .2200 .1752 .2988 Bangladesh .0600 .0478 .0572 Bangladesh-Mobile .0600 .0478 .0572 Barbados .2200 .1752 .2988 Barbados .2200 .1752 .2988 Barbados Mobile .3600 .0478 .0572 Barbados-Mobile .3200 .2548 .3052 Belarus-Mobile .3500 .3583 .4292 Belarus-Mobile .3600 .3583 .4292 Belgium-Mobile				-
Austria-Mobile .0800 .0637 .0763 Austria-NGN .3494 .2782 .3333 Azerbaijan .5000 .3982 .4769 Azerbaijan-Mobile .4000 .3185 .3815 Bahamas .3535 .2815 .3372 Bahamas-Mobile .3521 .2804 .3358 Bahrain-Mobile .2200 .1752 .2988 Bahrain-Mobile .2200 .1752 .2988 Bahrain-NGN .2200 .1752 .2988 Bangladesh .0600 .0478 .0572 Bangladesh-Mobile .0600 .0478 .0572 Barbados-Mobile .3200 .2548 .0572 Barbados-Mobile .3200 .2548 .3052 Belarus .4500 .3583 .4292 Belarus .4500 .3583 .4292 Belgium-Mobile .3600 .9388 .9477 Belgium-Mobile .3682 .2932 .3512 Belgium-Mo				
Austria-NGN 3494 .2782 .3333 Azerbaijan .5000 .3982 .4769 Azerbaijan-Mobile .4000 .3185 .3815 Bahamas .3535 .2815 .2804 .3352 Bahrain-Mobile .3521 .2804 .3358 Bahrain-Mobile .2200 .1752 .2098 Bahrain-Mobile .2200 .1752 .2098 Bahrain-Mobile .2200 .1752 .2098 Bangladesh .0600 .0478 .0572 Bangladesh-Mobile .0600 .0478 .0572 Barbados .2200 .1752 .2098 Barbados Barbados .2200 .0772 .0784 .0572 Barbados-Mobile .3200 .2548 .3052 .2084 Belarus .4500 .3583 .4292 .2984 Belarus-Mobile .4500 .3583 .4292 .2948 .3052 .2948 .3052 .2948 .3052 .2948 .3052 .2948 .3052 .2948 .2949 .2947 .2946 <t< td=""><td></td><td></td><td></td><td></td></t<>				
Azerbaijan .5000 .3982 .4769 Azerbaijan-Mobile .4000 .3185 .3815 Bahamas .3335 .2815 .3372 Bahamas-Mobile .3521 .2804 .3358 Bahrain .2200 .1752 .2098 Bahrain-Nobile .2200 .1752 .2098 Bahrain-NGN .2200 .1752 .2098 Bangladesh .0600 .0478 .0572 Bangladesh-Mobile .0600 .0478 .0572 Barbados-Mobile .3200 .0478 .0572 Barbados-Mobile .3200 .2548 .3052 Belarus .4500 .3583 .4292 Belarus-Mobile .4500 .3583 .4292 Belgium-Mobile .6500 .0398 .0477 Belgium-Mobile Base .1127 .0897 .0175 Belgium-Mobile Proximus .0846 .0674 .0807 Belgium-Mobile Proximus .0718 .0572 .0885 <				
Azerbaijan-Mobile .4000 .3185 .3815 Bahamas .3535 .2815 .3378 Bahamas-Mobile .3521 .2804 .3358 Bahrain .2200 .1752 .2098 Bahrain-Mobile .2200 .1752 .2098 Bahrain-NGN .2200 .1752 .2098 Bangladesh .0600 .0478 .0572 Bangladesh-Mobile .0600 .0478 .0572 Barbados .2200 .1752 .2098 Barbados-Mobile .0600 .0478 .0572 Barbados-Mobile .3200 .2548 .052 Belarus .4500 .3583 .4292 Belgium-Mobile .4500 .3583 .4292 Belgium-Mobile .3682 .2932 .3512 Belgium-Mobile Base .1127 .0897 .1075 Belgium-Mobile Proximus .0846 .0674 .0807 Belgium-NON .3660 .2915 .3491 Belgium-NON .3660 .2915 .3491 Belgium-NON		.3494		
Bahamas .3535 .2815 .3372 Bahamas-Mobile .3521 .2804 .3338 Bahrain 2200 .1752 .2908 Bahrain-Mobile .2200 .1752 .2988 Bahrain-NGN .2200 .1752 .2988 Bangladesh .0600 .0478 .0572 Bangladesh-Mobile .0600 .0478 .0572 Barbados .2200 .1752 .2988 Barbados-Mobile .0600 .0478 .0572 Barbados-Mobile .3200 .1752 .2988 Barbados-Mobile .3200 .1752 .2988 Belarus .4500 .3583 .4292 Belarus-Mobile .4500 .3583 .4292 Belgium-Mobile .9500 .0398 .0477 Belgium-Mobile Base .1127 .0897 .1075 Belgium-Mobile Mobistar .0846 .0674 .0807 Belgium-Mobile Proximus .0610 .2915 .3491				
Bahamas-Mobile .3521 .2804 .3358 Bahrain .2200 .1752 .2098 Bahrain-Mobile .2200 .1752 .2088 Bahrain-NGN .2200 .1752 .2098 Bangladesh .0600 .0478 .0572 Bangladesh-Mobile .0600 .0478 .0572 Barbados .2200 .1752 .2988 Barbados-Mobile .0572 .2988 .0572 Belarus .2548 .3052 .2548 .3052 Belarus-Mobile .4500 .3583 .4292 .4292 Belgium-Mobile .0500 .0398 .0477 <td></td> <td></td> <td></td> <td></td>				
Bahrain .2200 .1752 .2098 Bahrain-Mobile .2200 .1752 .2098 Bahrain-NGN .2200 .1752 .2098 Bangladesh .0600 .0478 .0572 Bargladesh-Mobile .0600 .0478 .0572 Barbados .2200 .0752 .2098 Barbados-Mobile .3200 .2548 .3052 Belarus .4500 .3583 .4292 Belarus-Mobile .4500 .3583 .4292 Belgium-Mobile Belgium-Mobile .3682 .2932 .3512 Belgium-Mobile Base .1127 .0897 .1075 Belgium-Mobile Mobistar .0846 .0674 .0807 Belgium-Mobile Proximus .0718 .0572 .0885 Belgium-NGN .3660 .2915 .3491 Belria .3100 .2469 .2957 Bermuda .0700 .0557 .0668				
Bahrain-Mobile .2200 .1752 .2098 Bahrain-NGN .2200 .1752 .2098 Bangladesh .0600 .0478 .0572 Bangladesh-Mobile .0600 .0478 .0572 Barbados .2200 .1752 .2098 Barbados-Mobile .3200 .2548 .3052 Belarus .4500 .3583 .4292 Belarus-Mobile .4500 .3583 .4292 Belgium .0500 .3583 .4292 Belgium-Mobile .3682 .2932 .3512 Belgium-Mobile Base .1127 .0897 .1075 Belgium-Mobile Proximus .0846 .0674 .0807 Belgium-Mobile Proximus .0718 .0572 .0885 Belgium-NGN .3660 .2915 .3491 Belize .3100 .2469 .2459 .2957 Benin .4200 .3345 .4006 Bermuda .0700 .0557 .0668		.3521		
Bahrain-NGN .2200 .1752 .2098 Bangladesh .0600 .0478 .0572 Bargladesh-Mobile .0600 .0478 .0572 Barbados .2200 .1752 .2098 Barbados-Mobile .3200 .2548 .3052 Belarus .4500 .3583 .4292 Belarus-Mobile .4500 .3583 .4292 Belgium-Mobile .3682 .2932 .3512 Belgium-Mobile Base .1127 .0897 .1075 Belgium-Mobile Mobistar .0846 .0674 .0807 Belgium-Mobile Proximus .0718 .0572 .0685 Belgium-NGN .3660 .2915 .3491 Belize .3100 .2469 .2957 Benin .4200 .3345 .4068 Bermuda .0700 .0557 .0668				
Bangladesh .0600 .0478 .0572 Bangladesh-Mobile .0600 .0478 .0572 Barbados .2200 .1752 .2088 Barbados-Mobile .3200 .2548 .3052 Belarus .4500 .3583 .4292 Belarus-Mobile .4500 .3583 .4292 Belgium .0500 .0398 .0477 Belgium-Mobile Base .3682 .2932 .3512 Belgium-Mobile Mobistar .0846 .0674 .0807 Belgium-Mobile Proximus .0718 .0572 .0685 Belgium-NGN .3660 .2915 .3491 Belize .3100 .2469 .2957 Benin .4200 .3345 .4066				
Bangladesh-Mobile .0600 .0478 .0572 Barbados .2200 .1752 .2098 Barbados-Mobile .3200 .2548 .3052 Belarus .4500 .3583 .4292 Belarus-Mobile .4500 .3583 .4292 Belgium-Mobile .0500 .0398 .0477 Belgium-Mobile Base .3682 .2932 .3512 Belgium-Mobile Mobistar .0846 .0674 .0807 Belgium-Mobile Proximus .0718 .0572 .0685 Belgium-NGN .3660 .2915 .3491 Belize .3100 .2469 .2957 Benin .4200 .3345 .4006 Bermuda .0700 .0557 .0668				
Barbados .2200 .1752 .2098 Barbados-Mobile .3200 .2548 .3052 Belarus .4500 .3583 .4292 Belgium-Mobile .0500 .0398 .4292 Belgium-Mobile Base .3682 .2932 .3512 Belgium-Mobile Mobistar .0846 .0674 .0807 Belgium-Mobile Proximus .0718 .0572 .0685 Belgium-NGN .3660 .2915 .3491 Belize .3100 .2469 .2469 Benin .4200 .3345 .4066 Bermuda .0700 .0557 .0668				
Barbados-Mobile .3200 .2548 .3052 Belarus .4500 .3583 .4292 Belarus-Mobile .4500 .3583 .4292 Belgium .0500 .0398 .0477 Belgium-Mobile Base .3682 .2932 .3512 Belgium-Mobile Mobistar .0897 .1075 Belgium-Mobile Proximus .0644 .0674 .0807 Belgium-NGN .0572 .0685 Belgium-NGN .3660 .2915 .3491 Belize .3100 .2469 .2957 Benin .4200 .3345 .4006 Bermuda .0700 .0557 .0668	Bangladesh-Mobile			
Belarus .4500 .3583 .4292 Belarus-Mobile .4500 .3583 .4292 Belgium .0500 .0398 .0477 Belgium-Mobile .3682 .2932 .2932 .3512 Belgium-Mobile Base .1127 .0897 .0897 .1075 Belgium-Mobile Mobistar .0846 .0674 .0874 .0887 Belgium-Mobile Proximus .0572 .0572 .0685 Belgium-NGN .3660 .2915 .3491 Belize .3100 .2469 .2957 Benin .4200 .3345 .4006 Bermuda .0700 .0557 .0668				
Belarus-Mobile .4500 .3583 .4292 Belgium .0500 .0398 .0477 Belgium-Mobile .3682 .2932 .3512 Belgium-Mobile Base .11127 .0897 .1075 Belgium-Mobile Mobistar .0846 .0674 .0807 Belgium-Mobile Proximus .0718 .0572 .0685 Belgium-NGN .3660 .2915 .3491 Belize .3100 .2469 .2957 Benin .4200 .3345 .4006 Bermuda .0700 .0557 .0668				
Belgium .0500 .0398 .0477 Belgium-Mobile .3682 .2932 .3512 Belgium-Mobile Base .11127 .0897 .1075 Belgium-Mobile Mobistar .0846 .0674 .0807 Belgium-Mobile Proximus .0718 .0572 .0685 Belgium-NGN .3660 .2915 .3491 Belize .3100 .2469 .2957 Benin .4200 .3345 .4006 Bermuda .0700 .0557 .0668				
Belgium-Mobile .3682 .2932 .3512 Belgium-Mobile Base .1127 .0897 .1075 Belgium-Mobile Mobistar .0846 .0674 .0807 Belgium-Mobile Proximus .0718 .0572 .0685 Belgium-NGN .3660 .2915 .3491 Belize .3100 .2469 .2957 Benin .4200 .3345 .4006 Bermuda .0700 .0557 .0668				
Belgium-Mobile Base .1127 .0897 .1075 Belgium-Mobile Mobistar .0846 .0674 .0807 Belgium-Mobile Proximus .0718 .0572 .0685 Belgium-NGN .3660 .2915 .3491 Belize .3100 .2469 .2957 Benin .4200 .3345 .4006 Bermuda .0700 .0557 .0668				
Belgium-Mobile Mobistar .0846 .0674 .0807 Belgium-Mobile Proximus .0718 .0572 .0685 Belgium-NGN .3660 .2915 .3491 Belize .3100 .2469 .2957 Benin .4200 .3345 .4006 Bermuda .0700 .0557 .0568	Belgium-Mobile			
Belgium-Mobile Proximus .0718 .0572 .0685 Belgium-NGN .3660 .2915 .3491 Belize .3100 .2469 .2957 Benin .4200 .3345 .4006 Bermuda .0700 .0557 .0668				
Belgium-NGN .3660 .2915 .3491 Belize .3100 .2469 .2957 Benin .4200 .3345 .4006 Bermuda .0700 .0557 .0668				
Belize .3100 .2469 .2957 Benin .4200 .3345 .4006 Bermuda .0700 .0557 .0668				
Benin .4200 .3345 .4006 Bermuda .0700 .0557 .0668				
Bermuda .0700 .0557 .0668				
Bhutan .0750 .0597 .0715				
	Bhutan	.0750	.0597	.0715

Bhutan-Mobile	.0750	.0597	.0715
Bolivia	.3500	.2787	.3338
Bolivia-La Paz	.3500	.2787	.3338
Bolivia-Mobile	.3500	.2787	.3338
Bosnia/Herzegovina	.1997	.1590	.1905
Bosnia/Herzegovina-Mobile	.7219	.5749	.6885
	.2000	.1593	.1908
Botswana Botswana-Mobile	.2800	.2230	.2671
Brazil	.2800 .0200	.0159	
			.0191
Brazil-Belo Horizonte Brazil-Brasilia	.0120 .0120	.0096 .0096	.0114
			.0114
Brazil-Curitiba	.0120	.0096	.0114
Brazil-Florianapolis	.0120	.0096	.0114
Brazil-Fortaleza	.0120	.0096	.0114
Brazil-Goiania	.0120	.0096	.0114
Brazil-Governador Valadares	.0120	.0096	.0114
Brazil-Mobile	.1200	.0956	.1145
Brazil-Porto Alegre	.0120	.0096	.0114
Brazil-Recife	.0120	.0096	.0114
Brazil-Rio de Janeiro	.0120	.0096	.0114
Brazil-Salvador	.0120	.0096	.0114
Brazil-Sao Paulo	.0120	.0096	.0114
Brazil-Vitoria	.0120	.0096	.0114
British Virgin Islands	.2329	.1855	.2221
British Virgin Islands-Mobile	.2329	.1855	.2221
Brunei	.0600	.0478	.0572
Brunei-Mobile	.0616	.0491	.0588
Bulgaria	.1000	.0796	.0954
Bulgaria-Mobile	.4000	.3185	.3815
Burkina Faso	.4500	.3583	.4292
Burkina Faso-Mobile	.4500	.3583	.4292
Burundi	1.0242	.8156	.9769
Burundi-Mobile	1.0242	.8156	.9769
Cambodia	.1000	.0796	.0954
Cambodia-Mobile	.1000	.0796	.0954
Cameroon	.1810	.1441	.1726
Cameroon-Mobile	.4500	.3583	.4292
Canada	.0100	.0080	.0095
Canada-Yukon and NW	.0566	.0451	.0540
Territories 867			
Cape Verde Islands	.3394	.2703	.3237
Cape Verde Islands-Mobile	.4659	.3710	.4444
Cayman Islands	.2000	.1593	.1908
Cayman Islands-Mobile	.2000	.1593	.1908
Cayman Islands-NGN	.2000	.1593	.1908
Central African Republic	.6500	.5176	.6200
Chad	.8500	.6769	.8107
Chad-Mobile	.8500	.6769	.8107
Chile	.1000	.0796	.0954
Chile-Easter Island	.7653	.6094	.7299
Chile-Mobile	.1000	.0796	.0954

Chile-NGN	.1000	.0796	.0954
China	.0750	.0597	.0715
Colombia	.0500	.0398	.0477
Colombia-Mobile	.0500	.0398	.0477
Comoros	.6500	.5176	.6200
Comoros-Mobile	.6500	.5176	.6200
Congo	.6500	.5176	.6200
Cook Islands	2.5000	1.9908	2.3844
Costa Rica	.0400	.0319	.0382
Costa Rica-Mobile	.0900	.0717	.0858
Costa Rica-NGN	.0900	.0717	.0858
Croatia	.2200	.1752	.2098
Croatia-Mobile	.3800	.3026	.3624
Croatia-NGN	.2200	.1752	.2098
Cuba	.8500	.6769	.8107
Cyprus	.0600	.0478	.0572
Cyprus-Mobile	.1000	.0796	.0954
Cyprus-NGN	.0600	.0478	.0572
Czech Republic	.0500	.0398	.0477
Czech Republic-Mobile	.1500	.1194	.1431
Czech Republic-Prague	.0253	.0201	.0241
Dem. Rep. of Congo	.7597	.6050	.7246
Dem. Rep. of Congo-Mobile	.6899	.5494	.6580
Dem. Rep. of Congo-NGN	.7597	.6050	.7246
Denmark	.0180	.0143	.0172
Denmark-Mobile	.0500	.0398	.0477
Denmark-NGN	.0500	.0398	.0477
Diego Garcia	2.5626	2.0407	2.4442
Diibouti	.5500	.4380	.5246
Djibouti-Mobile	.5500	.4380	.5246
Dominica	.3500	.2787	.3338
Dominica-Mobile	.3500	.2787	.3338
Dominican Republic	.0500	.0398	.0477
Dominican Republic-Mobile	.1200	.0956	.1145
Ecuador	.2000	.1593	.1908
Ecuador-Mobile	.3000	.2389	.2861
Egypt	.1500	.1194	.1431
Egypt-Mobile	.1500	.1194	.1431
El Salvador	.2800	.2230	.2671
El Salvador-Mobile	.2800	.2230	.2671
Equatorial Guinea	.7000	.5574	.6676
Eritrea	.4000	.3185	.3815
Estonia	.0450	.0358	.0429
Estonia-Mobile	.5000	.3982	.4769
Estonia-NGN	1.5714	1.2514	1.4988
Eswatini	.2500	.1991	.2384
Eswatini-Mobile	.2500	.1991	.2384
Ethiopia	.3500	.2787	.3338
Ethiopia-Mobile	.3500	.2787	.3338
Falkland Islands	1.2645	1.0070	1.2061
Faroe Islands	.0693	.0552	.0661
		.0002	

Fiji	.4500	.3583	.4292
Fiji-Mobile	.4500	.3583	.4292
Finland	.3450	.2747	.3291
Finland-Corporate Services	.3450	.2747	.3291
Finland-Helsinki	.3450	.2747	.3291
Finland-Mobile	.3900	.3106	.3720
Finland-NGN	.3450	.2747	.3291
France	.0300	.0239	.0286
France-Mobile	.1322	.1053	.1261
France-Mobile Orange	.1322	.1053	.1261
France-Mobile SFR	.1322	.1053	.1261
France-NGN	.3627	.2888	.3459
France-Paris	.0300	.0239	.0286
French Antilles/Martinique	.0160	.0239	.0153
French Antilles/Martinique-	.0100	.1194	.1431
Mobile			.1431
French Guiana	.1500	.1194	.1431
French Guiana-Mobile	.2000	.1593	.1908
French Polynesia	.3500	.2787	.3338
French Polynesia-Mobile	.3500	.2787	.3338
Gabon	.5500	.4380	.5246
Gabon-Mobile	.5500	.4380	.5246
Gambia	3.0000	2.3890	2.8613
Gambia-Mobile	.6500	.5176	.6200
Georgia	.3000	.2389	.2861
Georgia-Mobile	.5000	.3982	.4769
Germany	.0120	.0096	.0114
Germany-Berlin	.0104	.0083	.0099
Germany-Frankfurt	.0104	.0083	.0099
Germany-Hamburg	.0104	.0083	.0099
Germany-Mobile	.0420	.0334	.0401
Germany-Munich	.0104	.0083	.0099
Germany-NGN	.0120	.0096	.0114
Ghana	.3200	.2548	.3052
Ghana-Mobile	.3200	.2548	.3052
Gibraltar	.0700	.0557	.0668
Gibraltar-Mobile	.2500	.1991	.2384
Global Mobile	11.6967	9.3144	11.1561
Greece	.0400	.0319	.0382
Greece-Athens	.0400	.0319	.0382
Greece-Mobile	.1500	.1194	.0382
Greece-Mobile Greenland			
	.7500	.5972	.7153
Greenland-Mobile	.7500 .3200	.5972 .2548	.7153 .3052
Grenada Mahila			
Grenada-Mobile	.3200	.2548	.3052
Guadeloupe	.0500	.0398	.0477
Guadeloupe-Mobile	.1500	.1194	.1431
Guam	.0500	.0398	.0477
Guatemala	.1800	.1433	.1717
Guatemala-Mobile	.1800	.1433	.1717
Guinea	.7000	.5574	.6676

Guinea Bissau	.7187	.5723	.6855
Guinea Bissau-Mobile	.7187	.5723	.6855
Guinea-Mobile Areeba	.7000	.5574	.6676
Guinea-NGN	.7000	.5574	.6676
Guyana	.3500	.2787	.3338
Guyana-Mobile	.3500	.2787	.3338
Haiti	.3300	.3345	.4006
Haiti-Mobile	.3500	.2787	.3338
Haiti-NGN	.3300	.3345	.3336
Honduras	.2000	.1593	.1908
Honduras-Mobile Celtel	.2063	.1643	.1968
Hong Kong	.2003	.0345	.0413
Hong Kong-Mobile	.0450	.0358	.0429
		.0556	
Hungary	.0750 .0750	.0597	.0715
Hungary-Mobile			.0715
Iceland Mahila	.0300	.0239	.0286
Iceland-Mobile	.0900 .0193	.0717 .0154	.0858
India			.0184
India-Mobile	.0185	.0147	.0176
Indonesia	.0450	.0358	.0429
Indonesia-Mobile	.0600	.0478	.0572
Inmarsat	12.3156	9.8073	11.7464
Iran	.3000	.2389	.2861
Iran-Mobile	.3000	.2389	.2861
Iraq	.2500	.1991	.2384
Iraq-Mobile	.2500	.1991	.2384
Iraq-NGN	.2500	.1991	.2384
Ireland	.0150	.0119	.0143
Ireland-Mobile	.0718	.0572	.0685
Ireland-NGN	.0150	.0119	.0143
Israel	.0193	.0154	.0184
Israel-Mobile	.0450	.0358	.0429
Israel-Paltel	.2662	.2120	.2539
Israel-Paltel Mobile	.2662	.2120	.2539
Italy	.0150	.0119	.0143
Italy-Milan	.0150	.0119	.0143
Italy-Mobile	.0280	.0223	.0267
Italy-NGN	.0150	.0119	.0143
Italy-Rome	.0150	.0119	.0143
Ivory Coast	.4600	.3663	.4387
Ivory Coast-Mobile	.4600	.3663	.4387
Jamaica-658	.2800	.2230	.2671
Jamaica-876	.2800	.2230	.2671
Jamaica-Mobile	.2800	.2230	.2671
Japan	.0400	.0319	.0382
Japan-IP Phone	.0400	.0319	.0382
Japan-Mobile	.1000	.0796	.0954
Jordan	.3000	.2389	.2861
Jordan-Mobile	.3200	.2548	.3052
Kenya	.2800	.2230	.2671
Kenya-Mobile	.3000	.2389	.2861

Kiribati/Gilbert Island	3.1186	2.4834	2.9745
Kuwait	.1600	.1274	.1526
Kuwait-Mobile	.1800	.1433	.1717
Kuwait-NGN	.1600	.1274	.1526
Kyrgyzstan	.2200	.1752	.2098
Kyrgyzstan-Mobile	.3000	.2389	.2861
Laos	.1600	.1274	.1526
Laos-Mobile	.1600	.1274	.1526
Latvia	.6500	.5176	.6200
Latvia-Mobile	.9000	.7167	.8584
Latvia-NGN	.6500	.5176	.6200
Lebanon	.1965	.1565	.1874
Lebanon-Mobile	.2600	.2070	.2480
Lesotho	.4695	.3739	.4478
Lesotho-Mobile	.4695	.3739	.4478
Liberia	.5200	.4141	.4960
Libya	.3975	.3165	.3791
Libya-Mobile	.5285	.4209	.5041
Liechtenstein	.0900	.0717	.0858
Liechtenstein-Mobile	1.0500	.8361	1.0015
Liechtenstein-NGN	.0900	.0717	.0858
Lithuania	.2500	.1991	.2384
Lithuania-Mobile	.7130	.5678	.6800
Lithuania-NGN	1.7714	1.4106	1.6895
Luxembourg	.2150	.1712	.2051
Luxembourg-Mobile	.2650	.2110	.2528
Macau	.1572	.1252	.1499
Madagascar	.8200	.6530	.7821
Madagascar-Mobile	.8200	.6530	.7821
Malawi	.4500	.3583	.4292
Malaysia	.0340	.0271	.0324
Malaysia-Johar Bahru	.0340	.0271	.0324
Malaysia-Kuala Lumpur	.0340	.0271	.0324
Malaysia-Mobile	.0340	.0271	.0324
Maldives	1.2000	.9556	1.1445
Maldives-Mobile	1.2000	.9556	1.1445
Mali	.3985	.3173	.3801
Mali-Mobile	.5375	.4280	.5127
Malta	.3000	.2389	.2861
Malta-Mobile	.3800	.3026	.3624
Marshall Islands	.4350	.3464	.4149
Mauritania	.8400	.6689	.8012
Mauritius	.2400	.1911	.2289
Mexico	.0120	.0096	.0114
Mexico-Guadalajara	.0120	.0096	.0114
Mexico-Guadalajara Mexico-Mexico City	.0120	.0096	.0114
Mexico-Mexico City Mexico-Mobile	.0120	.0096	.0114
Mexico-Monterrey	.0120	.0096	.0114
Mexico-Satellite	.0144	.0115	.0137
Micronesia	.8485	.6757	.8093
Moldova	.5500	.4380	.5246
ινισιασγα	.0000	.4300	.3240

Moldova-Mobile	.5500	.4380	.5246
Monaco	.1500	.1194	.1431
Monaco-Mobile	.3910	.3114	.3729
Monaco-Mobile KFOR	.5530	.4404	.5274
Mongolia	.0296	.0236	.0282
Mongolia-NGN	.0296	.0236	.0282
Montenegro	.4250	.3384	.4054
Montenegro-Mobile	.4750	.3783	.4530
Montenegro-NGN	.4250	.3384	.4054
Montserrat	.3500	.2787	.3338
Morocco	.2000	.1593	.1908
Morocco-Mobile	.5500	.4380	.5246
Morocco-NGN	.2000	.1593	.1908
Mozambique	.1774	.1413	.1692
Mozambique-Mobile	.3200	.2548	.3052
Myanmar	.3200	.2546	.3032
Namibia	.1300	.1035	.2337
Namibia-Mobile	.1850	.1035	.1764
Nauru	1.8800	1.4971	1.7931
Nepal	.1950	.1553	.1860
Nepal-Mobile	.1950	.1553	.1860
Netherland Antilles	.2090	.1664	.1993
Netherland Antilles-Mobile	.2090	.1256	.1504
Netherland Antilles-Mobile Netherland Antilles-NGN	.1977	.1664	.1993
Netherland Antilles-NGN Netherland Antilles-St	.2090	.1256	.1504
Maarten	.1077	.1250	.1504
Netherlands	.1253	.0998	.1195
Netherlands-Mobile	.0600	.0996	.0572
Netherlands-Mobile Orange	.0600	.0478	.0572
Netherlands-NGN	.0363	.0289	.0372
New Caledonia	.4855	.3866	.4631
New Zealand	.0250	.0199	.0238
New Zealand-Mobile	.0250	.0199	
			.0715
Nicaragua Nicaragua Mahila	.1950	.1553 .2230	.1860
Nicaragua-Mobile	.2800	.4698	.2671
Niger Mebile	.5900 .5900	.4698	.5627 .5627
Niger-Mobile Niger-NGN	.5900	.4698	.5627
		.1354	
Nigeria Lagos	.1700 .1298	.1354	.1621
Nigeria-Lagos			.1238
Nigeria-Mobile	.1700	.1354	.1621
Niue	2.8500	2.2695	2.7183
North Korea	.8560	.6817	.8164
North Macedonia	.2425	.1931	.2313
North Macedonia-Mobile	.5500	.4380	.5246
Northern Marianas	.0719	.0573	.0686
Norway	.0165	.0131	.0157
Norway-Mobile	.0300	.0239	.0286
Norway-Mobile Tele2	.0300	.0239	.0286
Norway-Mobile Telenor	.0300	.0239	.0286
Norway-NGN	.0985	.0784	.0939

Oman	.2800	.2230	.2671
Oman-Mobile	.3700	.2946	.3529
Pakistan	.0560	.0446	.0534
Pakistan-Mobile	.0560	.0446	.0534
Pakistan-NGN	.0560	.0446	.0534
Palau	.4000	.3185	.3815
Palestinian Authority	.4000	.1590	.1905
Palestinian Authority-Mobile	.2263	.1802	.2158
Panama	.0350	.0279	.2136
Panama-Mobile	.1800	.1433	.1717
Papua New Guinea	1.4200	1.1308	1.3544
Papua New Guinea-NGN	1.4200	1.1308	1.3544
Paraguay Paraguay	.0700	.0557	.0668
Paraguay-Mobile	.1000	.0796	.0054
Peru Peru	.0200	.0159	.0191
Peru-Lima	.0200	.0060	.0191
Peru-Lima Peru-Lima-Mobile	.0075	.0060	.0072
Peru-Mobile	.0200	.0159	.0072
Peru-Rural	.2656	.2115	.2533
Philippines	.1525	.1214	.1455
Philippines-Mobile	.1525	.1214	.1455
Poland	.1525	.1214	.1433
Poland-Mobile	.1540	.1226	.1469
Poland-Mobile P4	.1540	.1226	.1469
Poland-NGN	.1540	.1226	.1469
Portugal	.0320	.0255	.0305
Portugal-Mobile	.1540	.1226	.1469
Principe and Sao Tome	2.5460	2.0275	2.4283
Qatar	.3000	.2389	.2861
Qatar-Mobile	.3000	.2389	.2861
Reunion Island	.6504	.5179	.6203
Reunion Island-Mobile	.2161	.1721	.2061
Romania	.0120	.0096	.0114
Romania-Mobile	.0300	.0239	.0286
Russia	.1200	.0956	.1145
Russia-Kazakhstan Mobile	.1800	.1433	.1717
Russia-Kazakhstan NGN	.1800	.1433	.1717
Russia-Mobile	.2500	.1991	.2384
Russia-Moscow	.0248	.0197	.0237
Rwanda	.4240	.3376	.4044
Rwanda-Mobile	.4240	.3376	.4044
San Marino	.2500	.1991	.2384
San Marino-Mobile	.2500	.1991	.2384
Satellite Network	11.6967	9.3144	11.1561
Saudi Arabia	.1265	.1007	.1207
Saudi Arabia-Mobile	.2150	.1712	.2051
Saudi Arabia-Riyadh	.1265	.1007	.1207
Senegal	.4515	.3595	.4306
Senegal-Mobile	.4515	.3595	.4306
Senegal-NGN	.4905	.3906	.4678
Serbia	.3200	.2548	.3052
	.0200	.2040	.0002

Serbia-Kosovo	.3893	.3100	.3713
Serbia-Mobile	.4500	.3583	.4292
Seychelles Island	1.1979	.9539	1.1425
Sierra Leone	.6900	.5495	.6581
Sierra Leone-Mobile	.6900	.5495	.6581
Singapore	.0230	.0183	.0219
Singapore-Mobile	.0230	.0183	.0219
Sint Maarten	.1600	.1274	.1526
Slovakia	.0120	.0096	.0114
Slovakia-Mobile	.0844	.0672	.0805
Slovenia	.2335	.1859	.2227
Slovenia-Mobile	.5200	.4141	.4960
Slovenia-Mobile Mobitel	.5200	.4141	.4960
Slovenia-Mobile Simobil	.5200	.4141	.4960
Slovenia-Mobile Vega	.5200	.4141	.4960
Solomon Islands	1.5000	1.1945	1.4307
Somalia	.6950	.5534	.6629
South Africa	.2945	.2345	.2809
South Africa-Mobile	.2150	.1712	.2051
South Africa-NGN	.2945	.2345	.2809
South Korea	.0200	.0159	
			.0191
South Korea-Mobile	.0450	.0358	.0429
South Sudan	.7000	.5574	.6676
Spain	.0150	.0119	.0143
Spain-Mobile Spain-Mobile	.0651	.0518	.0621
Spain-Mobile Orange	.0651	.0518	.0621
Spain-Mobile Telefonica	.0651	.0518	.0621
Spain-Mobile Vodafone	.0651	.0518	.0621
Spain-NGN	.4000	.3185	.3815
Sri Lanka	.2200	.1752	.2098
Sri Lanka-Mobile	.2200	.1752	.2098
St. Helena	2.6347	2.0981	2.5129
St. Kitts/Nevis	.2502	.1992	.2386
St. Kitts/Nevis-Mobile	.2502	.1992	.2386
St. Lucia	.2800	.2230	.2671
St. Lucia-Mobile	.2800	.2230	.2671
St. Pierre and Miquelon	.2959	.2356	.2822
St. Vincent/Grenadines	.2100	.1672	.2003
St. Vincent/Grenadines-	.2642	.2104	.2520
Mobile			
Sudan	.2900	.2309	.2766
Sudan-Mobile	.2900	.2309	.2766
Suriname	.3350	.2668	.3195
Suriname-Mobile	.3350	.2668	.3195
Sweden	.0200	.0159	.0191
Sweden-Mobile	.0200	.0159	.0191
Sweden-Mobile Telia	.0200	.0159	.0191
Sweden-NGN	.0121	.0096	.0115
Switzerland	.0200	.0159	.0191
Switzerland-Mobile	.0800	.0637	.0763
Switzerland-Mobile	.0800	.0637	.0763

Swisscom			
Switzerland-NGN	.0200	.0159	.0191
Switzerland-Zurich	.0200	.0159	.0191
Syria	.2650	.2110	.2528
Syria-Mobile	.3000	.2389	.2861
Taiwan	.0280	.0223	.0267
Taiwan-Mobile	.1200	.0956	.1145
Tajikistan	.1800	.1433	.1717
Tanzania	.4292	.3418	.4094
Tanzania-Mobile	.4292	.3418	.4094
Thailand	.0515	.0410	.0491
Thailand-Mobile	.0515	.0410	.0491
Timor Leste	.4659	.3710	.4444
Togo	.4200	.3345	.4006
Togo-Mobile	.4200	.3345	.4006
Tokelau	1.9300	1.5369	1.8408
Tonga	1.2500	.9954	1.1922
Trinidad and Tobago	.1975	.1573	.1884
Trinidad and Tobago Trinidad and Tobago-Mobile	.1975	.1573	.1884
Tunisia	.9438	.7516	.9002
Tunisia Tunisia-Mobile	.9438	.7516	.9002
Turkey	.0505	.0402	.9002
	.0505	.0402	.0482
Turkey-Istanbul Turkey-Mobile	.0505	.0402	.2084
Turkey-Mobile Turkcell	.2185	.1740	.2084
Turkey-Mobile Vodafone	.2185	.1740	.2084
Turkey-North Cyprus	.0505	.0402	.2004
Turkey-North Cyprus Mobile	.0505	.0402	.2084
Turkmenistan	.1925	.1533	.1836
Turks and Caicos	.1925	.1933	.2363
Turks and Calcos Turks and Calcos-Mobile	.2478	.1973	.2363
Turks and Calcos-Mobile Tuvalu	2.1175	1.6862	2.0196
Uganda	.3872	.3083	.3693
Uganda-Mobile	.3872	.3083	.3693
UK	.0036	.0029	.0034
UK-Freephone	.0036	.0029	.0034
UK-London	.0036	.0029	.0034
UK-Mobile	.1934	.1540	.1845
		.0106	
UK-Mobile H3G UK-Mobile O2	.0133 .0133	.0106	.0127 .0127
UK-Mobile O2 UK-Mobile Orange	.0133	.0106	.0127
UK-Mobile T-Mobile	.0133	.0106	
	.0133		.0127 .0127
UK-Mobile Vodafone UK-NGN	.2662	.0106 .2120	.0127
UK-NGN 84	.2662	.2120	
UK-NGN 845			.2539
	.2662	.2120	.2539
UK-NGN 870	.2662	.2120	.2539
UK-VoIP and Multimedia	.0700	.0557	.0668
UK-Wide	.0314	.0250	.0299
Ukraine	.2950	.2349	.2814
Ukraine-Mobile	.2950	.2349	.2814

United Augh Conington	2400	4044	2200
United Arab Emirates	.2400	.1911	.2289
United Arab Emirates-Dubai	.2400	.1911	.2289
United Arab Emirates-Mobile	.2400	.1911	.2289
Uruguay	.0800	.0637	.0763
Uruguay-Mobile	.2100	.1672	.2003
US Virgin Islands	.0145	.0115	.0138
USA	.0125	.0100	.0119
USA-Alaska	.0165	.0131	.0157
USA-Hawaii	.0150	.0119	.0143
USA-Puerto Rico	.0150	.0119	.0143
Uzbekistan	.1162	.0925	.1108
Uzbekistan-Mobile	.1162	.0925	.1108
Vanuatu	1.8150	1.4453	1.7311
Vatican City	.0225	.0179	.0215
Venezuela	.0250	.0199	.0238
Venezuela-Caracas	.0250	.0199	.0238
Venezuela-Maracaibo	.0250	.0199	.0238
Venezuela-Mobile	.1445	.1151	.1378
Venezuela-Valencia	.0250	.0199	.0238
Vietnam	.0850	.0677	.0811
Vietnam-Mobile	.0850	.0677	.0811
Wallis and Futuna Islands	1.7692	1.4089	1.6874
Western Samoa	2.2500	1.7917	2.1460
Yemen	.2065	.1644	.1970
Yemen-Mobile	.2065	.1644	.1970
Zambia	.4375	.3484	.4173
Zambia-Mobile	.4840	.3854	.4616
Zimbabwe	.2487	.1980	.2372
Zimbabwe-Mobile	.4800	.3822	.4578

Terms and Conditions Governing This Order

- 1. "Lumen" is defined for purposes of this Order as CenturyLink Communications, LLC d/b/a Lumen Technologies Group or its affiliated entities providing Services under this Order. The Lumen entity providing Services is identified on the invoice. This confidential Order may not be disclosed to third parties and is non-binding until accepted by Lumen, as set forth in section 4. Customer places this Order by signing or otherwise acknowledging (in a manner acceptable to Lumen) this document and returning it to Lumen. Pricing is valid for 90 calendar days from the date indicated unless otherwise specified.
- 2. Prior to installation, Lumen may notify Customer in writing (including by e-mail) of price increases due to off-net vendors or increased construction costs. Customer has 5 business days following notice to cancel this Order without liability; or otherwise, Customer is deemed to accept the increase.
- 3. If a generic demarcation point (such as a street address) is provided, the demarcation point for on-net services will be Lumen's Minimum Point of Entry (MPOE) at such location (as determined by Lumen). Off-net demarcation points will be the off-net vendor's MPOE. If this Order identifies aspects of services that are procured by Customer directly from third parties, Lumen is not liable for such services.
- 4. The Services are subject to Lumen's standard Master Service Agreement and Service Schedule(s), copies of which are available at: https://.lumen.com/en-us/about/legal/business-customer-terms-conditions.html or upon request,unless Customer has executed a service agreement with Lumen or one of its affiliates applicable to the Services on this Order. In that case, the most recent service agreement will apply to the extent not inconsistent with this Order and the current Service Schedule(s) will apply and is/are specifically incorporated into the applicable agreement by this reference. Notwithstanding to the contrary, Lumen will notify Customer of acceptance of requested Service in this Order by delivering (in writing or electronically) the date by which Lumen will install Service (the "Customer Commit Date"), bydelivering the Service, or by the manner described in a Service Schedule. Lumen will deliver a written or electronic notice that the Service is provisioned, at which time billing will commence. At the expiration of the Service Term, Service will continue month-to-month at the existing rates, subject to adjustment by Lumen on 30 day's written notice. If the service agreement or applicable service specific

terms do not include cancellation or early termination charges and if Customer cancels or terminates Service for any reason other than Lumen's uncured default or if Lumen cancels or terminates for cause, then Customer will pay Lumen's standard cancellation or early termination liability charges in Lumen's standard Master Service Agreement.

- 5. Neither party will be liable for any damages for lost profits, lost revenues, loss of goodwill, loss of anticipated savings, loss of data or cost of purchasing replacement service, or any indirect, incidental, special, consequential, exemplary or punitive damages arising out of the performance or failure to perform under this Order. Customer's sole remedies for any nonperformance, outages, failures to deliver or defects in Service are contained in the service levels applicable to the affected Service.
 - 6. Transport services ordered from Lumen will be treated as interstate for regulatory purposes except as otherwise agreed to in writing.
- 7. Charges for certain Services are subject to (a) a monthly property tax surcharge and (b) a monthly cost recovery fee per month to reimburse Lumen for various governmental taxes and surcharges. Such charges are subject to change by Lumen and will be applied regardless of whether Customer has delivered a valid tax exemption certificate. For additional details on taxes and surcharges that are assessed, visit www.lumen.com/taxes.
- 8. Unless otherwise set forth in a Service Attachment, Customer will pay Lumen's standard ancillary charges for expedites and additional activities, features, or options as set forth in the Ancillary Fee Schedule, available at www.lumen.com/ancillary-fees. If Lumen cannot complete installation due to Customer delay or inaction, Lumen may begin charging Customer and Customer will pay such charges.
- 9. For colocation, data center and/or hosting services, pre-arranged escorted access may be required at certain locations, and cross connect services are subject to whether facilities are available at the particular location to complete the connection.
- 10. For Internet Services provided in countries where Lumen does not currently hold a license to provide such Services, Customer consents and appoints Lumen as its agent to procure the services of third-party carriers.
- 11. If your network service utilizes TDM technologies, then the following applies: (a) During the Service Term and on 60 days' prior written notice, Lumen may re-provision Customer's off-net TDM Services ("Service Re-provision"). If Customer objects to the Service Re-provision, Customer may terminate the affected service by notifying Lumen in writing within 30 days of the date of the Service Re-provision notification and (b) During the Service Term, Lumen may increase rates for off-net TDM services. Lumen will provide Customer 60 days' prior written notice before implementing the increase ("Rerate Notice"). If Customer objects to the increase, Customer must notify Lumen in writing within 30 days of the date of the Rerate Notice whether Customer will (i) receive the affected service on a month-to-month basis or (ii) terminate the affected service, subject to early termination liability charges. Under subsection (ii), Customer's requested disconnect date must be within 90 days of the Rerate Notice. If Customer does not respond to the Rerate Notice, the affected service will continue to be provided at the increased rates set forth in the Rerate Notice.

911 ACKNOWLEDGEMENT

BY SIGNING THIS ORDER, I ACKNOWLEDGE THAT I HAVE READ AND UNDERSTAND THE "ACCESS TO EMERGENCY RESPONSE SERVICES" SECTION CONTAINED IN THE APPLICABLE SERVICE EXHIBIT/SERVICE SCHEDULE ATTACHED TO THE LUMEN OR CENTURYLINK MASTER SERVICE AGREEMENT OR, THE "911 EMERGENCY SERVICE" SECTION OR "EMERGENCY CALLING CAPABILITY" SECTION CONTAINED IN THE APPLICABLE SERVICE EXHIBIT/SERVICE SCHEDULE ATTACHED TO AN AFFILIATE AGREEMENT, OR IN THE "ACCESS TO EMERGENCY RESPONSE SERVICES" SECTION OF THE TERMS AND CONDITIONS IN THE APPLICABLE STANDARD SERVICE EXHIBIT/SERVICE SCHEDULE IF I HAVE NOT EXECUTED A LUMEN OR CENTURYLINK MASTER SERVICE AGREEMENT OR AN AFFILIATE AGREEMENT WITH AN APPLICABLE SERVICE EXHIBIT/SERVICE SCHEDULE. I FURTHER ACKNOWLEDGE THAT I HAVE READ AND UNDERSTAND THE DISCLOSURE OF LIMITATIONS SET FORTH IN THE EMERGENCY SERVICES ADVISORY AVAILABLE AT http://www.centurylink.com/legal/HVIQSIP/911advisory.pdf.

Voice Rates prepared for UNIVERSITY MEDICAL CENTER OF SOUTHERN NEVADA- Quote# 12901680

Declarations and Signatures

By signing below, the Customer agrees that the above rates shall apply to the applicable Services and are hereby incorporated into the Customer's Agreement with Lumen.

	Customer
Signature:	
Name:	
Title:	
Date:	

LUMEN®

Total Cost Of Ownership

Deal # 11666693

Quote # 12901680

GUOTO TIL											
Voice Complete Locations											
			TN Serviceability								
Location Name	Address	Country	TDM Access Requested	Rate Center	Geographic TN	National TN	Toll Free/Freephone				
LAS VEGAS_NV	1800 W CHARLESTON BLVD LAS VEGAS, NV 89102	UNITED STATES No L		LAS VEGAS	Available	Not Available	Available				
Voice Complete TDM Access											
Site Address		Country		MRC		NRC					

CCP (Concurrent Call Path)

Line Item	Rate Type	Mrc	Nrc	Quantity	Extended Mrc	Extended Nrc
CCP Plan 1	MONTHLY	8.00	0.00	300	2400.00	0.00
Total CCP (Concurrent Call Path)					2400.00	0.00

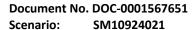
Prepaid Minute Plan

Line Item	Rate Type	Mrc	Nrc	Quantity	Extended Mrc	Extended Nrc	
Prepaid Minute Plan 2 - 10,000 Prepaid Minutes	MONTHLY	89.78	0.00	1	89.78	0.00	
Total Prepaid Minute Plan					89.78	0.00	

LAS VEGAS NV

LAS VEGAS IVV						
Line Item	Rate Type	Mrc	Nrc	Quantity	Extended Mrc	Extended Nrc
United States Telephone Number	MONTHLY	0.15	0.00	2500	375.00	0.00
United States Port Charge Per Telephone Number	NRC	0.00	0.00	2500	0.00	0.00
Total LAS VEGAS NV					375.00	0.00

^{*} This Quote Summary is confidential and may not be disclosed to third parties. It is non-binding unless and until the terms and conditions stated herein are incorporated into a signed order which is thereafter accepted by Lumen. This Quote Summary is intended to provide directional pricing only; actual pricing may vary.





Customer Information and Contract Specifications

Customer Name: UNIVERSITY MEDICAL CENTER OF SOUTHERN NEVADA

Account Number: 3-A84855

Currency: USD
Monthly Recurring Charges (MRC): \$750.00
Non Recurring Charges (NRC): \$250.00

Service Order

Service Address	Description	Order Type	Term (Months)	Qty	Unit MRC	Unit NRC	Total MRC	Total NRC	Country
1800 W CHARLESTON BLVD LAS VEGAS NEVADA 89102 2329 UNITED STATES	Dedicated Internet Access	New	36	1					USA
	- Delivery to the MPoE - Building Extension to customer suite NOT included								
	Access - On Net	New	36	1			\$186.00	\$0.00	USA
	- Bandwidth = GigE								
	- Access Sub Bandwidth=100 Mbps								
	IP Port			1	\$0.00	\$0.00	\$0.00	\$0.00	USA
	IP Logical			1	\$264.00	\$0.00	\$264.00	\$0.00	USA
	- Billing Method=Flat Rate								
	- Peak Data Rate = 100 Mbps								
	Managed Integrated Access Device			1	\$300.00	\$250.00	\$300.00	\$250.00	USA
	- Kit Name=C4331- T1-03								
	Subtotal						\$750.00	\$250.00	
	Totals						\$750.00	\$250.00	

^{*}If the Service Address column above is blank, no Service Address is required for the Service or the Service Address is identified as a data center in the Description column.

SLED Terms and Conditions Governing This Order

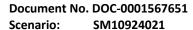
Document No. DOC-0001567651 Scenario: SM10924021



- 1. "Lumen" is defined for purposes of this Order as CenturyLink Communications, LLC d/b/a Lumen Technologies Group or its affiliated entities providing Services under this Order. The Lumen entity providing Services is identified on the invoice. This Order is subject to the applicable state or municipal public records laws governing Customer and is non-binding until accepted by Lumen, as set forth in section 4. Customer places this Order by signing or otherwise acknowledging (in a manner acceptable to Lumen) this document and returning it to Lumen. Pricing is valid for 90 calendar days from the date indicated unless otherwise specified.
- 2. Prior to installation, Lumen may notify Customer in writing (including by e-mail) of price increases due to off-net vendors or increased construction costs. Customer has 5 business days following notice to cancel this Order without liability; or otherwise, Customer is deemed to accept the increase.
- 3. If a generic demarcation point (such as a street address) is provided, the demarcation point for on-net services will be Lumen's Minimum Point of Entry (MPOE) at such location (as determined by Lumen). Off-net demarcation points will be the off-net vendor's MPOE. If this Order identifies aspects of services that are procured by Customer directly from third parties, Lumen is not liable for such services.
- 4. The service(s) identified in this Order (the "Service(s)") is/are subject to the current, unexpired services agreement between Customer and Lumen ("Existing Agreement") provided if a service attachment describing the Services is not included in the Existing Agreement, then the current standard applicable Lumen Service Attachment(s) will apply in addition to the Existing Agreement. If Customer and Lumen do not have a current Existing Agreement, Services are subject to Lumen's standard Master Service Agreement(s), State, Local and Education Government Agencies Version, Public Safety Version for public safety services, or E-Rate Version for E-Rate eligible services (each, a "Lumen MSA"), and applicable Service Attachment(s) for the Services described in this Order will govern, copies of which are available at https://www.lumen.com/en-us/about/legal/business-customer-terms-conditions.html or upon request, unless Customer has executed a service agreement with Lumen or one of its affiliates applicable to the Services on this Order. In that case, the most recent service agreement will apply to the extent not inconsistent with this Order and the current Service Schedule(s) will apply and is/are specifically incorporated into the applicable agreement by this reference. Customer will accept and pay all charges indicated on invoices for the Services.

Notwithstanding anything to the contrary, Lumen will notify Customer of acceptance of requested Service in this Order by delivering (in writing or electronically) the date by which Lumen will install Service (the "Customer Commit Date"), by delivering the Service, or by the manner described in a Service Schedule. Lumen will deliver a written or electronic notice that the Service is provisioned, at which time billing will commence. At the expiration of the Service Term, Service will continue month-to-month at the existing rates, subject to change by Lumen on 30 days' written notice. If the service agreement or applicable service specific terms do not include cancellation or early termination charges and if Customer cancels or terminates Service for any reason other than Lumen's uncured default or if Lumen cancels or terminates or cause, then Customer will pay Lumen's standard cancellation or early termination liability charges in the current standard Lumen MSA.

- 5. Neither party will be liable for any damages for lost profits, lost revenues, loss of goodwill, loss of anticipated savings, loss of data or cost of purchasing replacement service, or any indirect, incidental, special, consequential, exemplary or punitive damages arising out of the performance or failure to perform under this Order. Customer's sole remedies for any nonperformance, outages, failures to deliver or defects in Service are contained in the service levels applicable to the affected Service.
- 6. Transport services ordered from Lumen will be treated as interstate for regulatory purposes except as otherwise agreed to in writing.
- 7. Charges for certain Services are subject to (a) a monthly property tax surcharge and (b) a monthly cost recovery fee





per month to reimburse Lumen for various governmental taxes and surcharges. Such charges are subject to change by Lumen and will be applied regardless of whether Customer has delivered a valid tax exemption certificate. For additional details on taxes and surcharges that are assessed, visit http://www.lumen.com/taxes.

- 8. Unless otherwise set forth in a Service Attachment, Customer will pay Lumen's standard ancillary charges for expedites and additional activities, features, or options as set forth in the Ancillary Fee Schedule, available at http://www.lumen.com/ancillary-fees. If Lumen cannot complete installation due to Customer delay or inaction, Lumen may begin charging Customer and Customer will pay such charges.
- 9. For colocation, data center and/or hosting services, pre-arranged escorted access may be required at certain locations, and cross connect services are subject to whether facilities are available at the particular location to complete the connection.
- 10. Compliance with Laws. The parties comply with all laws and regulations applicable to the execution of this Order and to the provision of Services by Lumen, including, as applicable, procurement laws or regulations regarding cumulative purchases of Services by Customer.
- 11. E-Rate and/or RHC/HCF Funding. If Customer applies for or seeks E-Rate and/or RHC/HCF funding for the Service(s) to be provided under this Order, Customer's Service(s) will be governed by a current eligible Existing Agreement, or if Customer and Lumen do not have a current eligible Existing Agreement, the Lumen E-Rate MSA or Lumen SLED MSA with the E-Rate and/or RHC/HCF Program Addendum will apply and must be executed contemporaneously with this Order.
- 12. If your network service utilizes TDM technologies, then the following applies: (a) During the Service Term and on 60 days' prior written notice, Lumen may re-provision Customer's off-net TDM services ("Service Re-provision"). If Customer objects to the Service Re-provision, Customer may terminate the affected service by notifying Lumen in writing within 30 days of the date of the Service Re-provision notification; and (b) During the Service Term, Lumen may increase rates for off-net TDM services. Lumen will provide Customer 60 days' prior written notice before implementing the increase ("Rerate Notice"). If Customer objects to the increase, Customer must notify Lumen in writing within 30 days of the date of the Rerate Notice whether Customer will (i) receive the affected service on a month-to-month basis or (ii) terminate the affected service, subject to early termination liability charges. Under subsection (ii), Customer's requested disconnect date must be within 90 days of the Rerate Notice. Unless Customer so notifies Lumen, the affected service will continue to be provided at the increased rates. If Customer does not respond to the Rerate Notice, the affected service will continue to be provided at the increased rates set forth in the Rerate Notice.
- 13. Infrastructure Investment and Jobs Act (IIJA) Grant Programs. If Customer participates in an IIJA program, including but not limited to, the Middle Mile Grant, Tribal Connectivity Broadband, and the Broadband Equity Access and Deployment (BEAD) Grant Programs, then Customer cannot pay for Services with funds obtained through the IIJA or other similar grants that would obligate Lumen to provide certain information or perform certain regulatory compliance functions, unless each of those functions and obligations is explicitly identified and agreed to by the parties in the Agreement or in an amendment to the Agreement.

Additional Order Terms

<u>Invoices</u>

Single prices shown above for bundled Services, or for Services provided at multiple locations, will be allocated among the individual services for the purpose of applying Taxes and regulatory fees and also may be divided on Customer's invoice by location served.

Activation Support

If requested by Customer, and for an additional charge, Lumen will provide assistance with activating and/or configuring equipment on Customer's side of the Demarcation Point ("Activation Support").

Document No. DOC-0001567651 Scenario: SM10924021



Signature Block

Customer: UNIVERSITY MEDICAL CENTER OF SOUTHERN NEVADA									
otal MRC: \$750.00 otal NRC: \$250.00									
gnature:									
ame:									
le:									
ate:									

Customer and the individual signing above represent that such individual has the authority to bind Customer to this Agreement.

Document Generation Date: 06-18-2025

INSTRUCTIONS FOR COMPLETING THE DISCLOSURE OF OWNERSHIP/PRINCIPALS FORM

Purpose of the Form

The purpose of the Disclosure of Ownership/Principals Form is to gather ownership information pertaining to the business entity for use by the University Medical Center of Southern Nevada Governing Board ("GB") in determining whether members of the GB should exclude themselves from voting on agenda items where they have, or may be perceived as having a conflict of interest, and to determine compliance with Nevada Revised Statute 281A.430, contracts in which a public officer or employee has interest is prohibited.

General Instructions

Completion and submission of this Form is a condition of approval or renewal of a contract or lease and/or release of monetary funding between the disclosing entity and University Medical Center of Southern Nevada. Failure to submit the requested information may result in a refusal by the GB to enter into an agreement/contract and/or release monetary funding to such disclosing entity.

Detailed Instructions

All sections of the Disclosure of Ownership form must be completed. If not applicable, write in N/A.

Business Entity Type – Indicate if the entity is an Individual, Partnership, Limited Liability Company, Corporation, Trust, Non-profit Organization, or Other. When selecting 'Other', provide a description of the legal entity.

Non-Profit Organization (NPO) - Any non-profit corporation, group, association, or corporation duly filed and registered as required by state law.

Business Designation Group – Indicate if the entity is a Minority Owned Business Enterprise (MBE), Women-Owned Business Enterprise (WBE), Small Business Enterprise (SBE), Physically-Challenged Business Enterprise (PBE), Veteran Owned Business (VET), Disabled Veteran Owned Business (DVET), or Emerging Small Business (ESB). This is needed in order to provide utilization statistics to the Legislative Council Bureau, and will be used only for such purpose.

- Minority Owned Business Enterprise (MBE): An independent and continuing business for profit which performs a commercially useful function and
 is at least 51% owned and controlled by one or more minority persons of Black American, Hispanic American, Asian-Pacific American or Native
 American ethnicity.
- Women Owned Business Enterprise (WBE): An independent and continuing business for profit which performs a commercially useful function and is at least 51% owned and controlled by one or more women.
- Physically-Challenged Business Enterprise (PBE): An independent and continuing business for profit which performs a commercially useful function and is at least 51% owned and controlled by one or more disabled individuals pursuant to the federal Americans with Disabilities Act.
- Small Business Enterprise (SBE): An independent and continuing business for profit which performs a commercially useful function, is not owned and controlled by individuals designated as minority, women, or physically-challenged, and where gross annual sales does not exceed \$2,000,000.
- Veteran Owned Business Enterprise (VET): An independent and continuing Nevada business for profit which performs a commercially useful function and is at least 51 percent owned and controlled by one or more U.S. Veterans.
- Disabled Veteran Owned Business Enterprise (DVET): A Nevada business at least 51 percent owned/controlled by a disabled veteran.
- Emerging Small Business (ESB): Certified by the Nevada Governor's Office of Economic Development effective January, 2014. Approved into Nevada law during the 77th Legislative session as a result of AB294.

Business Name (include d.b.a., if applicable) - Enter the legal name of the business entity and enter the "Doing Business As" (d.b.a.) name, if applicable.

Corporate/Business Address, Business Telephone, Business Fax, and Email - Enter the street address, telephone and fax numbers, and email of the named business entity.

Nevada Local Business Address, Local Business Telephone, Local Business Fax, and Email — If business entity is out-of-state, but operates the business from a location in Nevada, enter the Nevada street address, telephone and fax numbers, point of contact and email of the local office. Please note that the local address must be an address from which the business is operating from that location. Please do not include a P.O. Box number, unless required by the U.S. Postal Service, or a business license hanging address.

Number of Clark County Nevada Residents employed by this firm. (Do not leave blank. If none or zero, put the number 0 in the space provided.)

List of Owners/Officers – Include the full name, title and percentage of ownership of each person who has ownership or financial interest in the business entity. If the business is a publicly-traded corporation or non-profit organization, list all Corporate Officers and Directors only.

For All Contracts – (Not required for publicly-traded corporations)

- 1) Indicate if any individual members, partners, owners or principals involved in the business entity are a University Medical Center of Southern Nevada full-time employee(s), or appointed/elected official(s). If yes, the following paragraph applies.
 - In accordance with NRS 281A.430.1, a public officer or employee shall not bid on or enter into a contract between a government agency and any private business in which he has a significant financial interest, except as provided for in subsections 2, 3, and 4.
- 2) Indicate if any individual members, partners, owners or principals involved in the business entity have a second degree of consanguinity or affinity relation to a University Medical Center of Southern Nevada full-time employee(s), or appointed/elected official(s) (reference form on Page 2 for definition). If YES, complete the Disclosure of Relationship Form.

A professional service is defined as a business entity that offers business/financial consulting, legal, physician, architect, engineer or other professional services.

Signature and Print Name - Requires signature of an authorized representative and the date signed.

Disclosure of Relationship Form – If any individual members, partners, owners or principals of the business entity is presently a University Medical Center of Southern Nevada employee, public officer or official, or has a second degree of consanguinity or affinity relationship to a University Medical Center of Southern Nevada employee, public officer or official, this section must be completed in its entirety.

DISCLOSURE OF OWNERSHIP/PRINCIPALS

Business Ent	itv Tvi	pe (Please selec	t one										
Sole		Partnership	☐ Limited Liability					☐ Non-Profit	□ Non-Profit □ Other				
Proprietorship Company					IX.	Corporation	☐ Trust	Organization		☐ Other			
Business Des	ignati	on Group (Pleas	e sel	ect all that apply)								
☐ MBE		☐ WBE		SBE		☐ PBE		☐ VET		DVET	☐ ESB		
Minority Busin Enterprise	ess	Women-Owned Business Enterprise		Small Business Enterprise		Physically Character Business Enter		Veteran Owned Business		sabled Veteran ned Business	Emerging Small Business		
Number o	f Cla	rk County N	evad	da Residents	E	mployed:							
Corporate/Bu	sines	Entity Name:	G	age Technolo	gie	es, Inc.							
(Include d.b.a	., if ap	plicable)											
Street Addres	ss:		21	5 Mary Ave,	Ste	306	v	Vebsite: WWW.ga	getech	n.com			
City, State an	d Zip	Code:	W	aco, TX 7670	1					cGreevey @gagetech.co	om		
Telephone No):		25	54.772.3400				ax No:		<u> </u>			
Nevada Loca			987	Truckee Valley D	r.		V	Vebsite: www.ga	getech	n.com			
(If different fr		•	Don	o NIV 90511									
City, State a	id Zip	Code:	Reno, NV 89511					Local Fax No: Local POC Name: Reese Zunino					
Local Teleph	one No) :	254.	772.3400					ales@gagetech.com				
ownership or fit Entities include	nancial e all bu	interest. The disclosiness association	s orga	requirement, as apparted an ized under or governity	plied vern	d to land-use apped to land-use apped to land-use apped to land to lan	olications, e the Nevada	nd Directors in lieu of xtends to the applicant Revised Statutes, includings, and professional of	and the la uding but	ndowner(s). not limited to priva			
ciose corporativ	, 10i	Full Name		Thability companies	о, pc	artiorampa, iiriit	Title	iipo, ana proicessional c	. (1	% Owned Not required for Publicontions/Non-profit	olicly Traded		
Kristopher Mc	Greev	ev		Pr	President &CEO				35				
Kevin Frazier		-,			CRO				35				
Brian Curtis					Founder, Sr. Account Manager					15			
Justin Curtis				VF	P, S	ales Operatior	าร	_	15				
This section is	not re	quired for public	ly-trac	ded corporations.	Are	e you a publicly	-traded co	rporation?	es 🛭	No			
		al members, partne appointed/elected			invo	olved in the busir	ness entity,	a University Medical Ce	enter of So	outhern Nevada ful	l-time		
☐ Yes		_ ,	, , ,			,		thern Nevada employed r contracts, which are r		•	` ' '		
								estic partner, child, pare full-time employee(s), o					
☐ Yes		⊠ No (If	yes, p	lease complete the	Dis	closure of Relati	ionship form	on Page 2. If no, plea	se print N	/A on Page 2.)			
								nd accurate. I also under, land sales, leases or					
							ristopher Mo	Greevey					
Signature *	,					Print Name							
President & C	EO				-	08.04.2025							
HUC						Date							

DISCLOSURE OF RELATIONSHIP

List any disclosures below: (Mark N/A, if not applicable.)

Authorized Department Representative

NAME OF BUSINESS OWNER/PRINCIPAL	NAME OF UMC* EMPLOYEE/OFFICIAL AND JOB TITLE	RELATIONSHIP TO UMC* EMPLOYEE/OFFICIAL	UMC* EMPLOYEE'S/OFFICIAL'S DEPARTMENT		
* UMC employee means an	employee of University Medica	al Center of Southern Nevada			
"Consanguinity" is a relations	ship by blood. "Affinity" is a rel	ationship by marriage.			
"To the second degree of of follows:	consanguinity" applies to the	candidate's first and second	degree of blood relatives as		
Spouse – Registered	d Domestic Partners – Childrer	n – Parents – In-laws (first deg	gree)		
Brothers/Sisters – H	alf-Brothers/Half-Sisters – Gra	ndchildren – Grandparents – I	n-laws (second degree)		
For UMC Use Only:					
_	noted above, please complete the follo	-			
	oyee(s) noted above involved in the co		_		
Notes/Comments:	oyee(s) noted above involved in any w	ay with the business in performance	or the contract?		
Signature					
Print Name					

INSTRUCTIONS FOR COMPLETING THE DISCLOSURE OF OWNERSHIP/PRINCIPALS FORM

Purpose of the Form

The purpose of the Disclosure of Ownership/Principals Form is to gather ownership information pertaining to the business entity for use by the University Medical Center of Southern Nevada Governing Board ("GB") in determining whether members of the GB should exclude themselves from voting on agenda items where they have, or may be perceived as having a conflict of interest, and to determine compliance with Nevada Revised Statute 281A.430, contracts in which a public officer or employee has interest is prohibited.

General Instructions

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Detailed Instructions

All sections of the Disclosure of Ownership form must be completed. If not applicable, write in N/A.

Business Entity Type – Indicate if the entity is an Individual, Partnership, Limited Liability Company, Corporation, Trust, Non-profit Organization, or Other. When selecting 'Other', provide a description of the legal entity.

Non-Profit Organization (NPO) - Any non-profit corporation, group, association, or corporation duly filed and registered as required by state law.

Business Designation Group – Indicate if the entity is a Minority Owned Business Enterprise (MBE), Women-Owned Business Enterprise (WBE), Small Business Enterprise (SBE), Physically-Challenged Business Enterprise (PBE), Veteran Owned Business (VET), Disabled Veteran Owned Business (DVET), or Emerging Small Business (ESB). This is needed in order to provide utilization statistics to the Legislative Council Bureau, and will be used only for such purpose.

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 and controlled by individuals designated as minority, women, or physically-challenged, and where gross annual sales does not exceed \$2,000,000.
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Business Name (include d.b.a., if applicable) – Enter the legal name of the business entity and enter the "Doing Business As" (d.b.a.) name, if applicable.

Corporate/Business Address, Business Telephone, Business Fax, and Email – Enter the street address, telephone and fax numbers, and email of the named business entity.

Nevada Local Business Address, Local Business Telephone, Local Business Fax, and Email — If business entity is out-of-state, but operates the business from a location in Nevada, enter the Nevada street address, telephone and fax numbers, point of contact and email of the local office. Please note that the local address must be an address from which the business is operating from that location. Please do not include a P.O. Box number, unless required by the U.S. Postal Service, or a business license hanging address.

Number of Clark County Nevada Residents employed by this firm. (Do not leave blank. If none or zero, put the number 0 in the space provided.)

List of Owners/Officers – Include the full name, title and percentage of ownership of each person who has ownership or financial interest in the business entity. If the business is a publicly-traded corporation or non-profit organization, list all Corporate Officers and Directors only.

For All Contracts – (Not required for publicly-traded corporations)

- 1) Indicate if any individual members, partners, owners or principals involved in the business entity are a University Medical Center of Southern Nevada full-time employee(s), or appointed/elected official(s). If yes, the following paragraph applies.
 - In accordance with NRS 281A.430.1, a public officer or employee shall not bid on or enter into a contract between a government agency and any private business in which he has a significant financial interest, except as provided for in subsections 2, 3, and 4.
- 2) Indicate if any individual members, partners, owners or principals involved in the business entity have a second degree of consanguinity or affinity relation to a University Medical Center of Southern Nevada full-time employee(s), or appointed/elected official(s) (reference form on Page 2 for definition). If YES, complete the Disclosure of Relationship Form.

A professional service is defined as a business entity that offers business/financial consulting, legal, physician, architect, engineer or other professional services.

Signature and Print Name - Requires signature of an authorized representative and the date signed.

Disclosure of Relationship Form – If any individual members, partners, owners or principals of the business entity is presently a University Medical Center of Southern Nevada employee, public officer or official, or has a second degree of consanguinity or affinity relationship to a University Medical Center of Southern Nevada employee, public officer or official, this section must be completed in its entirety.

DISCLOSURE OF OWNERSHIP/PRINCIPALS

Business Entity	Type (Please select	one)	1								
Sole			☐ Limited Liability ☐ Non-Profit								
Proprietorship	Partnership	Company			□ Trust		Organization		☐ Other		
Business Design	nation Group (Pleas	e sel	ect all that apply)	1			1		ı	
☐ MBE	☐ WBE		SBE		☐ PBE			☐ VET		OVET	☐ ESB
Minority Business Enterprise	Women-Owned Business Enterprise		Small Business Enterprise		Physically Ch Business Ente			Veteran Owned Business	_	abled Veteran ned Business	Emerging Small Business
Number of Clark County Nevada Residents Employed:											
Corporate/Busin	ess Entity Name:	Ext	reme Networks, Ir	nc.							
(Include d.b.a., if	•										
Street Address:		212	21 RDU Center Dr	ive			We	ebsite: www.extrem	enetw	orks com	
City, State and Z	ip Code:	Мо	rrisville, NC 2756	0				C Name:	<u> </u>		
Telephone No:								x No:			
Nevada Local St							We	ebsite:			
(If different from	•										
City, State and 2	Zip Code:				Local Fax No:						
Local Telephone	No:							cal POC Name:			
							Em	nail:			
All entities, with the exception of publicly-traded and non-profit organizations, must list the names of individuals holding more than five percent (5%) ownership or financial interest in the business entity appearing before the Board. Publicly-traded entities and non-profit organizations shall list all Corporate Officers and Directors in lieu of disclosing the names of individuals with ownership or financial interest. The disclosure requirement, as applied to land-use applications, extends to the applicant and the landowner(s). Entities include all business associations organized under or governed by Title 7 of the Nevada Revised Statutes, including but not limited to private corporations,											
close corporations,	0 1 ,	limited	I liability companies	s, pa	artnerships, limit	•	ership	os, and professional corp	oration		
Ed Mayaraard	Full Name			0.5	Title				% Owned (Not required for Publicly Traded Corporations/Non-profit organizations)		
Ed Meyercord				CE	EFO				NA NA		
Kevin Rhodes Katayoun ("Katy")	Motiev				Chief Legal, Administrative, and Sustainability Officer				NA NA		
- Ratayour (Raty)	Wildley			Cit	ilei Legai, Admir	iistrative,	anu	Sustamability Officer		NA	
This section is not required for publicly-traded corporations. Are you a publicly-traded corporation? □ Yes □ No 1. Are any individual members, partners, owners or principals, involved in the business entity, a University Medical Center of Southern Nevada full-time employee(s), or appointed/elected official(s)? □ Yes □ No (If yes, please note that University Medical Center of Southern Nevada employee(s), or appointed/elected official(s) may not perform any work on professional service contracts, or other contracts, which are not subject to competitive bid.) 2. Do any individual members, partners, owners or principals have a spouse, registered domestic partner, child, parent, in-law or brother/sister, half-brother/half-sister, grandchild, grandparent, related to a University Medical Center of Southern Nevada full-time employee(s), or appointed/elected official(s)?											
☐ Yes	□ No (If	yes, p	lease complete the	Dis	closure of Relat	ionship fo	orm o	n Page 2. If no, please	print N	A on Page 2.)	
								l accurate. I also undersi and sales, leases or exc			
Cher	yl C. Burton				Cheryl C. Burton						
Signature				-	Print Name						
VP, I	DEPUTY GENER	RAL	COUNSEL		August 1	2, 20)25	7:46:45 A	M PD	T	
Title					Date						

DISCLOSURE OF RELATIONSHIP

List any	disclosures	below
(Mark N/A.	if not applicab	le.)

NAME OF BUSINESS OWNER/PRINCIPAL	NAME OF UMC* EMPLOYEE/OFFICIAL AND JOB TITLE	RELATIONSHIP TO UMC* EMPLOYEE/OFFICIAL	UMC* EMPLOYEE'S/OFFICIAL'S DEPARTMENT
	•		•

"To the second degree of consanguinity" applies to the candidate's first and second degree of blood relatives as follows:

- Spouse Registered Domestic Partners Children Parents In-laws (first degree)
- Brothers/Sisters Half-Brothers/Half-Sisters Grandchildren Grandparents In-laws (second degree)

For UMC Use Only:							
f any Disclosure of Relationship is noted above, please complete the following:							
Yes 🔲 No Is the UMC employee(s) noted above involved in the contracting/selection process for this particular agenda item?							
☐ Yes ☐ No Is the UMC employee(s) noted above involved in any way with the business in performance of the contract?							
Notes/Comments:							
Signature							
Print Name Authorized Department Representative							

^{*} UMC employee means an employee of University Medical Center of Southern Nevada

[&]quot;Consanguinity" is a relationship by blood. "Affinity" is a relationship by marriage.

INSTRUCTIONS FOR COMPLETING THE DISCLOSURE OF OWNERSHIP/PRINCIPALS FORM

Purpose of the Form

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Detailed Instructions

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Business Entity Type – Indicate if the entity is an Individual, Partnership, Limited Liability Company, Corporation, Trust, Non-profit Organization, or Other. When selecting 'Other', provide a description of the legal entity.

Non-Profit Organization (NPO) - Any non-profit corporation, group, association, or corporation duly filed and registered as required by state law.

Business Designation Group – Indicate if the entity is a Minority Owned Business Enterprise (MBE), Women-Owned Business Enterprise (WBE), Small Business Enterprise (SBE), Physically-Challenged Business Enterprise (PBE), Veteran Owned Business (VET), Disabled Veteran Owned Business (DVET), or Emerging Small Business (ESB). This is needed in order to provide utilization statistics to the Legislative Council Bureau, and will be used only for such purpose.

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Corporate/Business Address, Business Telephone, Business Fax, and Email - Enter the street address, telephone and fax numbers, and email of the named business entity.

Nevada Local Business Address, Local Business Telephone, Local Business Fax, and Email — If business entity is out-of-state, but operates the business from a location in Nevada, enter the Nevada street address, telephone and fax numbers, point of contact and email of the local office. Please note that the local address must be an address from which the business is operating from that location. Please do not include a P.O. Box number, unless required by the U.S. Postal Service, or a business license hanging address.

Number of Clark County Nevada Residents employed by this firm. (Do not leave blank. If none or zero, put the number 0 in the space provided.)

List of Owners/Officers – Include the full name, title and percentage of ownership of each person who has ownership or financial interest in the business entity. If the business is a publicly-traded corporation or non-profit organization, list all Corporate Officers and Directors only.

For All Contracts – (Not required for publicly-traded corporations)

- 1) Indicate if any individual members, partners, owners or principals involved in the business entity are a University Medical Center of Southern Nevada full-time employee(s), or appointed/elected official(s). If yes, the following paragraph applies.
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- 2) Indicate if any individual members, partners, owners or principals involved in the business entity <u>have a second degree of consanguinity or affinity relation to a University Medical Center of Southern Nevada full-time employee(s), or appointed/elected official(s)</u> (reference form on Page 2 for definition). If **YES**, complete the Disclosure of Relationship Form.

A professional service is defined as a business entity that offers business/financial consulting, legal, physician, architect, engineer or other professional services.

Signature and Print Name - Requires signature of an authorized representative and the date signed.

Disclosure of Relationship Form – If any individual members, partners, owners or principals of the business entity is presently a University Medical Center of Southern Nevada employee, public officer or official, or has a second degree of consanguinity or affinity relationship to a University Medical Center of Southern Nevada employee, public officer or official, this section must be completed in its entirety.

DISCLOSURE OF OWNERSHIP/PRINCIPALS

Desciones Forther Ton	- /Di					,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		
Business Entity Typ	e (Please select							
☐ Sole Proprietorship	Partnership	☐ Limited Liabi Company	ity [✓ Corporation	☐ Trust	☐ Non-Profit Organization	☐ Other	
Business Designation	on Group (Please	e select all that a	oply)			1	T	
□ МВЕ	☐ WBE	☐ SBE		☐ PBE		☐ VET	□DVET	☐ ESB
Minority Business Enterprise	Women-Owned Business Enterprise	Small Busir Enterprise	ess	Physically Ch Business Ente		Veteran Owned Business	Disabled Veteran Owned Business	Emerging Small Business
Number of Clark County Nevada Residents Employed:								
Corporate/Business	Entity Name:	Insight Direct	Insight Direct USA, Inc.					
(Include d.b.a., if ap	plicable)							
Street Address:		2701 E Insig	nt Wa	ay	w	ebsite: www.insight.	com	
City, State and Zip C	Code:	Chandler A	POC Name: Chandler AZ 85286 Email: Chris Carter chris.carter@					er@insight.co
Telephone No:		4804096531			Fa	ax No: n/a		
Nevada Local Street	Address:					ebsite:		
(If different from abo	ove)	n/a						
City, State and Zip	Code:				Lo	ocal Fax No:		
Legal Talanhana Na					Lo	Local POC Name:		
Local Telephone No	:				Eı	mail:		
Publicly-traded entities and non-profit organizations shall list all Corporate Officers and Directors in lieu of disclosing the names of individuals with ownership or financial interest. The disclosure requirement, as applied to land-use applications, extends to the applicant and the landowner(s). Entities include all business associations organized under or governed by Title 7 of the Nevada Revised Statutes, including but not limited to private corporations, close corporations, foreign corporations, limited liability companies, partnerships, limited partnerships, and professional corporations. Full Name Title % Owned (Not required for Publicly Traded Corporations/Non-profit organizations) Joyce Mullen					ate corporations, d blicly Traded			
Daniel Burger President for Board see invesor.insight.com								_
Tot Board ood invoori.inolyni.com								
This section is not required for publicly-traded corporations. Are you a publicly-traded corporation? ☐ Yes ☐ No 1. Are any individual members, partners, owners or principals, involved in the business entity, a University Medical Center of Southern Nevada full-time employee(s), or appointed/elected official(s)? ☐ Yes ☐ No								
☐ Yes	☑ No (If y	es, piease complet	e tne D	isclosure of Helat	ionsnip form	on Page 2. If no, please p	nint N/A on Page 2.)	
I certify under penalty of perjury, that all of the information provided herein is current, complete, and accurate. I also understand that the University Medical Center of Southern Nevada Governing Board will not take action on land-use approvals, contract approvals, land sales, leases or exchanges without the completed disclosure form.								
Lisanna Signature	Steinheis	ier		Lisanne Sto	einheiser			
Assistant Secreta	arv			August 12,	2025			
Title	,			Date Date				

1

DISCLOSURE OF RELATIONSHIP

List any disclosures below: (Mark N/A, if not applicable.)

Authorized Department Representative

NAME OF BUSINESS OWNER/PRINCIPAL	NAME OF UMC* EMPLOYEE/OFFICIAL AND JOB TITLE	RELATIONSHIP TO UMC* EMPLOYEE/OFFICIAL	UMC* EMPLOYEE'S/OFFICIAL'S DEPARTMENT
none			
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"Consanguinity" is a relations	ship by blood. "Affinity" is a rel	ationship by marriage.	
"To the second degree of of follows:	consanguinity" applies to the	candidate's first and second	degree of blood relatives as
Spouse – Registered	d Domestic Partners – Childrer	n – Parents – In-laws (first deg	ree)
Brothers/Sisters – H	alf-Brothers/Half-Sisters – Gra	ndchildren – Grandparents – I	n-laws (second degree)
210(11010) 010(010	an Brothoroffian Glotoro Gra	naoniiaron Granaparonio i	mano (cocona acgico)
For UMC Use Only:			
·	noted above, please complete the follo	•	
·	byee(s) noted above involved in the co		-
·	byee(s) noted above involved in any w	ray with the business in performance	of the contract?
Notes/Comments:			
Cimatura			
Signature			
Print Name			

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DISCLOSURE OF OWNERSHIP/PRINCIPALS

Business Entity	тур	e (Please select	one)									
Sole Proprietorship		Partnership		Limited Liability mpany] Corporation	☐ Tru:	st	☐ Non-Profit Organization		☐ Other	
Business Designation Group (Please select all that apply)												
□ МВЕ		□WBE		SBE	SBE PBE				☐ VET		VET	☐ ESB
Minority Busines Enterprise	S	Women-Owned Business Enterprise		Small Business Enterprise	3	Physically Cha Business Ente			Veteran Owned Business			Emerging Small Business
Number of Clark County Nevada Residents Employed: 325												
Corporate/Busi	ness	Entity Name:	Cen	turyLink Comm	unic	ations, LLC.						
(Include d.b.a.,	if ap	plicable)	d/b/	a Lumen Techn	olog	jies Group						
Street Address:	!		931	14th Street				We	bsite: www.lumen.c	com		
City, State and	Zip (Code:		POC Name: Denver, CO 80202 Email: jon.franco@lumen.com				en.com				
Telephone No:			800	-871-9244				Fax	No:			
Nevada Local S				Website:				bsite:				
City, State and				Local Fax No:								
Only, Otato and	<u> </u>	00001				Local POC Name:						
Local Telephon	e No	:	800-871-9244			Email: jon.franco@lumen.com						
Full Name Publicly-traded entities and non-profit organizations shall list all Corporate Officers and Directors in lieu of disclosing the names of individuals with ownership or financial interest. The disclosure requirement, as applied to land-use applications, extends to the applicant and the landowner(s). Entities include all business associations organized under or governed by Title 7 of the Nevada Revised Statutes, including but not limited to private corporations, close corporations, foreign corporations, limited liability companies, partnerships, limited partnerships, and professional corporations. Full Name Title % Owned (Not required for Publicly Traded)												
Kate Johnson	Corporations/Non-profit organizations) Kate Johnson President, Chief Executive Officer						organizations)					
Chris Stansbury Execu			utive VP and C									
Ashley Haynes-0	Gasp	per			xec	utive VP and C	hief Rev	venu	e Officer			
 This section is not required for publicly-traded corporations. Are you a publicly-traded corporation?												
☐ Yes		, ,		,					n Page 2. If no, please pr		,	
I certify under penalty of perjury, that all of the information provided herein is current, complete, and accurate. I also understand that the University Medical Center of Southern Nevada Governing Board will not take action on land-use approvals, contract approvals, land sales, leases or exchanges without the completed disclosure form.												
Jon Fran	00	_				Jon Franco)					
Signature	39 PDT)					Print Name						
Sr Account M	lana	ager SLED				8/5/25						
Title		J=: ====				Date						

1

DISCLOSURE OF RELATIONSHIP

List any disclosures below: (Mark N/A, if not applicable.)

Authorized Department Representative

		,	,			
NAME OF BUSINESS OWNER/PRINCIPAL	NAME OF UMC* EMPLOYEE/OFFICIAL AND JOB TITLE	RELATIONSHIP TO UMC* EMPLOYEE/OFFICIAL	UMC* EMPLOYEE'S/OFFICIAL'S DEPARTMENT			
* UMC employee means an e	employee of University Medica	al Center of Southern Nevada				
"Consanguinity" is a relations	ship by blood. "Affinity" is a rel	lationship by marriage.				
"To the second degree of of follows:	consanguinity" applies to the	candidate's first and second	degree of blood relatives as			
Spouse – Registered	d Domestic Partners – Childrer	n – Parents – In-laws (first deg	ree)			
Brothers/Sisters – Ha	alf-Brothers/Half-Sisters – Gra	ndchildren – Grandparents – I	n-laws (second degree)			
i (' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' '						
For UMC Use Only:						
If any Disclosure of Relationship is r	noted above, please complete the follo	owing:				
☐ Yes ☐ No Is the UMC emplo	byee(s) noted above involved in the co	ontracting/selection process for this pa	articular agenda item?			
☐ Yes ☐ No Is the UMC employee(s) noted above involved in any way with the business in performance of the contract?						
Notes/Comments:						
Signature						
Print Name						

Disclosure of Ownership

Final Audit Report 2025-08-05

Created: 2025-08-05

By: Jon Franco (jon.franco@lumen.com)

Status: Signed

Transaction ID: CBJCHBCAABAALUJiYVpSQoye21d1RbXDBQAhPldZfsr7

"Disclosure of Ownership" History

🖰 Document created by Jon Franco (jon.franco@lumen.com)

2025-08-05 - 9:55:49 PM GMT- IP address: 155.70.104.125

Document e-signed by Jon Franco (jon.franco@lumen.com)

Signature Date: 2025-08-05 - 9:56:39 PM GMT - Time Source: server- IP address: 155.70.104.125

Agreement completed.

2025-08-05 - 9:56:39 PM GMT



UNIVERSITY MEDICAL CENTER OF SOUTHERN NEVADA GOVERNING BOARD AGENDA ITEM

Issue:	Agreements with Siemens Healthcare Diagnostics, Inc.	Back-up:
Petitioner:	Mason Van Houweling, Chief Executive Officer	Clerk Ref. #

Recommendation:

That the Governing Board approve and authorize the Chief Executive Officer to sign the Master Equipment and Products Agreement, Supplement and Addendum with Siemens Healthcare Diagnostics, Inc.; authorize the Chief Executive Officer to execute future amendments and extensions; or take action as deemed appropriate. (For possible action)

FISCAL IMPACT:

Fund Number: 5420.000 Fund Name: UMC Operating Fund

Fund Center: 3000707000 Funded Pgm/Grant: N/A

Description: Chemistry and immunochemistry analyzers; related accessories

Bid/RFP/CBE: NRS 332.115(4) (goods commonly used by a hospital) & 450.530 (GPO-HPG)

Term: 24 months after installation; plus 1-year renewal option

Amount: Not-to-Exceed \$2,313,567.67 annually or \$6,940,703.01 in aggregate

Out Clause: May terminate at end of the fiscal year for non-appropriation; 30 days for default

BACKGROUND:

This request is for approval of the (i) Master Equipment and Products Agreement; (ii) Supplement to Master Equipment and Products Agreement for Cost-Per-Result or Cost-Per Test; and (iii) Addendum No. 1 to the Supplement to Master Equipment and Products Agreement for Cost-Per-Result or Cost-Per-Test with Attachment A (collectively, the "Agreement") with Siemens Healthcare Diagnostics, Inc. ("Siemens") for UMC's laboratory crucial access to chemistry and immunochemistry analyzers, along with related accessories. The Siemens solution, which includes, but is not limited to, Atellica Chemistry and Atellica Immunoassay, has been utilized by Pathology since 2018 and has proven valuable over the previous seven-year term.

This request is in compliance with NRS 450.525 and NRS 450.530. Siemens is a member of the group purchasing organization Healthtrust Performance Group ("HPG"), which allows preferred pricing to UMC. UMC has obtained an HPG sourcing letter supporting the previous sentences. Further, a two-year term with a one-year option allows UMC financial flexibility prior to the start of the third year of the term.

Staff also requests authorization for the Hospital CEO to execute future amendments and extensions if deemed beneficial to UMC. UMC's Director of Laboratory Services has reviewed and recommends approval of the Agreement, which has been approved as to form by UMC's Office of General Counsel.

This agreement was reviewed by the Governing Board Audit and Finance Committee at their August 20, 2025 meeting and recommended for approval by the Governing Board.

Cleared for Agenda August 27, 2025

Agenda Item#

14



Document 3

HealthTrust Purchasing Group Purchasing Agreement

MASTER EQUIPMENT AND PRODUCTS AGREEMENT

(Pricing includes Equipment Acquisition, Reagents, and/or Service)

	UNIVERSITY MEDICAL CENTER OF			
Legal Name:	SOUTHERN NEVADA	Federal ID#:	88-6000436	
	UNIVERSITY MEDICAL CENTER OF			
Customer Name:	SOUTH NEVADA	Ship to Customer #:		
Address:	1800 W CHARLESTON BLVD	Sold to Customer #:	10849	
City, State, Zip:	LAS VEGAS, NV 89102			
Organization:	HEALTHTRUST GENERIC CODE			

1) PURPOSE. The purpose of this Agreement is to provide general terms and conditions under which Siemens and Customer, a publicly owned and operated hospital created by virtue of Chapter 450 of the Nevada Revised Statutes, will enter into one or more individual Agreement supplements (each a "Supplement") for the lease of laboratory equipment ("Equipment"), purchase of reagents (or panels), consumables and supplies ("Products") and/or purchase of Service (as defined in Section 5). Each Supplement shall incorporate the terms and conditions of this Agreement as well as additional terms and conditions relevant to the business transaction between the parties, including the term of the Supplement ("Supplement Term") which in no event shall extend beyond the term of this Agreement. Any Supplement is subject to and governed by the terms and provisions of this Agreement.

This Master Equipment and Products Agreement for acquiring Products in combination with Lease Programs (where pricing may include other components such as Equipment and/or Service.) ("Agreement") is by and between Siemens Healthcare Diagnostics Inc. ("Siemens" or "Vendor") and the party identified under "Legal Name" or "Customer Name" if no "Legal Name" in the heading above ("Customer" or "Participant" or "Purchaser") and is effective as of the date of the last signature of the parties contained herein ("Supplement Effective Date"). This Agreement is entered into in connection with that certain Purchasing Agreement dated May 1, 2011 by and between HealthTrust Purchasing Group, L.P. ("HealthTrust") and Vendor (HPG-1109, as amended, the "Purchasing Agreement"). The terms and provisions of the Purchasing Agreement are incorporated into this Agreement by this reference, and this Agreement is subject to and governed by the terms and provisions of the Purchasing Agreement. For purposes of this Agreement, references in the Purchasing Agreement to (i) "purchases" or "purchasing" or words of similar import shall include "obtain", "obtaining", "lease" or "leasing", or words of similar import, and (ii) "prices" or "pricing" or words of similar import shall include "lease payments", "payments" or "rents", or words of similar import, to the fullest extent possible to include the leasing of Products under the Purchasing Agreement.

2) TERM OF AGREEMENT. This Agreement shall commence on the Effective Date and shall remain in effect for twenty-four (24) months, plus any Option period if applicable. unless earlier terminated by either party with at least thirty (30) days prior written notice to the other party, provided that termination of this Agreement is not permitted while any Supplement is in effect.

Notwithstanding the foregoing, Customer is granted one Option to extend the Term, upon notice from Customer to Siemens, for a period of one year from the conclusion of month twenty-four of the Term.

- 3) COMMITMENT. Customer agrees to make sufficient purchases on a periodic basis during each year of the Supplement Term, to meet the minimum annual purchase commitment identified in each Supplement ("Commitment Amount"). Customer will make purchases to meet the Commitment Amount by ordering a minimum test amount of the Products identified on each Supplement or, if cost-per-result (CPR) pricing is applicable, by generating a minimum number of results. Pricing is set forth in each Supplement and includes a discount based on Customer's Commitment Amount.
- 4) COMMITMENT EXCEPTION. Should Siemens not be able to supply Product(s) due to: (a) a U.S. Food and Drug Administration ("FDA") action or, (b) a voluntary recall by Siemens, or (c) the inability of Siemens to supply a Product due to a backorder or other reason in excess of 60 days, or (d) Siemens inability to manufacture, sell or provide two or more Products listed on Attachment A to Customer then (i) Customer's commitment to purchase such Products will be suspended until such time as Siemens is able to manufacture, sell and provide such affected Product(s); and (ii) the Commitment will be equitably adjusted to account for the period that Customer was consequently unable to purchase the affected Product(s). If any of (a) through (d) are not cured within 120 days, Customer may terminate in accordance with the terms of the Supplement.
- 5) EQUIPMENT MAINTENANCE AND SERVICE. If applicable, (a) Equipment Maintenance. Customer is responsible for performing all maintenance requirements described in the operating manuals provided by the manufacturer and to keep the Equipment in good repair, condition and working order, ordinary wear and tear excepted. Additionally, Customer shall (i) not relocate or make alterations to the Equipment without the prior written consent of Siemens, (ii) use the Equipment solely for Customer's business purposes and own use, and (iii) provide reasonable access to Siemens and its agents to inspect the Equipment.
- (b) <u>Equipment Service</u>. In addition to the operator maintenance responsibilities identified in the operating manual, the Equipment also requires periodic servicing, including preventative maintenance visits ("Service"). If **Service** is specified on a Supplement, Siemens will provide Service in accordance with the

type of service and for the period of time (the "Service Period") that is specified on the Supplement. Such Service shall provide all labor and parts (excluding consumables, electrodes and certain other parts) as are necessary to keep the Equipment in good working order. Service does not cover: (i) failure due to accident, neglect, or operation not set forth in the operating manuals; (ii) Customer's failure to properly maintain the Equipment in accordance with the applicable operating manuals; (iii) use of unauthorized reagents or disposables that may result in damage to or abnormal wear of the Equipment's internal components; or (iv) damage resulting from operating in environmental conditions outside those specified by the applicable operating manuals. For any time when Siemens is not responsible for providing Service. Customer will be responsible for all Service, and for any damage resulting from such Service. Customer is required to pay for the cost of any repairs to the Equipment caused by Customer's negligence, abuse or alteration of the Equipment. Siemens is not required to add any design, engineering, or performance change or development into the Equipment after it is delivered to Customer.

- **6) TRAINING.** Training for any Equipment acquired under this Agreement, shall be as specified in the Supplement. The training slots shall remain available for two years from the date of the Equipment delivery.
- 7) SHIPPING AND INSTALLATION AND ACCEPTANCE. Product deliveries will be FOB Destination. Shipping charges are not included in the Product price and will be "prepaid" by Siemens and added to the invoice as a separate line item that is identified as a "shipping" charge. Shipping and Handling Program provides no charge routine shipping for orders that are: 1) electronic (online or standing orders; i.e. GHX or Siemens) and; 2) above the dollar threshold by product line [chemistry \$5,000, hemostasis \$1,000, blood gas \$1,500, urinalysis \$1,250; or \$6,000 across all product categories]. When either 1 or 2 are not met, there will be a flat \$35 charge; for a maximum of \$70 when neither requirement is met. Siemens will pay all applicable shipping charges for the Equipment to be delivered to the Customer installation location set forth in the Supplement (the "Premises"). Customer will be responsible for the cost of preparing the Premises for the Equipment. This may include making structural changes or installing separate electrical circuits, dedicated phone lines and/or network connections or special plumbing, air conditioning or humidity controls. Once Customer has prepared the Premises and notified Siemens that the Premises are ready for Equipment installation, Siemens will install the Equipment at no extra cost and will provide Customer with applicable operating manuals. Formal "Acceptance" of the Equipment shall occur prior to the time of such Equipment being used to produce a test result that may be used in connection with a patient's diagnosis but in no case more than sixty (60) days from date of delivery.
- 8) DELIVERY PERFORMANCE. Siemens will deliver Consumables and Reagent Products within seven (7) days from receipt of order or the date stated in the order. Equipment (if applicable) will be delivered on the date stated in the order. If Siemens anticipates that it will not be able to deliver any Product order to Customer within seven (7) days from receipt of order or the date stated in the order, Siemens will immediately notify the Customer and work with the Customer to resolve such delivery issues to Customer's reasonable satisfaction. Such resolution may include acceptance of alternative delivery dates or provision of an acceptable substitute from Siemens at the same or lower pricing as the unavailable Product. Siemens shall be responsible for paying additional costs for any expedited shipment of Products required to meet the agreed upon delivery obligations. If Siemens and Customer are unable to reach resolution regarding delivery

failures, Customer shall have the right to either cancel the order in whole or part, in addition to any other rights of Customer arising under the Purchasing Agreement or this Agreement. Additional remedies available to Customer for delivery failures are contained in the Purchasing Agreement.

- 9) INSPECTION. All Products shall be subject to inspection and approval by Customer within five (5) business days of receipt. Any Products which do not comply with Customer's purchase order, including quantities and delivery time or which are damaged in shipment may be rejected by Customer. Customer may hold any Product rejected for reasons described herein pending Siemens' instructions which Siemens shall provide within ten (10) business days of notification from Customer of its rejection of Product. Based on Siemens instruction, if such Products are to be returned to Siemens' premise, Siemens will cover the expense, F.O.B. Origin, Freight Collect.
- **10) WARRANTY AND LIMITATION OF LIABILITY.** Reference is made to the Purchasing Agreement.
- 11) RISK OF LOSS AND INSURANCE. Customer shall be responsible for the entire amount of any loss or damage to the Equipment from whatever cause after the delivery of the Equipment to Customer's premises, except for ordinary wear and tear. Customer shall promptly notify Siemens of any loss or damage to the Equipment. Upon delivery of the Equipment and until the end of the applicable Supplement Term, Customer will maintain adequate risk insurance on the Equipment naming Siemens as loss payee and liability insurance naming Siemens as an additional insured.
- 12) TITLE TO EQUIPMENT. Siemens is the owner of and shall retain title to the Equipment. Customer shall not permit or allow any attachment, lien, security interest or other encumbrance to be filed against the Equipment by any individual or entity other than Siemens or its Assignees. If any Supplement is deemed a lease for purpose of security, then as applicable law requires or permits Vendor to give public notice of Vendor's interest in Equipment subject to a lease, such public notice shall not include any claim of any security interest in such Equipment or any other collateral, and such public notice shall be limited to a statement of Vendor's interest, if any, in such Equipment, only together with all accessions. attachments. replacements, modifications and additions thereto, now or hereafter acquired (as defined in the applicable Uniform Commercial Code). Upon complete satisfaction of the applicable Supplement then upon reasonable request of Customer, Vendor shall promptly terminate such public filing. Customer shall deliver to Siemens such documents that Siemens reasonably requests in order to protect Siemens' interest in the Equipment.
- 13) TAXES. Customer is responsible for and will pay all sales, use and property taxes assessed on the possession, ownership, service, sale or use of the Equipment or Products under a Supplement (collectively, "Taxes"). If Siemens is billed directly by the taxing authority for such Taxes, Siemens shall initially pay such Taxes and subsequently re-bill Customer. If Customer pays such Taxes directly, then copies of the receipted tax bills or other evidence of payment shall be provided to Siemens upon request.

In the event that Customer is exempt from certain Taxes pursuant to a tax exemption certificate (the "Exempt Taxes"), and provided that (i) Customer maintains a valid tax exemption certificate throughout the term of this Agreement; (ii) Customer provides Siemens with a copy of such certificate; and (iii) such tax exemption is allowable and transferable to Siemens, then Siemens will not pay the Exempt Taxes and will not seek

reimbursement from Customer for the Exempt Taxes. In the event that any Taxes are outside the scope of the tax exemption certificate, Customer will remain responsible for such Taxes. Reference is also made to the Purchasing Agreement.

- **14) PAYMENT.** All invoices are due and payable within thirty (30) days of date of invoice.
- **15) PRICING.** Pricing is firm for the term of this Agreement unless otherwise negotiated between Customer and Siemens.
- 16) COMPLIANCE. On a periodic basis, but no more frequently than annually, Siemens may review whether Customer has made sufficient purchases to meet the Commitment Amount associated with the period under review. Review Period shall be any consecutive twelve (12) month period commencing with the start date of the Supplement Term. If Customer's purchases for the Review Period are insufficient to satisfy the Commitment Amount, then such deficit will be considered a "Shortfall". In the event of a Shortfall, Siemens shall meet and discuss the results of their findings with Customer and allow Customer to respond within seven (7) days. Both parties agree that in order for Siemens to be compensated for the Shortfall one or more of the following remedies may be used: a) adjust the volumes to reflect accurate. current purchasing trend; b) adjust the Product pricing to reflect the amount owed for service and/or other surcharged items; c) invoice Customer for at least the amount of the Shortfall that is attributable to the service and/or other surcharged items until such time that the Shortfall has been satisfied.
- **17) SOFTWARE.** Unless otherwise provided in the Purchasing Agreement, the following terms apply:

For Equipment containing software, no title, right or interest in the software is transferred to Customer except as expressly provided herein. The software component of the Equipment is licensed to Customer only for its own use of the Equipment. The software may not be disclosed or distributed in whole or in part to third parties or duplicated in any form or medium except as necessary for program execution or archival storage. Further, Customer shall have no right to modify, sublicense, disassemble, decompile, or otherwise reverse-engineer the software.

Notwithstanding the above terms, any open source software contained in the software component of the Equipment is licensed under the license terms applicable to that software. Where required by the specific license terms, Siemens will make the source code for such open source software available upon request from Customer in accordance with the terms of the relevant open source license. Notices and licensing information regarding such open source software is provided in the documentation associated with the Equipment, whether resident in the Equipment itself or in other form.

- **18) INDEMNIFICATION**. Reference is made to the Purchasing Agreement.
- 19) ASSIGNMENT. Neither party may assign either this Agreement or any Supplement, or any right or obligation arising out of this Agreement or any Supplement, without the express written consent of the other party, and such consent shall not be unreasonably withheld. Each party must provide the other party with prompt written notice of any changes in ownership, change in control or operations or any other change which would affect the ordering, shipment, invoicing or payment or Products. Siemens may assign its right to receive payment under any Supplement to one or more assignees (collectively, the "Assignees"), in which

case Siemens shall remain liable for the performance of its obligations hereunder.

- 20) DISCLOSURE OF DISCOUNTS. Customer acknowledges that discounts, rebates, credits, goods or services provided by Vendor at no additional cost, coupons or other things of value which Customer may receive from Siemens under this Agreement or any Supplement may constitute a discount or reduction in price for purposes of 42 U.S.C. paragraph 1320a-7b(b)(3)(A) ("Discounts"). Customer further acknowledges that the cost of Customer's use and possible service of the Equipment listed in a Supplement is included in the pricing under such Supplement. Customer agrees to file all appropriate reports and to properly disclose and reflect all Discounts in any report filed in connection with state or federal cost reimbursement programs. reasonable request, Vendor shall provide Customer information to support Purchaser's reports of Discounts and Vendor will refrain from activity that impedes Customer from meeting its obligations to report such Discounts.
- 21) PAYMENT OBLIGATION. (a) Customer is required to make payments for the Equipment in accordance with the applicable Supplement even if Customer has a claim against Siemens. (b) Customer is not entitled to reduce or set-off for any reason any amounts against Customer's payment obligations under any Supplement. (c) Customer may not assert any claims or defenses Customer has against Siemens against any Assignee. Customer's obligation to make such payments to any Assignee is unconditional and is not subject to any claims, defenses or rights. (d) Customer's obligation to pay and perform all of Customer's obligations under this Agreement and any Supplement will continue even if the Equipment is lost, damaged, stolen or (e) THIS IS A FINANCE LEASE OF THE EQUIPMENT FOR PURPOSES OF ARTICLE 2A OF THE UNIFORM COMMERCIAL CODE. Nothing in this Section 21 shall limit, modify, affect or hinder or otherwise alter in any way any rights and remedies of Customer (or HealthTrust) under the Purchasing Agreement or this Agreement.
- 22) ENTIRE AGREEMENT; AMENDMENTS. This Agreement, including the Supplements and the Purchasing Agreement, sets forth the entire agreement between the parties relating to the subject matter herein and there are no understandings, agreements, or representations expressed or implied not stated herein. Any term or condition contained in a Customer purchase order relating to Products supplied hereunder shall be null and void. If any conflict arises between the terms herein and the terms of any exhibit supplement and/or the Purchasing Agreement, the terms of the Purchasing Agreement shall take priority. Any changes to this document shall have no legal effect without the prior written approval of HPG.
- 23) MISCELLANEOUS. (a) Customer agrees not to disclose the prices or the terms and conditions of Customer's purchases under this Agreement to any person except as required by law, and Siemens acknowledges that this Agreement will be publicly posted for Customer's board approval. (b) Customer and Siemens will send any required notices to the other party by registered or certified mail or by recognized overnight courier service. notices will be sent to the applicable party at the address set forth herein. A party may designate an alternate address for notices by giving written notice thereof in accordance with the provisions of Section. Notwithstanding anything contained in this Agreement to the contrary, Siemens acknowledges that Customer is a public, county-owned, hospital that is subject to the applicable provisions of the Nevada Public Records Act, Nevada Revised Statutes Chapter 239, as may be amended from time-to-time, and, as such, its records are public documents available for

copying and inspection by the public. If Customer receives a demand for the disclosure of any information related to the Agreement in accordance with applicable law which Siemens has claimed to be confidential and proprietary, Customer will immediately notify Siemens of such demand and, if applicable, Siemens shall immediately notify Customer of its intention to seek injunctive relief in a Nevada court for protective order. Siemens shall indemnify, defend and hold harmless Customer from any claims or actions, including direct, actual, and reasonable costs and attorneys' fees, to the extent regarding or directly related to any demand for the disclosure of Siemens' documents in Customer's custody and control required by applicable law.

Notices submitted by Customer shall be remitted to Siemens at:

Siemens Healthcare Diagnostics, Inc. 511 Benedict Ave Tarrytown, NY 10591 Att: Legal Department

Notices submitted by Siemens shall be remitted to Customer at: University Medical Center of Southern NV Attn: Legal Department - Contracts 1800 W. Charleston Blvd. Las Vegas, NV 89102

IN WITNESS HEREOF, each party has caused its duly authorized representative to execute this Agreement as of the Effective Date.

CUSTOMER - HealthTrust Member Facility

Ву:					
(Authorized Signature Auth	nority for Facility)				
Name (print): Mason Van Houweling					
Title: Chief Executive Officer					
Date:					
Ву:	N/A				
(Facility Department Director)					
Name (print):	N/A				
Title:	N/A				

Siemens Healthcare Diagnostics Inc.:

Date: __

emall=david.fletder@siemens- healthineers.com Reason: I have reviewed this document Date: 2025.08.05 13:31:10 -07'00'
Date: 2025.08.05 15.51.10 07 00
_

N/A

Master Equipment and Products Agreement

Heather Wenk

Ву:	
Name (print):	Digitally signed by Wenk Heather
VVenk	DN: cn=Wenk Heather, o=Siemens, email=heather.wenk@siemens-
Date: Heather	healthineers.com Date: 2025.08.05 16:40:00 -04'00'
Address: 511 Benedict Ave, Tarry	town, NY 10591

By signing this document, signor certifies that no modifications or additions have been made to the Agreement or any Supplements or Amendments thereto. Any such modifications or additions will be void. At Siemens discretion, the prices, terms and conditions herein are subject to expiration unless executed by Customer within 30 days of Siemens presignature herein.



Organization:

Document 3A CPT/CPR

HealthTrust Purchasing Group Purchasing Agreement

SUPPLEMENT TO MASTER EQUIPMENT AND PRODUCTS AGREEMENT FOR

COST-PER-RESULT OR COST-PER TEST

(Includes Equipment, Reagents and Service)

	UNIVERSITY MEDICAL CENTER			
Legal Name:	OF SOUTHERN NEVADA	Federal ID#:	88-6000436	
	UNIVERSITY MEDICAL CENTER			
Customer Name:	OF SOUTH NEVADA	Ship to Customer #:		
Address:	1800 W CHARLESTON BLVD	Sold to Customer #:	10849	-
City, State, Zip	LAS VEGAS, NV 89102			

THIS SUPPLEMENT ("Supplement") to the Master Equipment and Products Agreement (Document 3) (the "Agreement") dated is by and among Siemens Healthcare Diagnostics Inc. ("Siemens") and the party identified under "Legal Name" (or "Customer Name" if no "Legal Name") in the heading above ("Customer") incorporates the terms and conditions of the Agreement. Capitalized but undefined terms will have the meanings ascribed to them in the Agreement. Attachment A and all terms included therein are incorporated by reference into this Supplement. For all purposes hereof, this Supplement is effective as of the date of the last signature of the parties contained herein ("Supplement Effective Date"). In the event that there is any conflict between the Master Equipment and Products Agreement and this Supplement to Master Equipment and Products Agreement for Cost-Per-Results or Cost-Per Test ("Supplement"), then this Supplement shall control.

HEALTHTRUST GENERIC CODE

- 1) EQUIPMENT. Siemens agrees to lease to Customer, for Customer's use at the address Customer has provided above (the "Premises"), the Equipment set forth in Attachment A, attached hereto and made a part hereof.
- 2) PRODUCTS. Customer agrees to purchase from Siemens on a periodic basis during each year of the Supplement Term, the Products listed on Attachment A at the prices specified on Attachment A.
- 3) PRODUCT ORDERING AND INVOICING. For Cost Per Test and Cost Per Result programs, Customer will order Products on an as needed basis and will be invoiced upon shipment of the Products. The pricing and other terms stated in this Supplement supersedes any previous price arrangements Customer may have with Siemens or any Group Purchasing Agreements, other than HealthTrust Purchasing Group. In the event Customer is a party to the Group Standardization Agreement, those terms would also apply.
- **4) COMMITMENT; AMOUNT ALLOCABLE TO EQUIPMENT AND SERVICE.** The Commitment Amount is specified on Attachment A. The prices for Products contained in this Supplement may include the use of the Equipment, Service and Training. If so, Customer acknowledges Siemens has provided it the opportunity to separately purchase each for its stated cost which is available to Customer and that Siemens, as the owner of the Equipment, has an interest in the pricing. If Customer chooses to participate in a Cost Per Test ("CPT"), the portion of the Commitment Amount allocable to the Equipment is \$7,387.00 per month. If applicable, the portion of the Commitment Amount allocable to Service is \$14,769.41 per month.
- **5) TERM.** This Supplement is effective as of the Supplement Effective Date. The Supplement Term is **twenty-four (24) months** beginning thirty (30) days after installation of the Equipmentbut in no event beyond twenty-seven (27) months from the installation of the Equipment.
- 6) END OF TERM PURCHASE OPTION. If Customer has purchased the Commitment Amount for the full Supplement Term and is not in Default of any of its obligations under the Agreement or this Supplement, then upon the expiration of the Supplement Term, Customer may purchase the Equipment for its fair market value (not to exceed thirty percent (30%) of the original price of the Equipment). If Customer does not purchase the Equipment or re-lease it through a new supplement, then Customer shall return the Equipment to Siemens within sixty (60) days after the end of the Supplement Term, freight prepaid and in accordance with any other written directions that are within reason, provided to Customer by Siemens.
- 7) TERMINATION. (a) <u>Customer Termination for Siemens Default</u>. If Siemens Defaults (as defined below) under this Agreement or this Supplement and does not cure such Default within thirty (30) days after receiving written notice of such

Siemens Healthcare Diagnostics Inc.

511 Benedict Ave Tarrytown, NY 10591 914-631-8000 Page 1 of 3

Quote# CPQ-1233645-8

Default, Customer may in its discretion and without further liability, terminate this Supplement. In the event of such termination, Siemens shall be responsible for paying all costs associated with packing and picking up the Equipment and shipping it back to Siemens.

A Default is deemed to have occurred by Siemens if Siemens violates any of the terms of this Agreement or this Supplement or any terms of the Purchasing Agreement applicable to these contractual obligations, and the performance (or lack of performance) thereof, between Purchaser and Vendor therein.

- (b) Siemens Termination for Customer Default. If Customer Defaults (as defined below) under, this Agreement or this Supplement and does not cure such Default within thirty (30) days after Customer has received written notice of such Default from Siemens, Siemens may in its discretion and without further liability, terminate the applicable Supplement. In the event of such termination, Customer shall be responsible for paying the termination amount. A Default is deemed to have occurred if Customer: (i) if payment is 60 days past due the invoice due date; (ii) fails to complete any Supplement Term; (iii) becomes insolvent; (iv) ceases doing business; (v) assigns the Equipment lease or this Agreement for the benefit of creditors; (vi) appoints a trustee or receiver for Customer or for a substantial part of Customer's property, or initiates any proceeding under bankruptcy law by or against Customer; (vii) attempts, without Siemens' prior written consent, to remove, sell, assign, transfer, grant a lien in, sublease or part with possession of the Equipment; or (viii) fails to comply with any requirement of the Agreement or this Supplement.
- (c) Effects of Termination. In the event of a termination under Section 7 (b), Customer shall be obligated to pay to Siemens as applicable, (i) the amount attributable to the Equipment as described below (such amount shall be prorated to the exact month of the effective date of such termination):

Percent of Equipment Price*	Three Year Term	Four Year Term	Five Year Term
Year 1	100%	100%	100%
Year 2	93%	93%	93%
Year 3	75.3%	75.3%	75.3%
Year 4		55.7%	55.7%
Year 5			41.3%
Year 6			Many Carl St. Cliff.
Year 7	SECTION AND DESCRIPTION OF THE PERSON OF THE		

^{*}Equipment Price shall be identified as the price listed in the Purchasing Agreement.

And (ii) all other outstanding, unpaid invoices under this Agreement. Customer will be responsible for paying the amount within thirty (30) days after receipt of invoice. Customer shall permit Siemens or its agents to enter the Premises and immediately recover possession of any Equipment covered by the terminated Supplement and take any other appropriate legal steps. Siemens may also sell, lease, transfer or otherwise dispose of the Equipment at one or more public or private dispositions without advertisement or notice except as required by law upon such terms and at such place as Siemens may deem advisable, and Siemens may be the purchaser at any such sale (if any such notice is required, Siemens and the Customer agree that ten (10) days notice shall be deemed to be commercially reasonable). TO THE EXTENT PERMITTED BY APPLICABLE LAW, CUSTOMER WAIVES ALL RIGHTS IT MAY HAVE TO LIMIT OR MODIFY ANY OF SIEMENS' RIGHTS AND REMEDIES HEREUNDER. Termination pursuant to Section 8 (b) does not relieve Customer of any of its obligations under the Agreement or this Supplement including, but not limited to, payment of the Termination Amount (either item (i) or (ii)) in this Section 7(c).

8) COMPLIANCE On a periodic basis, but no more frequently than annually, Siemens may review whether Customer has made sufficient purchases to meet the Commitment Amount associated with the period under review. Review Period shall be any consecutive twelve (12) month period commencing with the start date of the Supplement Term. If Customer's purchases for the Review Period are insufficient to satisfy the Commitment Amount, then such deficit will be considered a "Shortfall". In the event of a Shortfall, Siemens shall meet and discuss the results of their findings with Customer and allow Customer to respond within seven (7) days. Both parties agree that in order for Siemens to be compensated for the Shortfall one or more of the following remedies may be used: a) adjust the volumes to reflect accurate, current purchasing trend b) adjust the Product pricing to reflect the amount owed for service and/or other surcharged items; until such time that the Shortfall has been satisfied.

IN WITNESS HEREOF, each party has caused its duly authorized representative to execute this Supplement as of the Supplement Effective Date.

	Sales Representative (Print Name)	Quote #: CPQ-1233645-8			
(use blue ink): CUSTOMER - HEALTHTRUST ME	MBER FACILITY				
Ву:	By: N/A				
(Authorized Signature Authority for Facility)	(Facility Department Director)				
Name (print): Mason Van Houweling	Name (print): N/A				
Title: Chief Executive Officer	Title: N/A				
Date:	Date: N/A				
SIEMENS HEALTHCARE DIAGNOSTICS INC.					
By: Fielder Digitally signed by Fielder David DN: on-Fielder David, or Slemens, email-david fielder @slemens-teathfree.					
Name (print): David Reason: have reviewed this document to be a constant of the constant of th	ent				

By signing this document, signor certifies that no modifications or additions have been made to the Agreement or any Supplements or Amendments thereto. Any such modifications or additions will be void. At Siemens discretion, the prices, terms and conditions herein are subject to expiration unless executed by Customer within 30 days of Siemens pre-signature herein.

Date:

By: ____ Heather Wenk

Heather

Title

Title

Date:

Name (print): ___



HealthTrust Purchasing Group Purchasing Agreement

Addendum No. 1 TO THE SUPPLEMENT TO MASTER EQUIPMENT AND PRODUCTS AGREEMENT FOR

COST-PER-RESULT OR COST-PER TEST

(Includes Equipment, Reagents and Service)

	UNIVERSITY MEDICAL CENTER		
Legal Name:	OF SOUTHERN NEVADA	Federal ID#:	88-6000436
	UNIVERSITY MEDICAL CENTER		
Customer Name:	OF SOUTH NEVADA	Ship to Customer #:	
Address:	1800 W CHARLESTON BLVD	Sold to Customer #:	10849
City, State, Zip	LAS VEGAS, NV 89102		
Organization:	HEALTHTRUST GENERIC CODE		
This ADDENDUM to the	ne terms and conditions of the SUPPLI	EMENT ("Supplement") to Master I	Equipment and Products Agreement

(the "Agreement") dated _____ is between **UNIVERSITY MEDICAL CENTER OF SOUTHERN NEVADA** ("Customer") and Siemens Healthcare Diagnostics Inc. ("Siemens"). Upon the parties signing this Addendum, the additional/modified terms listed below will apply.

- 1. Section 5 of the Supplement, titled TERM, is hereby deleted in its entirety and replaced with the following:
 - **5) TERM.** This Supplement is effective as of the Supplement Effective Date. The Initial Supplement Term is **twenty-four (24) months** beginning thirty (30) days after installation of the Equipment. Upon completion of the Initial Supplement Term, the Customer shall have the option to extend the term by twelve (12) months ("Extended Term"). Customer must notify Siemens of their intent to exercise the extension option in writing within thirty (30) days of the completion of the Initial Supplement Term. If Customer fails to notify Siemens of their intent to extend the term, this Supplement shall automatically terminate upon the completion of the Initial Supplement Term.
- Section 6 of the Supplement, titled END OF TERM PURCHASE OPTION, is hereby deleted in its entirety and replaced with the following:
 - 6) END OF TERM PURCHASE OPTION. If Customer has purchased the Commitment Amount for the full Supplement Term and is not in Default of any of its obligations under the Agreement or this Supplement, then upon the expiration of the Supplement Term, Siemens will transfer its title in the Equipment to Customer on an "AS IS, WHERE IS BASIS" without representation or warranty for one dollar (\$1). Customer will need to contact Siemens for transfer of title in the Equipment at the end of the Supplement Term.
- 3. The termination grid included in Section 7(c), Effects of Termination, is hereby deleted and replaced with the following:

Percent of Instrument Price	Two Year Term
Year 1	100%*
Year 2	93%*
Year 3	

- * Based on a GPO Start Price of \$209.400.13.
- 4. The following is hereby added as Section 9 to the Supplement:
 - 9) TERM EXTENSION CREDIT. Provided that the Customer exercises the option for the Extended Term, per the terms of section 5 of this Supplement, then the Customer will be eligible for a one-time \$160,000 reagent credit at the start of the Extended Term ("Term Extension Credit"). Customer shall only be eligible for the Term Extension Credit if Customer (i) is compliant by meeting the Commitment Amount for each of the two years and all other terms of the agreement and current on all invoices, (ii) have informed Siemens in writing of their intent to extend the term of the Supplement per Section 5, and (iii) request the Term Extension Credit in writing to Siemens within thirty (30) days of the start of the Extended Term. Upon written request, Siemens shall issue the Term Extension Credit provided that all requirements are met.



5. **EQUIPMENT REFINANCE.** This Supplement includes a refinancing of the equipment listed in the table below (the "Refinanced Equipment") that Customer has been leasing from Siemens pursuant to a Right Fit Placement Program Supplement to Master Equipment and Products Agreement dated 5/3/2018 and associated with quote #1-J9BN44-6(the "Previous Agreement"). The remaining financial obligation in the amount of \$273,187.02 for the Refinanced Equipment has been surcharged onto the Products pricing listed on Attachment A and the portion of the Commitment Amount allocable to the Equipment will be increased by \$11,382.79 per month.

QTY	Equipment	Serial Number
1	10636929 DIM EXL 200 DOMESTIC	DR271512
1	11067000 ATELLICA CH 930 ANALYZER	CM00330
1	11067000 ATELLICA CH 930 ANALYZER	CM00343
1	11066001 ATELLICA IM 1300 ANALYZER	IM00354
1	11067000 ATELLICA CH 930 ANALYZER	CM00344
1	11069001 ATELLICA SAMPLE HANDLER PRIME	SP00305
1	11069001 ATELLICA SAMPLE HANDLER PRIME	SP00320
1	11066001 ATELLICA IM 1300 ANALYZER	IM00357
1	11066001 ATELLICA IM 1300 ANALYZER	IM00358
1	11069001 ATELLICA SAMPLE HANDLER PRIME	SP00406
1	11222697 CL 16 S/W INSTALL KIT	DC2021006
1	11266636 Automation System Software AP2.0191	N/A
3	11222747 Atellica Barcode Printer	N/A
1	11273311 KIT SW ATELLICA PM APM-0402	N/A
18	11273397 LICENSE DEVICE CONNECTION APM	N/A
1	Bulk Input Module w/o Slot	BIFL-18-41
1	10987367 CS5100 Interface	N/A
1	10987395 Slot-Generic Interface	N/A
1	10987754 Slot-Input/Output Module-TIM	N/A
1	10987755 Slot-Bulk Input Module-TIM	N/A
3	10989323 ATELLICA SH CONNECT INTERFACE	N/A
6	11171780 Instrument Connection SW License	N/A
1	11214811 Ethernet Switch HP Procurve Switch	N/A
1	11266578 Input/Output Module w/o Slot	IOFL-18-232
1	11266581 Centrifuge Module w/o Slot	CMFL-18-320
1	11266581 Centrifuge Module w/o Slot	CMFL-18-321
1	11266583 Decapper Module w/o Slot	DCFL-18-183
1	11266583 Decapper Module w/o Slot	DCFL-18-192
1	11266584 Tube Sealer Module w/o Slot	SLFL-18-149
1	11266588 Tube Desealer Module w/o Slot	DSFL-18-90
25	11266589 Track Module (1 Meter)	N/A
2	11266592 Slot-Centrifuge Module	N/A
2	11266593 Slot-Decapper Module	N/A
1	11266594 Slot-Tube Sealer Module	N/A
1	11266595 Slot-Refrig Storage Module	N/A
1	11266596 Slot-Desealer Module	N/A
1	11266604 ADVIA Centaur XP/XPT Interface	N/A



11266614 DMS Server Size 2 (9-14 analyzers) 00010000000000055	N/A
11266638 Track Head - Standard	N/A
11266640 Track T w/ATR w/o Track Head	N/A
11171781 DMS LicLIS Conn/MySQL 00010000000000056	N/A
11266637 Firewall Cisco 819H C819HWD	N/A
11266634 DMS LicConn. Analyzer w/CL	N/A
10711326 UPS APTIO 15KVA 3 PHASE 60HZ BM082JBA02	N/A
10941311 TRANSFMR AC 3PH APTIO N AMERICA	N/A
10714449 System Alignment Kit	N/A
10801740 APTIO AMC PC KIT	N/A
10817452 CENTAUR XP/XPT APTIO RISER KIT	N/A
10819355 AUTOMATION COVER ASSEMBLY	N/A
10717021 KIT NO 238 (APTIO)	N/A
10989322 SAMPLE RACK 48 TUBE POLYCARB 10PCS	N/A
10731969 Anthro Bench (Bench Bundle)	N/A
11154509 KIT SYNGO LCM SOFTWARE-VA20A	N/A
11154511 KIT SLCM HARDWARE SBI L13012415	N/A
11273715 POWER SUPPLY UNINTERRUPTIBLE	N/A
11312088 HIGH CAP. SERVER SPARE - SUB IVK	
11312187 WIN SVR 2008 RDS CAL (1 DEVICE) PK	N/A
10481888 CENTRALINK 8 PORT SWITCH KIT	N/A
10283274 LAB AUTOMATION KIT	N/A
10285007 SCANNER, CCD 65MM APERTURE	N/A
10285007 SCANNER, CCD 65MM APERTURE	N/A
10484323 TERMINL SRVR HYBRID MULTIPORT 100-2	N/A
10318091 CLIENT USER INTERFACE LICENSE	N/A
10315398 BACK-UP LAB AUTO CONNECTION LICENSE	N/A
10702399 MCAFEE ANTI-VIRUS SOFTWARE KIT	N/A
10708986 ADDITIONAL LIS CONNECTION	N/A
10708988 C/LINK ADDTL. LIS CONNECTION BACKUP	N/A
10816420 INSTALL KIT - SRS on CentraLink	N/A
10323787 BACK-UP CLIENT	N/A
10320826 ADM/CENTRALINK SOFTWARE LICENSE	N/A
10314118 BACK-UP LIC. ADM/CENTRALINK S/W	N/A
10814595 PRINTER LASER MS510 110V =!=	N/A
10317475 CABLE USB APC TO STATUS INDICATOR	N/A
10326890 RJ45-RJ45 CABLE (25FT)	N/A
10817505 MONITOR 24" LED	N/A
11221779 CONCENTRATOR 1-4 INSTRUMENT CONNECT	N/A
11221780 BACKUP CONC. LICENSE 1-4 INST CONNS	N/A
11221784 UPG CONC FROM 1-4 INSTS TO 5-10 INS	N/A
11221785 B/U UPG LIC CONC 1-4 TO 5-10 INSTS	N/A
11221789 UPG CONC FROM 5-10 INSTS TO 11-20 I	N/A
11221790 B/U UPG CONC FRM 5-10 INSTS TO 11-2	N/A
	00010000000000055 11266638 Track Head - Standard 11266637 Frack T w/ATR w/o Track Head 11171781 DMS LicLIS Conn/MySQL 00010000000000056 11266637 Firewall Cisco 819H C819HWD 11266634 DMS LicConn. Analyzer w/CL 10711326 UPS APTIO 15KVA 3 PHASE 60HZ BM082JBA02 10941311 TRANSFMR AC 3PH APTIO N AMERICA 10714449 System Alignment Kit 10801740 APTIO AMC PC KIT 10817452 CENTAUR XP/XPT APTIO RISER KIT 10819355 AUTOMATION COVER ASSEMBLY 10717021 KIT NO 238 (APTIO) 10989322 SAMPLE RACK 48 TUBE POLYCARB 10PCS 10731969 Anthro Bench (Bench Bundle) 11154509 KIT SYNGO LCM SOFTWARE-VA20A 11154511 KIT SLCM HARDWARE SBI L13012415 11273715 POWER SUPPLY UNINTERRUPTIBLE 11312088 HIGH CAP. SERVER SPARE - SUB IVK DC3004628 11312187 WIN SVR 2008 RDS CAL (1 DEVICE) PK 10481888 CENTRALINK 8 PORT SWITCH KIT 10285274 LAB AUTOMATION KIT 10285007 SCANNER, CCD 65MM APERTURE 10285007 SCANNER, CCD 65MM APERTURE 10484323 TERMINL SRVR HYBRID MULTIPORT 100-2 10318091 CLIENT USER INTERFACE LICENSE 10702399 MCAFEE ANTI-VIRUS SOFTWARE KIT 10708986 ADDITIONAL LIS CONNECTION LICENSE 10702399 MCAFEE ANTI-VIRUS SOFTWARE KIT 10708988 C/LINK ADDTL. LIS CONNECTION BACKUP 10816420 INSTALL KIT - SRS on CentraLink 10323787 BACK-UP CLIENT 10320826 ADM/CENTRALINK SOFTWARE LICENSE 10314118 BACK-UP LIC. ADM/CENTRALINK SW 10814595 PRINTER LASER MS510 110V = I= 10317475 CABLE USB APC TO STATUS INDICATOR 10326890 RJ45-RJ45 CABLE (25FT) 10817505 MONITOR 24" LED 11221779 CONCENTRATOR 1-4 INSTRUMENT CONNECT 11221780 BACKUP CONC. LICENSE 1-4 INST CONNECT 11221780 BACKUP CONC. LICENSE 1-4 INST CONNECT 11221785 B/U UPG LIC CONC 1-4 TO 5-10 INST



2	11220752 UPS 120V 1100VA ABCE1102-11	N/A
1	11222699 CL UN-CONFIG HIGH CAP SERVER KIT	DC2021006
4	11222937 CORD POWER 1.8M 13A NORTH AMERICA	N/A
1	11154682 ROUTER WIFI-N VPN NA	N/A
1	11069002 ATELLICA MAGLINE SH PRIMARY KIT	N/A
1	11069003 ATELLICA MAGLINE END KIT	N/A
1	11069014 ATELLICA MAGLINE ANALYZER 1ST KIT	N/A
1	11069015 ATELLICA MAGLINE ANALYZER ADD. KIT	N/A
1	11069018 ATELLICA SAMPLE HANDLER CONNECT	SC00225
1	11069019 ATELLICA MAGLINE SHC	N/A
1	11153882 Atellica Magline End Cover Kit	N/A
1	11154651 KIT COVER DAYTONA CC FIRST -GY	N/A
1	11154654 KIT COVER U-STANDARD IA -GY	N/A
1	11154682 ROUTER WIFI-N VPN NA	N/A
1	11069002 ATELLICA MAGLINE SH PRIMARY KIT	N/A
1	11069003 ATELLICA MAGLINE END KIT	N/A
1	11069014 ATELLICA MAGLINE ANALYZER 1ST KIT	N/A
1	11069015 ATELLICA MAGLINE ANALYZER ADD. KIT	N/A
1	11069018 ATELLICA SAMPLE HANDLER CONNECT	
1	11069019 ATELLICA MAGLINE SHC	SC00226 N/A
1	11153882 Atellica Magline End Cover Kit	N/A
1	11154651 KIT COVER DAYTONA CC FIRST -GY	N/A
1	11154654 KIT COVER U-STANDARD IA -GY	N/A
1	11154682 ROUTER WIFI-N VPN NA	N/A
1	11069002 ATELLICA MAGLINE SH PRIMARY KIT	N/A
1	11069003 ATELLICA MAGLINE END KIT	N/A
1	11069014 ATELLICA MAGLINE ANALYZER 1ST KIT	N/A
1	11069015 ATELLICA MAGLINE ANALYZER ADD. KIT	N/A
1	11069018 ATELLICA SAMPLE HANDLER CONNECT	SC00167
1	11069019 ATELLICA MAGLINE SHC	N/A
1	11153882 Atellica Magline End Cover Kit	N/A
1	11154651 KIT COVER DAYTONA CC FIRST -GY	N/A
1	11154654 KIT COVER U-STANDARD IA -GY	N/A
1	10731962 Interface Module 2 Robot for XN XND-18-9	N/A
1	10735509 SLOT-SYSMEX XN INTERFACE 2 ROBOTS	N/A
1	11220339 CENTAUR XP GENERIC INSTALLATION KIT	N/A
1	11220344 CENTAUR XP LANGUAGE KIT ENGLISH US	N/A
1	10813364 UPS TOWER 2KVA 1800 W 208V	N/A
1	10814595 PRINTER LASER MS510 110V	N/A
1	10317475 CABLE USB APC TO STATUS INDICATOR	N/A
	10816622 POWER CABLE 4.25M C13 CNCTR C14 PL	IN/A

6. **EQUIPMENT UPGRADE**:

a. **UPGRADE.** Customer had been leasing equipment from Siemens pursuant to the Previous Agreement that has not yet reached the end of Term and for which Customer has a remaining financial obligation: 15000 Refr. Storage Module w/o



Slot Serial Number ST 15-18-87, RSM Tool Kit, and CMPRSR APTIO 16.1CFM-60HZ (SF6FF) API747431 (the "Upgraded Equipment").

- b. **AMOUNT ALLOCABLE TO EQUIPMENT.** In consideration for the remaining financial obligation for the Upgraded Equipment, the portion of the Commitment Amount allocable to the Equipment will be increased by \$ 637.35 per month.
- c. RETURN OF UPGRADED EQUIPMENT. Customer will return the Upgraded Equipment within sixty (60) days of installation of the Equipment leased hereunder.
- 7. NON-APPROPRIATION OF FUNDS. To the extent that Customer is either a state or a political subdivision for purposes of Section 103 of the Internal Revenue Code of 1986, as amended, if insufficient funds are appropriated by Customer governing body during any fiscal year, Customer may elect to discontinue this Supplement on the last day of the fiscal period for which appropriations are available. To discontinue this Supplement, Customer must (i) notify Siemens in writing of the non-appropriation of funds within ten (10) days of the date upon which Customer becomes aware that insufficient funds will be available; (ii) provide Siemens with a certified statement of an authorized official to the effect that conditions permitting discontinuance of this Supplement have occurred, and (iii) return the Equipment, maintained in accordance with Paragraph 5 of this Supplement, to a destination designated by Siemens, properly crated and shipped in accordance with manufacturer's recommendations, freight prepaid and insured.

Customer may not discontinue this Supplement if any funds are appropriated to Customer by the governing body for the acquisition, retention or operation of the Equipment or other equipment or services performing functions similar to the Equipment for the remaining term of this Supplement.

Customer agrees to take all necessary action during the term of this Supplement to obtain adequate funds to satisfy Customer's obligations under this Supplement and will provide for such obligations in each applicable budget submitted to obtain appropriations, use Customer's best efforts to obtain approval of such budget, and exhaust all available appeals if an appropriation sufficient to satisfy such obligations is not made.

- 8. Upon full execution of this Supplement, the Previous Agreement between the parties shall hereby be terminated in its entirety.
- 9. Customer acknowledges and agrees that the terms and conditions set forth in the Facility Agreement dated on even date herewith between Customer and Siemens Healthcare Diagnostics Inc. are different than the terms and conditions set forth in the Facility Agreement attached to the HPG Purchasing Agreement 1109 and that Customer has requested such terms and conditions from Siemens Healthcare Diagnostics Inc.

Except as expressly modified hereby, all other terms and conditions of the Supplement shall remain in full force and effect.

CUSTOMER-H	ealthTrust Mei	nber Facility:			
By:			_By:	N/A	
(Authorized Sig	nature Authorit	y for Facility)	(Faci	lity Department D	irector)
Name (print): M	lason Van Houv	weling	_Name (print):_	N/A	
Title: Chief Exe	ecutive Officer		Title:	N/A	
Date:			Date:	N/A	
Siemens Healt	thcare Diagnos	stics Inc.:			
Ву:	Fielder	Digitally signed by Fielder David DN: cn=Fielder David, o=Siemens, email=david.fielder@siemens-	Bv:	Heather We	
Name (print):	David	Reason: I have reviewed this document Date: 2025.08.05 13:34:10 -07'00'	Name (print):_		Digitally signed by Wenk Heather
Title:				Heather	o=Siemens, email=heather.wenk@siemens- healthineers.com Date: 2025.08.05 16:41:29 -04'00'
Date:					

By signing this document, signor certifies that no modifications or additions have been made to the Agreement or any Supplements or Amendments thereto. Any such modifications or additions will be void. At Siemens discretion, the prices, terms and conditions herein are subject to expiration unless executed by Customer within 30 days of Siemens pre-signature herein.



Attachment A

Quote #: Approved: CPQ-1233645-8 07/24/2025

At Siemens discretion, the prices, terms and conditions herein are subject to expiration unless executed by Customer within 180 days of Approved date above.

Legal Name:

UNIVERSITY MEDICAL CENTER OF SOUTHERN NEVADA

Purchasing Group:

HEALTHTRUST

Customer Name:

UNIVERSITY MEDICAL CENTER OF SOUTH NEVADA

Sold to #:

PURCHASING GROUP

Product Line:

Multiple

10849

Product Line

Atellica Chemistry Atellica Immunoassay Dimension

Syva

Contract Total

Commitment Amount

Total annual minimum

\$ 2,102,109,17

(Remainder of page intentionally left blank.)

THIS PROPOSAL CONTAINS CONFIDENTIAL AND PROPRIETARY INFORMATION OF SIEMENS HEALTHINEERS. INCLUDING PRICING INFORMATION. THIS INFORMATION SHALL NOT BE DISCLOSED TO ANY THIRD PARTIES WITHOUT THE PRIOR WRITTEN CONSENT OF SIEMENS HEALTHINEERS, EXCEPT CUSTOMER MAY SHARE SUCH INFORMATION WITH ITS AUDITORS, COUNSEL AND DESIGNATED PRIMARY GROUP PURCHASING ORGANIZATION IN THE ORDINARY COURSE OF BUSINESS, PROVIDED SUCH PARTIES HAVE AGREED TO MAINTAIN THE CONFIDENTIALITY OF SUCH INFORMATION.

PRO # P-CPQ-1233645-8-2 QUO # CPQ-1233645-8

24-07-2025 Page 1 of 16



Legal Name: UNIVERSITY MEDICAL CENTER OF SOUTHERN

NEVADA

Customer Name: UNIVERSITY MEDICAL CENTER OF SOUTH

NEVADA

Product Line: Atellica Chemistry

Purchasing Group:

Sold to #:

HEALTHTRUST

PURCHASING GROUP

10849

Equipment Information - Atellica Chemistry	Part #	Onsite	Quantity	Comments
Atellica CH 930 Analyzer	11067000	Υ	1	
Atellica CH 930 Analyzer	11067000	Υ	1	
Atellica CH 930 Analyzer	11067000	Υ	1	

Service Extended Service	Service Level ATELLICA CH930 2-7YR GUARDIAN PRGM	Quantity 1	Start Year 1	# of Years 2 Year(s)	Comments Included
Extended Service	ATELLICA CH930 2-7YR TOP 2 AGRMT	1	1	2 Year(s)	Included
Extended Service	ATELLICA CH930 2-7YR GUARDIAN PRGM	1	1	2 Year(s)	Included
Extended Service	ATELLICA CH930 2-7YR TOP 2 AGRMT	1	1	2 Year(s)	Included
Extended Service	ATELLICA CH930 2-7YR GUARDIAN PRGM	1	1	2 Year(s)	Included
Extended Service	ATELLICA CH930 2-7YR TOP 2 AGRMT	1	1	2 Year(s)	Included

Financial Adjustments - Atellica Chemistry

Reagent Credit:

Atellica Chemistry - Siemens will issue a reagent credit of \$ 16,000.00 for year 1.

control our control				
Producte:	Pagante	Driging	Atallica	Chemistry

			Total		Total		
Reagent	Part #	Test/Kit	Tests / Yr	Cost/Test	Kits/Yr	Cost/Kit	Total Annual

Clinical Chemistry Assays

ALP_2c - Atellica CH - RGT - 4 x 1200 Tests 11097600 ALT - Atellica CH - RGT - 3 x 850 Tests 11097605 AST - Atellica CH - RGT - 3 x 850 Tests 11097607 Alb - Atellica CH - RGT - 4 x 1700 Tests 11097590 Amm - Atellica CH - RGT - 4 x 120 Tests 11097529 Amylase_2 - Atellica CH - RGT - 3 x 350 Tests 11097649 Anti-Streptolysin-O_3 CH - RGT - 2 x 400 tests 11537212 CA_2 - Atellica CH - RGT - 4 x 2050 Tests 11097644 CK_L - Atellica CH - RGT - 3 x 332 Tests 11097640 CO2 c - Atellica CH - RGT - 4 x 1900 Tests 11097521 Chol_2 - Atellica CH - RGT - 4 x 2100 Tests 11097609 Crea_2 - Atellica CH - RGT - 4 x 1472 Tests 11097596 DBil_2 - Atellica CH - RGT - 4 x 448 Tests 11097532 GGT_2 - Atellica CH - RGT - 1792 Tests 11537248 GluH_3 - Atellica CH - RGT - 4 x 1560 Tests 11097592



THIS PROPOSAL CONTAINS CONFIDENTIAL AND PROPRIETARY INFORMATION OF SIEMENS HEALTHINEERS, INCLUDING PRICING INFORMATION. THIS INFORMATION SHALL NOT BE DISCLOSED TO ANY THIRD PARTIES WITHOUT THE PRIOR WRITTEN CONSENT OF SIEMENS HEALTHINEERS, EXCEPT CUSTOMER MAY SHARE SUCH INFORMATION WITH ITS AUDITORS, COUNSEL AND DESIGNATED PRIMARY GROUP PURCHASING ORGANIZATION IN THE ORDINARY COURSE OF BUSINESS, PROVIDED SUCH PARTIES HAVE AGREED TO MAINTAIN THE CONFIDENTIALITY OF SUCH INFORMATION.

PRO # P-CPQ-1233645-8-2 QUO # CPQ-1233645-8 24-07-2025 Page 2 of 16



QUO # CPQ-1233645-8

Products: Reagents Pricing - Atellica Chemistry

Reagent	Part #	Test/Kit	Total Tests / Yr	Cost/Test	Total Kits/Yr	Cost/Kit	Total Annual
teagent	I alt#	resurvic	10000711	00001000	1410711	33321	. • • • • • • • • • • • • • • • • • • •
Clinical Chemistry Assays							
HDLC - Atellica CH - RGT - 4 x 448 tests	11537213						
norganic Phosphorus (IP) - Atellica CH - RGT - 3 x 1700 Tests							
ron_2 - Atellica CH - RGT - 4 x 448 Tests	11097601						
DH L-P (LDLP) - Atellica CH - RGT - 4 x 448 Fests	11097594						
DLC - Atellica CH - RGT - 4 x 400 tests	11537214						
.ac_3 - Atellica CH - RGT- 2 x 300 tests	11537218						
.ip - Atellica CH - RGT - 4 x 320 Tests	11097606						
Mg - Atellica CH - RGT - 3 x 400 Tests	11097612						
Na K CI - Atellica IMT - RGT - 4 Sensors	11099315						
rBil_2 - Atellica CH - RGT - 4 x 448 Tests	11097531						
TP_2 - Atellica CH - RGT - 4 x 1850 tests	11537228						
Trig 2 - Atellica CH - RGT - 4 x 500 Tests	11537222						
JA - Atellica CH - RGT - 4 x 1200 Tests	11097608						
JCFP - Atellica CH - RGT - 4 x 370 tests	11097543						
JN_c - Atellica CH - RGT - 4 x 1560 Tests	11097593						A 000 000 0
Clinical Chemistry Assays Total Annual			3,675,092.0 0		661.00		\$ 398,057.91
			U				
DAU							
Acetaminophen - Atellica CH - RGT - 4 x 300 Fests	11097522						
Amphetamine - Atellica CH - RGT - 4 x 380 Fests	11097506						
Barbiturates - Atellica CH - RGT - 4 x 380 Tests	11097507						
Benzodiazepine - Atellica CH - RGT - 4 x 380 Fests	11097505						
Cannabinoids - Atellica CH - RGT - 4 x 380 Fests	11097503						
Cocaine - Atellica CH - RGT - 4 x 380 Tests	11097504						
ETOH - Atellica CH - RGT - 4 x 300 Tests	11097501						
Opiates - Atellica CH - RGT - 4 x 380 Tests	11097502						
Phencyclidine - Atellica CH - RGT - 4 x 380 Fests	11097509						
Propoxyphene - Atellica CH - RGT - 4 x 380 Fests	11097519						
Salicylate - Atellica CH - RGT - 4 x 300 Tests	11097523				\$20560 700s (FOCUS		
DAU Total Annual			183,200.00		126.00		\$ 147,882.42
Diabetes							
A1c_Enz - Atellica CH - RGT - 2 x 300 Tests	11097536						
Protein							
C3 - Atellica CH - RGT - 2 x 200 Tests	11097624						
C4 - Atellica CH - RGT - 2 x 200 Tests	11097623						
Haptoglobin_2 - Atellica CH - RGT - 2 x 300							
Tests	11537232						
	11537232						

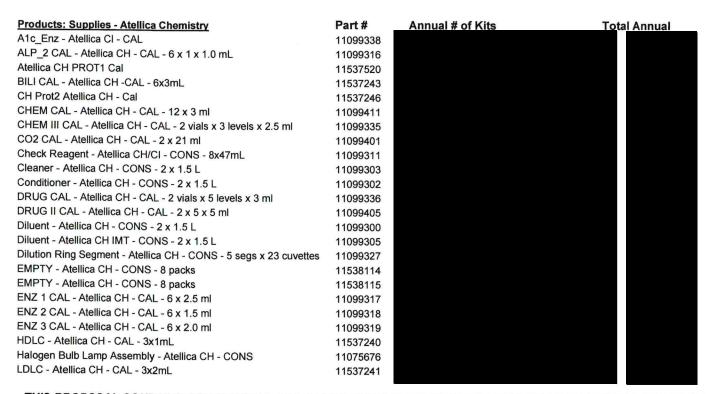
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Products: Reagents Pricing - Atellica Chemistry

Reagent	Part #	Test/Kit	Tests / Yr	Cost/Test	Kits/Yr	0 411/14	
Clinical Chamista Assess				00301631	rais/ f f	Cost/Kit	Total Annual
Clinical Chemistry Assays							
lgM_2 - Atellica CH - RGT - 4 x 180 Tests	11097620						
Prealbumin - Atellica CH - RGT - 2 x 400 Tests	11537217						
RF - Atellica CH - RGT - 2 x 180 Tests	11097618						
Transferrin (Trf) - Atellica CH - RGT - 4 x 220 Tests	11097613						
hsCRP2 - Atellica CH - RGT - 2 x 360 Tests	11537224						
Protein Total Annual			50,400.00		82.00		\$ 123,324.84
TDM							
Carbamazepin - Atellica CH - RGT - 4 x 100 Tests	11097515						
Gentamicin - Atellica CH - RGT - 4 x 100 Tests	11097516						
Li 2 - Atellica CH - RGT - 2 x 200 Tests	11532401						
Phenobarbital - Atellica CH - RGT - 4 x 100 Tests	11097514						
Phenytoin - Atellica CH - RGT - 4 x 100 Tests	11097510						
Theophylline - Atellica CH - RGT - 4 x 100 Tests	11097513						
Tobramycin - Atellica CH - RGT - 4 x 100 Tests	11097517						
Valproic Acid - Atellica CH - RGT - 4 x 100 Tests	11097512						
Vancomycin - Atellica CH - RGT - 4 x 100 Tests	11097511						
TDM Total Annual		-	27,600.00		69.00		\$ 43,044.21



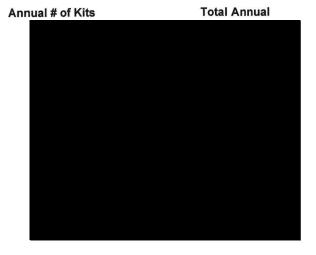
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PRO# P-CPQ-1233645-8-2

QUO # CPQ-1233645-8

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Products: Supplies - Atellica Chemistry	Part #
LSP CAL - Atellica CH - CAL - 6 levels x 1 ml	11099434
Lamp Coolant - Atellica CH - CONS - 1 x 250 mL	11099307
Peristaltic Pump Tubing - Atellica CH - CONS	11075682
Reaction Ring Segment - Atellica CH - CONS - 5 segments x 17 cuvettes	11099326
Rgt Probe Cleaner 1 - Atellica CH - CONS - 8 x 45 mL	11099312
Rgt Probe Cleaner 2 - Atellica CH - CONS - 8 X 45 mL	11099313
Rgt Probe Cleaner 4 - Atellica CH - CONS - 4 x 47 mL	11099309
SPCL CHEM CAL - Atellica CH - CAL - 10 x 5 ml	11099438
Standard A - Atellica CH IMT - CONS - 2 x 1.5 L	11099304
Standard B+Salt Bridge - Atellica CH IMT - CONS - 2 x 125 ml	11099306
TOX CAL - Atellica CH - CAL - 6 x 3 ml	11099440
UCFP CAL - Atellica CH - CAL - 2 x 5 levels x 4ml	11099339
Wash - Atellica CH - CONS - 2 x 1.5L	11099301
Water Bath Additive - Atellica CH - CONS - 4 x 18 mL	11099308



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PRO # P-CPQ-1233645-8-2 QUO # CPQ-1233645-8 24-07-2025 Page 5 of 16



Legal Name:

UNIVERSITY MEDICAL CENTER OF SOUTHERN

NEVADA

Customer Name:

UNIVERSITY MEDICAL CENTER OF SOUTH

NEVADA

Product Line:

Atellica Immunoassay

Purchasing Group:

Sold to #:

HEALTHTRUST

PURCHASING GROUP

10849

Equipment Information - Atellica ImmunoassayPart #Atellica IM 1300 Analyzer11066001Atellica IM 1300 Analyzer11066001Atellica IM 1300 Analyzer11066001	Onsite Y Y Y	Quantity 1 1 1	Comments
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<u>Service</u>	Service Level	Quantity	Start Year	# of Years	Comments
Extended Service	ATELLICA IM1300 2-7YR GUARDIAN PRGM	1	1	2 Year(s)	Included
Extended Service	ATELLICA IM1300 2-7YR TOP 2 AGRMT	1	1	2 Year(s)	Included
Extended Service	ATELLICA IM1300 2-7YR GUARDIAN PRGM	1	1	2 Year(s)	Included
Extended Service	ATELLICA IM1300 2-7YR TOP 2 AGRMT	1	1	2 Year(s)	Included
Extended Service	ATELLICA IM1300 2-7YR GUARDIAN PRGM	1	1	2 Year(s)	Included
Extended Service	ATELLICA IM1300 2-7YR TOP 2 AGRMT	1	1	2 Year(s)	Included

Products: Reagents Pricing - Atellica Immuno	assay						The state of the s
Reagent	Part #	Test/Kit	Total Tests / Yr	Cost/Test	Total Kits/Yr	Cost/Kit	Total Annua
Anemia							
Ferritin - Atellica IM - RGT - 450 Tests	10995568	450.00	8,100.00				
Fol - Atellica IM - RGT - 140 Tests	10995572	140.00	4,760.00				
Vitamin B12 - Atellica IM - RGT - 100 Tests	10995714	100.00	3,600.00				
Anemia Total Annual			16,460.00		88.00		\$ 22,376.98
Bone							
PTH - Atellica IM - RGT - 190 Tests	10995621	190.00	5,510.00				
Vitamin D 25-OH - Atellica IM - RGT - 100 Tests		100.00	2,400.00				
Bone Total Annual			7,910.00		53.00		\$ 30,155.0
Cancer							
Alpha-Fetoprotein - Atellica IM - RGT - 100 Tests - US only	11202257	100.00	800.00				
CA 125II - Atellica IM - RGT - 100 Tests	10995481	100.00	700.00				
CA 19-9 - Atellica IM - RGT - 50 Tests	10995490	50.00	1,350.00				
CEA - Atellica IM - RGT - 100 Tests	10995523	100.00	1,200.00				
PSA - Atellica IM - RGT - 100 Tests	10995662	100.00	2,800.00				
Cancer Total Annual			6,850.00		82.00		\$ 26,503.73
Cardiac							
BNP - Atellica IM - RGT - 100 Tests	10995471	100.00	13,000.00				
Estradiol - Atellica IM - RGT - 100 Tests	10995561	100.00	5,100.00				

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Products: Reagents Pricing - Atellica Immunoassay

Province	Dowt #	T4/1/:4	Total Tests / Yr	Cont/Tont	Total	Cost/Kit	Total Annual
Reagent	Part #	Tesunit	rests / fr	Costriest	Kits/Yr	COSUNIL	Total Allitual
Anemia							
Troponin I High Sensitivity - Atellica IM - RGT - 100 Tests	10997840	100.00	52,500.00				
Cardiac Total Annual			70,600.00		706.00		\$ 265,556.30
Fertility							
FSH - Atellica IM - RGT - 190 Tests	10995580	190.00	1,520.00				
LH - Atellica IM - RGT - 110 Tests Progesterone - Atellica IM - RGT - 90 Tests	10995635 10995660	110.00 90.00	990.00 3,960.00				
Projection - Atellica IM - RGT - 50 Tests	10995656	50.00	800.00				
Total hCG - Atellica IM - RGT - 90 Tests	10995690	90.00	23,220.00				
Fertility Total Annual	1000000	50.00	30,490.00	100	335.00		\$ 38,427.36
			,				A Street Francisco straturas
Hep/Aids							
CHIV (US) - Atellica IM - RGT - 100 Tests	10995459	100.00	20,800.00				
HAV IgM Ab (aHAVM) - Atellica IM - RGT - 100 Tests	10995444	100.00	12,500.00				
HBc IgM (aHBcM) - Atellica IM - RGT - 100 Tests	10995449	100.00	12,800.00				
HBsII - Atellica IM - RGT - 200 Tests	10995604	200.00	15,000.00				
HBsII Ab- Atellica IM - RGT - 200 Tests	10995453	200.00	5,400.00				
HCV Ab (aHCV) - Atellica IM - RGT - 200 Tests	11203473	200.00	14,400.00				
- US only Hep/Aids Total Annual			80,900.00		635.00		\$ 564,899.10
South The Mindeley reconstruction of the Control of							
Infectious Disease							
Rubella IgG - Atellica IM - RGT - 100 Tests	10995670	100.00	3,800.00				
Syphillis - Atellica IM - RGT - 200 Tests	10995675	200.00	6,800.00		70.00		£ 20 000 20
Infectious Disease Total Annual			10,600.00		72.00		\$ 28,989.20
Inflammatory							
Procalcitonin (BRAHMS) - Atellica IM - RGT -	11202699	100.00	6,300.00				
100 T							
Metabolics							
Homocysteine - Atellica IM - RGT - 100 Tests	10995606	100.00	1,100.00				
1.0.1.00 John T. Monda III - 100 1000	,0000000	.00.00	.,,,,,,,,				
TDM							
Cyclosporine A - Atellica IM - RGT - 50 Tests	10995548	50.00	900.00				
Digoxin - Atellica IM - RGT - 50 Tests	10995558	50.00	900.00				
TDM Total Annual			1,800.00		36.00		\$ 11,437.92
Thyroid							
FT3 - Atellica IM - RGT - 60 Tests	10995585	60.00	3,840.00				
FT4 - Atellica IM - RGT - 250 Tests	10995588	250.00	6,500.00				
T3 - Atellica IM - RGT - 120 Tests	10995679	120.00	1,200.00				
T4 - Atellica IM - RGT - 150 Tests	10995684	150.00	1,650.00				
TSH3-UL - Atellica IM - RGT - 550 Tests	10995704	550.00	16,500.00				
Thyroid Total Annual			29,690.00		141.00		\$ 31,280.75

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Products: Reagents Pricing - Atellica Immunoassay

Total Total

Reagent Part # Test/Kit Tests / Yr Cost/Test Kits/Yr Cost/Kit Total Annual

Anemia

other Immuno Assays

Cortisol - Atellica IM - RGT - 50 Tests 10995538 50.00 2,200.00

Products: Supplies - Atellica Immunoassay	Part #	Annual # of Kits	Total Annual
APW1 2PK - Atellica IM - CONS - 2 x 25 ml	10995458	41.00	
Acid - Atellica IM - CONS 2 x 1500 ml	11417929	36.00	
Atellica IM APW3 2PK	10998580	21.00	
BNP CAL 2PK - Atellica IM - CAL - 2 x 2 x 2 mL	10995473	5.00	
BNP QC KIT - Atellica IM - CTL - 3 x 3 x 2 ml	10995475	15.00	
Base - Atellica IM - CONS 2 x 1500 ml	11417930	36.00	
CA 125II CAL 2PK - Atellica IM - CAL - 2 x 2 x 2 mL	10995483	7.00	
CA 19-9 DIL 2PK - Atellica IM - CONS - 2 x 5 mL	10995491	14.00	
CAL 30 2PK - Atellica IM - CAL - 2 x 2 x 2 ml	10995495	9.00	
CAL A 2PK - Atellica IM - CAL - 2 x 2 x 5 mL	10995500	7.00	
CAL B 2PK - Atellica IM - CAL - 2 x 2 x 5 mL	10995503	7.00	
CAL C 2PK - Atellica IM - CAL - 2 x 2 x 5 mL	10995506	7.00	
CAL D 2PK - Atellica IM - CAL - 2 x 2 x 2 mL	10995509	7.00	
CAL E 2PK - Atellica IM - CAL - 2 x 2 x 2 mL	10995512	14.00	
CAL Q 2PK - Atellica IM - CAL - 2 x 2 x 2 mL	10995517	7.00	
CEA DIL 2PK - Atellica IM - CONS - 2 x 5 mL	10995525	7.00	
CHIV QC KIT - Atellica IM - CTL - 5 x 14 mL	10995528	7.00	
Cleaner - Atellica IM - CONS - 2 x 1.5L	11098502	189.00	
CsA CAL 2PK - Atellica IM - CAL - 2 x 2 x 2 mL	10995549	3.00	
CsA PRE 2PK - Atellica IM - CONS - 2 x 26 ml	10995552	7.00	
Fol DIL 2PK - Atellica IM - CONS - 2 x 10 mL	10995574	7.00	
Fol DTT/REL KIT - Atellica IM - CONS - 600 Tests	10995576	28.00	
HBsII QC KIT - Atellica IM - CTL - 2 x 2 x 10 ml	10995605	5.00	
HCY CAL 2PK - Atellica IM - CAL - 2 x 2 x 2 mL	10995498	4.00	
HCY DIL 2PK - Atellica IM - CONS - 2 x 10 mL	10995608	5.00	
Humidity Pack - AIM - CONS - 5pack	11313505	12.00	
Multi-Diluent 1 2PK - Atellica IM - CONS - 2 x 25 mL	10995637	21.00	
Multi-Diluent 11 2PK - Atellica IM - CONS - 2 x 5 ml	10995642	7.00	
Multi-Diluent 12 Bottle - Atellica IM - CONS - 1 x 20 mL	10995550	2.00	
Multi-Diluent 13 2PK - Atellica IM - CONS - 2 x 10 mL	10995643	7.00	
Multi-Diluent 2 2PK - Atellica IM - CONS - 2 x 10 ml	10995644	120.00	
Multi-Diluent 3 2PK - Atellica IM - CONS - 2 x 5 mL	10995645	7.00	
PCT (Brahms) QC KIT - Atellica IM - CTL - 2 x 2 x 2 ml	11202700	22.00	
PTH QC KIT - Atellica IM - CTL - 3 x 2 x 1 ml	10995626		
PW3 KIT - Atellica IM - CONS - 1 x 50 ml		17.00	
Rub G QC KIT - Atellica IM - CTL - 3 x 2 x 2.7 ml	10995666	4.00	
The state of the s	10995671	3.00	
Syph QC KIT - Atellica IM - CTL - 2 x 2 x 7 ml	10995676	4.00	
T3 DIL Bottle - Atellica IM - CONS - 1 x 10 mL	10995680	2.00	
T3/T4/VB12 ANC RGT 2PK - Atellica IM - CONS - 2 x 25 ml	10995682	14.00	
T4 DIL Bottle - Atellica IM - CONS - 1 x 10 mL	10995686	2.00	
ThCG DIL 2PK - Atellica IM - CONS - 2 x 25 mL	10995691	7.00	
VB12 DIL 2PK - Atellica IM - CONS - 2 x 5 mL	10995716	7.00	
VB12 DTT/REL KIT - Atellica IM - CONS - 1 Kit	10995718	21.00	

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PRO # P-CPQ-1233645-8-2 QUO # CPQ-1233645-8

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Products: Supplies - Atellica Immunoassay
VitD DIL 2PK - Atellica IM - CONS - 2 x 25 mL
VitD QC KIT - Atellica IM - CTL - 2 x 3 x 2 ml
Wash 1 - Atellica IM - CONS - 1 x 3000 ml
aHAVM QC KIT - Atellica IM - CTL - 2 x 2 x 7 ml
aHBcM QC KIT - Atellica IM - CTL - 2 x 2 x 7 ml
aHBs2 QC KIT - Atellica IM - CTL - 2 x 2 x 10 ml
aHCV QC KIT - Atellica IM - CTL - 2 x 2 x 7 ml
eE2 DIL 2PK - Atellica IM - CONS - 2 x 5 mL

Part #	Annual # of Kits
10995721	7.00
10995724	5.00
11098501	388.00
10995445	2.00
10995450	1.00
10995454	3.00
10995457	2.00
10995563	7.00



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QUO # CPQ-1233645-8

24-07-2025 Page 9 of 16



Legal Name: UNIVERSITY MEDICAL CENTER OF SOUTHERN

NEVADA

Customer Name: UNIVERSITY MEDICAL CENTER OF SOUTH

NEVADA

Product Line: Atellica Solution Components

Purchasing Group: HEALTHTRUST

Sold to #:

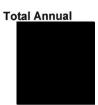
PURCHASING GROUP

10849

Equipment Information - Atellica Solution Components	Part #	Onsite	Quantity	Comments
Atellica Sample Handler Prime	11069001	Υ	1	
Atellica Sample Handler Prime	11069001	Υ	1	
Atellica Sample Handler Prime	11069001	Υ	1	

Service	Service Level	Quantity	Start Year	# of Years	Comments
Extended Service	Atellica Solution UPS & EBM Service	1	1	2 Year(s)	
Extended Service	Atellica Solution UPS & EBM Service	1	1	2 Year(s)	
Extended Service	Atellica Solution UPS & EBM Service	1	1	2 Year(s)	
Extended Service	ATELLICA SH 2-7YR GUARDIAN PRGM	1	1	2 Year(s)	
Extended Service	Atellica Solution UPS & EBM Service	1	1	2 Year(s)	
Extended Service	ATELLICA SH 2-7YR TOP 2 AGR	1	1	2 Year(s)	
Extended Service	Atellica Solution UPS & EBM Service	1	1	2 Year(s)	
Extended Service	ATELLICA SH 2-7YR GUARDIAN	1	1	2 Year(s)	
	PRGM				
Extended Service	Atellica Solution UPS & EBM Service	1	1	2 Year(s)	
Extended Service	ATELLICA SH 2-7YR TOP 2 AGR	1	1	2 Year(s)	
Extended Service	Atellica Solution UPS & EBM Service	1	1	2 Year(s)	
Extended Service	ATELLICA SH 2-7YR GUARDIAN PRGM	1	1	2 Year(s)	
Extended Service	Atellica Solution UPS & EBM Service	1	1	2 Year(s)	
Extended Service	ATELLICA SH 2-7YR TOP 2 AGR	1	1	2 Year(s)	
Extended Service	Atellica Solution UPS & EBM Service	1	1	2 Year(s)	

Products: Supplies - Atellica Solution Components	Part #	Annual # of Kits
ATELLICA ARCHIVE TRAY KIT	11069071	3.00
Atellica Supplemental Rack 55 Pos.	11069025	3.00
Barcode labels - Atellica Solution Components - CONS -	11481335	9.00
Tube Top Sample Cup 1ml - Atellica Solution Components - CONS - 1000 cups/bag	11069061	1.00



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PRO # P-CPQ-1233645-8-2 QUO # CPQ-1233645-8 Page 10 of 16



UNIVERSITY MEDICAL CENTER OF SOUTHERN Legal Name:

NEVADA

UNIVERSITY MEDICAL CENTER OF SOUTH **Customer Name:**

NEVADA

Product Line: Automation Purchasing Group:

Sold to #:

HEALTHTRUST

PURCHASING GROUP

10849

Equipment Information - Automation

Slot-Bulk Input Module-TIM 15K Storage Module - No fridge 10987755 11701228

Quantity Onsite

Comments

<u>Service</u> Extended Service

Warranty Service

Extended Service

Service Level **AUTOMATION 2-7YR TOP 2**

AGRMT

AGRMT

AUTOMATION TOP 2 AUTOMATION 2-7YR TOP 2

1

Quantity

Part #

of Years 1 Year(s)

1 Year(s)

1.00

1.00

1 Year(s)

Comments

Products: Supplies - Automation

Tubes - Aptio Automation - CONS

APTIO ALIQUOT TIPS (1000) Aliquot Tube Labels - Aptio Automation - CONS Aliquoter Tips - Automation - CONS - 1000 pcs. Caps - Aptio Automation - CONS

Annual # of Kits Part# 10706896 10720493 11559872

N

2

Start Year

1.00 11535212 1.00 11535215 1.00 **Total Annual**



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PRO # P-CPQ-1233645-8-2 QUO # CPQ-1233645-8

24-07-2025 Page 11 of 16



Legal Name:

UNIVERSITY MEDICAL CENTER OF SOUTHERN

NEVADA

Customer Name:

UNIVERSITY MEDICAL CENTER OF SOUTH

NEVADA

Product Line:

Dimension

Purchasing Group:

HEALTHTRUST

PURCHASING GROUP

10849

Equipment Information - Dimension

DIMENSION EXL 200 - CRATED

Part # 10636928 **Onsite**

Quantity

Sold to #:

Comments

Service Extended Service Service Level

DIM EXL W/LM 2-7YR TOP 2

AGRMT

Quantity

Start Year

of Years

2 Year(s)

Comments

Training

A-La Carte Classroom TRNG Dimension

Total Training

Training Site Siemens

Siemens

Air Paid By

Comments

Products: Reagents Pricing - Dimension

Total **Total** Reagent Part # Test/Kit Tests / Yr Cost/Test Kits/Yr

TDM

13,280.00

Cost/Kit

Total Annual

Sirolimus - DIMENSION - RGT - 80 tests 10464331 80.00 720.00 Tacrolimus - DIMENSION - RGT - 80 tests 10700795 80.00 **TDM Total Annual** 14,000.00

175.00

\$ 187,451.36

Products: Supplies - Dimension	Part #	Annual # of Kits
Check - DIMENSION - CONS - 8 Flexe	10481507	23.00
Chemistry Wash - DIMENSION - CONS - 1x1,7 Liter	10445052	12.00
Cup Small - DIMENSION - CONS - 1000 Pieces	10445040	1.00
Cup/Lid - DIMENSION - CONS - 1000 Pieces	10445041	3.00
Cuvette Cartridge - DIMENSION - CONS - 1 Cartridge	10445042	3.00
HM Reaction Vessel - DIMENSION - CONS	10445044	14.00
Paper - DIMENSION - CONS - 4 Rolls	10445050	5.00
Probe Cleaner - DIMENSION - CONS - 1x500mL	10445036	18.00
Sample Probe Cleaner - DIMENSION - CONS - 1x1 Liter	10445035	12.00
Sirolimus - DIMENSION - CAL - 2x5x2mL	10464327	6.00
Tacrolimus Calibrator - DIMENSION - CAL - 2x5x2mL	10700796	6.00
Water ACAIV/V DIM710615901 - DIMENSION - CONS - 4x3,5 Liter	10444887	16.00

Total Annual

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24-07-2025 Page 12 of 16



Legal Name:

UNIVERSITY MEDICAL CENTER OF SOUTHERN

NEVADA

Customer Name:

NEVADA

IT

Product Line:

UNIVERSITY MEDICAL CENTER OF SOUTH

Sold to #:

HEALTHTRUST

PURCHASING GROUP

10849

Purchasing Group:

Equipment Information - ITPart #OnsiteQuantityCommentsADM S/W v1.4 INSTALL KIT11314239Y1Atellica Connectivity Manager11274691Y1Atellica Process Manager11273311Y1

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PRO # P-CPQ-1233645-8-2 QUO # CPQ-1233645-8 24-07-2025 Page 13 of 16



Legal Name: UNIVERSITY MEDICAL CENTER OF SOUTHERN

NEVADA

Customer Name: UNIVERSITY MEDICAL CENTER OF SOUTH

NEVADA

Product Line: Other Shared Supplies

Purchasing Group: HEALTHTRUST

Sold to #:

PURCHASING GROUP

10849

Products: Supplies - Other Shared SuppliesPart #Annual # of KitsTotal AnnualCuvettes - CONS - 3000 Pieces10309546106.00IncludedSample Tips - CONS - 6480 Pieces1030954741.00Included

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PRO # P-CPQ-1233645-8-2 QUO # CPQ-1233645-8 24-07-2025 Page 14 of 16



Legal Name:

UNIVERSITY MEDICAL CENTER OF SOUTHERN

NEVADA

Customer Name:

UNIVERSITY MEDICAL CENTER OF SOUTH

NEVADA

Purchasing Group:

HEALTHTRUST

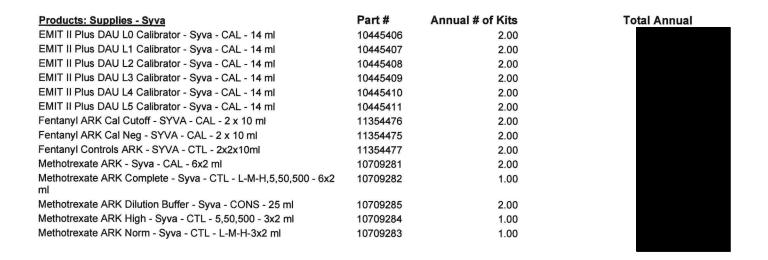
PURCHASING GROUP

10849

Sold to #:

Product Line: Syva

Products: Reagents Pricing - Syva	ament and the second and the second are done to the second and the			ors my Mill or broken was proved a way during the case of the case	CAPTAC CHES SATSURE ARRIVATE VARIABLE STATES STATES SATSURE SATSURE.		The same is a second or second or second or second or second or second or second
Reagent	Part #	Test/Kit	Total Tests / Yr	Cost/Test	Total Kits/Yr	Cost/Kit	Total Annual
DAU Fentanyl 2 - RGT - ARK - 115mL	11554028	1,300.00	15,600.00				
TDM Amikacin EMIT - RGT Methotrexate ARK - Syva - Rgt - 16/8 ml TDM Total Annual	10445383 10709280	450.00 110.00	1,350.00 770.00 2,120.00		10.00		\$ 11,096.06



Prices for Reagents and Supplies not listed above will be according to the tier pricing in effect at the time of shipment.

Prices for Reagents and Supplies not yet commercially available will be determined at the time of introduction and are not covered by this Supplement.

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24-07-2025 Page 15 of 16



CUSTOMER:

SIEMENS HEALTHCARE DIAGNOSTICS INC.:

By:	Digitally signed by Fielder David, DN: cn-Fielder David, o-Slemens, emalicidavid Belder@slemens.
Name (print):	Reason: I have reviewed this document Date: 2025.08.05 13:35:09-0700'
Title:	
Date:	
Ву:	Heather Wenk
Name (print):	Digitally signed by Wenk Heather Dis cn=Wenk Heather, Dis Siemens
Title:	-Siemens, enall-heather.wenk@slemens-healthingers.com - balthingers.com - balthinger
Date:	
Address:	511 Benedict Ave, Tarrytown, NY 10591
	Name (print): Title: Date: By: Name (print): Title:

By signing this document, signor certifies that no modifications or additions have been made to the Agreement or any Supplements or Amendments thereto. Any such modifications or additions will be void. At Siemens discretion, the prices, terms and conditions herein are subject to expiration unless executed by Customer within 30 days of Siemens pre-signature herein.

THIS PROPOSAL CONTAINS CONFIDENTIAL AND PROPRIETARY INFORMATION OF SIEMENS HEALTHINEERS, INCLUDING PRICING INFORMATION. THIS INFORMATION SHALL NOT BE DISCLOSED TO ANY THIRD PARTIES WITHOUT THE PRIOR WRITTEN CONSENT OF SIEMENS HEALTHINEERS, EXCEPT CUSTOMER MAY SHARE SUCH INFORMATION WITH ITS AUDITORS, COUNSEL AND DESIGNATED PRIMARY GROUP PURCHASING ORGANIZATION IN THE ORDINARY COURSE OF BUSINESS, PROVIDED SUCH PARTIES HAVE AGREED TO MAINTAIN THE CONFIDENTIALITY OF SUCH INFORMATION.

PRO # P-CPQ-1233645-8-2 QUO # CPQ-1233645-8 24-07-2025 Page 16 of 16



August 8th, 2025

Fred Parandi Management Analyst - Contracts University Medical Center of Southern Nevada 1800 W. Charleston Blvd. Las Vegas, NV 89102

Re: Request for competitive bidding information regarding chemistry & immunoassay testing systems - lab automation.

Dear Mr. Parandi:

This letter is provided in response to the University Medical Center of Southern Nevada's ("UMC") request for information about HealthTrust Purchasing Group, L.P.'s ("HealthTrust") competitive bidding process for chemistry & immunoassay testing systems - lab automation. We are pleased to provide this information to UMC in your capacity as a Participant of HealthTrust, as defined in and subject to the Participation Agreement between HealthTrust and UMC, effective August 3, 2016.

HealthTrust's bid and award process is described in its Contracting Process Policy [HT.008] available on its public website {http://healthtrustpg.com/about-healthtrust/healthcare-code-of-ethics/). As described in the policy, HealthTrust operates a member-driven contracting process. Advisory Boards are engaged to determine the clinical, technical, operational, conversion, business and other criteria important for each specific bid category. The boards are comprised of representatives from HealthTrust's membership who have appropriate experience, credentials/licensures, and decision-making authority within their respective health systems for the board on which they serve.

HealthTrust's requirements for specific products and services are published on its Contract Schedule on its public website. HealthTrust's requirements for vendors are outlined in its Supplier Criteria Policy [HT.010]. A listing of the minimum Supplier Criteria is also published on HealthTrust's public website, as well as an online form for prospective vendor submission.

The Contracting Process Policy includes criteria for the selection of contract products and services and documents and the procedures followed by HealthTrust's contracting team to select vendors for consideration. HealthTrust's Advisory Boards may provide additional requirements or other criteria that would be incorporated into the RFP (request for proposals) process, where appropriate. Vendor proposals submitted in response to RFPs are analyzed using an extensive clinical/technical review as described above, as well as a financial/operational review.



The above-described process was followed with respect to chemistry & immunoassay testing systems - lab automation. HealthTrust issued RFPs and received proposals from identified suppliers in the category of chemistry & immunoassay testing systems - lab automation. Agreements were awarded to Ortho Clinical Diagnostics, Abbott Labs, Roche Diagnostics, and Beckman Coulter in January of 2023. I hope this satisfies your request. Please contact me with any additional questions.

Sincerely,

Craig Dabbs
Account Director, Member Services

DISCLOSURE OF OWNERSHIP/PRINCIPALS

Type of Business	i			~~							
☐ Individual	☐ Partnership		mited Liability	y Corp	oration	Cor	poration	<u> </u>	☐Trust		Other
Business Design	ation Group (For	Informa	tional purpo	ses o	nly)						
<u> </u>	□WBE		SBE		☐ PBE			X	LBE		□NBE
Minority Business Enterprise	Women-Owned Business Enterpr	1	nall Business terprise		Physically C Business E		<u> </u>		ge Business erprise		Nevada Business Enterprise
Business Name:		Siemer	s Healthcare	Diag	nostics inc	•					
(Include d.b.a., if	applicable)					····					
Business Addres	s:	1717 D	eerfield Road	l, Dee	rfield IL 60	015					
Business Telepho	one:	847-26	7-5300			. <u>.</u>	Email	: w	ww.siemens	.com	
Business Fax:						·					
Local Business A	ddress (Rep)	Michele	Byars Olmed	do					<u>.</u>		
Local Business T	elephone:	801-71	0-1890				Email	: MI	chele.byars-	olmed	o@siemens.com
Local Business F	ax:	801-60	5-8724						<u>-</u>		
All non-publicly tracinterest in the busine				he nam	nes of Individ	duals holdi	ing more	thar	n five percent ((5%) ov	vnership or financial
"Business entities" ir limited to private co professional corporat	orporations, close	associatio corporatio	ns organized uns, foreign co	under orporati	or governed lons, limited	by Title in the state of the st	7 of the compani	Nev les,	ada Revised partnerships,	Statute Iimited	s, including but not partnerships, and
Corporate entities s											
	Full Name					Title				(No	% Owned required for Publicity Traded Corporations)
Siemens Medical S	Solutions USA Inc.		N/A				100%)%
See attached for lis	sting of Corporate	Officers	and Bo	Board of Directors of Siemens Healthcare				are	Diagnostics Inc.		
	•										,
									<u>. </u>		
	•										
Are any individu Department of A	ial members, partn viation, or Clark Co	ers, owne	ers or principal r Reclamation (is, invo District	olved in the t full-time en	business	entity, or appo	a Cl	lark County, l d/elected offici	Jniversi al(s)?	ily Medical Center,
☐ Yes	No (If yes, professi	please n onal servi	ote that Count ce contracts, or	ly emp rother	ployee(s), o contracts, v	r appointe vhich are r	ed/electe not subje	d of ct to	ficial(s) may competitive b	not per id.)	rform any work on
brothers/sisters.	ial members, partr half-brothers/half-s viation, or Clark Cot	ister, gra	ndchildren, gr	randpa	rents, in-lay	ws related	d to a	Clar	k County, U	niversit	parent, in-laws or y Medical Center,
☐ Yes 5	No (If yes, p	olease dis	close on the att	lached	Disclosure	of Relation	nship for	m.)			
I certify under penalty understand that the E disclosure form.											
Laura	2 Cole				LAUF	2A_	T	(COLE		
Signature (DECRET	AR	4		rint Name + (2	2/2	01	7)		
t 1610			I	D	210						

DISCLOSURE OF RELATIONSHIP

List any disclosures below:

NAME OF BUSINESS OWNER/PRINCIPAL			COUNTY DEPARTMENT

^{*} County employee means Clark County, University Medical Center, Department of Aviation, or Clark County Water Reclamation District.

"To the second degree of consanguinity" applies to the candidate's first and second degree of blood relatives as follows:

- Spouse Registered Domestic Partners Children Parents In-laws (first degree)
- Brothers/Sisters Half-Brothers/Half-Sisters Grandchildren Grandparents In-laws (second degree)

[&]quot;Consanguinity" is a relationship by blood. "Affinity" is a relationship by marriage.

SIEMENS HEALTHCARE DIAGNOSTICS INC. OFFICERS AND DIRECTORS Page 1 of 2

F.E.I.N: 95-2802182 Incorporated: 12/29/71

OFFICER/DIRECTOR	TITLE	BUSINESS ADDRESS
Donal Quinn	Director and Chairman and CEO	1717 Deerfield Road Deerfield, IL 60015
Denice Kronau	Director, Chief Financial Officer and Treasurer	511 Benedict Avenue Tarrytown, NY 10591
Hermann Requardt	Director	Henkestrasse 127 Erlangen, Germany D-
Michael Sen	Director	Henkestrasse 127 Erlangen, Germany D-
Eric Spiegel	Director	601 Pennsylvania Ave. N.W., 11th Fl, Washington, DC 20004
Chase Dearborn	Senior Vice President, General Counsel and Secretary	1717 Deerfield Road Deerfield, IL 60015
Randy Daniel	Senior Vice President, Giobal Customer Management	1717 Deerfield Road Deerfield, IL 60015
David Edelstein	Senior Vice President, Regulatory Affairs, Quality Systems, Health, Safety and Environment Global Information Technology	1717 Deerfield Road Deerfield, IL 60015
David Hickey	Senior Vice President, Strategic Planning & Business Development	511 Benedict Avenue Tarrytown, NY 10591
Michael L. Johnson	Senior Vice President, Reagent Manufacturing & Logistics	511 Benedict Avenue Tarrytown, NY 10591
Kathleen Kennedy	Senior Vice President, Human Resources	1717 Deerfield Road Deerfield, IL 60015
Hanjoon Ryu	Senior Vice President, Point of Care	1717 Deerfield Road Deerfield, IL 60015
Nancy Krejsa	Vice President, Communications	1717 Deerfield Road Deerfield, IL 60015
Karla Weyand	Assistant Secretary	511 Benedict Avenue Tarrytown, NY 10591
Fritz Backus	Assistant Secretary	511 Benedict Avenue Tarrytown, NY 10591
Beverly Pacansky	Assistant Secretary	170 Wood Avenue South Iselin, NJ 08830
Robert Imig	Assistant Secretary	1717 Deerfield Road Deerfield, IL 60015
Louise Pearson	Assistant Secretary	1717 Deerfield Road Deerfield, IL 60015

Siemens Healthcare Diagnostics Officers and Directors

revised 02.24.10 by CR

SIEMENS HEALTHCARE DIAGNOSTICS INC. OFFICERS AND DIRECTORS Page 2 of 2

F.E.I.N: 95-2802182 Incorporated: 12/29/71

OFFICER/DIRECTOR

TITLE

BUSINESS ADDRESS

Cynthia Tymeson

Assistant Secretary

Glasgow Business Community Bldg. 300 Newark, DE 19714

Laura Cole

Assistant Secretary

1717 Deerfield Road Deerfield, IL 60015

Siemens Healthcare Diagnostics Officers and Directors

revised 02.24.10 by CR

UNIVERSITY MEDICAL CENTER OF SOUTHERN NEVADA GOVERNING BOARD AGENDA ITEM

Issue:	Transplant Listing Fee Agreement with United Network for Organ Sharing (UNOS)	Back-up:
Petitioner:	Mason Van Houweling, Chief Executive Officer	Clerk Ref. #

Recommendation:

That the Governing Board approve and authorize the Chief Executive Officer to sign the Transplant Listing Fee Agreement with United Network for Organ Sharing; authorize the Chief Executive Officer to execute future amendments and extensions; or take action as deemed appropriate. (For possible action)

FISCAL IMPACT:

Fund Number: 5420.000 Fund Name: UMC Operating Fund

Fund Center: 3000719200 Funded Pgm/Grant: N/A

Description: Transplant List Fee Services

Bid/RFP/CBE: NRS 332.115.1(a) & (h) – Sole Source & Software

Term: 5/1/2025 to 4/30/2030

Amount: NTE \$500,000 per year or NTE \$2,500,000 for five (5) years

Out Clause: 60 days w/o cause

BACKGROUND:

Since October 5, 1989, UMC has been a member with the United Network for Organ Sharing ("UNOS"), a private nonprofit organization contracted with the federal government to oversee and operate the organ procurement and transplant programs of the Organ Procurement and Transplantation Network ("OPTN").

This request is to enter into a new agreement with UNOS to help manage UMC patients registered in the UNet transplant waiting list. UNet is a secure web-based transplant platform, developed by UNOS, to list patients for transplant, match patients with available donor organs, and submit required OPTN data. The UNet program considers factors such as a patient's medical urgency, time on the waiting list, blood type, organ size, geography, immune system match and pediatric status; and links all organ procurement organizations, transplant hospitals and histocompatibility labs.

As a member, UNOS responsibilities include but are not limited to: (i) maintaining the national organ transplant waiting list; (ii) coordinate the matching and distribution of donated organs; (iii) collect data on transplant recipients and organ donors; (iv) increase public awareness of the need for organ donors for pediatric patients; (v) develop standards that transplant surgeons and physicians must meet to be members of UNOS; and (vi) provide patient education materials.

Cleared for Agenda August 27, 2025

Agenda Item#

15

UMC will compensate UNOS a NTE \$500,000 per year for transplant listing fee services from May 1, 2025 through April 30, 2030. Either party may terminate this Agreement with a 60-day written notice to the other. Staff also requests authorization for the Hospital CEO to execute future amendments and extensions within his yearly delegation of authority if deemed beneficial to UMC.

UMC's Transplant Services Director has reviewed and recommends approval of this Agreement. This Agreement has been approved as to form by UMC's Office of General Counsel.

This Agreement was reviewed by the Governing Board Audit and Finance Committee at their August 20, 2025 meeting and recommended for approval by the Governing Board.

TRANSPLANT LISTING FEE AGREEMENT

THIS TRANSPLANT LISTING FEE AGREEMENT ("Agreement") is entered into as of the date last signed by the parties below ("Effective Date"), by and between the UNITED NETWORK FOR ORGAN SHARING, a private nonprofit organization contracted with the federal government to oversee and operate the organ procurement and transplant programs of the Organ Procurement and Transplantation Network (hereinafter referred to as "UNOS"), and the UNIVERSITY MEDICAL CENTER OF SOUTHERN NEVADA, a publicly owned and operated hospital created by virtue of Chapter 450 of the Nevada Revised Statutes (hereinafter referred to as "UMC"), on behalf of UMC and its Affiliates (as defined below).

WITNESSETH:

WHEREAS, this Agreement sets forth the general terms and conditions for which UNOS shall provide services to UMC as more fully set forth herein, as requested by UMC and agreed to by UNOS; and

WHEREAS, both parties have the required licenses and/or authorizations pursuant to all federal, state and local laws in order to conduct business relative to this Agreement.

NOW, THEREFORE, in consideration of the above premises, mutual covenants, terms and conditions below, the parties agree as follows:

A. Services

For each UMC patient registered on the transplant waiting list, UNOS will, according to its obligations under the federal contract it holds with the Health Resources and Services Administration ("HRSA") manage *UNet*, the Computer System that determines how patients get matched with available organs, in compliance with allocation policies developed by the community and approved by the Organ Procurement and Transplantation Network ("OPTN") Board of Directors; and to ensure patients to an equitable access to organs.

In accordance with and subject to the limitations of OPTN requirements for OPTN membership, UMC will be given access for itself and its Affiliates to UNet, a secure web-based transplant platform, developed by UNOS, to list patients for transplant, match patients with available donor organs, and submit required OPTN data. "Affiliates" means all individuals provided access to UNet through UMC as an OPTN member, in full compliance with OPTN policies authorizing such access in accordance with UNOS Terms of Use.

UNOS Services under its contract with HRSA to operate the OPTN ("OPTN Services"):

- · Maintain the national organ transplant waiting list;
- Coordinate the matching and distribution of donated organs;
- Collect data on transplant recipients and organ donors;
- Increase public awareness of the need for organ donors for pediatric patients;
- Use statistics and research to advance the science of transplantation;
- · Bring the transplant community together to develop policies for sharing organs;
- Develop standards that transplant surgeons and physicians must meet to be members of UNOS;
- Educate medical professionals about donation and transplantation; and
- Provide patient education materials.

UNOS Services/Non-OPTN Responsibilities:

- Provide access to the Data Portal in UNet.
- Provide data analytics, tools, and dashboards, as described at https://unos.org/solutions/research-data-analytics-transplant/.

UMC Responsibilities:

- Ensure the accuracy and completeness of information or data supplied into the UNet platform.
- Agree (i) to be bound by all legal, regulatory, and policy requirements applicable to OPTN members, including amendments thereto, and (ii) to be bound by the terms, including amendments thereto, in all matters relating to consideration of the services non-OPTN received from UNOS.

B. Compensation

- 1. In exchange for the Services, UMC agrees to compensate UNOS a set fee per patient registered on the UNet transplant waiting list during the Term. The total amount of compensation paid to UNOS will not exceed \$500,000 per year. Payment is Net 30 upon receipt of a correct invoice.
- 2. As of the Effective Date of this Agreement, the Compensation is inclusive of the OPTN Registration Fee for each waitlist-registered patient. If, during the Term, the federal government elects to collect the OPTN Registration Fee directly, the parties will modify the Compensation due under this Agreement in writing such that Compensation excludes the OPTN Registration Fee, and reflects only the per-patient fee for UNOS Services.
- 3. UMC acknowledges and agrees that the OPTN Registration Fee is set in advance by the federal government and cannot be unilaterally changed by UNOS. In no event will the portion of the Compensation comprised of the OPTN Registration Fee be altered during the Term of this Agreement, unless the OPTN Registration Fee is removed from the total Compensation in accordance with the circumstances in Section B(2).

C. Term and Termination

This Agreement shall commence on May 1, 2025 and continue through April 30, 2030 ("Term"), unless otherwise terminated in accordance with the terms of this Section D. Any party hereto may terminate this Agreement upon sixty (60) days' written notice to the other party. Further, UNOS may terminate this Agreement immediately upon written notice to UMC, upon the occurrence of any of the following by UMC or any of its Affiliates:

- Non-compliance by UMC or any of its Affiliates with the UNOS Terms of Use, which are incorporated
 herein by reference and may be updated by UNOS at any time at its sole discretion, provided, however, that
 no such rules or restrictions shall apply to UMC if in conflict with UMC's obligations under applicable
 state law (https://unos.org/wp-content/uploads/2023-UNOS-Systems-Terms-of-Use.pdf);
- 2. Non-compliance by UMC or any of its Affiliates with the requirements of the OPTN, the U.S. Department of the Health & Human Services (including, without limitation, its Health Resources & Services Administration), or any other government authority with oversight of the OPTN;
- 3. Non-compliance by UMC or any of its Affiliates with law or regulation, including a breach of the federal exclusion and debarment terms of Section J of this Agreement;
- 4. Direction by a government authority that UMC's access to UNet be discontinued; or
- 5. Failure of UMC or its Affiliates to take action required by UNOS or any government authority to terminate or limit the access of any person to UNet.

D. Assignment

The duties and responsibilities of any party to this Agreement may not be assigned, in whole or in part, without prior written consent of the other party.

E. Modification

This Agreement may be modified or amended only by written agreement, duly signed by the authorized representatives of the parties.

F. Responsibilities for Damages and Injuries

- 1. Each party shall be responsible for its own claims for damages or injuries arising from the negligent acts or omissions of its officers, agents and employees in accordance with NRS Chapter 41. Neither party waives any right or defense to indemnification that may exist in law or equity.
- 2. UMC remains solely liable for medical decision-making arising from use (including use granted to Affiliates) of the UNet system and UNOS Tools, including without limitation any and all decision-making concerning the listing or de-listing of a patient in UNet; ordering, utilization, or interpretation of medical tests which may have an impact on listing; or accepting or declining to accept organ(s) for transplant use. Nothing in this agreement is intended to transfer such liability onto UNOS.

3. Indemnification.

- i. Indemnification by UMC. To the extent limited in accordance with NRS 41.0305 to NRS 41.039, UMC shall indemnify, defend, and hold harmless UNOS from and against any and all liabilities, claims, losses, lawsuits, judgments, and/or expenses, including attorney fees, arising either directly or indirectly from any act or failure to act by UMC or any of its officers or employees, which may occur during or which may arise out of the performance of this Agreement. UMC will assert the defense of sovereign immunity as appropriate in all cases, including malpractice and indemnity actions.
- ii. Indemnification by UNOS. UNOS shall indemnify, defend and hold harmless UMC, its directors, officers, agents and employees against any actions, suits, proceedings, liabilities and damages that may result from the negligent acts or omissions of UNOS, its officers, agents or employees in connection with this Agreement.

G. Notice

Any notice to one party from the other under this Agreement shall be given in writing and sent via U.S. mail (first class/postage paid), certified mail (return receipt requested), overnight courier or by hand delivery, and directed to the appropriate party as follows:

UNOS: United Network for Organ Sharing

Attn: Legal Department 700 N 4th Street Richmond, VA 23219

UMC: University Medical Center of Southern Nevada

Attn: Legal Department 1800 W. Charleston Blvd. Las Vegas, NV 89102

H. No Intent to Benefit Non-Parties

Neither party to this Agreement intends to benefit any person who is not named as a party to this Agreement, to assume any specific duty of any person or to assume any other duty beyond that imposed by general law.

I. Non-Exclusion

Each party represents that it is not currently under investigation or debarred by any state or federal governmental agency for Medicare or Medicaid fraud and are not currently excluded from participating in the Medicare or Medicaid programs or other government programs which are reported on the OIG or GSA lists. If any state or federal governmental agency initiates an investigation of a party, or it is discovered that the representations contained herein are false, the non-breaching party reserves the right to immediately terminate this Agreement.

J. Business Associate Agreement

UMC and UNOS understand and acknowledge that during the performance of this Agreement, both parties may become aware of or come into possession of information that contains Protected Health Information as defined under the Health Insurance Portability and Accountability Act of 1996 ("HIPAA") and must remain secured, confidential, and protected in accordance with HIPAA and any other applicable federal and state statutes, rules, and regulations. In connection therewith, the parties agree to execute and shall be bound by a Business Associate Agreement, which is attached hereto as Attachment A.

K. Applicable Law

Nevada law shall govern the interpretation and enforcement of this Agreement. Venue shall be any appropriate state or federal court in Clark County, Nevada.

L. Public Records

UNOS acknowledges that UMC is a public county-owned hospital which is subject to the provisions of the Nevada Public Records Act, Nevada Revised Statutes Chapter 239, as may be amended from time to time, and as such its records are public documents available to copying and inspection by the public. If UMC receives a demand for the disclosure of any information related to this Agreement which UNOS has claimed to be confidential and proprietary,

UMC will immediately notify UNOS of such demand and UNOS shall immediately notify UMC of its intention to seek injunctive relief in a Nevada court for protective order. UNOS shall indemnify, defend and hold harmless UMC from any claims or actions, including all associated costs and attorney's fees, regarding or related to any demand for the disclosure of UNOS documents in UMC's custody and control in which UNOS claims to be confidential and proprietary. For the avoidance of any doubt, UNOS hereby acknowledges that this Agreement will be publicly posted for approval by UMC's governing body.

M. Budget Act and Fiscal Fund Out

In accordance with the Nevada Revised Statutes (NRS 354.626), the financial obligations under this Agreement between the parties shall not exceed those monies appropriated and approved by UMC for the then current fiscal year under the Local Government Budget Act. This Agreement shall terminate and UMC's obligations under it shall be extinguished at the end of any of UMC's fiscal years in which UMC's governing body fails to appropriate monies for the ensuing fiscal year sufficient for the payment of all amounts which could then become due under this Agreement. UMC agrees that this Section shall not be utilized as a subterfuge or in a discriminatory fashion as it relates to this Agreement. In the event this Section is invoked, this Agreement will expire on the thirtieth (30th) day of June of the then current fiscal year. Termination under this Section shall not relieve UMC of its obligations incurred through the thirtieth (30th) day of June of the fiscal year for which monies were appropriated.

N. Counterparts

This Agreement may be executed in one or more counterparts, each of which shall be deemed to be an original, but all of which together shall constitute one and the same instrument.

IN WITNESS WHEREOF, the parties hereto have executed this Agreement on the dates set forth below to be effective as of the Effective Date:

UNITED NETWORK FOR ORGAN SHARING	UNIVERSITY MEDICAL CENTER OF SOUTHERN NEVADA
Dale Smith	
By:	By:
Dale Smith	Mason Van Houweling
Chief Operating Officer	Chief Executive Officer
Date: 05/08/2025	Date:

ATTACHMENT A BUSINESS ASSOCIATE AGREEMENT

This Business Associate Agreement ("BAA") is made effective the 1st of May, 2025, by and between University Medical Center of Southern Nevada (hereinafter referred to as "Covered Entity"), a county hospital duly organized pursuant to Chapter 450 of the Nevada Revised Statutes, with its principal place of business at 1800 West Charleston Boulevard, Las Vegas, Nevada, 89102, and United Network for Organ Sharing, hereinafter referred to as "Business Associate", (individually, a "Party" and collectively, the "Parties").

WITNESSETH:

WHEREAS, Sections 261 through 264 of the federal Health Insurance Portability and Accountability Act of 1996, Public Law 104-191, known as "the Administrative Simplification provisions," direct the Department of Health and Human Services to develop standards to protect the security, confidentiality and integrity of health information; and

WHEREAS, pursuant to the Administrative Simplification provisions, the Secretary of Health and Human Services issued regulations modifying 45 CFR Parts 160 and 164 (the "HIPAA Rules"); and

WHEREAS, the American Recovery and Reinvestment Act of 2009 (Pub. L. 111-5), pursuant to Title XIII of Division A and Title IV of Division B, called the "Health Information Technology for Economic and Clinical Health" ("HITECH") Act, as well as the Genetic Information Nondiscrimination Act of 2008 ("GINA," Pub. L. 110-233), provide for modifications to the HIPAA Rules; and

WHEREAS, the Secretary, U.S. Department of Health and Human Services, published modifications to 45 CFR Parts 160 and 164 under HITECH and GINA, and other modifications on January 25, 2013, the "Final Rule," and

WHEREAS, the Parties wish to enter into or have entered into an arrangement whereby Business Associate will provide certain services to Covered Entity, and, pursuant to such arrangement, Business Associate may be considered a "Business Associate" of Covered Entity as defined in the HIPAA Rules (the agreement evidencing such arrangement is entitled "Underlying Agreement"); and

WHEREAS, Business Associate will have access to Protected Health Information (as defined below) in fulfilling its responsibilities under such arrangement.

THEREFORE, in consideration of the Parties' continuing obligations under the Underlying Agreement, compliance with the HIPAA Rules, and for other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, and intending to be legally bound, the Parties agree to the provisions of this BAA in order to address the requirements of the HIPAA Rules and to protect the interests of both Parties.

I. <u>DEFINITIONS</u>

"HIPAA Rules" means the Privacy, Security, Breach Notification, and Enforcement Rules at 45 CFR Part 160 and Part 164.

"Protected Health Information" means individually identifiable health information created, received, maintained, or transmitted in any medium, including, without limitation, all information, data, documentation, and materials, including without limitation, demographic, medical and financial information, that relates to the past, present, or future physical or mental health or condition of an individual; the provision of health care to an individual; or the past, present, or future payment for the provision of health care to an individual; and that identifies the individual or with respect to which there is a reasonable basis to believe the information can be used to identify the individual. "Protected Health Information" includes without limitation "Electronic Protected Health Information" as defined below.

"Electronic Protected Health Information" means Protected Health Information which is transmitted by Electronic Media (as defined in the HIPAA Rules) or maintained in Electronic Media.

The following terms used in this BAA shall have the same meaning as defined in the HIPAA Rules: Administrative Safeguards, Breach, Business Associate, Business Associate Agreement, Covered Entity, Individually Identifiable Health Information, Minimum Necessary, Physical Safeguards, Security Incident, and Technical Safeguards.

II. ACKNOWLEDGMENTS

Business Associate and Covered Entity acknowledge and agree that in the event of an inconsistency between the provisions of this BAA and mandatory provisions of the HIPAA Rules, the HIPAA Rules shall control. Where provisions of this BAA are different than those mandated in the HIPAA Rules, but are nonetheless permitted by the HIPAA Rules, the provisions of this BAA shall control.

Business Associate acknowledges and agrees that all Protected Health Information that is disclosed or made available in any form (including paper, oral, audio recording or electronic media) by Covered Entity to Business Associate or is created or received by Business Associate on Covered Entity's behalf shall be subject to this BAA.

Business Associate has read, acknowledges, and agrees that the Secretary, U.S. Department of Health and Human Services, published modifications to 45 CFR Parts 160 and 164 under HITECH and GINA, and other modifications on January 25, 2013, the "Final Rule," and the Final Rule significantly impacted and expanded Business Associates' requirements to adhere to the HIPAA Rules.

III. USE AND DISCLOSURE OF PROTECTED HEALTH INFORMATION

- (a) Business Associate agrees that all uses and disclosures of Protected Health information shall be subject to the limits set forth in 45 CFR 164.514 regarding Minimum Necessary requirements and limited data sets.
- (b) Business Associate agrees to use or disclose Protected Health Information solely:
 - (i) For meeting its business obligations as set forth in any agreements between the Parties evidencing their business relationship; or
 - (ii) as required by applicable law, rule or regulation, or by accrediting or credentialing organization to whom Covered Entity is required to disclose such information or as otherwise permitted under this BAA or the Underlying Agreement (if consistent with this BAA and the HIPAA Rules).
- (c) Where Business Associate is permitted to use Subcontractors that create, receive, maintain, or transmit Protected Health Information; Business Associate agrees to execute a "Business Associate Agreement" with Subcontractor as defined in the HIPAA Rules that includes the same covenants for using and disclosing, safeguarding, auditing, and otherwise administering Protected Health Information as outlined in Sections I through VII of this BAA (45 CFR 164.314).
- (d) Business Associate will acquire written authorization in the form of an update or amendment to this BAA and Underlying Agreement prior to:
 - (i) Directly or indirectly receiving any remuneration for the sale or exchange of any Protected Health Information; or
 - (ii) Utilizing Protected Health Information for any activity that might be deemed "Marketing" under the HIPAA rules.

IV. SAFEGUARDING PROTECTED HEALTH INFORMATION

(a) Business Associate agrees:

- (i) To implement appropriate safeguards and internal controls to prevent the use or disclosure of Protected Health Information other than as permitted in this BAA or by the HIPAA Rules.
- (ii) To implement "Administrative Safeguards," "Physical Safeguards," and "Technical Safeguards" as defined in the HIPAA Rules to protect and secure the confidentiality, integrity, and availability of Electronic Protected Health Information (45 CFR 164.308, 164.310, 164.312). Business Associate shall document policies and procedures for safeguarding Electronic Protected Health Information in accordance with 45 CFR 164.316.
- (iii) To notify Covered Entity of any attempted or successful unauthorized access, use, disclosure, modification, or destruction of information or interference with system operations in an information system ("Security Incident") upon discovery of the Security Incident.
- (b) When an impermissible acquisition, access, use, or disclosure of Protected Health Information ("Breach") occurs, Business Associate agrees:
 - (i) To notify Covered Entity's Chief Privacy Officer immediately upon discovery of the Breach, and
 - (ii) Within 15 business days of the discovery of the Breach, provide Covered Entity with all required content of notification in accordance with 45 CFR 164.410 and 45 CFR 164.404, and
 - (iii) To fully cooperate with Covered Entity's analysis and final determination on whether to notify affected individuals, media, or Secretary of the U.S. Department of Health and Human Services, and
 - (iv) To pay all costs associated with the notification of affected individuals and costs associated with mitigating potential harmful effects to affected individuals.

V. RIGHT TO AUDIT

- (a) Business Associate agrees:
 - (i) To provide Covered Entity with timely and appropriate access to records, electronic records, HIPAA assessment questionnaires provided by Covered Entity, personnel, or facilities sufficient for Covered Entity to gain reasonable assurance that Business Associate is in compliance with the HIPAA Rules and the provisions of this BAA.
 - (ii) That in accordance with the HIPAA Rules, the Secretary of the U.S. Department of Health and Human Services has the right to review, audit, or investigate Business Associate's records, electronic records, facilities, systems, and practices related to safeguarding, use, and disclosure of Protected Health Information to ensure Covered Entity's or Business Associate's compliance with the HIPAA Rules.

VI. COVERED ENTITY REQUESTS AND ACCOUNTING FOR DISCLOSURES

- (a) At the Covered Entity's Request, Business Associate agrees:
 - (i) To comply with any requests for restrictions on certain disclosures of Protected Health Information pursuant to Section 164.522 of the HIPAA Rules to which Covered Entity has agreed and of which Business Associate is notified by Covered Entity.

- (ii) To make available Protected Health Information to the extent and in the manner required by Section 164.524 of the HIPAA Rules. If Business Associate maintains Protected Health Information electronically, it agrees to make such Protected Health Information electronically available to the Covered Entity.
- (iii) To make Protected Health Information available for amendment and incorporate any amendments to Protected Health Information in accordance with the requirements of Section 164.526 of the HIPAA Rules.
- (iv) To account for disclosures of Protected Health Information and make an accounting of such disclosures available to Covered Entity as required by Section 164.528 of the HIPAA Rules. Business Associate shall provide any accounting required within 15 business days of request from Covered Entity.

VII. TERMINATION

Notwithstanding anything in this BAA to the contrary, Covered Entity shall have the right to terminate this BAA and the Underlying Agreement immediately if Covered Entity determines that Business Associate has violated any material term of this BAA. If Covered Entity reasonably believes that Business Associate will violate a material term of this BAA and, where practicable, Covered Entity gives written notice to Business Associate of such belief within a reasonable time after forming such belief, and Business Associate fails to provide adequate written assurances to Covered Entity that it will not breach the cited term of this BAA within a reasonable period of time given the specific circumstances, but in any event, before the threatened breach is to occur, then Covered Entity shall have the right to terminate this BAA and the Underlying Agreement immediately.

At termination of this BAA, the Underlying Agreement (or any similar documentation of the business relationship of the Parties), or upon request of Covered Entity, whichever occurs first, if feasible, Business Associate will return or destroy all Protected Health Information received from or created or received by Business Associate on behalf of Covered Entity that Business Associate still maintains in any form, provide a written certification to Covered Entity that such information has been returned or destroyed, and retain no copies of such information, or if such return or destruction is not feasible, Business Associate will extend the protections of this BAA to the information and limit further uses and disclosures to those purposes that make the return or destruction of the information not feasible.

VIII. MISCELLANEOUS

Except as expressly stated herein or the HIPAA Rules, the Parties to this BAA do not intend to create any rights in any third parties. The obligations of Business Associate under this Section shall survive the expiration, termination, or cancellation of this BAA, the Underlying Agreement and/or the business relationship of the Parties, and shall continue to bind Business Associate, its agents, employees, contractors, successors, and assigns as set forth herein.

This BAA may be amended or modified only in a writing signed by the Parties. No Party may assign its respective rights and obligations under this BAA without the prior written consent of the other Party. None of the provisions of this BAA are intended to create, nor will they be deemed to create any relationship between the Parties other than that of independent parties contracting with each other solely for the purposes of effecting the provisions of this BAA and any other agreements between the Parties evidencing their business relationship. This BAA will be governed by the laws of the State of Nevada. No change, waiver or discharge of any liability or obligation hereunder on any one or more occasions shall be deemed a waiver of performance of any continuing or other obligation, or shall prohibit enforcement of any obligation, on any other occasion.

In the event that any provision of this BAA is held by a court of competent jurisdiction to be invalid or unenforceable, the remainder of the provisions of this BAA will remain in full force and effect. In addition, in the event a Party believes in good faith that any provision of this BAA fails to comply with the HIPAA Rules, such Party shall notify the other Party in writing. For a period of up to thirty (30) days, the Parties shall address in good faith such concern and amend the terms of this BAA, if necessary to bring it into compliance. If, after such 30-day period, this BAA fails to comply with the HIPAA Rules, then either Party has the right to terminate upon written notice to the other Party.

IN WITNESS WHEREOF, the Parties have	e executed this BAA as of the day and year written above
COVERED ENTITY:	BUSINESS ASSOCIATE:
	Dale Smith
By:	By:
Mason Van Houweling	Dale Smith
Chief Executive Officer	Chief Operating Officer
Notice In	05/08/2025
Date:	Date:

DISCLOSURE OF OWNERSHIP/PRINCIPALS

Busines	ss Entity T	pe (Please select	t one)									
☐ Sole Propriet	, ,]Partnership		Limited Liability mpany		Corporation	☐ Tru	ıst	Non-Profit Organization Organization		☐ Other		
Busines	ss Designa	tion Group (Pleas	e sel	ect all that apply	/)							T	
□МВЕ	Ē	□WBE		☐ SBE		☐ PBE			☐ VET		OVET	☐ ESB	
Minority Enterpri	Business ise	Women-Owned Business Enterprise	l	Small Business Enterprise	;	Physically Cha Business Ente					abled Veteran ned Business	Emerging Small Business	
Numb	per of Cla	ark County N	evad	da Residents	s Er	mployed:0							
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	e d.b.a., if a	•				<u> </u>							
Street A	Address:		700	0 N 4 th Street				We	ebsite: www.unos.org				
			Ric	chmond, VA 23219	9			РО	C Name: Frances Rive	s			
City, St	ate and Zip	Code:						Em	nail: frances.rives@und	os.org	9		
Telepho	one No:		804	4-782-4808				Fax	x No:				
Nevada	Local Stre	et Address:	n/a	1				We	ebsite:				
	rent from a												
City, St	City, State and Zip Code: n/a Local Fax No:				cal Fax No:								
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	n McBride, P	hD			Chief Executive Officer				Non-Profit				
Dale Sm					Chief Operating Officer				Non-Profit				
Ankit Ma					Chief Technology Officer				Non-Profit Non-Profit				
Emy Tre Julie Nol					Chief Legal Officer Chief of Staff				Non-P				
Julie Hol	iaii				Offici	oi otali				NOTIFI	TOIL		
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		ual members, partne	ers, ov	vners or principals	have	e a spouse, regis	stered do	omes	contracts, which are not so tic partner, child, parent, i I-time employee(s), or app	n-law	or brother/sister, h	nalf-brother/half-	
_	ster, granden Yes			•					n-ume employee(s), or appoint Page 2. If no, please p		` ') ?	
I certify u	under penalt	y of perjury, that all	of the	information provide	ed he	erein is current,	complete	e, and	d accurate. I also understalland sales, leases or exch	and tha	at the University M		
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DISCLOSURE OF OWNERSHIP/PRINCIPALS

Title Manager; Procurement & Supplier Management Date 7/21/2025

UNIVERSITY MEDICAL CENTER OF SOUTHERN NEVADA GOVERNING BOARD AGENDA ITEM

Issue:	FY2025 Organizational Performance Objectives	Back-up:
Petitioner:	Mason Van Houweling, Chief Executive Officer	Clerk Ref. #

Recommendation:

That the Governing Board approve the overall FY2025 Organizational Performance Objectives as reviewed and recommended by the Human Resources and Executive Compensation Committee; and take any action deemed appropriate. (For possible action)

FISCAL IMPACT:

None

BACKGROUND:

In accordance with the UMC CEO's employment agreement, the Governing Board will establish the organizational performance objectives on a fiscal year basis for the purpose of evaluating performance in relation to merit salary adjustment and incentive bonus in accordance with the parameters of the agreement.

Each committee of the Governing Board has provided its recommended objectives to the Human Resources and Executive Compensation Committee, and the Human Resources and Executive Compensation Committee recommends approval of the objectives by the full Governing Board. The recommended fiscal year 2025 performance objectives are attached.

Cleared for Agenda August 27, 2025

Agenda Item#

16

Fiscal 2025

UMC Organizational Performance Objectives		Potential	UMC Achieved	HR & Exec Comp Comm. Awarded	
	Y/N	100.00%	93.25%	93.25%	Comments
Finance/Operations 25%	Goal Met	25.00%	25.00%	25.00%	
Exceed fiscal year budgeted income from operations plus depreciation and amortization.	Υ	5.00%	5.00%	5.00%	
Home ALOS with a target equal to or less than 4.25	Υ	5.00%	5.00%	5.00%	
ED to Observation target of 8.3%	Υ	5.00%	5.00%	5.00%	
Labor utilization with a target equal to or less than SWB per APD of \$2,907 or Adjusted EPOB of 6.64	Υ	5.00%	5.00%	5.00%	
OR First Case On Time Start (FCOTS): Target is 80%	Υ	5.00%	5.00%	5.00%	
Section Total		25.00%	25.00%	25.00%	

Clinical Quality 30%	Goal Met	30.00%	28.50%	28.50%	
Improve or sustain improvement over the last three (3) year trending period for the following inpatient quality/safety measures: • CLABSI • CAUTI • SSI-COLON • PSI-90 • Hand Hygiene Compliance (overall) • Overall Mortality Index (observed / expected)		6.00%	4.50%	4.50%	Partial 95% of total 30%
Improve or sustain improvement over the last three (3) year trending period for the following patient experience measures (IP / OP): • Communication with Nurses • Communication with Physicians • Responsiveness of Staff (IP)	Y	6.00%	6.00%	6.00%	Met
Improve or sustain improvement (utilizing the Star Ratings) from prior year (CY23 / CY24) in the overall patient perception of care/service at UMC Quick Cares through the following online review sites (OP): • Yelp • Google	Y	6.00%	6.00%	6.00%	Met
Employed physician engagement / alignment measures (FY25): • Attain 100% onboarding attendance compliance with all UMC employed physicians. Onboarding is defined by the following two components: attends hospital/provider orientation; provided with performance metric expectations. • Attain 90% physician engagement / alignment survey participation, utilizing information gained to develop plans for improvement as other providers join the organization / service line.	Y	6.00%	6.00%	6.00%	Met
Employee engagement measure (FY25): Reach 80% of UMC employees with additional ICARE training specifically focused on service recovery.	Y	6.00%	6.00%	6.00%	Met
Section Total		30.00%	28.50%	28.50%	

Human Resources 20%	Goal Met	20.00%	16.00%	16.00%	
In conjunction with the Employee Experience department, design and implement a new employee onboarding experience, which includes a new employee onboarding guide, revision of the existing new hire orientation, and revision of the existing 1st year check-in survey process	V	4.00%	4.00%	4.00%	
Design a plan to automate internal transfers/onboarding using NeoGov, SAP, and other systems.	Υ	4.00%	4.00%	4.00%	
For FY25 reduce per-diem turnover from the FY24 All Employee (48.26%) & RN (40.27%) categories by at least 2% each.	N	4.00%	0.00%	0.00%	
From September 1, 2024 through June 30, 2025, no more than 10% of the total Annual Reviews due will be issued to an employee more than 60 days after due date.	Υ	4.00%	4.00%	4.00%	
With the support of clinical education and the DEI Committee implement the distribution of cultural competence materials and applicable resources during NHO and to P/D hires.	Υ	4.00%	4.00%	4.00%	
Section Total		20.00%	16.00%	16.00%	

Goal Met	25.00%	23.75%	23.75%	
	6.25%	5.00%	5.00%	Partial 95% in total due to Cardiology
Υ	6.25%	6.25%	6.25%	
Υ	6.25%	6.25%	6.25%	
Υ	6.25%	6.25%	6.25%	
Section Total			23.75%	
	Y Y Y	6.25% Y 6.25% Y 6.25% Y 6.25%	6.25% 5.00% Y 6.25% 6.25% Y 6.25% 6.25% Y 6.25% 6.25%	6.25% 5.00% 5.00% Y 6.25% 6.25% 6.25% Y 6.25% 6.25% 6.25%

Objective Total	100.00%	93.25%	93.25%

UNIVERSITY MEDICAL CENTER OF SOUTHERN NEVADA GOVERNING BOARD AGENDA ITEM

Issue:	FY2026 Organizational Goals	Back-up:
Petitioner:	Mason Van Houweling, Chief Executive Officer	Clerk Ref. #

Recommendation:

That the Governing Board approve the overall FY2026 Organizational Performance Objectives as recommended by the Human Resources and Executive Compensation Committee; and take any action deemed appropriate. (For possible action)

FISCAL IMPACT:

None

BACKGROUND:

In accordance with the UMC CEO's employment agreement, the Governing Board will establish the organizational performance objectives on a fiscal year basis for the purpose of evaluating performance in relation to merit salary adjustment and incentive bonus in accordance with the parameters of the agreement.

Each committee of the Governing Board has provided its recommended objectives to the Human Resources and Executive Compensation Committee, and the Human Resources and Executive Compensation Committee recommends approval of the objectives by the full Governing Board. The recommended fiscal year 2026 performance objectives are attached.

Cleared for Agenda August 27, 2025

Agenda Item#

17

Fiscal 2026

UMC Organizational Performance Objectives		Potential	Achieved	
	Y/N	100.00%	0.00%	Comments
Finance/Operations 25%	Goal Met	25.00%	0.00%	
Exceed fiscal year budgeted EBITDA		6.25%		
Discharged to home ALOS with a target equal to or less than 4.01		6.25%		
Labor utilization with a target equal to or less than Adjusted EPOB of 6.26 or SWB per APD of \$2,614 (excluding providers)		6.25%		
Develop and execute a revenue capture initiative to improve NPSR by \$7.5M, focused on denial		6.25%		
reduction and documentation accuracy		0.25%		
Section Total		25.00%	0.00%	
Clinical Quality 30%	Goal Met	30.00%	0.00%	
	Guai Met	30.00%	0.00%	
Improve the Hand Hygiene Program during FY26 in the following measures:				
*Hand Hygiene Compliance (Overall)				
*Finalize vendor selection, budgeting, and obtain contract approval for electronic Hand Hygiene		7.50%		
Surveillance System				
*Develop, implement, and execute a campaign to improve the Hand Hygiene Program				
Improve or sustain improvement over the last three (3) year trending period for the following				
inpatient/outpatient quality/safety measures:				
*CLABSI				
*SSI – ORTHO (Hip, Knee, Spine)		7.50%		
*PVAP – OVERALL (Adults)				
*PSI-90				
*Adult ED Median Arrival Time to Disposition				
Improve or sustain improvement over the last (1) year trending period for the following patient				
experience measures (IP / OP):				
*Communication with Nurses		7.50%		
*Communication with Physicians				
*Responsiveness of Staff (IP)				
Develop, implement, and execute plans/campaigns to support and improve the following performance				
goals/programs during FY26:				
*Communication with Physicians		7.50%		
*Unit of the Week Rounding to Identify Areas in Need of Repair (# of repair opportunities				
identified within areas reviewed /# corrected on validation of area)				
Section Total		30.00%	0.00%	
Human Resources 20%	Goal Met	20.00%	0.00%	
Reduce 1st year voluntary turnover (FT/PT/PD) by at least 1.0% (target ≤ 17.92%)		4.00%		
Research and recommend to the UMC Executive Team the implementation of a grievance tracking		4.00%		
system by January 1, 2026.		4.00%		
Utilizing the Lean Six Sigma trained UMC employees, identify and implement process improvement initiatives that lead to at least \$250,000 in savings to the organization in FY26.		4.00%		
No later than March 1, 2026, redesign the existing Leadership Bootcamp curriculum to include at least				
50% professional development content, and lead the first revised curriculum no later than June 30,		4.00%		
2026.				
Offer at least one professional development opportunity each quarter of FY26 for all employees to help		4.00%		
enhance their soft skills and prepare them for potential other UMC opportunities.				
Section Total		20.00%	0.00%	
G	~	I I	T	
Strategic Planning Committee 25%	Goal Met	25.00%	0.00%	
Continue to improve clinical and overall financial outcomes in the existing five focused service line reviews of the Strategic Planning Committee.		5.00%		
Work on adding, implementing, and measuring a sixth focused service line review for interventional				
radiology.		5.00%		
Scope and analyze the establishment of a liver care service to include the future potential growth into		5.00%		
liver transplant.				
Enhance strategic initiatives to support the Academic Health Center.		5.00%		
Determine the next step(s) of UMC's Master Plan and secure appropriate funding for the first phase.		5.00%		
Section Total		25.00%	0.00%	
Objective Total		100.00%	0.00%	

UNIVERSITY MEDICAL CENTER OF SOUTHERN NEVADA GOVERNING BOARD AGENDA ITEM

Issue:	CEO Performance Review and Compensation Considerations	Back-up:
Petitioner:	Mason Van Houweling, Chief Executive Officer	Clerk Ref. #

Recommendation:

That the Governing Board approve the recommended CEO merit salary adjustment and incentive bonus for Fiscal Year 2025; and recommend for ratification by the Board of Hospital Trustees for the University Medical Center of Southern Nevada; and take any action deemed appropriate. (For possible action)

FISCAL IMPACT:

Estimate of \$296,371.29

BACKGROUND:

In accordance with the UMC CEO's employment agreement, the Governing Board will review the CEO's performance on a fiscal year basis and provide an appropriate merit salary adjustment and incentive bonus in accordance with the parameters of the agreement. On August 25, 2025, the Human Resources and Executive Compensation committee of the Governing Board completed a review of the CEO's performance and provided a recommendation to the full Governing Board.

The recommendation based on the review of the CEO's performance is to award a 7.1% merit increase to the CEO's base salary. In evaluating the CEO performance, 93.25% of the CEO's objectives were met. The recommended compensation is in accordance with the CEO employment agreement.

Cleared for Agenda August 27, 2025

Agenda Item#

18

Fiscal 2025

UMC Organizational Performance Objectives	Potential	UMC Achieved	HR & Exec Comp Comm. Awarded		
	Y/N	100.00%	93.25%	93.25%	Comments
Finance/Operations 25%	Goal Met	25.00%	25.00%	25.00%	
Exceed fiscal year budgeted income from operations plus depreciation and amortization.	Υ	5.00%	5.00%	5.00%	
Home ALOS with a target equal to or less than 4.25	Υ	5.00%	5.00%	5.00%	
ED to Observation target of 8.3%	Υ	5.00%	5.00%	5.00%	
Labor utilization with a target equal to or less than SWB per APD of \$2,907 or Adjusted EPOB of 6.64	Υ	5.00%	5.00%	5.00%	
OR First Case On Time Start (FCOTS): Target is 80%	Υ	5.00%	5.00%	5.00%	
Section Total		25.00%	25.00%	25.00%	

Clinical Quality 30%	Goal Met	30.00%	28.50%	28.50%	
Improve or sustain improvement over the last three (3) year trending period for the following inpatient quality/safety measures: • CLABSI • CAUTI • SSI-COLON • PSI-90 • Hand Hygiene Compliance (overall) • Overall Mortality Index (observed / expected)		6.00%	4.50%	4.50%	Partial 95% of total 30%
Improve or sustain improvement over the last three (3) year trending period for the following patient experience measures (IP / OP): • Communication with Nurses • Communication with Physicians • Responsiveness of Staff (IP)	Y	6.00%	6.00%	6.00%	Met
Improve or sustain improvement (utilizing the Star Ratings) from prior year (CY23 / CY24) in the overall patient perception of care/service at UMC Quick Cares through the following online review sites (OP): • Yelp • Google	Y	6.00%	6.00%	6.00%	Met
Employed physician engagement / alignment measures (FY25): • Attain 100% onboarding attendance compliance with all UMC employed physicians. Onboarding is defined by the following two components: attends hospital/provider orientation; provided with performance metric expectations. • Attain 90% physician engagement / alignment survey participation, utilizing information gained to develop plans for improvement as other providers join the organization / service line.	Y	6.00%	6.00%	6.00%	Met
Employee engagement measure (FY25): Reach 80% of UMC employees with additional ICARE training specifically focused on service recovery.	Y	6.00%	6.00%	6.00%	Met
Section Total		30.00%	28.50%	28.50%	

Human Resources 20%	Goal Met	20.00%	16.00%	16.00%	
In conjunction with the Employee Experience department, design and implement a new employee onboarding experience, which includes a new employee onboarding guide, revision of the existing new hire orientation, and revision of the existing 1st year checkin survey process	V	4.00%	4.00%	4.00%	
Design a plan to automate internal transfers/onboarding using NeoGov, SAP, and other systems.	Υ	4.00%	4.00%	4.00%	
For FY25 reduce per-diem turnover from the FY24 All Employee (48.26%) & RN (40.27%) categories by at least 2% each.	N	4.00%	0.00%	0.00%	
From September 1, 2024 through June 30, 2025, no more than 10% of the total Annual Reviews due will be issued to an employee more than 60 days after due date.	Υ	4.00%	4.00%	4.00%	
With the support of clinical education and the DEI Committee implement the distribution of cultural competence materials and applicable resources during NHO and to P/D hires.	Υ	4.00%	4.00%	4.00%	
Section Total		20.00%	16.00%	16.00%	

Strategic Planning Committee 25%	Goal Met	25.00%	23.75%	23.75%	
Continue to deliver improved clinical and financial outcomes in the existing service lines		6.25%	5.00%	5.00%	Partial 95% in total due to Cardiology
Finalize Rehab Business Plan and Proforma for the expansion of 4th and 5th floor trauma building and submit through approval process	Υ	6.25%	6.25%	6.25%	
Enhance Strategic Initiatives in furtherance of the Academic Health Center	Υ	6.25%	6.25%	6.25%	
Continue on the Journey to Achieve Comprehensive Stroke Certification	Υ	6.25%	6.25%	6.25%	
Section Total			23.75%	23.75%	
Section Total	25.00%	23.75%	23.75%		

Objective Total	100.00%	93.25%	93.25%

UNIVERSITY MEDICAL CENTER OF SOUTHERN NEVADA GOVERNING BOARD AGENDA ITEM

Issue:	Education – Military Medicine	Back-up:			
Petitioner:	Mason Van Houweling, Chief Executive Officer	Clerk Ref. #			
Recommendation:					
That the Coverning Roard receive an educational overview from Col. Jeremy Kilhurn					

That the Governing Board receive an educational overview from Col. Jeremy Kilburn, MD, regarding the Office of Military Medicine; and direct staff accordingly. (For possible action)

FISCAL IMPACT:

None

BACKGROUND:

The Governing Board will receive an informational presentation regarding the activities of the Office of Military Medicine.

Cleared for Agenda August 27, 2025

Agenda Item#

Las Vegas Military-Civilian Partnership

Colonel Jeremy P Kilburn, MD Director, Office of Military Medicine



Las Vegas Military/Civilian Collaboration



- Represents the largest and most advanced military-civilian medical collaboration in the US
- UMC is a core strategic partner with 3 major Air Force Organizations
 - Nellis Readiness Training Program (NeRT) Program
 - USAFSAM Center for Sustainment of Trauma and Readiness Skills (CSTARS)
 - Special Operations Surgical Teams (SOST)
- Spans the continuum of care from trauma to non-trauma and critical care medicine
- Ready Medics Community Service

Las Vegas Military/Civilian Collaboration



Operations at UMC

- 40 integrated providers working in ER, Anesthesia, Trauma, Pulmonary and Critical Care, Ob/Gyn, Orthopedics, and General Surgery
 - Approx 40 rotating providers per year for skills sustainment
- 11 integrated nurses working in ER, ICU, OR, and Med Surg
 Approx 150 rotators per year
- 18 integrated technicians including
 - Approx 250 rotating per year with

USAF sponsors 41 UNLV GME positions in ER, Surgery, Ob/Gyn, and Pulmonary and Critical Care

Future growth is expected in both GME and non-GME positions

Fully Integrated Military Medical Personnel at University Medical Center Las Vegas

Providers	Number	Nurse	Number	Enlisted Technicians	Number	GME Positions	Number
Acute Care Nurse Practitioner	3	ICU Nurse	4	OR Technician	6	General Surgery	10
Emergency Medicine Physician Assistant	1	ER Nurse	4	EMT	3	Emergency Medicine	18
Trauma Surgery	3	Med-Surg Nurse	1	RT	6	Obstetrics and Gynecology	8
General Surgery	8	OR Nurse	2	RT Student	3	Pulmonary and Critical Care Medicine	5
Anesthesiology	6			Paramedic	2	Emergency Medicine PA	2
Obstetrics and Gynecology	1					Orthopedic Surgery PA	2
Pulmonary and Critical Care Medicine	6						
Emergency Medicine	8						
Orthopedic Trauma Surgery	1						
Internal Medicine	1						
Pediatric ICU	1						
General Surgery PA	1						
Orthopedic Surgery PA	1						
Emergency Medicine PA	1						
Totals	42		11		20		45
Fully Integrated Military personnel							118

Las Vegas Military/Civilian Collaboration



Military Health System Strategic Partnership of the American College of Surgeons Report

- Strengths
 - Committed leadership UMC and Air Force with leadership longevity
 - Office of Military Medicine (OMM) with excellent infrastructure
 - Full-time embedded provider cadre fully integrated
 - Enlisted full scope of practice
 - Embedded spots highly revered / competitive
 - Good plan to accommodate deployment tempo
 - Dedicated military faculty development / support to attend national meetings
 - Grant funding / focused research to validate MCP performance
 - Clinical volume to support training and sustainment

Las Vegas Military/Civilian Collaboration





- Opportunities
 - Enhance simulation / live tissue training
 - ASSET
 - Codify formal job description military and civilian MCP program champions to support succession
 - Military Specific Curriculum
 - Further GME investment

Leading the nation in Military Civilian Partnerships

- Acronym visits- DHB, GAO, OSD-HA
- \$215k annual Mission Zero Grant to UMC
- DoD Skillbridge partner
- Las Vegas model being adopted across the nation



Research Accomplishments

- Awarded \$1.3M MHSR-DHA Grant
- 5 published manuscripts
- 4 MHSRS poster presentations
- 2 APHA Poster presentations
- 2 National Conferences
 - TCAA
 - Joint MCP Summit

The Las Vegas Military-Civilian Partnership: An An Origin Story and Call to Att

Kilburn JP, et al

"A model for sustainining expeditionary medical readiness."

Trouma Acute Care Surg, 2022

What Happens in Vegas: Enlisted Medical Providers Practice to The Full Clinical Scope in a Civilian Ho

EMTs/MPs across eight specialties expand to full scope

Beyond Trauma: High-Volun Critical Care Medicine in a Military-Civilian Partnershp

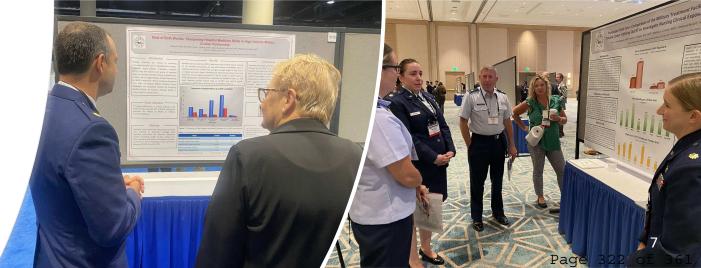
Kilburn JP, et al

"CCIM proficiency through high-acuity volume."

A QuEST for Nursing Clinical Activity Exposure: Comparison of the Military Treatment Facility and a Civilian Level I Trauma Center

Significantly greater high-acuity skill exposure via Las Vegas MCP





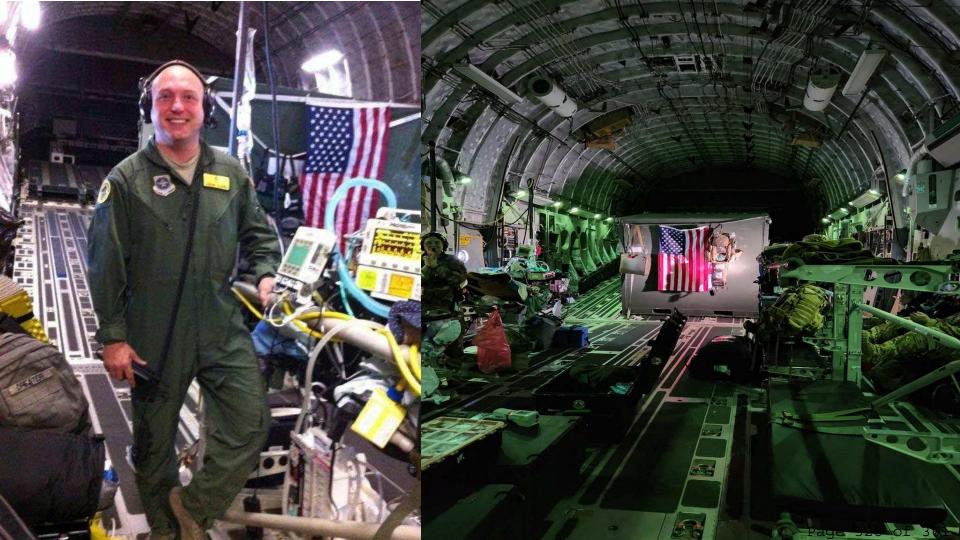














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Las Vegas Military-Civilian Partnership



Issue:	2025 Governing Board Action Plan	Back-up:
Petitioner:	Mason Van Houweling, Chief Executive Officer	Clerk Ref. #

Recommendation:

That the Governing Board review and discuss the Governing Board 2025 Action Plan, to include an update from Patty Scott, Quality, Safety and Regulatory Officer, regarding the DNV survey results; and direct staff accordingly. (For possible action)

FISCAL IMPACT:

None

BACKGROUND:

The Governing Board will receive an update regarding the outcomes of the DNV survey.

Cleared for Agenda August 27, 2025







Initial Full Hospital Accreditation

- Survey Dates: April 1-3, 2025
- 8 Surveyors over 3 Days

Comprehensive Stroke Center Certification

- Survey Dates: May 20-21, 2025
- 2 Surveyors over 2 Days







June 12, 2025

Mason VanHouweling Chief Executive Officer University Medical Center of Southern Nevada 1800 West Charleston Blvd Las Vegas, NV 89102 Program: Hospital CCN: 290007

Survey Type: Medicare Recertification/DNVHC First DNV Initial

Certificate #: C738469 Survey Dates: April 1-3, 2025

Accreditation Decision: Full accreditation

Date Acceptable Plan of Correction Received: 5/2/2025 Method of Follow-up: Acceptable Plan of Correction,

Self- Attestation, Document Review, Follow-Up Survey on 5/27/2025

Effective Date of Accreditation: 5/27/2025 Expiration Date of Accreditation: 5/272028 Term of Accreditation: Three (3) years



HEALTHCARE CERTIFICATE

Certificate no. C738469 Initial certification date 27 May 2025

Valid: 27 May, 2025 - 27 May, 2028

This is to certify that the management system of

University Medical Center of Southern Nevada

1800 W Charleston Blvd, Las Vegas, NV, 89102-2329, USA

has been found to comply with the requirements of the:

NIAHO® Hospital Accreditation Program

Pursuant to the authority granted to DNV Healthcare USA Inc. by the U.S. Department of Health and Human Services, Centers for Medicare and Medicaid Services, this organization is deemed in compliance with the Medicare Conditions of Participation for Hospitals (42 C.F.R. §482).

Place and date: Katy, TX, 12 June, 2025



For the issuing office: DNV Healthcare USA Inc. 1400 Ravello Drive, Katy, TX, 77449, USA





Kelly Proctor

tack of fulfilment of conditions as set out in the Certification Agreement may render this Certificate invalid.

ACCREDITED UNIT DNV Healthcas USA Inc., 1400 Raveto Drive, Key, TX 77449, USA -TEL +1-281-395-1000, www.dnvinathcan.com





June 24, 2025

Mason VanHouweling Chief Executive Officer University Medical Center of Southern Nevada dba University Medical Center of Southern Nevada 1800 W Charleston Blvd Las Vegas, NV 89102 Program: Comprehensive Stroke Center Certification

Certificate #: C746640 Survey Date(s): May 20-21, 2025 Certification Decision: Certified

Effective Date of Certification: 5/21/2025 Expiration Date of Certification: 5/21/2028 Term of Certification: Three (3) years



HEALTHCARE CERTIFICATE

Certificate n C746640 initial certification date: 21 May, 2025 Valid: 21 May, 2025 - 21 May, 2028

This is to certify that the management system of

University Medical Center of Southern Nevada

1800 W Charleston Blvd, Las Vegas, NV, 89102-2329, USA

has been found to comply with the requirements of the:

CSCC - Comprehensive Stroke Center Certification

The Comprehensive Stroke Center Certification Program of DNV Healthcare USA Inc. integrates certain requirements of the CMS Conditions of Participation for Hospitals, Guidelines of the Brain Attack Coalition and Recommendations of the American Heart Association / American Stroke Association.

ace and date: aty, TX, 25 June, 2025



For the issuing office: DNV Healthcare USA Inc. 1400 Ravello Drive, Katy, TX, 77449, USA



Kelly Proctor Management Representative

uck of fulfilment of conditions as set out in the Certification Agreement may render this Certificate invalid. EMTEPING UNIT. DNN Healthcare USA Inc., 1400 Revallo Drive, Katy, TX 77440, USA 8 1 = 2.054.085.000 has write healthcare constructions.

What Happens Next?

- Monitoring & evaluation data submitted for all NC-1 findings to show objective evidence of compliance – September, 2025
- DNV returns annually (typically around the original survey window)
- All surveys are unannounced
- Second and third year surveys are considered "periodic" checks
 - Fewer surveyors and less days
 - Follow-up on critical findings from previous year's survey
 - Provides "lessons learned" from other surveys; industry highlights
 - Survey to the NIAHO standards
 - Will begin to introduce ISO 9001 concepts
- Fourth survey will be the "deep dive" (aka triennial survey)



Roadmap to ISO-9001:2015

First Visit: The Starting Line

- Initial NIAHO® Accreditation
- · Focus is on CMS' CoPs and not ISO
- Establish a base line for future surveys





- NIAHO® Annual Survey
- Action Plan Review
- ISO Stage 1 Audit







Second Visit: Action

- NIAHO® Annual Survey
- Action Plan Review
- ISO Pre-Assessment
- Start to personalize action plan specific to your hospital



Fourth Visit: Full Circle

- NIAHO® Reaccreditation
- Action Plan Review
- · ISO Initial Certification Audit
- ISO Compliance/Certification accomplished!



Discussion / Questions?

Patricia Scott, MSNA, BSN, RN, RHIA, CPHQ, CCDS, CPHRM, CLSSBB Quality, Patient Safety, & Regulatory Officer

Patricia.Scott@umcsn.com

702-207-8257 (Office)

702-303-3921 (Cell)

Issue:	Report from Governing Board Clinical Quality and Professional Affairs Committee	Back-up:
Petitioner:	Mason Van Houweling, Chief Executive Officer	Clerk Ref. #

Recommendation:

That the Governing Board receive a report from the Governing Board Clinical Quality and Professional Affairs Committee; and take any action deemed appropriate. *(For possible action)*

FISCAL IMPACT:

None

BACKGROUND:

The Governing Board will receive a report on the August Governing Board Clinical Quality and Professional Affairs Committee meeting.

Issue:	Report from Governing Board Strategic Planning Committee	Back-up:
Petitioner:	Mason Van Houweling, Chief Executive Officer	Clerk Ref. #

Recommendation:

That the Governing Board receive a report from the Governing Board Strategic Planning Committee; and take any action deemed appropriate. (For possible action)

FISCAL IMPACT:

None

BACKGROUND:

The Governing Board will receive a report on the August Governing Board Strategic Planning Committee meeting.

Cleared for Agenda August 27, 2025

Issue:	Report from Governing Board Human Resources and Executive Compensation Committee	Back-up:
Petitioner:	Mason Van Houweling, Chief Executive Officer	Clerk Ref. #

Recommendation:

That the Governing Board receive a report from the Governing Board Human Resources and Executive Compensation Committee; and take any action deemed appropriate. (For possible action)

FISCAL IMPACT:

None

BACKGROUND:

The Governing Board will receive a report on the August Governing Board Human Resources and Executive Compensation Committee meeting.

Cleared for Agenda August 27, 2025

Petitioner: Mason Van Houweling, Chief Executive Officer Clerk Ref. #	

Recommendation:

That the Governing Board receive a report from the Governing Board Audit and Finance Committee; and take any action deemed appropriate. (For possible action)

FISCAL IMPACT:

None

BACKGROUND:

The Governing Board will receive a report on the August Governing Board Audit and Finance Committee meeting.

Cleared for Agenda August 27, 2025

Issue:	Monthly Financial Reports for June FY25 and July FY26	Back-up:
Petitioner:	Mason Van Houweling, Chief Executive Officer	Clerk Ref. #

Recommendation:

That the Governing Board receive the monthly financial report from the Chief Financial Officer for the June FY25 year-end results and the July FY26 financial report; and take any action deemed appropriate. (For possible action)

FISCAL IMPACT:

None

BACKGROUND:

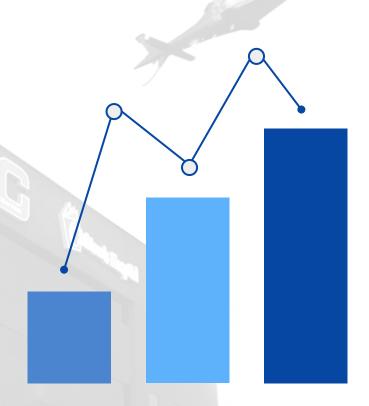
The Governing Board will receive an update on the June FY2025 year-end and July FY 2026 financial reports from Jennifer Wakem, Chief Financial Officer of University Medical Center of Southern Nevada.

Cleared for Agenda August 27, 2025



June 2025 Financials

GB Meeting



KEY INDICATORS – JUN



Current Month	Actual	Budget	Variance	% Var	Prior Year	Variance	% Var
APDs	18,161	18,945	(784)	(4.14%)	18,364	(203)	(1.10%)
Total Admissions	1,992	2,016	(24)	(1.21%)	1,861	131	7.04%
Observation Cases	778	1,001	(223)	(22.28%)	1,001	(223)	(22.28%)
ADC	375	407	(32)	(7.94%)	382	(7)	(1.75%)
ALOS (Admits)	5.47	6.06	(0.59)	(9.70%)	5.57	(0.10)	(1.80%)
ALOS (Obs)	1.13	1.44	(0.30)	(21.05%)	1.44	(0.30)	(21.05%)
Hospital CMI	1.81	1.84	(0.03)	(1.63%)	1.92	(0.11)	(5.73%)
Medicare CMI	2.15	2.02	0.13	6.44%	2.06	0.09	4.37%
IP Surgery Cases	843	797	46	5.77%	800	43	5.38%
OP Surgery Cases	625	617	8	1.30%	590	35	5.93%
Transplants	20	18	2	11.11%	18	2	11.11%
Total ER Visits	9,098	9,027	71	0.79%	8,753	345	3.94%
ED to Admission	14.45%	-	-	-	11.89%	2.56%	-
ED to Observation	7.63%	-	-	-	11.50%	(3.88%)	-
ED to Adm/Obs	22.08%	-	-	-	23.40%	(1.32%)	-
Quick Cares	13,802	19,849	(6,047)	(30.47%)	15,035	(1,233)	(8.20%)
Primary Care	6,729	6,911	(182)	(2.64%)	7,052	(323)	(4.58%)
UMC Telehealth - QC	371	492	(121)	(24.55%)	503	(132)	(26.24%)
OP Ortho Clinic	2,819	2,120	699	32.98%	1,759	1,060	60.26%
Deliveries	134	139	(5)	(3.40%)	126	8	6.35%
Crisis Stabilization Center	5	-	5	100.00%	-	5	100.00%

SUMMARY INCOME STATEMENT – JUN



REVENUE	Actual	Budget	Variance	% Variance	
Total Operating Revenue	\$86,908,007	\$87,722,477	(\$814,470)	(0.93%)	
Net Patient Revenue as a % of Gross	18.39%	19.04%	(0.64%)		
EXPENSE	Actual	Budget	Variance	% Variance	
Total Operating Expense	\$85,949,058	\$87,322,336	\$1,373,278	1.57%	
INCOME FROM OPS	Actual	Budget	Variance	% Variance	
Total Inc from Ops	\$958,948	\$400,140	\$558,808	139.65%	
Add back: Depr & Amort.	\$3,844,095	\$4,122,215	\$278,120	6.75%	
Tot Inc from Ops plus Depr & Amort. (EBITDA)	\$4,803,043	\$4,522,355	\$280,688	6.21%	
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KEY INDICATORS – JUN YTD



	YTD ACT	YTD BUD	YTD Variance	% Var	Prior Year	YTD Variance	% Var
APDs	224,640	222,608	2,032	0.91%	218,184	6,456	2.96%
Total Admissions	23,964	24,265	(301)	(1.24%)	23,012	952	4.14%
Observation Cases	9,243	10,865	(1,622)	(14.93%)	10,865	(1,622)	(14.93%)
AADC (Hospital)	590	584	5	0.91%	566	23	4.10%
ALOS (Admits)	5.80	5.91	(0.10)	(1.74%)	6.18	(0.38)	(6.07%)
ALOS (Obs)	1.11	1.33	(0.23)	(17.13%)	1.33	(0.23)	(17.13%)
Hospital CMI	1.86	1.85	0.01	0.54%	1.85	0.01	0.54%
Medicare CMI	2.10	2.10	0.00	(0.11%)	2.10	0.00	(0.11%)
IP Surgery Cases	9,959	10,197	(238)	(2.33%)	9,486	473	4.99%
OP Surgery Cases	8,183	7,482	701	9.37%	6,720	1,463	21.77%
Transplants	200	184	16	8.70%	184	16	8.70%
Total ER Visits	110,801	110,818	(17)	(0.01%)	108,576	2,225	2.05%
ED to Admission	13.94%	12.22%	-	1.72%	12.22%	-	1.72%
ED to Observation	7.93%	10.49%	-	(2.55%)	10.49%	-	(2.55%)
ED to Adm/Obs	21.88%	22.71%	-	(0.83%)	22.71%	-	(0.83%)
Quick Cares	201,114	222,858	(21,744)	(9.76%)	222,525	(21,411)	(9.62%)
Primary Care	88,150	80,099	8,051	10.05%	81,091	7,059	8.71%
UMC Telehealth - QC	5,584	6,872	(1,288)	(18.75%)	6,881	(1,297)	(18.85%)
OP Ortho Clinic	29,062	22,843	6,219	27.23%	20,757	8,305	40.01%
Deliveries	1,340	1,583	(243)	(15.35%)	1,519	(179)	(11.78%)
Crisis Stabilization Center	5	0	5	100.00%	0	5	100.00%

SUMMARY INCOME STATEMENT – YTD JUN



REVENUE	Actual	Budget	Variance	% Variance	
Total Operating Revenue	\$1,050,395,571	\$1,014,521,056	\$35,874,515	3.54%	
Net Patient Revenue as a % of Gross	18.43%	18.34%	0.09%		
EXPENSE	Actual	Budget	Variance	% Variance	
Total Operating Expense	\$1,058,702,116	\$1,023,652,952	(\$35,049,164)	(3.42%)	
INCOME FROM OPS	Actual	Budget	Variance	% Variance	
		2		70 variance	
Total Inc from Ops	(\$8,306,545)	(\$9,131,895)	\$825,351	9.04%	
Total Inc from Ops Add back: Depr & Amort.					
·	(\$8,306,545)	(\$9,131,895)	\$825,351	9.04%	•

SALARY & BENEFIT EXPENSE – YTD JUN



	Actual	Budget	Variance	% Variance	
Salaries	\$436,698,139	\$425,415,830	(\$11,282,309)	(2.65%)	
Benefits	\$191,870,815	\$189,221,060	(\$2,649,756)	(1.40%)	
Overtime	\$8,839,997	\$12,438,169	\$3,598,172	28.93%	
Contract Labor	\$23,272,076	\$20,148,515	(\$3,123,562)	(15.50%)	
TOTAL	\$660,681,028	\$647,223,573	(\$13,457,455)	(2.08%)	

EXPENSES – YTD JUN



	Actual	Budget	Variance	% Variance	
Professional Fees	\$28,425,712	\$27,790,281	(\$635,431)	(2.29%)	
Supplies	\$201,299,093	\$183,279,031	(\$18,020,062)	(9.83%)	
Purchased Services	\$84,401,464	\$82,052,933	(\$2,348,531)	(2.86%)	
Depreciation	\$29,613,236	\$29,167,717	(\$445,519)	(1.53%)	
Amortization	\$19,750,922	\$18,680,049	(\$1,070,873)	(5.73%)	•
Repairs & Maintenance	\$12,733,645	\$11,457,971	(\$1,275,674)	(11.13%)	
Utilities	\$5,731,840	\$8,637,463	\$2,905,624	33.64%	
Other Expenses	\$13,836,542	\$13,499,220	(\$337,322)	(2.50%)	
Rental	\$2,228,635	\$1,864,715	(\$363,920)	(19.52%)	
Total Other Expenses	\$398,021,088	\$376,429,379	(\$21,591,710)	(5.74%)	•



July 2025 Financials

GB Meeting



KEY INDICATORS – JUL



Current Month	Actual	Budget	Variance	% Var	Prior Year	Variance	% Var
APDs	18,356	18,312	44	0.24%	18,939	(583)	(3.08%)
Total Admissions	2,024	2,026	(2)	(0.10%)	1,897	127	6.69%
Observation Cases	711	871	(160)	(18.37%)	871	(160)	(18.37%)
ADC	366	363	3	0.84%	386	(20)	(5.22%)
ALOS (Admits)	5.12	5.55	(0.43)	(7.71%)	6.16	(1.04)	(16.88%)
ALOS (Obs)	1.07	1.41	(0.34)	(24.12%)	1.41	(0.34)	(24.12%)
Hospital CMI	1.88	2.03	(0.15)	(7.40%)	2.03	(0.15)	(7.40%)
Medicare CMI	2.05	2.15	(0.10)	(4.65%)	2.15	(0.11)	(4.65%)
IP Surgery Cases	892	845	47	5.56%	841	51	6.06%
OP Surgery Cases	736	689	47	6.82%	674	62	9.20%
Transplants	14	15	(1)	(6.67%)	15	(1)	(6.67%)
Total ER Visits	9,353	8,775	578	6.59%	8,688	665	7.65%
ED to Admission	14.88%	-	-	-	13.43%	1.45%	-
ED to Observation	6.94%	-	-	-	9.99%	(3.05%)	-
ED to Adm/Obs	21.82%	-	-	-	23.42%	(1.60%)	-
Quick Cares	13,617	16,857	(3,240)	(19.22%)	13,737	(120)	(0.87%)
Primary Care	7,199	8,466	(1,267)	(14.97%)	7,423	(224)	(3.02%)
UMC Telehealth - QC	371	480	(109)	(22.71%)	468	(97)	(20.73%)
OP Ortho Clinic	2,952	2,526	426	16.88%	2,103	849	40.37%
Deliveries	107	106	1	0.94%	103	4	3.88%
Crisis Stabilization Center	40	1,541	40	(97.40%)	-	5	100.00%

SUMMARY INCOME STATEMENT – JUL



REVENUE	Actual	Budget	Variance	% Variance	
Total Operating Revenue	\$86,781,752	\$90,199,725	(\$3,417,973)	(3.79%)	
Net Patient Revenue as a % of Gross	16.64%	17.92%	(1.28%)		
EXPENSE	Actual	Budget	Variance	% Variance	
Total Operating Expense	\$91,821,198	\$93,448,744	\$1,627,546	1.74%	
INCOME FROM OPS	Actual	Budget	Variance	% Variance	
Total Inc from Ops	(\$5,039,446)	(\$3,249,019)	(\$1,790,427)	(55.11%)	
Add back: Depr & Amort.	\$4,524,554	\$4,935,585	\$411,031	8.33%	
Tot Inc from Ops plus Depr & Amort. (EBITDA)	(\$514,892)	\$1,686,566	(\$2,201,458)	(130.53%)	
EBITDA Margin	(0.59%)	1.87%	(2.46%)		

CSC SUMMARY INCOME STATEMENT – JUL



STATS	Actual	Budget	Variance	% Variance
Admits	40	1,541	(1,501)	(97.40%)
REVENUE	Actual	Budget	Variance	% Variance
Net Revenue	\$24,000	\$770,146	(\$746,146)	(96.88%)
EXPENSE	Actual	Budget	Variance	% Variance
Total Expenses	\$876,871	\$767,547	\$109,324	14.24%
INCOME FROM OPS	Actual	Budget	Variance	% Variance
Total Inc from Ops	(\$852,871)	\$2,599	(\$855,470)	(32,909.54%)

SALARY & BENEFIT EXPENSE – JUL



	Actual	Budget	Variance	% Variance	
Salaries	\$38,851,814	\$38,050,312	(\$801,502)	(2.11%)	
Benefits	\$17,427,038	\$16,816,817	(\$610,220)	(3.63%)	
Overtime	\$708,322	\$1,138,080	\$429,758	37.76%	
Contract Labor	\$1,584,764	\$1,324,689	(\$260,075)	(19.63%)	•
TOTAL	\$58,571,938	\$57,329,898	(\$1,242,039)	(2.17%)	•

EXPENSES – JUL



	Actual	Budget	Variance	% Variance	
Professional Fees	\$2,816,355	\$2,813,717	(\$2,638)	(0.09%)	
Supplies	\$16,543,300	\$18,196,408	\$1,653,108	9.08%	
Purchased Services	\$6,353,194	\$7,195,459	\$842,265	11.71%	
Depreciation	\$2,784,781	\$3,053,073	\$268,292	8.79%	
Amortization	\$1,739,773	\$1,882,512	\$142,739	7.58%	
Repairs & Maintenance	\$1,011,165	\$983,123	(\$28,042)	(2.85%)	•
Utilities	\$714,122	\$725,559	\$11,437	1.58%	
Other Expenses	\$1,107,052	\$1,093,343	(\$13,708)	(1.25%)	•
Rental	\$179,519	\$175,652	(\$3,867)	(2.20%)	
Total Other Expenses	\$33,249,260	\$36,118,846	\$2,869,585	7.94%	

Issue:	Kirk Kerkorian School of Medicine Dean's Update	Back-up:
Petitioner:	Mason Van Houweling, Chief Executive Officer	Clerk Ref. #

Recommendation:

That the Governing Board receive an update from the Dean of the Kirk Kerkorian School of Medicine at UNLV; and take any action deemed appropriate. (For possible action)

FISCAL IMPACT:

None

BACKGROUND:

The Governing Board will receive an update from the Dean of the Kirk Kerkorian School of Medicine at UNLV.

Cleared for Agenda August 27, 2025

Issue:	CEO Update	Back-up:
Petitioner:	Mason Van Houweling, Chief Executive Officer	Clerk Ref. #

Recommendation:

That the Governing Board receive an update from the Hospital CEO; and take any action deemed appropriate. (For possible action)

FISCAL IMPACT:

None

BACKGROUND:

The Governing Board will receive the CEO update.

Cleared for Agenda August 27, 2025

Issue:	Emerging Issues	Back-up:		
Petitioner:	Mason VanHouweling, Chief Executive Officer	Clerk Ref. #		
Recommendation:				

That the Governing Board identifies emerging issues to be addressed by staff or by the Board at future meetings; and direct staff accordingly. (For possible action)

FISCAL IMPACT:

None

BACKGROUND:

None.

Cleared for Agenda August 27, 2025

Issue:	Closed Door Session	Back-up:
Petitioner:	Mason Van Houweling, Chief Executive Officer	Clerk Ref. #

Recommendation:

That the Governing Board go into closed session, pursuant to NRS 241.015(4)(c), to receive information from the General Counsel regarding potential or existing litigation involving matters over which the Board had supervision, control, jurisdiction or advisory power, and to deliberate toward a decision on the matters; and direct staff accordingly. (For possible action)

FISCAL IMPACT:

None

BACKGROUND:

None

Cleared for Agenda August 27, 2025

Issue:	Closed Door Session	Back-up:
Petitioner:	Mason Van Houweling, Chief Executive Officer	Clerk Ref. #

Recommendation:

That the Governing Board go into closed session pursuant to NRS 450.140(3) to discuss new or material expansion of UMC's health care services and hospital facilities.

FISCAL IMPACT:

None

BACKGROUND:

None

Cleared for Agenda August 27, 2025

Agenda Item#

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